

# How to Sign Up for BDO Online Banking

1. Go to [bdo.com.ph](http://bdo.com.ph), click “Online Banking Login” and then click “BDO Online Banking”.

About BDO Corporate Governance Investor Relations Disclosures Subsidiaries Branches / ATMs Remit Status Inquiry

**BDO**  
We find ways®

FOREX DAILY NAVPU Effective 2 September 2019, we will be implement

What are you looking for?

**PERSONAL** BUSINESS

- Accounts >
- eBanking >
- Cards >
- Loans >
- Trust and Investments >
- International Desks >
- Insurance >
- Rewards >
- Remittance Services >
- Promos >

**Service Advisory**  
Starting March 31, 2020, the BDO Customer Contact Center will no longer accommodate credit card balance and transaction inquiries.

**Stay Cyber Safe** 02  
"Remember, banks will never ask for your personal, confidential information." – Edwin Reyes, BDO  
Learn More

**Bank of the Year in the Phils** 01

**0% interest at Belo!** 03

**BDO Travel Sale** 04

**Online Banking Login**  
Personal Business  
**BDO ONLINE BANKING**  
▶ Not yet enrolled? Enroll Now!  
▶ What is a OneTime Password (OTP)

Help protect yourself and

**BDO**

## 2. Click “Not Yet Enrolled? Enroll Now!” at the Login page.

Properties for Sale   FAQs   Promos   Remit Status Inquiry   Subsidiaries   Branches / ATMs   International Desks   **Online Banking Login**

**BDO**  
We find ways®

Consumer Loans  
**Auto, Home & SME Loans Services Now Online!**

- Update customer info
- Request for collateral release
- Computation for full payment and other loan services.

Visit <https://www.bdo.com.ph/personal/loans> and go to Loan Services

**BDO**  
Unibank

**PERSONAL**   **BUSINESS**

- eBanking >
- Accounts >
- Trust and Investments >
- Loans >
- Credit Cards >
- Remittance Services >
- Insurance >
- Rewards >
- Private Bank >

### Login to BDO Online Banking

User ID:

Password:

**Login**

Forgot your password?  
Forgot your user ID?  
Forgot your telephone PIN?

**Not Yet Enrolled? Enroll Now!**

[Security Features](#)   [Online Banking Privacy Policy](#)   [FAQs](#)

**TOLL-FREE NUMBERS**  
Reminder. Charges apply for calls made through a mobile phone.

Domestic Toll-Free Nos.:

1800-10-631-8000 (PLDT)	1800-3-631-8000 (Digitel)
1800-5-631-8000 (Bayantel)	1800-8-631-8000 (Globelines)

**INTERNATIONAL**  
(Int'l. Access Code) + 800-8-631-8000

**CONTACT SUPPORT:**  
Send a message to BDO

**Customer Contact Center**   **8631-8000**

\*Our website supports the latest browser versions to ensure your privacy and security. To ensure access and for best viewing experience, please upgrade to the latest versions of Mozilla Firefox, Google Chrome, Safari or Internet Explorer as soon as possible.

### 3. Read and Accept the Terms and Conditions. Click the checkbox and then click submit.

**BDO**  
We find ways®

[GO BACK TO BDO.COM.PH](#)

Terms and Conditions

**Electronic Banking Terms and Conditions of Use**

The terms "we", "us", "our", "Bank", "BDO " refer to BDO Unibank, Inc. "You" refers to each enrolled user of the BDO's Electronic Banking Services: BDO ATM, BDO Internet Banking, BDO Mobile Internet Banking, BDO Phone Banking, BDO Mobile Banking, and BDO Call Center.

