

# Order 및 Booking

1. Product Search(검색하기)
2. Place Order(주문하기)
3. Submit Booking(부킹하기)
4. Order Adjustment/Cancellation(주문수정 및 취소)
5. Booking Cancellation(부킹취소)

# Product Search



Step 1 Place Order **로그인 후 E-Spot 클릭**

E-Spot

E-Quote

Value Added Service

Logistics Solution

## E-Customs Solution

Streamlining customs clearance process

Welcome!

Verify Company

Associate to Company



Red Plum Blossom

### Things to do



**0**  
Notices



**0**  
To-Do List

### Enquire rates and place bookings



#### E-Spot

Get spot rates

General Cargo →

Reefer Cargo →

NOR →



#### E-Quote

Get longer term quotations

Enquire Rates →

E-Quote Delivery →



#### Logistics Solution

Innovative cargo and value-added service

E-Trucking →

E-Customs Solution →

### Manage bookings



Control Tower



Extra D&D



Settings

Step 2 : Origin과 Destination, 컨테이너 수량 선택하고 Search Rate버튼 클릭합니다.

## Get an Instant Quotation

<b>From</b>	<b>To</b>	<b>Dates</b>
<input type="button" value="CY"/> Door <input type="text" value="Busan, South Korea"/>	<input type="button" value="CY"/> Door <input type="text" value="Keamari, Karachi, Sindh, Pakistan"/>	<input type="button" value="CY Cutoff"/> <input type="button" value="Port Departure"/> <input type="text" value="2024-07-15 - 2024-09-09"/>

### Container Type and Quantity

#### Container Type

- General
- Reefer (Coming Soon)
- Non-operating Reefer (Coming Soon)

#### Container Size and Quantity

20GP	40GP	40HQ
<input type="text" value="2"/> <input type="button" value="^"/> <input type="button" value="v"/>	<input type="text" value="6"/> <input type="button" value="^"/> <input type="button" value="v"/>	<input type="text" value="0"/> <input type="button" value="^"/> <input type="button" value="v"/>

Advanced Criteria [Expand](#)

### Step 3 장바구니에 담으려면 Add to Cart, 바로 주문하려면 View Details 선택

#### Place Order

All Products

Tradelane

All

Asia - Africa

Asia - Europe

Australia/ New Zealand

Intra - Asia

Intra - Europe

Latin America

Trans - Atlantic

Trans - Pacific

Origin

South Korea

Busan, South Korea 600-010

Destination

Pakistan

Keamari, Karachi, Sindh, Pakistan

Est. Time of Dep.

2022-03-28

Latest Dep.

Search

[Expand All Products](#)

[Collapse All Products](#)

Origin

POL

POD

Destination

20GP

40GP

40HQ

Busan, South Korea  
PUS13

Singapore

Karachi

Keamari, Karachi, Sin...  
KHI02

FAK


Rate

Rate

Rate

Add to Cart

View Details

 Surcharge Detail(s)

Service Loop: CPX

Traffic Mode: CY-CY

Step 4a “View Rates” 클릭

Origin:

Destination:

Est. Time of Dep.  —

[Expand All Products](#) [Collapse All Products](#)

Origin	POL	POD	Destination	20GP	40GP	40HQ	
Shanghai, China SHA07	Shanghai	Karachi	Keamari, Karachi, Sin... KHI02	FAK	Rate	Rate	Rate

**S** Surcharge Detail(s)

Vessel Voyage Direction/Service	Est. Transit Time	ETD	ETA	Product Discount Offer(s)	Available Space	Action
OOCL AUSTRALIA 227W/CPX	17days	2022-08-27	2022-09-13		83 TEU	<a href="#">View Rates</a>

Step 4b 만약 해당 모선에 space가 없는 경우 Notify Me를 통해 알림 설정을 할 수 있습니다.

Tradelane All Asia - Africa Asia - Europe Australia/ New Zealand Intra - Asia Intra - Europe Latin America Trans - Atlantic Trans - Pacific

Origin China Shanghai, China

Destination United Kingd... Felixstowe, Suffolk, England, Unite...

Est. Time of Dep. 2022-03-28 - Latest Dep.

**Search**

[Expand All Products](#) [Collapse All Products](#)

Origin	POL	POD	Destination	20GP	40GP	40HQ
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**FAK**    \*\*\*    \*\*\*    \*\*\*

**Add to Cart**

**Notify Me**

**S** Surcharge Detail(s)

[Collapse](#)

Vessel Voyage Direction/Service	Est. Transit Time	ETD	ETA	Product Discount Offer(s)	Available Space	Action
COSCO SHIPPING STAR 013W/LL1	29days	2022-04-26	2022-05-25		0 TEU	<b>Notify Me</b>

Service Loop: LL1    Traffic Mode: CY-CY



# Place Order

1. FreightSmart 주문은 크게 Order와 Booking 두 가지로 구분됩니다.
2. Order는 특정 라우트/특정 모선의 확정된 컨테이너 수량을 예약하는 개념이고, Booking은 Order에서 보유한 컨테이너 수량 내에서 원하는 만큼 분리해서 사용할 수 있는 하위 개념입니다.
3. 따라서, Order를 한 후에는 Booking이 반드시 생성되어야 진행이 되며, 보유한 컨테이너를 모두 취소하는 경우에는 Booking과 Order를 모두 취소해야 해당 Order가 비활성화됩니다.

