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19 October 2010

Announcement

Empty Container Pick Up Appointment Hotline in Hong Kong

Dear customers,

With joint effort from you and our company both, the “empty container pick up appointment” service has been launched on 6 October 2010 successfully. To make our customer to use the “empty container pick up appointment” service more conveniently and efficiently, basing on customer’s feedback and suggestions gathered, we are pleased to announce the 2 adjustments which is effective from 19 October 2010:

1. “Appointment need to be made **12** hours prior to empty container pickup” adjusted to “Appointment need to be made **6** hours prior to empty container pickup”.
2. “Empty container is allowed to be picked up **within +/- 2 hours** according to the appointment” adjusted to “Empty container is allowed to be picked up **within the pickup date** according to the appointment, however pickup time should be at least 4 hours after you have made the appointment”.

Other items are kept unchanged.


Should you have any queries, please feel free to email us at hkgcsd@oocl.com or contact our customer service department at 852 2506 6666.

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