Guideline for Customer Nominated Trucking Service (CNT) for OOCL (Korea) Ltd.

Effective Date: Jan 3, 2013

In order to cater Customers' requirement (either shipper or consignee) for Customer nominated trucking service and also protect carrier's asset (container and other equipment if any), below guideline & procedure has been setup and followed,

- 1. Customer (either shipper for export or consignee for import) should contact OOCL (Korea) Ltd. if they would like to have this CNT request (contact details please refer to below) before they arrange trucking service for either empty pick up for export or laden pick up for import,
- 2. Customer should advise WHO will be their nominated trucking company for mentioned shipment and OOCL (Korea) Ltd. will review the request internally and reply to customer within 24 business hours,
- 3. If the request agreed, Customer should download the blank LOI (Letter of Indemnity) either one of Korean form or English form from www.oocl.com and fill up with required information (B/L or Booking number, date), signed with corporate chop by both Customer (shipper on Booking acknowledgement for export or consignee on B/L for import) and Customer nominated trucking company,
- 4. If the customer is unable to submit the LOI, the customer could further discuss with OOCL (Korea) Ltd. to find a proper way to handle this affair based on B/L clauses and other relevant regulation.
- 5. Original LOI should be submitted to the Operation team in OOCL (Korea) Ltd. Busan office first and then either laden or empty container will be released to nominated trucking company,
- 6. Customer and Customer nominated trucking company should take care of OOCL's equipment carefully without damage or LOI's clauses would be implemented.

End.