



We take it personally



19 October 2012

Dear Valued Customers,

Please be advised that Pres. Benigno Aquino III has declared November 1 - 2, 2012, as special (non-working) holiday throughout the country, in observance of All Saints Day.

In this regard, the following are the depot and terminal operations schedules as well as final shipping instructions cut off:

- I. Container and Chassis Depot will be opened from 0800hrs to 1700hrs.
- II. Terminal operations will remain unchanged (24/7).
- III. There will be no changes on our cut-off for final shipping instruction submission. Herewith is our published cut off:

Service	Vessel	Sailing	SI Cut-Off	Remarks
PHF via Kaohsiung	OOCL Taichung	Sunday	SAT 1700H	All US/Canada bound cargo
			MON 1000H	All destinations except USA and CANADA
MFS via Singapore	Resourceful/ Kota Hasil/ Mitra Bhum	Monday/ Thursday	TUE 1200H/ FRI 1200H	All destinations
PHF2 via Hong Kong/ Shekou	Larentia	Monday	TUE 1000H	All destinations

Kindly note that final and complete shipping instruction is needed in order for your cargo not to be unmanifested and retained on board. To avoid penalties such as, but not limited to late shipping instruction fee of \$100, we strongly encourage you to submit your FINAL S.I. no later than published cut off.

If you require more information, please do not hesitate to contact our sales and customer service representatives. For complete contact lists, you may refer to the following link:
<http://www.oocl.com/philippines/eng/localinformation/localcontacts/Pages/default.aspx>

Thank you very much for patronizing OOCL.

Yours faithfully,

Customer Service Department
 OOCL (PHILIPPINES), INC.
(This is an electronic letter. No signature is required)