

My OOCL Center (MOC) Guide



My OOCL Center (MOC), OOCL's online shipment management tool is a smart and intuitive platform, that enables customers to oversee their shipments online, and the recent enhancements provide a more intuitive and streamlined user interface (UI). The improved platform offers increased visibility into shipment status, along with advanced tools for tracking and coordinating logistics, enabling users to work efficiently and maintain greater control over their shipments.



Key Features & Benefits

Bookings

- Submit bookings online 24/7
- Use templates for faster booking entry
- Get immediate booking references

Control Tower

- End-to-end visibility of all active shipments
- Track shipments in real time
- Manage exceptions, enhance your delivery times, and streamline your daily operations effortlessly
- Gain full visibility into shipment data
- Access commercially sensitive information not available via public tracking

SmartDoc (SI and B/L Functions)

- Submit SI online with templates
- Improve accuracy and reduce manual entry
- Receive draft Bill of Lading (B/L) faster
- Receive draft and copy B/L via email
- Request changes and accept drafts online
- Get Seaway B/L in PDF format
- Print originals using OOCL stationery

Email Alerts

- Receive milestone and exception alerts
- Stay informed on documentation, booking, and container status
- Get alerts for D&D (Demurrage & Detention) expiry to avoid charges

Automated Reports

- Customize reports to run daily or weekly
- Stay updated without logging in
- Save time and proactively manage shipments

Smart Folder

- Centralized document repository
- Upload documents like B/L, DGD, SI, booking acknowledgments with all shipment parties

Submit VGM (Verified Gross Mass)

- Submit VGM online for compliance

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Plan & Book

- Rate & Tariff
- Sailing Schedule

Track & Monitor

- Submit SI online with templates
- Improve accuracy and reduce manual entry
- Receive draft Bill of Lading (B/L) faster

Inbound Operations

- Receive draft and copy B/L via email
- Request changes and accept drafts online
- Get Seaway B/L in PDF format
- Print originals and sea waybills using OOCL stationery

Documentations

- Receive milestone and exception alerts
- Stay informed on documentation, booking, and container status
- Get alerts for D&D (Demurrage & Detention) expiry to avoid charges

Finance & Payments

- Customize reports to run daily or weekly
- Stay updated without logging in
- Save time and proactively manage shipments

Notify & Support

- Gain full visibility into shipment data
- Access commercially sensitive information not available via public tracking

Booking Creation & Submission

Frequently Used Feature

Best Practice:

For best results when searching the sailing schedule, utilize the Find From Sailing Schedule tab.

My OOCL Center's (MOC) new booking form offers a more intuitive platform that is easy to navigate and allows you to create a booking in a few easy steps!

- From the **main menu**, go to **"Plan & Book"** → **"Bookings"**.
- Choose a booking method (copy from templates, new booking, copy from previous booking, or edit drafts).
- Input your reference number, origin/destination and cargo nature.
- Utilize either the **"Find From Sailing Schedule"** or **"Intended Vessel Voyage"** tab. Update the **"Search Criteria"** section if needed and click **"Find Sailing Schedule"**.
- A list of available vessel/voyages will populate. Choose your desired sailing schedule or vessel by clicking the red **"Booking"** button under the **"Book"** column.
- Input the additional booking details such as party information, container information, cargo description, etc.
- Preview the booking request if desired, and when ready submit the request by clicking the **"Submit Booking Request"** button.

The screenshot displays the OOCL booking system interface. At the top, there's a navigation bar with 'Plan & Book' and 'Track & Monitor' tabs. Below this, a 'Bookings' section is highlighted. The main form area is divided into several sections: 'Choose Booking Method' (with buttons for 'New Booking', 'Copy from Templates', 'Copy from Previous Booking', and 'Edit Drafts'), 'Booking Cancellation' (with 'Submit Booking Cancellation Request' and 'Cancel Booking' buttons), and a main form area for inputting details. The main form area includes fields for 'Rate Reference Number', 'Origin City', 'Destination City', 'Cargo Nature', 'Cargo Pickup', and 'Cargo Delivery'. The 'Find From Sailing Schedule' tab is selected, showing a table of available vessel/voyages. The table has columns for 'Vessel/Voyage', 'Service', and 'Book'. A red box highlights the 'Book' button in the table. At the bottom, there is a 'Submit Booking Request' button.