**Booking만 취소한 경우, Order가 남아있어 차후에 취소 비용이 발생할 수 있으니 이 점 꼭 유의하시기 바랍니다.**

## Step 1 원하는 컨테이너 개수와 비엘 개수를 선택합니다.

### Place Order / Product Detail

#### Toronto, Ontario, Canada — Ningbo, Ningbo, Zhejiang, China

Origin	POL	POD	Destination	Est. Transit Time	Traffic Mode	Cargo Type	SVVD
Toronto, Ontario, Canada	ETD 2021-10-23 Vancouver	ETA 2021-11-19 Ningbo	Ningbo, Ningbo, Zhejiang,.... NIN12	38days	CY-CY	FAK	BELITA 007W/PNW2

#### Cntr Type & BL Quantity

Container Type	Ocean Freight	Origin Arbitrary/ Feeder	Origin Arbitrary/ Rail or Road	Destination Arbitrary/ Rail or Road	Quantity	Inventory
20GP	<a href="#">Rate</a>	USD ---	---	---	- 0 +	50 TEU <b>Purchase Limit:4 TEU</b>
40GP	<a href="#">Rate</a>	USD ---	---	---	- 0 +	
40HQ	<a href="#">Rate</a>	USD ---	---	---	- 0 +	
					BL Quantity	- 1 + BL

Booking 할 수 있는 최대 TEU를 확인할 수 있습니다.

Step 2 운임과 Surcharge 합계가 보입니다.

Selecting settlement method and currency

1

Ocean Charge / Ocean Surcharges

Charge Type	Unit	Unit Price	20GP	40GP	40HQ	P - C	Currency
Ocean Freight	Unit		Rate	Rate	Rate	<input checked="" type="radio"/> <input type="radio"/>	USD
Origin Arbitrary/ Fee...	Unit		Surcharge	Surcharge	Surcharge	<input type="radio"/> <input checked="" type="radio"/>	USD
FCR - Fuel Cost Re...	Unit		Surcharge	Surcharge	Surcharge	<input type="radio"/> <input checked="" type="radio"/>	USD
AMS - Advance Mani...	BL	Surcharge				<input type="radio"/> <input checked="" type="radio"/>	USD



Prepaid/ Collect를 선택합니다.

Note: Rates are inclusive of the DDC

Heavy Weight Charge may be applicable to 20GP shipment unless otherwise specified

2

POR Local Charges

Charge Type	Unit	Unit Price	20GP	40GP	40HQ	P - C	Currency
CBL - Carbon Tax S...	Unit		Surcharge	Surcharge	Surcharge	<input checked="" type="radio"/>	USD
IFL - Inland Fuel Ch...	Unit		Surcharge	Surcharge	Surcharge	<input checked="" type="radio"/>	USD
SEO - Security Surc...	Unit		Surcharge	Surcharge	Surcharge	<input checked="" type="radio"/>	USD
DOC - Outbound Do...	BL	Surcharge				<input checked="" type="radio"/>	USD

Note: Rates are inclusive of the THC, FHF and PEF

3

FND Local Charges (For Reference Only)

Charge Type	Unit	Unit Price	20GP	40GP	40HQ
EIR - Equipment Int...	Unit		Surcharge	Surcharge	Surcharge
DCF - Inbound Doc...	BL	Surcharge			
DOE - Delivery Orde...	BL	Surcharge			

Note: The above destination surcharges and its subtotal are for reference only. The FND Local Charges have not been included in the total order amount. Actual FND Local Charges applicable to the shipment are as per local tariff listed on [occl.com](http://occl.com)



최종목적지의 surcharge는 참고용이며 운임에 포함되지는 않습니다.

Ocean Freight: Rate

Ocean Surcharges: Surcharges

Origin Arbitrary/ Feeder:

Origin Arbitrary/ Rail or Road:

Destination Arbitrary/ Rail or Road:

Documentation Fee: Surcharges

POR Local Surcharges: Surcharges

Member Discount: -USD 10

Ocean Freight with Rate

Origin Surcharges: & USD

Destination Surcharges, Overweight Surcharges and Others: Surcharges

FND Local Charges: Surcharges



로열티할인이 있는 경우 표시됩니다.

### Step 3 DD Free Time을 확인합니다.

#### FreightSmart Free Time Offer

Location Type	Location	Charge Type	Default Free Time
Origin	Ningbo, Ningbo, Zhejiang, China	Free Time	
Destination	Antwerpen, Antwerpen, Vlaanderen, Belgium		

**Note:** Unless otherwise specified in this offer, free time and charges for demurrage and detention, including but not limited to Quay Rent, Storage, Reefer Monitoring & Plug in, shall be per OOCL's governing [tariffs](#).

#### FreightSmart Extra D&D Option

Location Type	Location	Charge Type	Extra D&D Option (Total Days)	20GP	40GP	40HQ
Origin	Ningbo, Ningbo, Zhejiang, China	Extra D&D Options				
Destination	Antwerpen, Antwerpen, Vlaanderen, Belgium					

**Note:** Extra D&D may be purchased on FreightSmart after booking confirmation.

D&D Extra Freetime이 있는 경우, 확인할 수 있습니다.

D&D Extra Freetime 요청은 Booking 컨펌 후 "Extra D&D"를 통해서 할 수 있습니다.