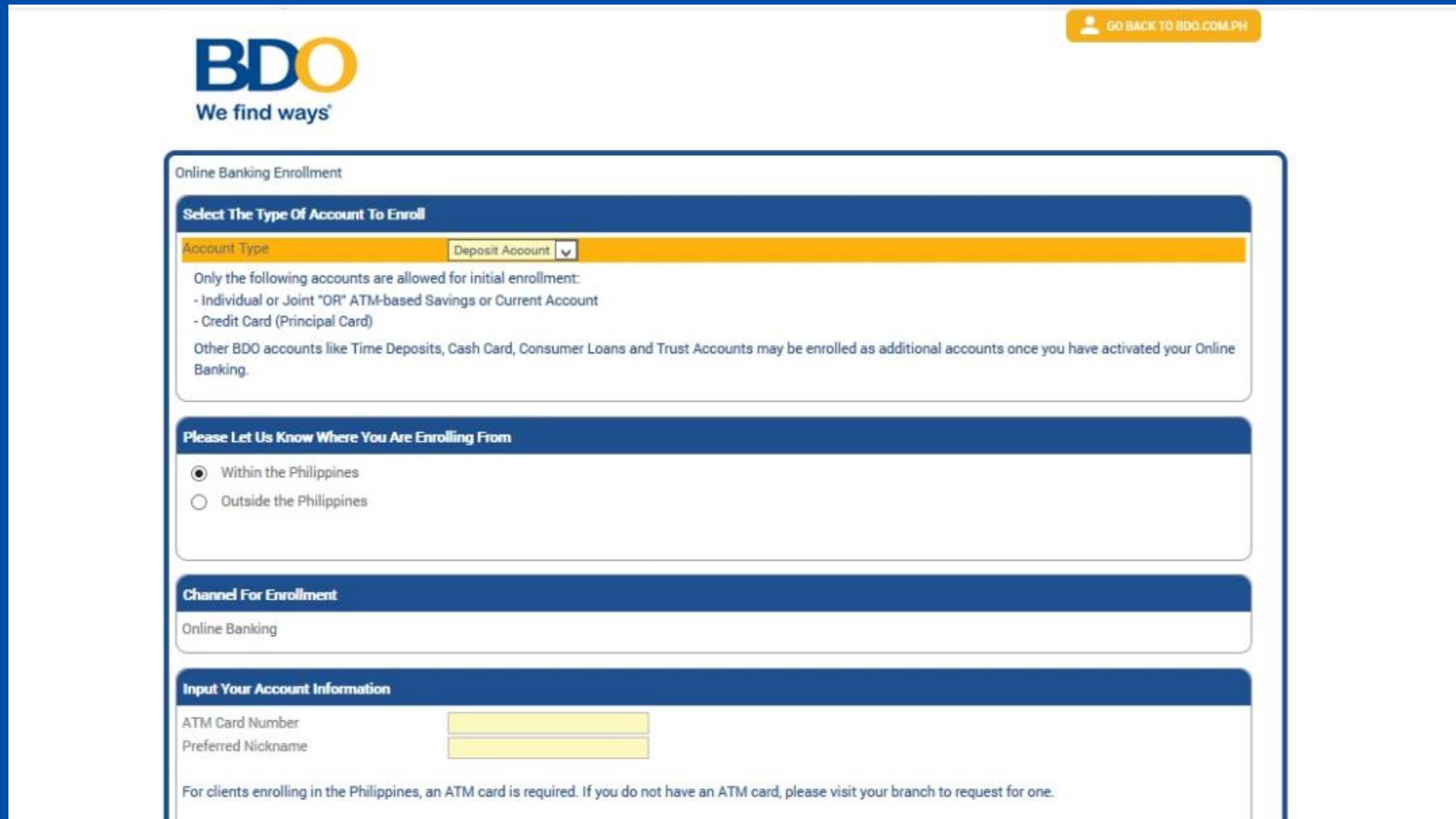
These Terms and Conditions form the contract between you as a customer and BDO as the provider of these services. By enrolling in and using BDO's Electronic Banking Services, you acknowledge and accept these Terms and Conditions. While we will provide a secure system within which you can conveniently carry out your banking transactions via the ATM, Internet, Phone, Mobile Phone, and Call Center, you shall take full responsibility for protecting your personal information and accounts once you are enrolled in the service/s and using secure communication lines and internet connection when utilizing the service/s. Before doing any online transactions or sending personal information, make sure that correct website has been accessed. Always enter the URL of the website directly into the web browser and avoid being re-directed to the website, or hyperlink to it from a website that may not be as secure. Beware of bogus or "look alike" websites.

I have read, fully understood and agreed with the Terms and Conditions.

[Back](#) [Submit](#) [Print](#)

**BDO**

## 4. Choose between Deposit Account or Credit Card in the Dropdown Menu and complete the necessary details.



The screenshot shows the BDO Online Banking Enrollment page. At the top left is the BDO logo with the tagline "We find ways". At the top right is a button labeled "GO BACK TO BDO.COM.PH". The main content area is titled "Online Banking Enrollment" and contains several sections:

- Select The Type Of Account To Enroll**: A dropdown menu labeled "Account Type" is set to "Deposit Account". Below it, text states: "Only the following accounts are allowed for initial enrollment: - Individual or Joint 'OR' ATM-based Savings or Current Account - Credit Card (Principal Card). Other BDO accounts like Time Deposits, Cash Card, Consumer Loans and Trust Accounts may be enrolled as additional accounts once you have activated your Online Banking."
- Please Let Us Know Where You Are Enrolling From**: Two radio button options: "Within the Philippines" (selected) and "Outside the Philippines".
- Channel For Enrollment**: A text input field containing "Online Banking".
- Input Your Account Information**: Two text input fields for "ATM Card Number" and "Preferred Nickname".