Booking Cancellation Request

My OOCL Center's (MOC) booking form supports Booking cancellation requests directly from the Booking page, rather than through Service Request

- From the **main menu**, go to **"Plan & Book"** → **"Bookings"**.
- Click the **"Cancel Booking"** button under the **"Booking Cancellation"** section.
- Enter the booking number(s) and click **"Validate"**.
 - You can enter up to 10 booking numbers

Note: This feature supports both single and batch booking cancellation requests.

The screenshot displays the OOCL booking interface. The top section, 'Choose Booking Method', contains four cards: 'New Booking' (with a plus icon), 'Copy from Templates' (with a document icon), 'Copy from Previous Booking' (with a ship icon), and 'Edit Drafts' (with a pencil icon). The bottom section, 'Booking Cancellation', features a card with a document and a red 'X' icon, labeled 'Submit Booking Cancellation Request'. A red box highlights the 'Cancel Booking' button within this section.

Cancel Booking

This action will cancel the selected bookings in full. For partial changes, such as updating container quantities, please contact local customer support for assistance.

* Booking Number

The screenshot shows a large text input field for entering booking numbers. A small icon of a document with a red 'X' is visible on the left side of the field.

1 pasted item(s) ready. Click Validate to refresh the batch review list.

Validate

Clear

Service Requests

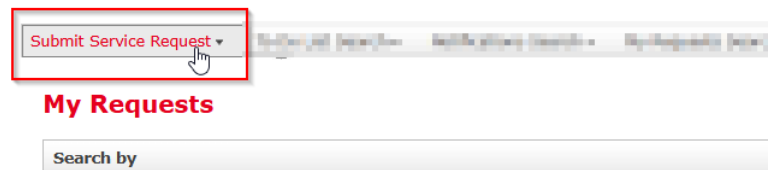
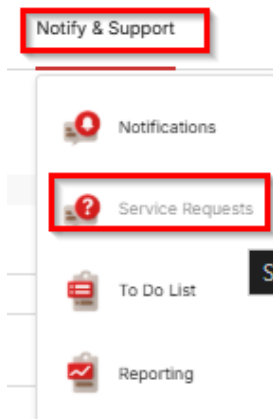
Frequently Used Feature

The **Service Request** feature in My OOCL Center allows you to:

- ✓ Request booking amendments (roll, advance, reduce, change of destination)
- ✓ Upload delivery instructions
- ✓ Upload AES or B13A documents

How to Submit:

- **Log** into MOC using your **username** and **password**.
- From the **main menu**, go to **"Notify & Support"** → **"Service Request"** → **"Submit Service Request."**
- Enter your **booking number** and click **Search**.
- Click the corresponding **hyperlink** for the desired service request type.
- Fill out the **pre-populated form**, then click **Submit**.



Export Service Requests

Service Request Summary

Booking Number:

Service Request	Type Tip	Description/Handling Instruction
AES-Canada Proof of Report Information	Online	Submit your AES or Canada Proof of Report Information
Add-Change Booking Reference Information	Online	Amend rate reference or add/remove/change other reference numbers
Booking-Container Amendment Request	Online	Increase/Split/Roll/Reduce booking
Cancel Booking Request	Online	Request booking cancellation
Change Booking Parties Request	Online	Change Shipper, Forwarder or Consignee
Change Booking Routing Request	Online	Request routing change prior to vessel departure.
Change Cargo Nature or Description Request	Online	Change cargo Nature(type) or commodity description
Export Carrier Door Pickup Instructions	Online	Submit your door pickup instructions for export door pickup
Export Change of Destination North America	Online	Export Change of Destination for cargo originating in North America after container(s) loaded onboard vessel

Import Service Requests

B/L Number:

Service Request	Type Tip	Description/Handling Instruction
Change of Destination NAT	Online	Change of Destination for cargo destined to North America after cargo/container receipt
Empty Store Door Container Return Notification	Online	Store Door Empty Equipment Notification
Import Carrier Door Delivery Instructions	Online	Submit your door delivery instructions for import door delivery
Inbound Service Amendment NAT	Download	Customs clearance change, I T cancellation
Motorbridge Service Request	Online	Request Motor Carriage Service (Truck)

Smart Folder

Frequently Used Feature

My OOCL Center (MOC) has a centralized repository called “Smart Folder” that allows you to upload and download essential documentation.

