



We take it personally



16 August 2012

Re: Holidays - 20 August 2012 (Feast of Ramadhan Day) and 21 August 2012 (Ninoy Aquino Day)

Dear Valued Customers,

As August 20, 2012 (Feast of Ramadhan Day) and August 21, 2012 (Ninoy Aquino Day) are holidays, we would like to inform you that depot will be opened from 0800hrs to 1700hrs. On the other hand, terminal operations will remain unchanged.

Also, there will be no changes on our cut-off for final shipping instruction submission. Herewith is our published cut off:

Service	Vessel	Sailing	SI Cut-Off	Remarks
PHF via Kaohsiung	OOCL Taichung	Sunday	SAT 1700H	All US/Canada bound cargo
			MON 1000H	All destinations except USA and CANADA
MFS via Singapore	Resourceful/ Kota Hasil/ Mitra Bhum	Monday/ Thursday	TUE 1200H/ FRI 1200H	All destinations
PHF2 via Hong Kong/ Shekou	Larentia	Monday	TUE 1000H	All destinations

Please note, without your final and complete shipping instructions your cargo may be unmanifested and may be retained on board. To avoid penalties such as, but not limited to Late Shipping Instruction Fee of \$100, we strongly encourage you to submit your FINAL S.I. no later than published cut off.

You may contact any of our sales and customer service representatives for any queries.

Thank you very much for patronizing OOCL.

Yours faithfully,

Customer Service Department  
OOCL (PHILIPPINES), INC.  
*(This is an electronic letter. No signature is required)*