At the bottom of the form, a note reads: "For clients enrolling in the Philippines, an ATM card is required. If you do not have an ATM card, please visit your branch to request for one."

5. Choose your User ID and Password and enter the last 10 digits of your mobile number, and email address. Validate your enrollment by entering the Captcha/picture code. In the example below, the Captcha/picture code is REEM, but this is different per user.

Please enter your mobile number below in this format: 639xxxxxxxx

### Nominate Your Online Banking Information

User ID

Password

Confirm New Password

Mobile Number


E-mail Address

Please ensure that the nominated mobile number is your valid contact detail. This will serve as your registered mobile number for Online Banking transactions where One-Time Password (OTP) will be sent via SMS. Please keep your devices, registered mobile number and password secured at all times.

### Validate Your Enrollment

Enter code shown below

[Click here to get a different image](#)



### We Want Your Feedback

How did you learn about BDO Online Banking?

Before clicking Submit, please review and ensure correct information in the enrollment details.

6. Once you've submitted the form, an acknowledgment page will appear with the details of your ATM Activation Code. This will also be sent via email and SMS.

BDO Non-Overseas Initial Enrollment Acknowledgment Page

**BDO Non-Overseas Initial Enrollment Acknowledgment**

Thank you for enrolling in BDO Online Banking. Your enrollment Reference Number is OE-20200121-4[REDACTED]5.

Please go to any BDO ATM and select "Other Services" – "Activate Electronic Banking" – then enter this ATM Activation Code: 849152. You have until March 05, 2020 to activate your account.

Search for BDO ATM Locations

**User ATM Number**

ATM Card Number 5210[REDACTED]1

**Login Information**

Online Banking [REDACTED]

**Client Information**

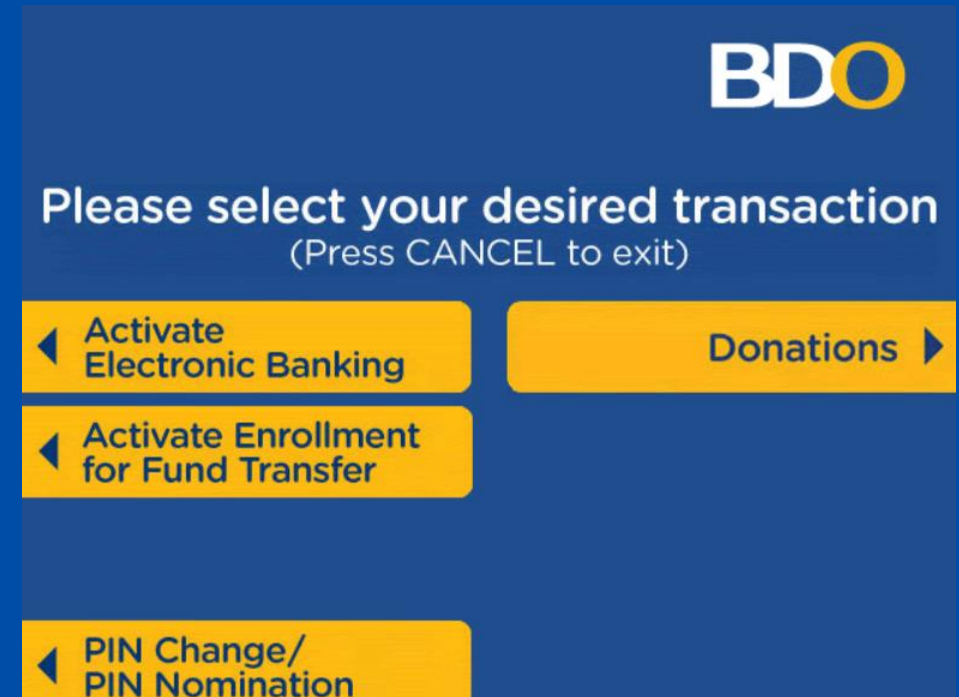
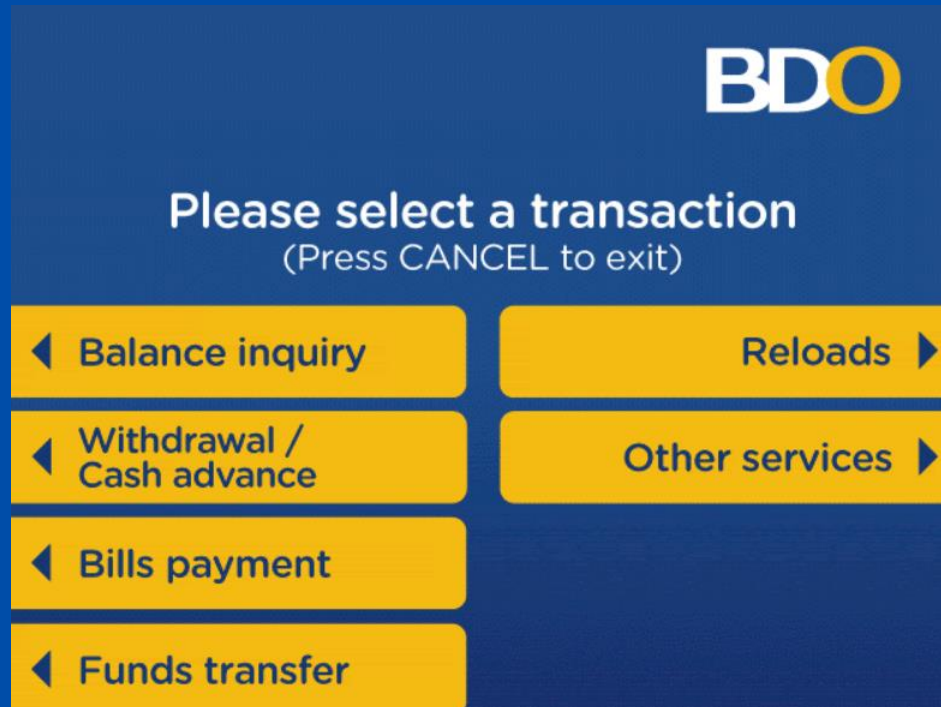
Mobile Number 6[REDACTED]  
E-mail Address [REDACTED]@gmail.com