- ✓ Upload DG documents and Auto Titles
- ✓ Download Booking Acknowledgments, Arrival Notices and Invoices

How to Access:

- **Log** into MOC using your **username** and **password**.
- From the **main menu**, go to “**Documentations**” → “**Smart Folder**”.
- **Search** by entering your **booking** or **bill of lading** number and click the “Search” button.
- To upload/download documents click the “**Upload**” or “**Download**” button under the “**Actions**” column of the respective document name.

The screenshot shows the OOCL Smart Folder interface. On the left, the 'Documentations' menu is open, with 'Smart Folder' highlighted. The main area shows a search bar for 'Input Business Reference No.' with a dropdown menu containing 'Booking Number', 'BL Number', 'BR Number', and 'Container Number'. A 'Search' button is next to it. Below the search bar, there is a table of documents. The table has columns for 'Document Type', 'Due Date', 'Uploaded Time', 'Uploaded By', 'File Name / Remarks', 'Document Status', and 'Actions'. Two documents are listed: 'AES (for US laden cargo)' and 'IMDG Dangerous Goods Declaration(DGD)'. Both have a status of 'Requested'. The 'Actions' column for each document has an 'Upload' button. At the bottom right, there is a 'Download' button. The interface also shows a 'Booking Acknowledgement' section with a 'Document Version: 1' and 'Paper Size: A4'.

Additional Notes:

- For any additional or unlisted documents, click “**Add Document**” to include them.
- If a document has been previously uploaded (by you or OOCL), **do not override the existing file**. Instead follow the below:
 - Click the “+ Add Document” button at the top right corner.
 - Choose the file from your computer you would like to upload.
 - Select the appropriate “Document Type” from the drop-down menu and click the “Confirm” button.
 - Once the upload is complete, the SmartFolder will display the upload date and time in the “Uploaded Time” column.

The screenshot shows the 'Add Document' form. It has a title 'Add Document for [document name]'. Below the title, there is a 'Document Type' dropdown menu. Below that, there is an 'Upload To' dropdown menu. Below that, there is a 'Remarks' text input field. At the bottom right, there is a 'Confirm' button. The form also includes a 'Cancel' button and a 'Delete' button.

VGM Declaration

Frequently Used Feature

OOCL utilizes the marine terminal VGM submission for cargoes that have a port of loading (POL) within the US. For non-US POL or shippers that would prefer to submit their own My OOCL Center (MOC) allows you to submit VGM quickly online via My OOCL Center (MOC).

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Documentations"** → **"VGM Declaration."**
- Enter your **Booking Number** and click **"Retrieve Shipment."** (The system will automatically populate your booking and container details needed for the VGM submission.)
- **Select the Appropriate Weighing Method** -Choose one of the following methods and complete the required fields:
 - a. **Method 1:** Enter the total weight of the packed container after it has been weighed.
 - b. **Method 2:** A calculator will appear. Enter the weight of the cargo. Choose the unit (Pounds or Kilograms). Add the tare weight by clicking on the provided calculator option. The system will automatically generate the VGM.

My OOCL Center / VGM Declaration

Documentations Finance & Payments Notify & Support

New VGM Declaration Batch VGM Declarations Submitted Records

Search booking

Please input booking # **Retrieve Shipment**

Calculator

Units: Kilograms

Tare Weight: 3000

Cargo+Dunnage Weight: 10000

Total Weight: 13000

Declaration

Declaration Party: Black & Decker U.S.A. Inc. (NCT8502)

Authorized Person Signature: [Signature]

VGM Reference: [X]

Container Number: [X] Weighing Method: [X] Verified Gross Mass: 15803.800 Units: Kilograms [X] non HK stuffed

Weighting Date: [X] Actions: [X]

You have full discretion to use the e-calculator or your own calculator.

Cancel Apply

- **Complete Required Information**

Ensure the authorized party's name is entered in capital letters.

Use the calendar icon to select the cargo weight date.

Add your electronic signature (e-signature) to validate the declaration.
- **Submit the VGM**

Click **"Next."**

You will have the option to either Cancel or Submit.

To proceed, check the **"I Agree"** box.

Finally, click the **"VGM Declaration"** button to submit your entry.