Continue



\*Please refer to "[Buy Extra D&D](#)" User Guide for more details

Step 4 모든 운임을 확인 한 후, Order Now를 통해 주문합니다.

Charge Type	Quant...	Unit	Unit Price	Subtotal	Pre-Paid/ Collect
Ocean Freight	1	20GP	Rate		P
AMS - Advance Manife...	1	BL	Surcharges		P
FCR - Fuel Cost Recov...	1	20GP		P	
DOC - Outbound Docu...	1	BL		P	
CBL - Carbon Tax Surc...	1	20GP		P	
FL - Inland Fuel Charge...	1	20GP		P	
SEO - Security Surchar...	1	20GP		P	

Note: Rates are inclusive of the DDC, PEF, FHF and THC  
Heavy Weight Charge may be applicable to 20GP shipment unless otherwise specified

Ocean Freight:	Rate
Documentation Fee:	Surcharges
POR Local Surcharges:	Surcharges
Member Discount:	-USD 10
Ocean Freight with Origin Surcharges:	Rate + Surcharges
	Destination Surcharges, Overweight Surcharges and Others

Offline payment Rate + Surcharges

FreightSmart Free Time Offer

Location Type	Location	Charge Type	Default Free Time
Origin	Ningbo, Ningbo, Zhejiang, China	Free Time	
Destination	Antwerpen, Antwerpen, Vlaanderen, Belgium		

Note: Above stated FreightSmart Default Free Time is applicable to bookings under this order on the specified Origin & Destination only. Other than equipment detention and demurrage, for example Quay Rent, Storage, RF Monitoring & Plug In charges (if applicable), should be as per [DDCL Tariff](#).


FreightSmart Extra D&D Option

Location Type	Location	Charge Type	Extra D&D Option (Total Days)	20GP	40GP	40HQ
Origin	Ningbo, Ningbo, Zhejiang, China	Extra D&D Options				
Destination	Antwerpen, Antwerpen, Vlaanderen, Belgium					

Note: Extra D&D may be purchased on FreightSmart after booking confirmation.

- By pressing the "Order Now" button,
- You have read, understood and agreed to [FreightSmart Terms and Conditions](#).
  - After order is confirmed, any order adjustment or all/ partial cancellation may incur cancellation fee, that is **USD per TEU**.

해당 Order에 대한 취소비용은 이 곳에서 확인할 수 있습니다.  
Order가 컨펌된 후에는 취소 정책이 적용되니 주의해야 합니다.

Order Now 

Step 5 Alert will be prompted to remind booking submission.

Location Type	Location	Charge Type	Default Free Time
Origin	Ningbo, Ningbo, Zhejiang, China		Free Time
Destination	Antwerpen, Antwerpen, Vlaanderen, Belgium		

Note: Above stated FreightSmart Default Free Time is applicable to bookings specified Origin & Destination only. Other than equipment detention and demurrage, Storage, RF Monitoring & Plug In charges (if applicable), should be as per OOCL.

### FreightSmart Extra D&D Option

Location Type	Location	Charge Type	Default Free Time
Origin	Ningbo, Ningbo, Zhejiang, China	DND	Extra D&D Options
Destination	Antwerpen, Antwerpen, Vlaanderen, Belgium	DND	

Note: Extra D&D may be purchased on FreightSmart after booking confirmation.

By pressing the "Order Now" button,

1. You have read, understood and agreed to [FreightSmart Terms and Conditions](#).
2. After order is confirmed, any order adjustment or all/ partial cancellation may incur cancellation fee.
3. You understand that any preexisting credit offering is not applicable to FreightSmart bookings.

**Order Now**

Order를 주문한 후 24시간 이내 Booking을 하지 않으면 자동으로 취소됩니다.

Reminder

The order has been effective. Please submit booking within 24 hours according to the order date, otherwise the order will be cancelled automatically.

Ok

My Orders

Cart

To-Do List

10 Notices

Top

\*\*\*Above display is only applicable to accounts without Online Payment

### Step 6 주문이 완료되면 “Control Tower” 에서 확인할 수 있습니다.

Control Tower Q One Page Summary

Order | Booking | Cargo Tracking + | Document | Extra D&D Record Username

Buttons for quick filter

✓ GENERAL   ✓ NOR   ✓ REEFER

✓ Pending for Advanced Payment   ✓ Available for Booking   ✓ Booked   ✓ Cancelled


Date & Time: 2022-05-12 To 2022-07-12   Order No.    Booking No.    Online Payment Status:

Order Status:    Vessel Name:    Voyage No.:    User:

**Search**

⚠ Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.

Order No. ⚡	Booking No.	POR-FND-Vessel/Voyage	Online Payment Status	Offline Payment Amount	Online Payment Amount	Online Paid	Online Unpaid	User	Date & Time ⚡	Action
-------------	-------------	-----------------------	-----------------------	------------------------	-----------------------	-------------	---------------	------	---------------	--------



**Order No.**  
(Confirmed)

OOCL NAGOYA/171S

Hong Kong ————— Laem Chabang

Rate

Rate


Rate

**User-name**


2022-07-12 10:57

Submit Book More ▾


Control Tower



Cart



To-Do List



Notices

Step 7 Order는 24시간 이내에 Booking이 되지 않으면 자동으로 취소됩니다.