**Account Details**

Preferred Nickname: [REDACTED]

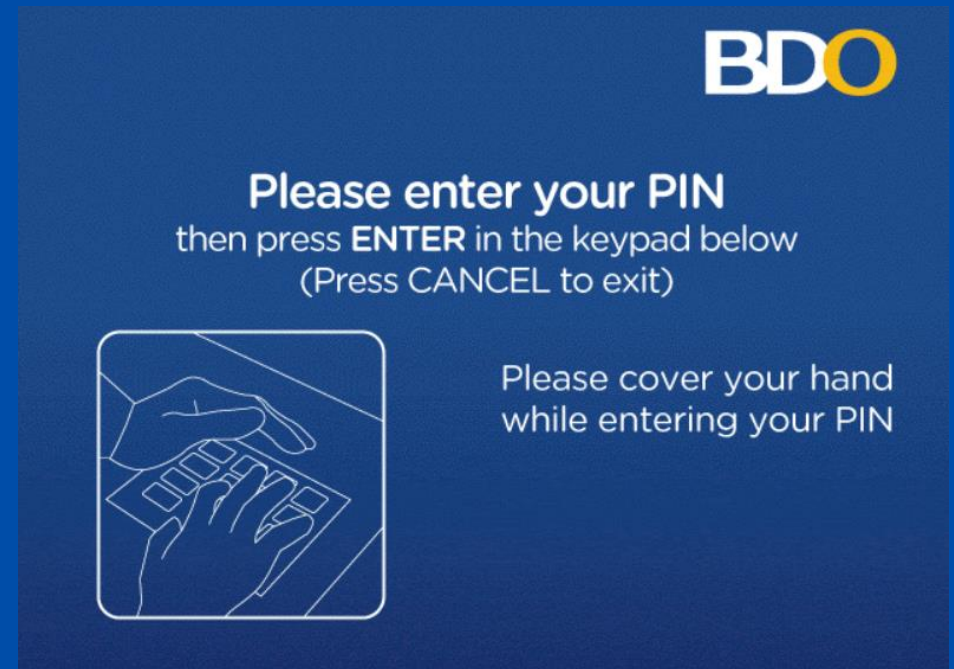
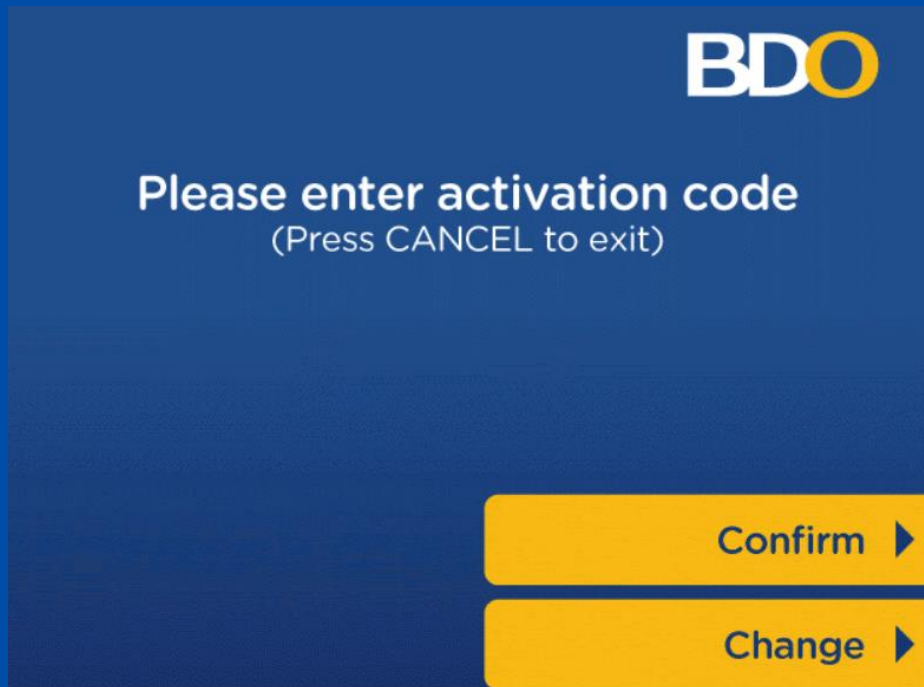
[Back](#) [Printable Version](#)