SmartDoc – Shipping Instructions Submission

Frequently Used Feature

Within My OOCL Center (MOC), you can submit your shipping instructions (SI) online through the SmartDoc feature. It features advanced AI technology that is designed to enhance accuracy and streamline your documentation process.

Submitting Shipping Instructions:

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **“Documentations”** → **“SmartDoc (SI & BL)”** on the menu bar.
- Enter the desired booking in the search bar and click the **“Create SI”** button.
- On the next screen, enter the SI details in three separate tabs: **“Shipment Info and Parties”**, **“Cargo and Container”** and **“B/L Handling Instructions”**. Data for some fields will be prefilled from the booking information. Kindly ensure that all mandatory fields (indicated with a *) are completed before submitting your SI.
- If you would like to review the SI before submitting, click the **“SI Preview”** button. The preview button will show your SI details in a BL format. Additionally, you can also create a template from the SI, save as a draft, or cancel the SI. Click the **“Submit”** button once you are satisfied with your inputted data.

Shipping Instruction

Please input booking #, separate multiple booking # with , or ; or space

Create SI

My OOCL Center / SmartDoc **Create SI**

Shipping Instruction Submission

Singapore, Singapore → Long Beach, United States General Last Update Time --- Apply My Favorite Template

Shipment Info and Parties Customs Filing Cargo and Container B/L Handling Instructions **SI Preview**

Booking # *

Pre Carriage By **Place of Receipt** **Bill of Lading # *** **Origin of Goods**

Vessel/Voyage * **Port of Discharge *** **Port of Load *** **Final Destination** **Traffic Mode ***

Export Reference **Rate Reference Number**

User Reference Type and Number

SI Preview

Preview is for reference only. The final format is based on the actual Bill of Lading received from OOCL.

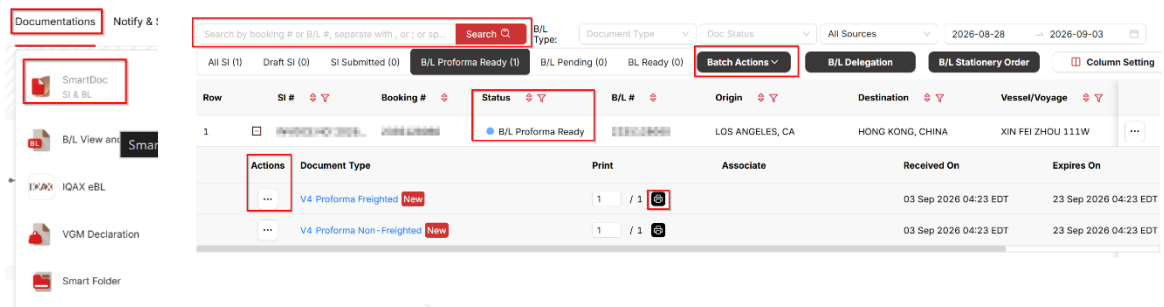
SHIPPER	BOOKING NO.	B/L NO.
	EXT REF	
CONSIGNEE	FORWARDING AGENT	
	ORIGIN OF GOODS	
NOTIFY PARTY	ALSO NOTIFY PARTY-ROUTING & INSTRUCTIONS	
PRE-CARRIAGE	POR	
	SINGAPORE, SG	

Submit

SmartDoc – B/L Functions

Also within the SmartDoc feature, you can handle B/L functions such as viewing the B/L, accepting Draft B/Ls as well as printing documents online.

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **“Documentations”** → **“SmartDoc (SI & BL)”** on the menu bar.
- Enter the desired booking or bill of lading number in the second search bar and click the **“Search”** button.
 - If you do not already have access, sign up by clicking the “Request B/L Printing” button.
 - Click the “OOCL Agreement” checkbox and then click “Submit”.
- When BL status is B/L Proforma Ready or BL Ready, users can click the + icon to expand all the BL documents received.
- To print the B/L documents. Click the Print icon () under the “Print” column. For Original bills of lading, you can choose to print on plain paper or OOCL stationery.
- To amend, accept, or view documents hover or click the 3 dots (...) next to the respective B/L number under the **“Actions”** column and choose the desired action.
- Batch Function: SmartDoc also provides Batch Print function so that users can easily print multiple BL documents at once.