| Place Order | Reefer Channel ▾ | Extra D&D | My OOCL Center | Others ▾ |

### My Order(s)

Order(s)	Reefer	Extra D&D Record								
<input checked="" type="checkbox"/> Pending for Advanced Payment <input checked="" type="checkbox"/> Pending for Review <input checked="" type="checkbox"/> Available for Booking <input checked="" type="checkbox"/> Booked <input checked="" type="checkbox"/> Cancelled										
Date & Time	2021-10-31	To 2021-12-31								
Order No.	Order No.	Booking No.								
Online Payment Status	Select	Select								
Order Status	Select	Vessel Name								
		Voyage No.								
		User								
<b>Search</b>										
Total Order(s): 1 Record(s) <a href="#">Export data</a>										
<small>! Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.</small>										
Order No. ▾	Booking No.	POR-FND-Vessel/Voyage	Online Payment Status	Offline Payment Amount	Online Payment Amount	Online Paid	Online Unpaid	User	Date & Time ▾	Action
								User-name	2021-12-31 11:24	Submit Booking More ▾

# Submit Booking

1. Order는 24시간 이내에 Booking이 되지 않으면 자동으로 취소됩니다. Order 완료 후 바로 Booking 하시기 바랍니다.
2. Order 후 Booking을 한 경우라도 **24시간 이내**에 Order를 취소하면 취소 비용은 발생하지 않습니다. 이 경우, 반드시 Order와 Booking을 함께 취소해야 합니다.([Order Cancellation Page 34 참조](#)) **Booking만 취소한 경우, Order가 남아있어 차후에 취소 비용이 발생할 수 있으니 이 점 꼭 유의하시기 바랍니다.**

Step 1 **Control Tower** 페이지에서 **Booking**을 전송합니다.

**E-Trucking**  
Enjoy 10% off your first two bookings

Welcome! OOCL FreightSmart  
20XXXXXXXXX Associated

Red Plum Blossom

**Things to do**

- 0 Notices
- 0 To-Do List
- 1 Cart

**Enquire rates and place bookings**

- E-Spot**  
Get spot rates
  - General Cargo
  - Reefer Cargo
  - NOR
- E-Quote**  
Get longer term quotations
  - Enquire Rates
- Logistics Solution**  
Innovative cargo and value-added service
  - E-Trucking
  - E-Customs Solution

**Manage bookings**

- Control Tower**
- Extra D&D
- Settings

Step 2 해당 Order를 선택하고 Submit Booking을 진행합니다.

**Control Tower**
Q One Page Summary

Order
Booking
Cargo Tracking +
Document
Extra D&D Record
E-Trucking

✓ GENERAL
✓ NOR
✓ REEFER

✓ Pending for Advanced Payment
✓ Available for Booking
✓ Booked
✓ Cancelled

Order Time

2022-08-12

To

2022-10-12

Order No.

E00066900

Booking No.

Online Payment Status

Please Select

Order Status

Please Select

POR

Please Select

FND

Please Select

Vessel Name

Voyage No.

User

Please Select

Search

Total Order(s): 1 Record(s)
[Export data](#)

⚠ Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.

Order No. ⚡	Booking No.	POR-FND-Vessel/Voyage	Online Payment Status	Offline Payment Amount	Online Payment Amount	Online Paid	Online Unpaid	User	Order Time ⬆	Action
⚠ <span style="border: 1px solid #ccc; padding: 2px;">Order No. (Confirmed)</span>		<span style="font-size: x-small;">THALASSA PATRIS/044W</span> <span style="font-size: x-small;">Yantian ————— Antwerpen</span>			<span style="border: 1px solid #ccc; padding: 2px;">Surcharges</span> <span style="border: 1px solid #ccc; padding: 2px;">Rate</span>	<span style="border: 1px solid #ccc; padding: 2px;">Surcharges</span>	<span style="border: 1px solid #ccc; padding: 2px;">Surcharges</span>	<span style="background-color: #333; color: white; padding: 5px; border-radius: 5px;">Username</span>	2022-10-12 13:32	<span style="border: 2px solid red; padding: 2px;">Submit Booking</span> <span style="font-size: x-small;">Order Adjustment</span>

Step 3 **Booking** 템플릿을 만들어 놓고 필요할 때마다 불러올 수 있습니다.

### My Bookings

#### Order Info



[Booking Guideline](#)

**E00065122 - Confirmed**

Order Date: 2022-02-25 10:55:32

Origin	POL	POD	Destination	Est. Transit Time	Traffic Mode	Cargo Type	SVVD
ETD 2022-07-10 Hong Kong, Hong ... HKG02	ETD 2022-07-10 Hong Kong	ETA 2022-08-09 Hamburg	Hamburg, Hambu... HAM03	30days	CY-CY	Qtest1	CSCL JUPITER 078W/LL3

#### POD

POD

Hamburg

Booking Template:

Select



[View all](#)

Step 4 필요한 정보를 모두 입력하세요. \* 표시는 필수 입력 항목입니다.

