



We take it personally

Ref: HKG-2010-20

Jul 26, 2010



NOTICE TO SHIPPERS

Mis-declaration of Cargo

Dear Customer,

We would like to bring you the attention on the importance of clear and accurate shipping information, including but not limited to the commodity description, cargo nature, cargo weight, cargo measurement and/ or piece count as declared by the shipper or its agents, must be provided to OOCL on/before the published SI cut-off.

The shipper or its agent, in the event that cargo upon inspection by the sworn measurer or local customs is found to have been incorrectly described, weighted, measured and/or counted, shall be responsible for re-rating of any freight and charges due. As per our rule #24, any expense incurred for the inspection and or any customs penalty for such mis-declaration shall be for the account of cargo. In addition, an administration fee US\$200 per container will be imposed **and this administration fee will be adjusted to US\$500 with effect on August 13, 2010.**

Safety in cargo transportation is a principal concern of the industry, recently, we found some **misdescription of cargo from general cargo (GC) to hazardous cargo (DG)** after laden container received/ loaded. We would like to remind you that shipper or its agent shall be liable for the difference in freight and charges due plus an additional liquidated damage to the OOCL **at US\$2,000 per container.** Shipper or its agent shall be further indemnify and hold OOCL harmless from and against all loss, damage, expense, actions and claims for injury to or death of persons and damage to property arising out of such misdescription.

For detail of the rule, please visit www.oocl.com or below hyperlink - <http://www.oocl.com/eng/ourservices/eservices/tariffandrates/>

Should you have any queries, please feel free to email or contact our customer service department at following office.

| Office | Telephone Number: | Email Address for Export Enquiry | Email Address for Import Enquiry |
|-----------|--------------------|--|--|
| Hong Kong | 852 - 2506 6666 | hkgcsd@oocl.com | hkgibcsv@oocl.com |
| Shenzhen | 86 - 755 2588 1022 | shzobcsv@oocl.com | shzibcsv@oocl.com |
| Shantou | 86 - 754 8894 3913 | | |
| Haikou | 86 - 898 6856 0101 | | |
| Guangzhou | 86 - 20 3815 5168 | guaobcsv@oocl.com | guaibcsv@oocl.com |
| Foshan | 86 - 757 8399 9665 | | |
| Zhongshan | 86 - 760 8838 1488 | | |
| Zhanjiang | 86 - 759 338 9188 | | |
| Kunming | 86 - 871 532 1855 | | |

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