 BL Amend

 Accept

 View

Batch Actions ▾

Batch Print

Batch Delegate

Batch Revoke

Batch Accept

Project Cargo Booking Creation

My OOCL Center's (MOC) new booking form offers a more intuitive platform that is easy to navigate and allows you to create a booking in a few easy steps!

- From the **main menu**, go to **"Plan & Book"** → **"Booking Creation"**.
- Choose a booking method (copy from templates, new booking, copy from previous booking, or edit drafts).
- Input your reference number, origin/destination and choose **"Awkward"** as the cargo nature.
- Utilize either the **"Find From Sailing Schedule"** or **"Intended Vessel Voyage"** tab. Update the **"Search Criteria"** section if needed and click **"Find Sailing Schedule"**.
- A list of available vessel/voyages will populate. Choose your desired sailing schedule or vessel by clicking the red **"Booking"** button under the **"Book"** column.
- Input the additional booking details such as party information, container information, cargo description, etc.
- Enter required and relevant awkward cargo information within the **"Container Information"** section.
- Preview the booking request if desired, and when ready submit the request by clicking the **"Submit Booking request"** button.

The screenshot displays the OOCL Booking Creation interface. The 'Plan & Book' tab is active, and the 'Booking Creation' sub-tab is selected. The interface shows a progress bar with three steps: 'Choose Booking Method', 'Choose Sailing Schedule', and 'Provide Booking Details'. The 'Choose Sailing Schedule' step is currently active. Below the progress bar, there are input fields for 'Rate Reference Number', 'Service Contract Number', 'Origin City' (Chicago, Cook, Illinois, United States (USCHI)), and 'Destination City' (Antwerp, Antwerp, Belgium (BEANR)). A 'Cargo Nature' dropdown is set to 'Awkward'. Search criteria include 'Search by departure time' (2026-02-19) and 'And the next 2 weeks'. A 'Find Sailing Schedule' button is visible. The 'Container Information' section is partially visible at the bottom, showing fields for 'Quantity', 'Size Type', 'Cargo Weight (per container)', and 'SOC'.

Reefer Booking Creation

My OOCL Center's (MOC) new booking form offers a more intuitive platform that is easy to navigate and allows you to create a booking in a few easy steps!

- From the **main menu**, go to **"Plan & Book"** → **"Booking Creation"**.
- Choose a booking method (copy from templates, new booking, copy from previous booking, or edit drafts).
- Input your reference number, origin/destination and choose **"Reefer"** as the cargo nature.
- Utilize either the **"Find From Sailing Schedule"** or **"Intended Vessel Voyage"** tab. Update the **"Search Criteria"** section if needed and click **"Find Sailing Schedule"**.
- A list of available vessel/voyages will populate. Choose your desired sailing schedule or vessel by clicking the red **"Booking"** button under the **"Book"** column.
- Input the additional booking details such as party information, container information, cargo description, etc.
- Enter required and relevant reefer information within the **"Cargo Information"** section.
- Preview the booking request if desired, and when ready submit the request by clicking the **"Submit Booking Request"** button.

The screenshot displays the OOCL Booking Creation interface. The 'Plan & Book' tab is selected, and the 'Booking Creation' sub-tab is active. The 'Choose Booking Method' section shows options: 'Copy from Templates', 'New Booking', 'Copy from Previous Booking', and 'Edit Drafts'. A progress bar indicates the current step is 'Choose Sailing Schedule'. The 'Search Criteria' section includes fields for 'Rate Reference Number', 'Service Contract Number', 'Origin City' (Chicago, China, Korea, United States (USOCN)), 'Destination City' (Antwerp, Belgium (BELAND)), 'Origin Pkg' (CY), and 'Destination Delivery' (CY). There are also search options for 'Search by departure date' and 'Search by arrival date'. The 'Find Sailing Schedule' button is highlighted. Below the search criteria is the 'Reefer Information' section with fields for 'Container Atmosphere', 'Temperature', 'Relative Humidity for De-humidification', 'Generator Set', 'Pre-cooling', and 'Sensitive Cargo'. A 'Remarks' section is also present. At the bottom, there is an 'Emergency Contact' section with a table for 'Contact Type', 'Name', and 'Phone'.

Sailing Schedule

Within My OOCL Center (MOC), you can view and export sailing schedules as well as book directly through the feature.