**Booking Parties**

Delete All

Forwarding agent	*Company Name	*Company Address	*Phone No.
	<input type="text" value="Testing Shipper Company 1"/>	<input type="text" value="Testing Shipper Company 1, Hong Kong"/>	<input type="text" value="12345678"/>

Shipper	Select shipper	* Company Name	* Address	* Contact No.
		<input type="text" value="Testing Shipper Company 1"/>	<input type="text" value="Testing Shipper Company 1, Hong Kong"/>	<input type="text" value="12345678"/> <input type="text" value="testingcompany1@oocl.com"/>

Consignee	Select consignee	* Company Name	* Address	* Contact No.
		<input type="text" value="Testing Consignee Company 2"/>	<input type="text" value="Testing Consignee Company 2, Hong Kong"/>	<input type="text" value="87654321"/> <input type="text" value="testingcompany2@oocl.com"/>



Add Consignee

Add Notify Party

Step 5 필요한 정보를 모두 입력하세요. \* 표시는 필수 입력 항목입니다.

### Container & Cargo

Charging standard (based on weight, unit: TON)

20GP	1000 ≤ CW < 1500	Surcharges
40GP	1 ≤ CW < 1000	
40HQ	1 ≤ CW < 1000	

20GP

Quantity

\* Cargo Weight (Per Container)



*Commodity Description	Package And Symbol	Quantity	
furniture, NOs	Inner Box <span style="float: right;">▼</span>	1000	<a href="#">Reset</a>

Step 6 필요한 정보를 모두 입력하세요. \* 표시는 필수 입력 항목입니다.

**Contact Info.**

Name/Company Name <input type="text" value="FreightSmart Testing Company"/>	Contact No. <input type="text" value="88888888"/> <input type="text" value="99999999"/>	Address <input type="text" value="FreightSmart Testing Company, Hong Kong"/>
	*Email <input type="text" value="FreightSmartTestingCompany@oocl.com"/>	



- 이메일 주소를 입력하세요.
- Booking이 컨펌되면 Booking Acknowledge가 이 이메일 주소로 전달됩니다.
- 이 이후의 SR전송 및 비엘/인보이스등의 프로세스는 일반 Booking과 마찬가지로 MOC에서 동일하게 이루어집니다.

**Remark**

Submit Booking

Save As Template



# Order Adjustment

1. 구매한 Order는 Order Adjustment를 통해 컨테이너 수량을 조정할 수 있습니다.
2. 조정된 수량에 따라 운임이 다시 책정되거나 **취소 비용이 발생**하게 됩니다.
3. 컨테이너 수량 외 Booking 관련 다른 내용 수정(Shipper/Forwarder등의 party수정, 엠티 픽업지 수정)은 [okltcsv@oocl.com](mailto:okltcsv@oocl.com) 메일로 요청하시기 바랍니다.

## Step 1

Control Tower>Order페이지에서 Search를 통해 해당 Order를 검색합니다.

Control Tower 🔍 One Page Summary


<b>Order</b>	Booking	Cargo Tracking +	Document	Extra D&D Record
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✓ GENERAL   ✓ NOR   ✓ REEFER

✓ Pending for Advanced Payment   ✓ Available for Booking   ✓ Booked   ✓ Cancelled

**Buttons for quick filter**

Date & Time	<input type="text" value="2022-05-15"/>	To	<input type="text" value="2022-07-15"/>	Order No.	<input type="text"/>	Booking No.	<input type="text"/>	Online Payment Status	<input type="text" value="Select"/>
Order Status	<input type="text" value="Select"/>	Vessel Name	<input type="text"/>	Voyage No.	<input type="text"/>	User	<input type="text" value="Select"/>		

**Search** 

⚠ Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.

Total Order(s):4 Record(s)   [Export data](#)

## Step 2

### 해당 Order에서 Action>More>Order Adjustment 선택


ⓘ Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.

Total Order(s):1 Record(s)

[Export data](#)

Order No. ↕	Booking No.	POR-FND-Vessel/Voyage	Online Payment Status	Offline Payment Amount	Online Payment Amount	Online Paid	Online Unpaid	User	Order Time ↑	Action
⚠ E00066464 (Confirmed)		OOCL NAGOYA/172S ○—○ Hong Kong Lat Krabang			<a href="#">Surcharges</a>			Username	2022-07-29 14:02	<a href="#">Submit Booking</a> <a href="#">More ▾</a>

Total 1 < 1 > Go to 1

 [1. Order Adjustment](#)

**Order Adjustment 기능이 보이지 않는 경우는 아래의 이유로 수량 조절을 할 수 없는 Order이기 때문입니다.**

- Related product is off-shelves
- This is the promotion product
- Order has coupon applied
- Order has refunded amount
- Order has extra surcharges applied

### Step 3

## 수량을 조정하고 “Request to Change Order” 클릭

#### Enter Cntr Change Count

Cntr Type	Ocean Freight	Total Count(Origin)	Booked Count	Available Booking Count	Total Count(Current)	Total Available Space
20GP	<input type="button" value="Rate"/>	1	0	- 2 +	2	22
40GP	<input type="button" value="Rate"/>	1	0	- 2 +	2	
40HQ	<input type="button" value="Rate"/>	0	0	- 0 +	0	

**Original Price**

Ocean Freight:	<input type="button" value="Rate"/>
Ocean Surcharges:	<input type="button" value="Surcharges"/>
Documentation Fee:	<input type="button" value="Surcharges"/>
POR Local Surcharges:	<input type="button" value="Surcharges"/>
<hr/>	
Ocean Freight with Origin Surcharges:	<input type="button" value="Surcharges"/>
	<input type="button" value="Rate"/>

Destination Surcharges, Overweight  
Surcharges and Others

**Current Price**

Ocean Freight:	<input type="button" value="Rate"/>
Ocean Surcharges:	<input type="button" value="Surcharges"/>
Documentation Fee:	<input type="button" value="Surcharges"/>
POR Local Surcharges:	<input type="button" value="Surcharges"/>
<hr/>	
Ocean Freight with Origin Surcharges:	<input type="button" value="Surcharges"/>
	<input type="button" value="Rate"/>

Destination Surcharges, Overweight  
Surcharges and Others

조정된 수량에 따라 새로운 rate가 계산되어집니다.