7. For your security, please activate your account at any BDO ATM nationwide. After inserting your card, go to “Other Services” and then select “Activate Electronic Banking”





8. Enter your ATM Activation Code then enter your PIN and you're all set! Your Online Banking account will be activated within 1 banking day\*.



*\*NOTE: For accounts activated on a weekend, please wait until Tuesday of the following week for the activation of your account.*



9. Once your account has been activated, log in to BDO Online Banking using your Username and Password. Now you can manage your accounts, send money, pay bills, reload and more!

The screenshot displays the BDO Online Banking interface. At the top, there is a navigation menu with links for Properties for Sale, FAQs, Promos, Remit Status Inquiry, Subsidiaries, Branches / ATMs, International Desks, and Online Banking Login. Below this is a banner for Consumer Loans, highlighting Auto, Home & SME Loans Services Now Online! with a list of services: Update customer info, Request for collateral release, and Computation for full payment and other loan services. The main content area is divided into a left sidebar, a central login area, and a right-hand dashboard.

**Left Sidebar (PERSONAL / BUSINESS):**

- eBanking
- Accounts
- Trust and Investments
- Loans
- Credit Cards
- Remittance Services
- Insurance
- Rewards
- Private Bank

**Central Login Area:**

**Login to BDO Online Banking**

User ID:

Password:

[Login](#)

Forgot your password?  
 Forgot your user ID?  
 Forgot your telephone PIN?  
[Not Yet Enrolled? Enroll Now!](#)

[Security Features](#) [Online Banking Privacy Policy](#) [FAQs](#)

\*Our website supports the latest browser versions to ensure yo

**Right-Hand Dashboard (My Home):**

Welcome, **FBTEST1**  
 Your last login was January 21, 2020, 16:44:58 GMT +8  
 You have 1 invalid login attempt(s).

[Go to Card Security Management](#)

**Savings and Checking**

Currency	Account Type	Account No.	Preferred Nickname	Current Balance	Available Balance	Actions
PHP	SA	*****7283	SA Active	4,097.92	4,097.92	
PHP	SA	*****4717	Dan 1	5,012,560.23	5,012,560.23	

**Time Deposit**

Account No.	Current Balance	Original Principal Amount	Rate	Next Maturity Date	Open Date	Original Maturity Date	Actions
*****2001							
*****2002							