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Plan & Book"** → **"Sailing Schedule"** on the menu bar.
- Slowly start typing your origin and destination and then choose the cities from the dropdown.
- Ensure all fields with a red asterisk have the correct information.
- Click **"Find Sailing Schedule"**.
- View and/or export vessel details such as the SI and CY cutoffs, vessel arrivals and sailings and service details.
- If the **"Book"** button to the right of your desired vessel/voyage is **red**, click it to create a new booking.

* Origin City : * Origin Pickup :

* Destination City : * Destination Delivery :

* Cargo Nature : Service :

* Search Criteria : ☒ Search by departure time ☐ Search by arrival time

Notice: All dates and times in the sailing schedule are presented in local time for each respective port/location.

Sort by: Shipping Mode: ☒ Direct ☒ Transshipment Vessel Voyage: More Filter

10 Sep (Thu)	13 Sep (Sun)	25 Days	08 Oct (Thu)	10 Oct (Sat)	SI Cutoff: 2026-09-08(Tue) 16:00 CY Cutoff: 2026-09-10(Thu) 16:00	Book
Charleston	Charleston	CY/Door → CY/Door	Bremerhaven	Bremerhaven	Service: ATE Vessel Voyage: ONE HAMMERSMITH 091E	
Cargo Nature: General CO ₂ e Emissions: Tank-to-Wake-DG: 384.68 KG/TEU, RF: 698.67 KG/TEU, GC: 384.68 KG/TEU Well-to-Wake-DG: 470.82 KG/TEU, RF: 854.64 KG/TEU, GC: 470.82 KG/TEU						

10 Sep (Thu)	13 Sep (Sun)	38 Days	21 Oct (Wed)	22 Oct (Thu)	SI Cutoff: TO BE ADVISED CY Cutoff: 2026-09-10(Thu) 16:00	Book
Charleston	Charleston	1 Transshipment CY/Door → Door	Hamburg	Bremerhaven	Service: ATE SBH2 Vessel Voyage: ONE HAMMERSMITH 091E ANNABA 067	
Cargo Nature: General CO ₂ e Emissions: Tank-to-Wake-DG: 405.73 KG/TEU, RF: 405.73 KG/TEU Well-to-Wake-DG: 496.67 KG/TEU, RF: 496.67 KG/TEU						

Provide Booking Details

* Rate Reference Number :

* Origin Pickup : ☐ CY ☐ DOOR

* Destination Delivery : ☐ CY ☐ DOOR

Control Tower: Shipment Search and Review

My OOCL Center's Control Tower feature within My OOCL Center (MOC) provides a variety of information of your active shipments, all within a few clicks.

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Track & Monitor"** → **"Control Tower"** on the menu bar.
- Once on the Control Tower Dashboard page you have the ability to:
 - Search shipments by booking, bill of lading, container or reference number.
 - View document status, container cargo details.
 - View demurrage and detention details.
 - View transport details based on container(s) milestone.
 - View Task Reminders
 - Create Watchlists

My OOCL Center / Control Tower / Dashboard

Dashboard Shipment Overview Container Overview My Quotations

Booking No. Search

Active Shipment Total 605 containers, 314 bookings. The counts below are by containers. ⓘ

Ready for Booking 181 To be shipped 7 Empty Pick Up 8 Gate In 22 OB Inland 7 Loaded 122 Departure 5 Transship 0 Arrival 18 Discharged 8 IB Inland 7 Gate Out 153 Empty Return

Reminder ⓘ

- 33 Vessel Voyage Change
- 2 Empty Not Return
- 1 Laden Not Pick Up

Origin ⓘ **Export** ⓘ **Import** ⓘ

Filter by City Name

- Chicago, Cook, Illinois, United States 269 CNTR 145 BKG
- Cleveland, Cuyahoga, Ohio, United States 88 CNTR 46 BKG
- Atlanta, Fulton, Georgia, United States 79 CNTR 41 BKG
- Charleston, Charleston, South Carolina 43 CNTR 16 BKG
- Norfolk, Norfolk, Virginia, United States 31 CNTR 12 BKG

Watchlist ⓘ 0

Your watchlist is empty. Visit the shipment overview to select shipments of interest and add them by clicking the ⓘ icon.