### Step 4

상세 내역을 확인하고 Confirm Change를 통해 수정합니다.

Adjust Order ✕

	Before	After
Total	Rate	Rate
Online Already Paid(Full)	Surcharges	Online Payment Amount(Full) Surcharges
To Be Paid (Offline)	Rate + Surcharges	To Be Paid (Offline) Rate + Surcharges
		Cancellation Fee:
		<b>i</b> Cancellation Fee Remission:

컨테이너 개수가 기존 Order보다 줄어들면 취소 비용이 발생할 수 있습니다. Cancellation Fee를 꼭 확인하세요.

## Step 5

수정된 Order는 바로 적용되어 확인할 수 있습니다.

My Orders / Order Details

Order No.: E00066464    Order Date: 2022-07-29 14:02

	20GP	40GP	40HQ
Available for Booking	2	2	0
Total Ordered	2	2	0

Amount Paid  
**CNY 0**

Note: Any order adjustment or all/ partial cancellation may incur cancellation fee, that is CNY1000 per TEU.

Order Adjustment

Book Now

### Sailing

Origin	POL	POD	Destination	Est. Transit Time	Traffic Mode	Cargo Type	SVVD
--------	-----	-----	-------------	-------------------	--------------	------------	------

#### REMARK:

Order Cancellation에 대해서는 다음 장에 상세히 설명되어 있습니다.

# Order Cancellation

1. 구매한 Order는 전체 혹은 부분적으로 취소할 수 있습니다.
2. 취소할 Order에 Booking이 있는 경우에는 Booking을 먼저 취소한 후에 Order를 취소할 수 있습니다.  
([Booking 취소- Page46참조](#))
3. 해당 Order에 선적을 하지 않는 경우에는 해당 Booking과 Order를 모두 취소해야 합니다. Booking만 취소한 경우, Order가 남아있어 차후에 취소 비용이 발생할 수 있으니 이 점 꼭 유의하시기 바랍니다.

Step 1 주문한 Order는 “Control Tower”에서 확인 및 수정할 수 있습니다.

**E-Trucking**  
Enjoy 10% off your first two bookings

Welcome! OOCL FreightSmart  
20XXXXXXXX Associated

Red Plum Blossom

**Things to do**

- 0 Notices
- 0 To-Do List
- 1 Cart

**Enquire rates and place bookings**

- E-Spot**  
Get spot rates  
General Cargo  
Reefer Cargo  
NOR
- E-Quote**  
Get longer term quotations  
Enquire Rates
- Logistics Solution**  
Innovative cargo and value-added service  
E-Trucking  
E-Customs Solution

**Manage bookings**

- Control Tower**
- Extra D&D
- Settings

Step 2 : 구입한 Order의 유효시간은 Order번호의 ⚠ 표시부분에 마우스를 대면 확인할 수 있습니다.

| Place Order | Reefer Channel ▾ | Extra D&D | My OOCL Center | Others ▾ |

My Order(s)

Order(s)	Reefer	Extra D&D Record								
<input checked="" type="checkbox"/> Pending for Advanced Payment <input checked="" type="checkbox"/> Pending for Review <input checked="" type="checkbox"/> Available for Booking <input checked="" type="checkbox"/> Booked <input checked="" type="checkbox"/> Cancelled										
Date & Time	<input type="text" value="2021-11-11"/> To <input type="text" value="2022-01-11"/>	Order No. <input type="text"/> Booking No. <input type="text"/> Online Payment Status <input type="text" value="Select"/>								
Order Status	<input type="text" value="Select"/> Vessel Name <input type="text"/> Voyage No. <input type="text"/> User <input type="text" value="Select"/>									
<b>Search</b>										
Total Order(s):6 Record(s) <a href="#">Export data</a>										
⚠ Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.										
Order No. ▾	Booking No.	POR-FND-Vessel/Voyage	Online Payment Status	Offline Payment Amount	Online Payment Amount	Online Paid	Online Unpaid	User	Date & Time ▾	Action
⚠ E00064841 (Confirmed)		CMA CGM VASCO DE GAM... Yantian — Antwerpen		<input type="button" value="Rate"/>	<input type="button" value="Rate"/>	<input type="button" value="Rate"/>		User-name	2022-01-11 14:59	<a href="#">Submit Booking</a> <a href="#">More ▾</a>

Order Confirmed, Expires in 17:15:28

↑  
Order는 24시간 이내에 Booking이 되지 않으면 자동으로 취소됩니다.

