



We take it personally



26 April 2012

Dear Customer(s)

As May 1, 2012 is Labor Day, we would like to inform you that CY and Terminal Operations will remain unchanged.

Also, there will be no changes on our cut-off for Final Shipping Instruction Submission. Herewith is our published cut off:

Service	Vessel	Sailing	SI Cut-Off	Remarks
PHF via Kaohsiung	OOCL Taichung	Sunday	SAT 1700H	All USCanada bound cargo
			MON 1000H	All destinations except USA and CANADA
MFS via Singapore	Resourceful/ Kota Hasil/ Mitra Bhum	Monday/ Thursday	TUE 1200H/ FRI 1200H	All destinations
PHF2 via Hong Kong/ Shekou	Larentia	Monday	TUE 1000H	All destinations

Please note, without your final and complete SI, your cargo may be unmanifested and may be retained on board. To avoid penalties such as, but not limited to Late Shipping Instruction Fee of \$100, we strongly encourage you to submit your FINAL SI no later than prescribed cut off. You may call any of our sales and customer service representatives for any queries.

Thank you very much for patronizing OOCL.

Yours faithfully
Customer Service Department
OOCL PHILIPPINES, INC.

(This is an electronic letter. No signature is required)