**Bottom Navigation:**

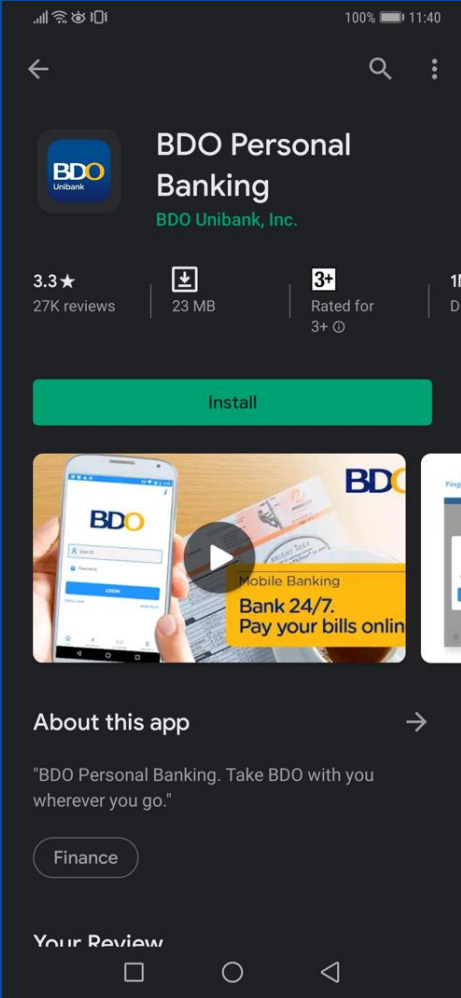
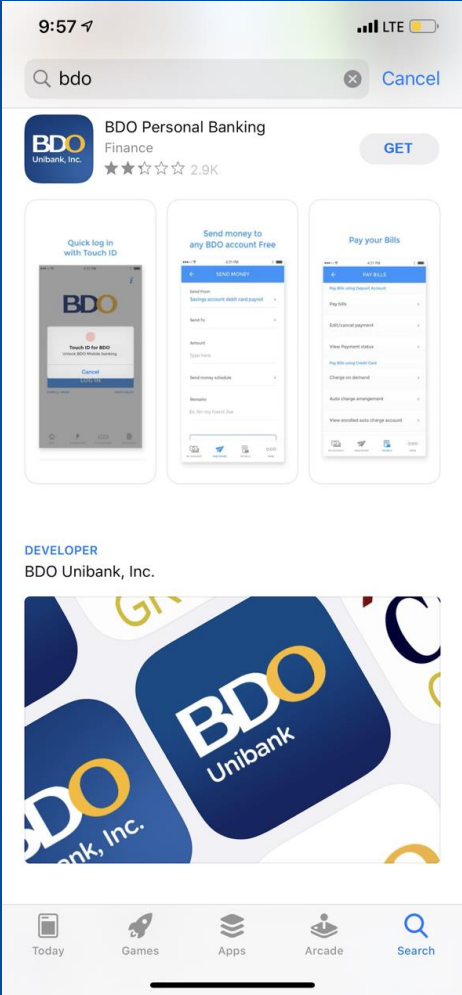
**NAVIGATE**

- My Accounts
- Send Money
- Pay Bills and Reload
- Enrollment
- More Services
- Profile Settings

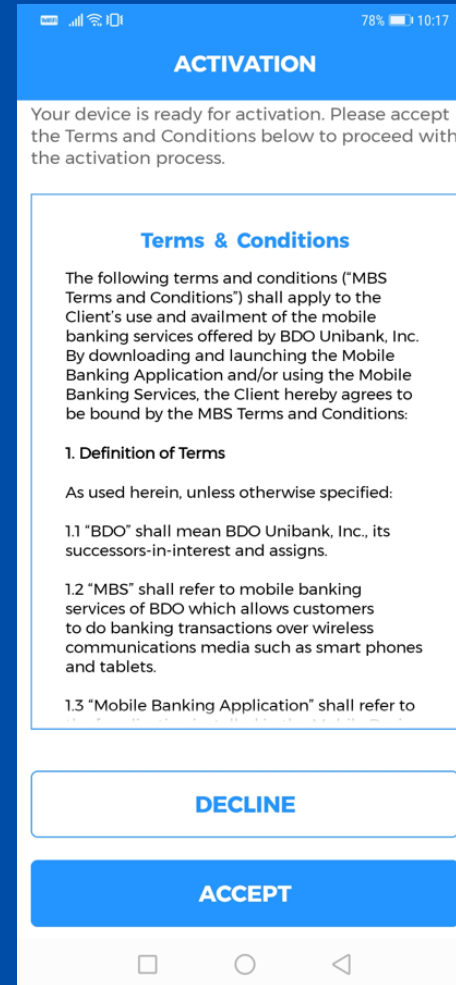
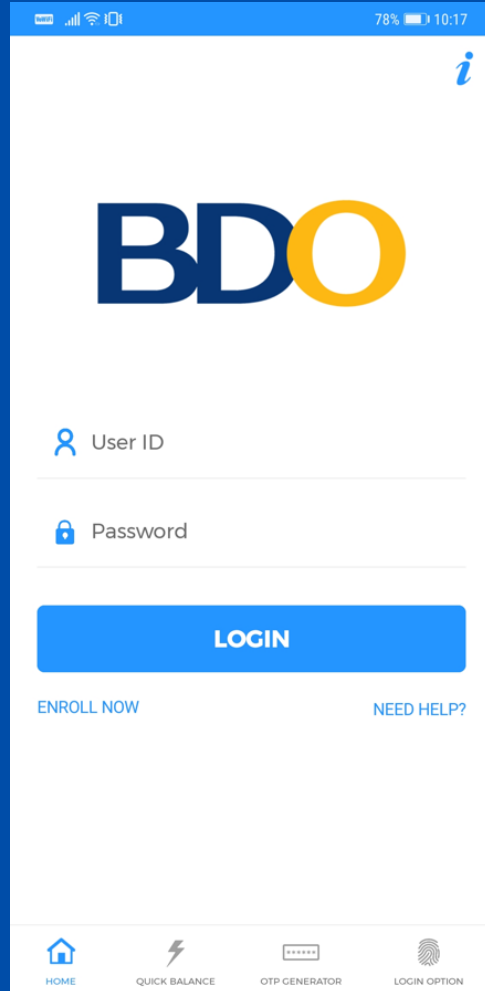
**My Quick Links**

