



We take it personally

Ref : HKG-2009-23

June 26, 2009



ANNOUNCEMENT

Enhancement of Hong Kong Customer Service Hotline

Dear Customers,

As we are committed to improving our service continuously, we are pleased to introduce our newly enhanced Customer Service Hotline starting from 29 June 2009. An identification number (PIN) will be sent to each customer once you have registered with our website either at www.oocl.com or www.cargosmart.com. As easy as ever, by dialing our Customer Service Hotline at 852-2506 6666 and inputting your unique PIN number, you can acquire your shipment details anytime in the highest security. Beyond this, this PIN number will provide you access to the following:

- Requesting email copies of freighted Bill of Lading.
- Requesting email copies of Arrival Notice.
- Enjoying the most efficient service by our Customer Service Representatives, who attain your customer profile and active shipment information.

If you do not receive our PIN and would like to enjoy these privileges, please feel free to email us at hkgcsd@oocl.com or start your easy registration at www.oocl.com now.

Should you have any queries, please call at the following phone numbers. For more information, please visit our website <http://www.oocl.com>.

Offices/ Phone numbers

Foshan	86-757-8399 9665	Macau	853-2870 5599
Guangzhou	86-20-3815 5168	Shantou	86-754-8894 3913
Haikou	86-898-6856 0101	Shenzhen	86-755-2588 1022
Hong Kong	852-2506 6666	Zhanjiang	86-759-3389 188
Kunming	86-871-5321 855	Zhongshan	86-760-8838 1488

p.s. If you prefer to be removed from OOCL's fax mailing list, please send a written request stating **your fax number** and the word "**Unsubscribe**" to fax no: +852 25061063 如贵司不需此订阅传真服务,请在此单上填回你的传真号码
_____传至 852-2506106.

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