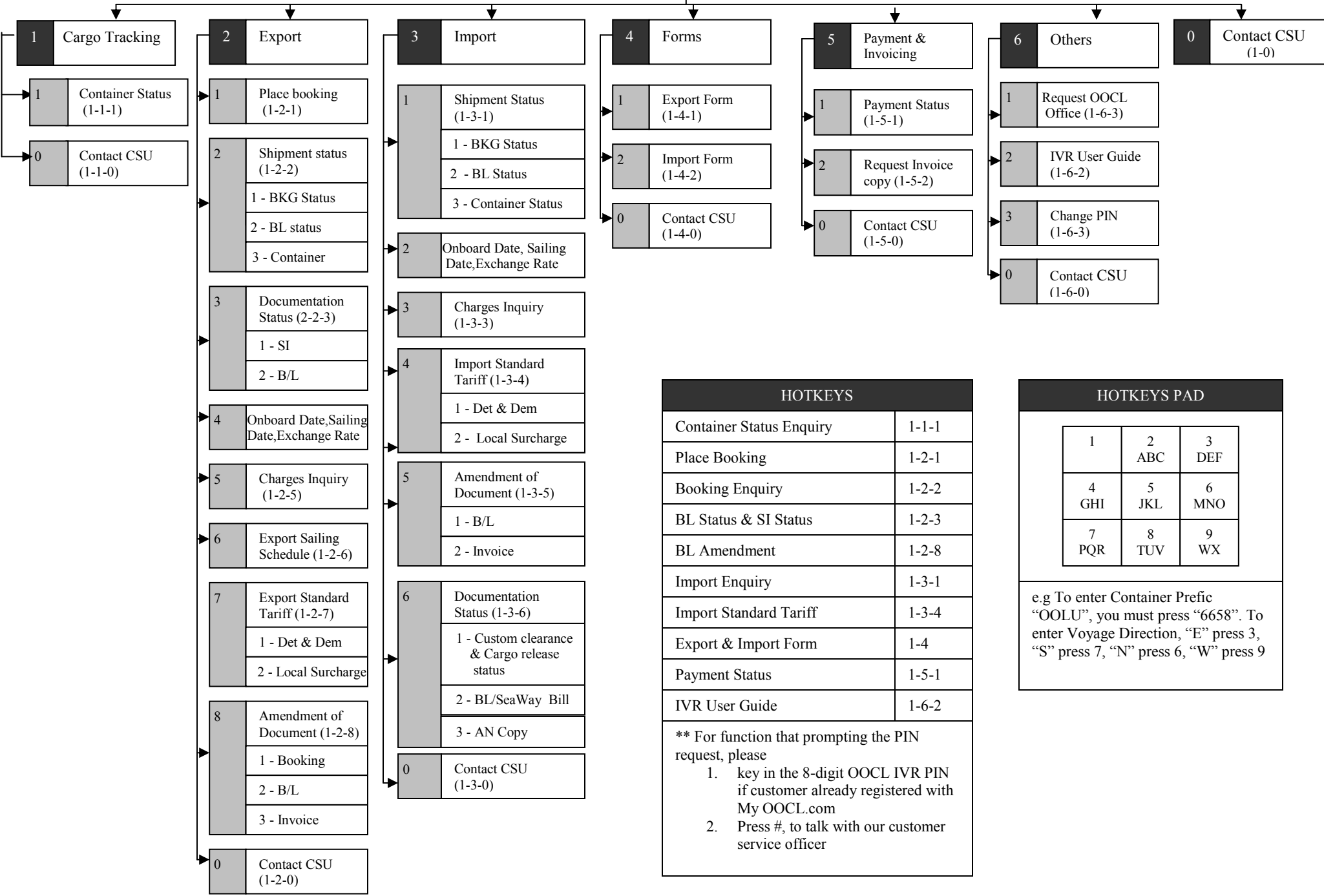


OOCL Customer Service Hotline

1 English 2 Bahasa Malaysia



HOTKEYS	
Container Status Enquiry	1-1-1
Place Booking	1-2-1
Booking Enquiry	1-2-2
BL Status & SI Status	1-2-3
BL Amendment	1-2-8
Import Enquiry	1-3-1
Import Standard Tariff	1-3-4
Export & Import Form	1-4
Payment Status	1-5-1
IVR User Guide	1-6-2
** For function that prompting the PIN request, please	
1. key in the 8-digit OOCL IVR PIN if customer already registered with My OOCL.com	
2. Press #, to talk with our customer service officer	

HOTKEYS PAD		
1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQR	8 TUV	9 WX
e.g To enter Container Prefic "OOLU", you must press "6658". To enter Voyage Direction, "E" press 3, "S" press 7, "N" press 6, "W" press 9		