# How to Install The BDO Mobile Banking App

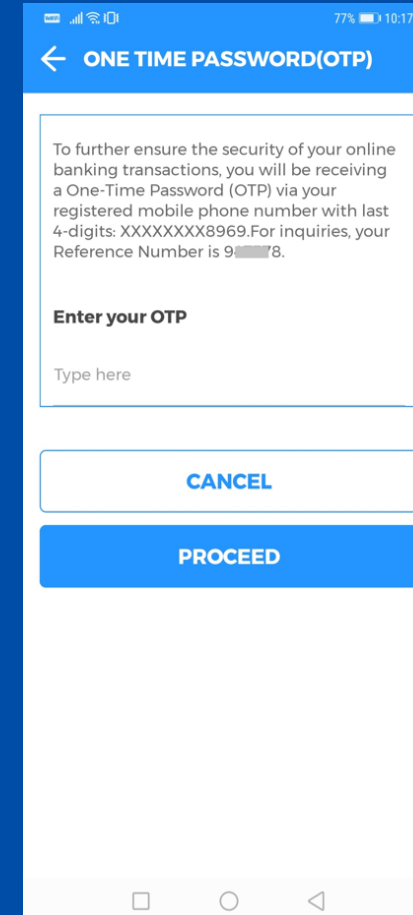
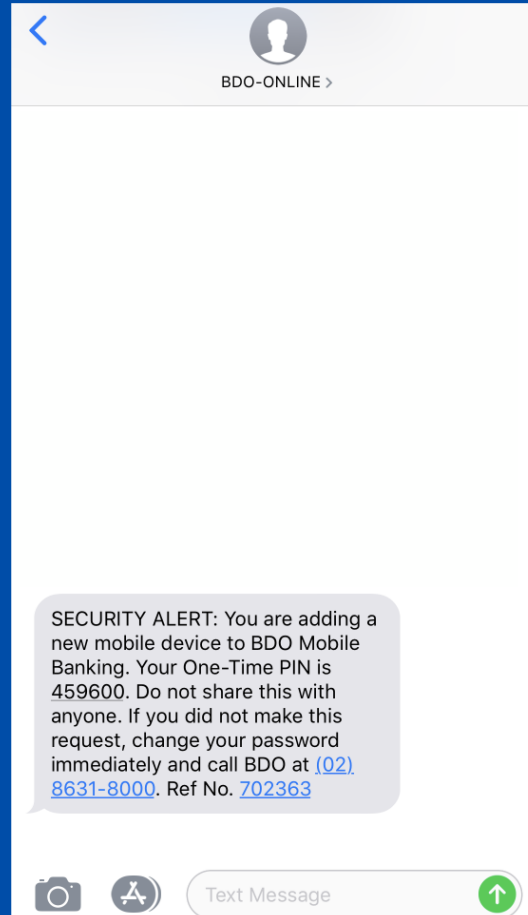
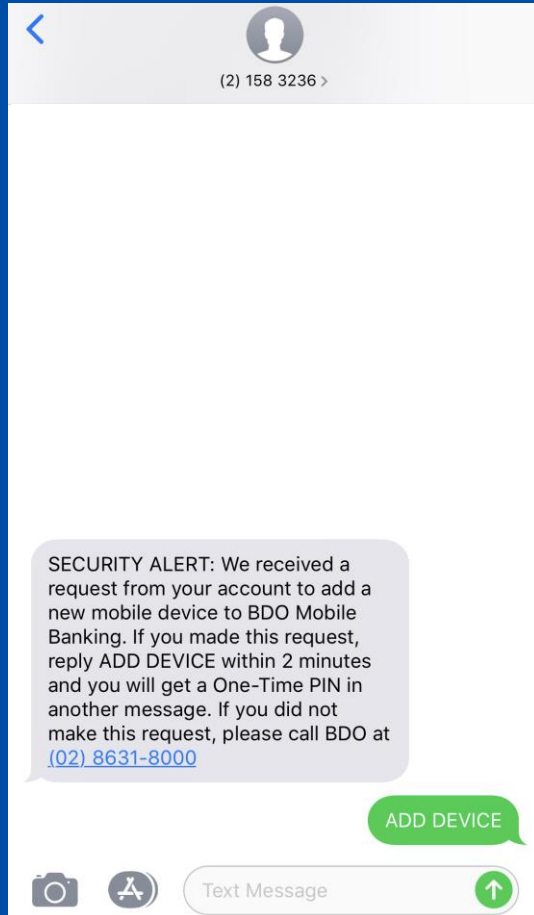
You may also download the BDO Mobile App on Google Play or App Store by searching for “BDO Personal Banking”.