Row	Booking No.	Booking Status	Container No.	Container Status	Latest Milestone Event Time	Vessel / Voyage	Origin	Destination	Reminder	First POL ET/ATD	Last POD ETA/ATA
1		Confirmed	20GP	Empty Pick Up	09 Sep 2026 08:04 (COT)	DETROIT EXPRESS / 8736	Chicago, Cook, Illinois, United States	Antwerpen, Antwerpen, Vlaanderen, Belgium		ETD: 18 Sep 2026 05:00 EDT	ETA: 01 Oct 2026 22:00 CEST
2		Confirmed	20GP	To be shipped	09 Sep 2026 08:52 (COT)	DETROIT EXPRESS / 8736	Chicago, Cook, Illinois, United States	Rotterdam, Zuid-Holland, Netherlands		ETD: 18 Sep 2026 05:00 EDT	ETA: 01 Oct 2026 22:00 CEST
3		Confirmed	40HQ	Gate In	09 Sep 2026 08:49 (COT)	DETROIT EXPRESS / 8736	Chicago, Cook, Illinois, United States	Rotterdam, Zuid-Holland, Netherlands		ETD: 18 Sep 2026 05:00 EDT	ETA: 01 Oct 2026 22:00 CEST
4		Confirmed	20GP	Empty Pick Up	08 Sep 2026 13:56 (COT)	DETROIT EXPRESS / 8736	Chicago, Cook, Illinois, United States	Rotterdam, Zuid-Holland, Netherlands		ETD: 18 Sep 2026 05:00 EDT	ETA: 01 Oct 2026 22:00 CEST
5		Confirmed	40HQ	Gate In	09 Sep 2026 09:24 (COT)	CMA CGM NLE / DAMUSEB	Atlanta, Fulton, Georgia, United States	Singapore, Singapore, Singapore		ETD: 22 Sep 2026 17:30 EDT	ETA: 16 Oct 2026 17:00 IST
6		Confirmed	40HQ	Gate In	09 Sep 2026 09:07 (COT)	CMA CGM NLE / DAMUSEB	Atlanta, Fulton, Georgia, United States	Singapore, Singapore, Singapore		ETD: 22 Sep 2026 17:30 EDT	ETA: 16 Oct 2026 17:00 IST
7		Confirmed	20GP	Gate In	08 Sep 2026 13:35 (COT)	DETROIT EXPRESS / 8736	Chicago, Cook, Illinois, United States	Antwerpen, Antwerpen, Vlaanderen, Belgium		ETD: 18 Sep 2026 05:00 EDT	ETA: 01 Oct 2026 22:00 CEST

Global View: ⓘ

Summary ⓘ **Transport Details** ⓘ **Document Status** ⓘ **Container and Cargo** ⓘ **Demurrage and Detention** ⓘ **Party and Reference** ⓘ

Current Status ⓘ

Booking No. 06 Sep 2026 0640 COT

Chicago, Cook, Illinois, United States ⓘ

ETD: 18 Sep 2026 05:00 EDT

ETA: 01 Oct 2026 22:00 CEST

Basic Information

Cargo Nature: General

Container: 20GP

Estimated Pickup Date: 09 Sep 2026 08:04 (COT)

Cargo Description: General

Port of Discharge: Block Code

Traffic Mode ⓘ

Full Container

Advanced Market Segment ⓘ

United Kingdom

Not at destination in United Kingdom or transit through United Kingdom

European Union

Not at destination in European Union or transit through European Union

CO2 Emissions ⓘ

Ward-to-Ward (WTW) ⓘ

Ward-to-Ward (WTW) ⓘ

Ward-to-Ward (WTW) ⓘ

Additional Services

BL Information

BL No. ⓘ

Original BL Received by Carrier ⓘ

BL Freight Clearance Status ⓘ

BL Cargo Release Status ⓘ

BL Customs Clearance Status ⓘ

FNO Customs Clearance Code ⓘ

Customs Reference Number ⓘ

Advanced Manifest Status ⓘ

Control Tower: Review & Submit Documents

Use the Control Tower feature in My OOCL Center (MOC) to monitor the status of your documents and quickly review key submission details.