Step 3 [Action](#)>[More](#)>[Order Adjustment](#) **클릭**

Control Tower

[One Page Summary](#)

- Order
- Booking
- Cargo Tracking +
- Document
- Extra D&D Record

- ✓ GENERAL
- ✓ NOR
- ✓ REEFER

- ✓ Pending for Advanced Payment
- ✓ Available for Booking
- ✓ Booked
- ✓ Cancelled

Order Time	2022-06-02	To	2022-08-02	Order No.		Booking No.		Online Payment Status	Select	Order Status	Select
POR	Select	FND	Select	Vessel Name		Voyage No.		User	Select		

Search

Total Order(s): 17 Record(s) [Export data](#)

! Order will be cancelled automatically if no online payment settlement or no booking submission before expiry

Order No. ⌵	Booking No.	POR-FND-Vessel/Voyage	Online Payment Status	Offline Payment Amount	Online Payment Amount	Online Paid	Online Unpaid	User	Date & Time ⌵	Action
-------------	-------------	-----------------------	-----------------------	------------------------	-----------------------	-------------	---------------	------	---------------	--------

!
Order No.  
(Confirmed)

CMA CGM VASCO DE GAM...

Yantian ————— Antwerpen

Rate

Rate

Rate

User-name
2022-01-11 14:59

Submit Booking

More ▾

1. Order Adjustment

## Step 4 수량을 0으로 만들고, Cancel Order버튼 클릭

| Place Order | Reefer Channel ▾ | Extra D&D | My OOCL Center |

My Orders / Order Adjustment

### Enter Cntr Change Count

Container Type	Ocean Freight	Total	Booked	Adjust	Total (new)	Inventory
20GP	USD 1100	2	0	0 +	0	
40GP	USD 925	0	0	- 0 +	0	396
40HQ	USD 925	0	0	- 0 +	0	

**Booked에 수량이 남아있는 경우에는 수량을 줄일 수 없습니다. Booking을 먼저 취소하여 Booked 수량을 0으로 만든 후에 Order 취소해 주세요. (Booking 취소- Page46 참조)**

Original Price	
Ocean Freight:	<b>USD 2,200</b>
Documentation Fee:	<b>USD 30</b>
Ocean Freight with Origin Surcharges:	<b>USD 2,230</b>
	<small>Destination Surcharges, Overweight Surcharges and Others</small>

### REMARK:

전체 취소가 아닌 컨테이너 수량을 줄이는 경우에는 [Order Adjustment페이지\(page 26\)](#)를 참고하세요.

Cancel Order

Step 5 (i) **Cancellation within cooling-off period** - A message alert will be prompt to remind that no Cancellation Fee will be incurred for cancellation within cooling-off period.

Order 구매 후 24시간 내에 Order를 취소하는 경우는 취소 비용이 발생하지 않습니다.


Cancellation Request

My Orders

Container Type	Total Order
20GP	2

Reason for Cancellation

Order Cancellation ✕



Dear user, please confirm you would like to cancel **your order**. A total of USD 0  
cancellation fee will be charged once confirmed.

(Notice: There will be no cancellation fee for cancelling the order within 24 hours  
after the order is placed)

Close
Cancel Order

Order No.: E00064841 Order Date: 2022-01-11 14:59

Cancelled Quantity

- 2 +

Booked에 수량이 남아있는 경우에는 수량을 줄일 수 없습니다. Booking을 먼저 취소하여 Booked 수량을 0으로 만든 후에 Order 취소해 주세요. ([Booking 취소- Page46 참조](#))

Partially Cancel Order

\*\*\*Above display is applicable to accounts without Online Payment

Step 5 (ii) **Cancellation after cooling-off period** - A message alert will be prompt to remind cancellation fee to be incurred, *subject to FreightSmart's review for discount/ mitigation if applicable.*

Order 구입 후 24시간 이후에 Order를 취소하는 경우는 취소 비용이 발생합니다.

Cancellation Request

My Orders

Container Type	Total Ordered
40HQ	1

Reason for Cancellation

Cancelled Quantity

1

Order Cancellation

Dear user, please confirm you would like to cancel your order. A total of USD 1000 cancellation fee will be charged once confirmed, subject to FreightSmart's review for discount/ mitigation if applicable.

Close Cancel Order

해당 Order에 대한 취소금액을 확인할 수 있습니다.

Partially Cancel Order

Booked에 수량이 남아있는 경우에는 수량을 줄일 수 없습니다. Booking을 먼저 취소하여 Booked 수량을 0으로 만든 후에 Order 취소해 주세요. ([Booking 취소- Page46 참조](#))

Step 6 취소를 진행하려면 Cancel Order 클릭

| Place Order | Reefer Channel ▾ | Extra D&D | My OOCL Center | Others ▾ |


Cancellation Request

My Orders

Container Type	Total Ordered
20GP	2

Reason for Cancellation

Order Cancellation ✕



Dear user, please confirm you would like to cancel **your order** . A total of USD 0 cancellation fee will be charged once confirmed.  
(Notice: There will be no cancellation fee for cancelling the order within 72 hours after the order is placed)

Close
Cancel Order

Order #: E00064841 Order Date: 2022-01-11 14:59

Cancelled Quantity

- 2 +

**Booked에 수량이 남아있는 경우에는 수량을 줄일 수 없습니다. Booking을 먼저 취소하여 Booked 수량을 0으로 만든 후에 Order 취소해 주세요. ([Booking 취소- Page46 참조](#))**

Partially Cancel Order

Step 7 취소가 완료되면 Order에 “Cancelled”라고 표기됩니다.