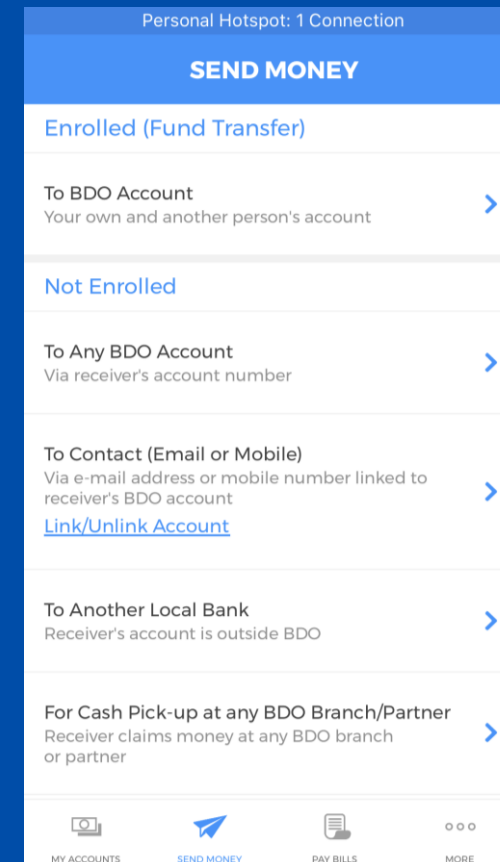
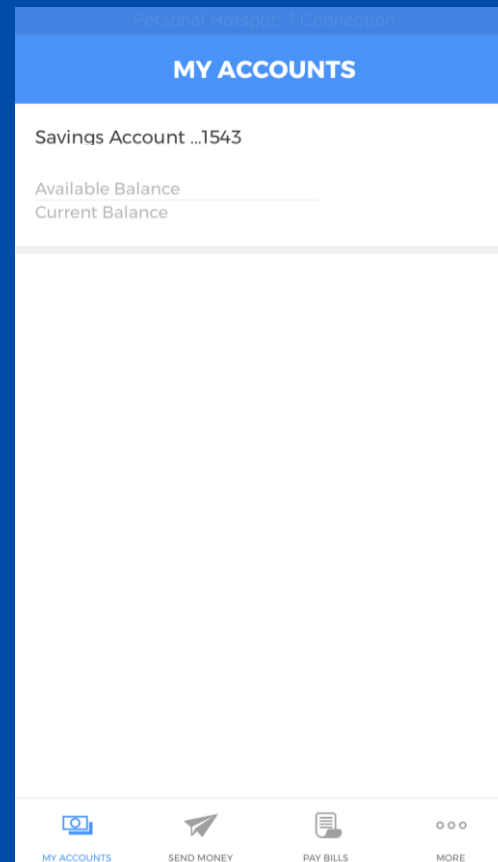
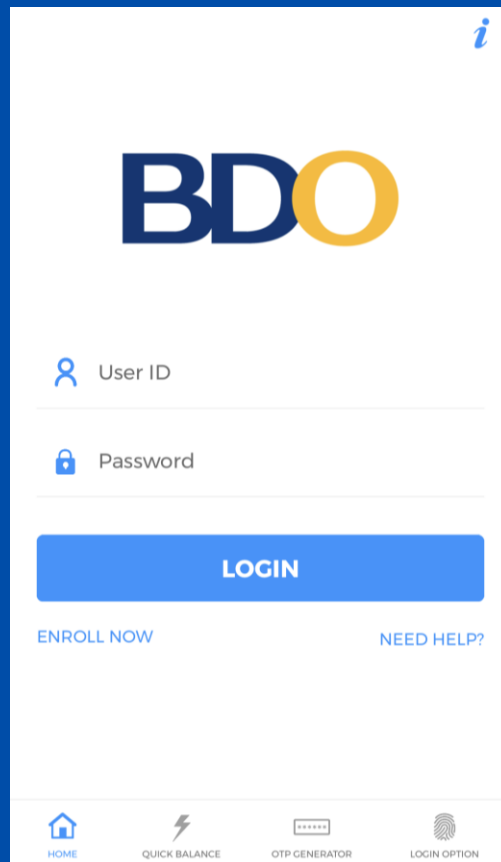
1. Log in using your Username and Password.  
Read and accept the Terms and Conditions.



2. You will receive an SMS to verify that you are adding a new device. Reply “Add Device” to confirm and type in the OTP that will be sent to your mobile number.



3. Once you've successfully added your mobile device, you can now start using the BDO Mobile App to manage your accounts, send money, pay bills, reload and more!



Thank you  
and enjoy convenient banking  
with BDO!