

Welcome to OOCL's November edition of our Newsletter OOCL "TIPS". From new ways to book with OOCL to showcasing our GREAT PLACE TO WORK accreditation, the November OOCL Tips edition provides both exciting and important news to our customers and vendors across Australia & New Zealand.

Welcome to.....



FreightSmart is OOCL's online platform providing customers with instant quotation and booking confirmation with space and equipment protection. OOCL is excited to announce that New Zealand / Australian customers now have access to FreightSmart to provide new opportunities to secure export (northbound) and import (southbound) space

The first step is to Sign up & Register which can be done via <https://freightsmart.oocl.com/> . Please note some of the key business rules:

- Search for Rates and Space 24 hours / 7 Days a week
- Rates and Space for general cargos only will be offered on the platform
- Selected trade lanes only – and more to come
- No credit terms

For details of our Northbound & Southbound tradelane & port pair scope of the initial FreightSmart roll out, please contact your local OOCL Sales Executive.

How To Use FreightSmart ?



Please find the weblink to our FreightSmart Brochure which showcases key functions and capabilities available now and in the near future: [PDF FreightSmart Brochure\(English version\).pdf](#)

Manual Booking Fee – Applicable 1st January 2022

Please be advised that from 1st January, 2022, customers with northbound shipments from Australia and New Zealand will be required to make their bookings through the MyOOCLCentre (MOC) Portal at www.oocl.com, CargoSmart Portal at www.cargosmart.com, or through our EDI and other Direct Data Integration options. All bookings received by email or phone will be considered a Manual Booking. From 1st January 2022 a Manual Booking Fee (MBF) will apply:

Booking Office Region	Manual Booking Fee (MBF)
Australia	AUD 50 / Booking
New Zealand	NZD 50 / Booking

With so many of our customers already enjoying the benefits of faster booking turnaround times when using the MyOOCL.com (MOC) Portal, CargoSmart Portal or EDI, we now encourage all customers to take the easy steps to do the same. From November 1, the OOCL Customer Service and Sales teams will be working with our customers to ensure a smooth transition away from Manual Bookings before 31st December 2021.

My OOCL Center

My OOCL Centre (MOC) – Request for Booking

My OOCL Center (MOC) is an online tool offered by OOCL to enhance the interaction with all those involved in a shipment, improving cooperation between all key parties.

We offer you a greater "window" into our organization. You can "see what we see".

My OOCL Center (MOC) www.oocl.com & CargoSmart www.cargosmart.com let you submit booking requests, immediately receive carrier booking numbers, and query all booking submissions online. You can create and share booking templates to submit bookings more efficiently, save time and improve data accuracy.

All the functions provided by CargoSmart are carried forward to the My OOCL Center. Users could use their existing CargoSmart ID/Password to log in both platforms.

- My OOCL Center
- My OOCL Reefer
- Shipment Folder
- Service Request
- Booking
- Shipping Instructions
- Shipment Details
- B/L Document Manager
- Arrival Notice
- Invoices and Payment
- Rates of Exchange
- Reports
- Milestone Notifications and Exception Alerts
- Shipment Route Download

Are your cargo & container weights correct?



PONDUS / Weight Amendment Fee

Patrick Terminals PONDUS weighing solution has been introduced to help drive safety across the container handling sector. Containers at Patrick Terminals in Brisbane and Melbourne will be randomly selected for weighing on the Pondus Stand. Mis-declared containers will have a charge placed on the relevant transport company for Imports or the shipping line for Exports.

For Import containers selected and found mis-declared, Patrick Terminals will directly invoice the transport company.

For Export containers selected and found mis-declared by Patrick Terminals, OOCL will convey the email from Patrick Terminals to the Shipper and/or their Agent, and invoice Amendment Weight Fee. The charge invoiced by OOCL is to be paid by the Shipper or their Agent.

For containers identified by the Pondus weighing stand with a weigh discrepancy variance +/- one metric tonne versus the documented/declared weights, a weight amendment fee will be incurred:

Brisbane:	AUD 220.00 + GST per container
Melbourne:	AUD 230.00 + GST per container

Dangerous Goods Misdeclaration Penalty - Suspension of Booking Acceptance



Any shipper (or any branch office in the same country) that mis-declares hazardous cargo more than once in the same origin country in a calendar year, and/or tendered any mis-declared hazardous shipment causing including but not limited to fire/explosion/leakage/spillage and/or if cargo owner committed a criminal offense as determined by an authority due to mis-declaration of cargo, will be suspended from placing any hazardous cargo bookings with OOCL for at least 3 months. Prior to lifting of such suspension, the shipper is required to provide a preventive plan for misdeclaration of hazardous cargo to OOCL for review. OOCL reserves the rights to reject the proposed preventive plan from shipper if the plan is deemed to be inadequate to meet OOCL requirements.

