Export Customer Service Hotline

- Personal contact
- Automated email
- Automated voice response
- PIN required

Le Havre :
02 35 19 59 59

Marseille :
04 91 99 07 70

- 1 Import
- 2 Export
  - 0 Contact Customer Service
  - 7 Amendment of Document
    - 4 Others
    - 3 Invoice
    - 2 B/L
    - 1 Booking
  - 6 Standard Tariff & Forms
    - 2 Forms
    - 1 Standard Detention & Demurrage Tariffs
  - 5 Charges Enquiry
  - 4 Vessel Onboard Dates, Sailing Dates & Exchange Rates
  - 3 Documentation Status
    - 2 B/L Status by B/L number, request B/L or Sea Way bill copy
    - 1 SI Status by Booking Number
  - 2 Shipment Status
    - 3 Container Status
    - 2 B/L Status
    - 1 Booking Status
  - 1 Place Booking
- 3 Cargo Tracking
  - 0 Contact Customer Service
  - 1 Container Status
- 4 Forms
  - 2 Import Forms
  - 1 Export Forms
- 5 Others
  - 0 Contact Customer Service
  - 4 Change PIN
  - 3 CY Depot List
  - 2 Request a copy of this guide
  - 1 Office Addresses
- 0 Contact Customer Service

OOCL
We take it personally

40 YEARS