취소 비용이 발생한 경우에는 인보이스가 차후에 이메일로 발송됩니다.

| Place Order | Reefer Channel ▾ | Extra D&D | My OOCL Center | Others ▾ |

My Order(s)

Order(s)	Reefer	Extra D&D Record
<input checked="" type="checkbox"/> Pending for Advanced Payment <input checked="" type="checkbox"/> Pending for Review <input checked="" type="checkbox"/> Available for Booking <input checked="" type="checkbox"/> Booked <input checked="" type="checkbox"/> Cancelled		
Date & Time	<input type="text" value="2021-11-11"/> To <input type="text" value="2022-01-11"/>	Order No. <input type="text"/> Booking No. <input type="text"/> Online Payment Status <input type="text" value="Select"/>
Order Status	<input type="text" value="Select"/> Vessel Name <input type="text"/> Voyage No. <input type="text"/> User <input type="text" value="Select"/>	
<input type="button" value="Search"/>		

Total Order(s):6 Record(s) [Export data](#)

ⓘ Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.

Order No. ⚙	Booking No.	POR-FND-Vessel/Voyage	Online Payment Status	Offline Payment Amount	Online Payment Amount	Online Paid	Online Unpaid	User	Date & Time ⚙	Action
<input type="text" value="Order No."/> <input type="text" value="(Cancelled)"/>		CMA CGM VASCO DE GAM... Yantian ————— Antwerpen		<input type="text" value="Rate"/>	<input type="text" value="Rate"/>	<input type="text" value="Rate"/>		<input type="text" value="User-name"/>	2022-01-11 15:10	<input type="button" value="More"/>

# Booking Cancellation

\* 해당 Order에 선적을 하지 않는 경우에는 해당 Booking과 Order를 모두 취소해야 합니다. Booking만 취소한 경우, Order가 남아있어 차후에 취소 비용이 발생할 수 있으니 이 점 꼭 유의하시기 바랍니다.

Control Tower에서 “Booking” 탭에 Pending/Confirmed Booking 중에 취소할 Booking 찾아서 Action>“Cancel Booking” 클릭

\*\*\* 해당 Order에 선적을 하지 않는 경우에는 해당 Booking과 Order를 모두 취소해야 합니다. Booking만 취소한 경우, Order가 남아있어 차후에 취소 비용이 발생할 수 있으니 이 점 꼭 유의하시기 바랍니다.

Control Tower

Order Booking Cargo Tracking + Document Extra D&D Record

New 3 Pending 0 Confirmed 1 Cancelled 0

SI Cutoff 2022-03-12 To 2022-09-12 Order No. Booking No. BL No. Cntr No.

Search

Confirmed (1)

Please review MOC permission setup to ensure manage booking function can be enabled in FreightSmart.

Please bind your My OOCL Center User ID under “Personal Info” in order to view booking details

Booking No.	Order No.	BL No.	Cntr No.	CntrType Info	POR	FND	Booking Created Time	SI Cutoff	SI Status	VGM Cutoff	Cargo Cutoff	Action
<a href="#">Booking No.</a>	<a href="#">Order No.</a>			40HQ X 1	Hong Kong, Hong Kong, China	Lat Krabang, Thailand	2022-07-12 14:30	2022-07-27 13:00 HKT	Not Received	2022-07-26 09:00 HKT	2022-07-26 23:00 HKT	<a href="#">Cargo Tracking</a> <a href="#">Buy Extra D&amp;D</a> <a href="#">Submit SI</a> <a href="#">Cancel Booking</a>

Control Tower Cart To-Do List Notices

두 옵션 중에 한가지를 선택하고 Submit Request를 누릅니다.

Cancel Booking
×

I'd like to:

- Cancel Booking
- Cancel Booking and Order

### Cancel Booking

Order는 취소하지 않고 Booking만 취소합니다.  
 Booking만 취소하는 것만으로는 취소 수수료가 부과되지 않습니다. 해당 Order로 재Booking도 할 수 있습니다. 다만, 해당 Order를 취소하면 취소 수수료는 부과될 수 있습니다.(Order생성 24시간 이후 Order 취소시 무조건 취소 수수료 부과)  
 따라서, **Booking만 취소하는 경우 해당 Order가 취소되지 않고 남아있어 차후에 취소 비용이 발생할 수 있으니 이 점 꼭 유의하시기 바라며 가급적 Booking과 Order를 동시에 모두 취소하시기 바랍니다.**

### Cancel Booking and Order

Booking과 해당 Order가 동시에 취소됩니다. Order생성 24시간 이후에는 취소 수수료가 부과됩니다.

Booking이 취소되면 Cancelled 탭에서 확인할 수 있습니다.

**Control Tower**

Order
Booking
Cargo Tracking +
Document
Extra D&D Record

New

3

Pending

0

Confirmed

0

Cancelled

1

SI Cutoff  To  Order No.  Booking No.  BL No.

Search

Clicking booking no. to view more details.

Cancelled (1)

ⓘ Please review MOC permission setup to ensure manage booking function can be enabled in FreightSmart.

Booking No.	CntrType Info	POR	FND	Booking Created Time	SI Cutoff	SI Status	VGM Cutoff
40HQ X 1		Hong Kong, Hong Kong, China	Lat Krabang, Thailand	2022-07-12 <small>14:30</small>	2022-07-27 <small>13:00 HKT</small>	Not Received	2022-07-26 <small>09:00 HKT</small>

Order관련 문의 : [FreightSmart@oocl.com](mailto:FreightSmart@oocl.com)  
Booking 관련 문의 : [OKLTCSV@oocl.com](mailto:OKLTCSV@oocl.com)