Auckland Port Infrastructure Levy from 1 January 2022

NZD20 per TEU

OOCL wishes to advise that Ports of Auckland is introducing a new Infrastructure Levy of NZ\$20 per TEU, to recover some of the essential infrastructure investments to handle increasing ship sizes and exchange volumes on all containers loading and discharging at Auckland Port for which we intend to pass through for recovery from the cargo owners as a Port Additional at Load (PAO) / Port Additional at Destination (PAD) surcharge effective from 1st January 2022.

December FCR / LSA for to/from Asia

Please find below our table for December 2021 LSA and FCR levels on Australia & New Zealand to / from Asia.

LSA Quantum for Asia / Australia & New Zealand	Month	Year
	December	2021

Scope		Asia / Australia – To / From (A3+AAA+ASA+AWX Service)		Asia / New Zealand – To / From (NZS+CNS+JKN Service)	
		Southbound – USD	Northbound - USD	Southbound – USD	Northbound - USD
LSA (Low Sulphur Adjustment)	20'GP	150	71	157	116
	40'GP	300	142	314	232
	40'HQ	300	142	314	232
	20'RF	225	107	236	174
	40'RQ	450	213	471	348

FCR Quantum for Asia / Australia & New Zealand	Month	Year
	December	2021

Scope		Asia / Australia – To / From (A3+AAA+ASA+AWX Service)		Asia / New Zealand – To / From (NZS+CNS+JKN Service)	
		Southbound – USD	Northbound - USD	Southbound – USD	Northbound - USD
FCR (Fuel Cost Recovery)	20'GP	310	146	324	239
	40'GP	620	292	648	478
	40'HQ	620	292	648	478
	20'RF	465	219	486	359
	40'RQ	930	438	972	717

Please check the OOCL website ([link](#)) each month to obtain all future applicable quantum reviews across our global trade lanes in respect to both LSA & FCR.

OOCL Australia Sales Support Centre

OALSALSUP@oocl.com

The Sales support teams located in our offices around Australia are now part the OOCL Australia Sales Support Team. Customers can now reach their usual sales support contacts at email: oalsalsup@oocl.com

From November we encourage all our Australian customers to now send their rate and sales support enquiries to oalsalsup@oocl.com . Please continue to contact your local OOCL Australia Sales Executive to discuss specific business opportunities or commercial matters.

OOCL Australia Earns “Great Place to Work” Certification



We are pleased to announce that OOCL Australia has recently been recognized as a **Great Place to Work** in Australia. Conducted by consulting and research institute [Great Place to Work](#), the worldwide programme recognizes top organizations that help to provide a great working environment to all employees.

The certification process comprises a culture audit and an employee survey. The culture audit requested evidence to assess 10 key factors that make an organization a great place to work. These include leadership and communication, employee engagement and fairness within the organization, etc. All employees were included in this anonymous survey.

Company culture at OOCL Australia Pty Ltd

The employee experience at OOCL Australia Pty Ltd, compared to a typical Australia-based company **86%** of employees at OOCL Australia Pty Ltd say it is a great place to work compared to **55%** of employees at a typical Australia-based company.

OOCL Australia has not become a Great Place to Work overnight! Our work environment and company culture has been built over many years thanks to our great employees and their teamwork to follow our “We Take It Personally” mantra. We are very proud that OOCL Australia has been recognized as a **Great Place to Work**



We take it personally

OOCL (Australia) Pty Ltd.

Level 3
107 Mount Street,
North Sydney, NSW 2060, Australia

OOCL (New Zealand) Ltd.

Level 19, Huawei Centre
120 Albert Street
Auckland, New Zealand

Customer Service: 13 OOCL (13 66 25)
Reefer: 1300 OOCL RF (1300 662 573)
website: www.oocl.com

Freephone: 0800 66 25 69
Telephone: 09 355 7888
website: www.oocl.com