

20 November 2013

Dear Valued Customers,

Vessel Schedule Change

M/V Lobivia is experiencing poor productivity at Manila South Harbour terminal and is still currently on discharging operations. We expect further delay at Manila South Harbour which subsequently causes delays in her next port of call Manila North Harbour (MICT). As of now, her ETC at Manila South Harbour is 1700H today based on current 15 mph.

Manila North Harbour (MICT) is also expected below par in terms of productivity during discharging due to 85% - 90% import utilization in the container yard. Overall, dwell time has been affected due to the imbalance of import discharged by vessels as against the pull out of importers. Bureau of Customs issues on E2M Server as well as "Off Window" has had its negative effects on the overall terminal efficiency.

Latest revised schedule as follows:

Vessel Name: LOBIVIA **Voyage No:** 217 N

ORIGINAL SCHEDULE	
POL	ETD
Manila North Harbour	November 18, 2013
REVISED SCHEDULE	
POL	ETD
Manila North Harbour	November 21, 2013 (2300hrs)
ETA Hong Kong: November 23, 2013 (1100hrs) LCT: November 20, 2013 (1200hrs) for dry shipments November 21, 2013 (0600hrs) for mango shipments	

Should there be changes in trunk connection, we shall notify you immediately.

We regret any inconvenience caused by this required change. If you require more information, please do not hesitate to contact us by email opibkgcsv@oocl.com or phone number 632-5548000.

You may also refer to our online services at www.OOCL.com for shipment specific details.



Yours faithfully,

Customer Service Department
OOCL PHILIPPINES INC.

(This is an electronic letter. No signature is required)