1. View the current status of various documents in one place.
 2. Check the date each document was last submitted by you.
 3. See when documents were issued by OOCL.
 4. Documents include arrival notices, bills of lading, shipping instructions, hazardous documents, auto titles, etc.
- Log into MOC using your **username** and **password**.
 - From the **main menu**, go to **"Track & Monitor"** → **"Control Tower"** on the menu bar.
 - Insert a bill of lading, booking, container or reference number and then click **Search**.
 - Click the Document Status tab.
 - You can view documents that need to be submitted by you and those provided by OOCL.

The screenshot displays the 'Global View' of the OOCL Control Tower. The 'Document Status' tab is selected, showing two main sections: 'Documents need to be submitted' and 'Documents provided by OOCL'.

Documents need to be submitted:

- AES (for US laden cargo):** Submitted (Last submitted on 17 Jul 2026, 11:29 EDT). A red box highlights the 'Submit' button.
- SI Shipping Instruction/BL Master:** Submitted (Last submitted on 17 Jul 2026, 09:55 EDT). A 'Submit' button is visible.
- VGM Verified Gross Mass:** Submitted (Last submitted on 13 Jul 2026, 10:07 EDT). A 'Submit' button is visible.

Documents provided by OOCL:

- BL Bill of Lading - Sea WayBill:** Issued on 22 Jul 2026, 15:29 CST, issued by MOC. A red box highlights the 'Download B/L' button.
- BL Bill of Lading - Sea WayBill:** Issued on 22 Jul 2026, 15:29 CST, issued by MOC. A 'Download B/L' button is visible.
- BL Bill of Lading - Sea WayBill:** Issued on 22 Jul 2026, 20:44 CST, issued by MOC. A 'Download B/L' button is visible.

Rail Pick-up Number

The easiest way to obtain a pick-up number is via the Control Tower within My OOCL Center (MOC).

Please note that to access the Rail Pick up number online it is required that:

1. You are a legal party of the bill of lading (consignee or 1st notify only).
2. Customs status is updated, released and received in our system.
 - a. For cargo moving on an IT, the IT arrival is done once the container has arrived at the final destination.
3. All charges are paid, and the shipment is fully released by OOCL.

Obtaining the Pick-up Number:

- Log into MOC using your **username** and **password**.
- From the Control Tower dashboard, enter the **bill of lading number** and click **Search**.
- Click on the **Transport Details** tab.
- If available, the rail pick-up number can be found within the **IB Inland** box under the **Inbound** section.

My OOCL Center / Control Tower / Dashboard

Dashboard

Shipment Overview

Container Overview

My Quotations

B/L No.

Search

Active Shipment (Total 67 containers, 64 bookings. The counts below are by containers.)

Last refresh - 10 Sep 2026 06:38 EDT

Ready for Booking	To be shipped	Empty Pick Up	Gate In	OB Inland	Loaded	Departure	Tranship	Arrival	Discharged	IB Inland	Gate Out	Empty Return
18	0	0	1	0	3	15	0	5	5	1	10	

My OCOL Center | Control Tower | Dashboard | Global View

Global View:

Manila

→

Columbus

→

GC

→

1 Container

Booking confirmed

Legal Disclaimer

DLT

→

(B/L Ready)

Booking No.

Search

Summary

Transport Details

Document Status

Container and Cargo

Demurrage and Detention

Party and Reference

Add to wishlist

Quick Action

Filter by container number

1

40GP

Container No. :

Haulage : Merchant | Merchant

Collapse

Outbound

Ocean

Inbound

Empty Pick Up (Manila)

Empty Pick up Time : 21 Jul 2026 14:48 (PST)

Empty Pick up Depot : Transocean

Gate In (Manila)

Laden Return Time : 21 Jul 2026 22:20 (PST)

Laden Return Depot : Manila Intl. Cntr, Port North Harbor

Loaded (Manila North Harbour)

Loading Time : 24 Jul 2026 23:31 (PST)

External SVVD : YM INITIATIVE / 357N

Internal SVVD : PHF-YM-357N

Departure (Manila North Harbour)

ATD : 25 Jul 2026 12:44 (PST)

Departure Facility : Manila Intl. Cntr, Port North Harbor

IB Inland (Columbus)

Rail Details

Rail Pickup No. :

Departed (Rail)

30 Aug 2026 01:41 (PDT)

Long Beach Container Terminal (Pier E)

Vendor Code: BNSF

Arrived (Rail)

06 Sep 2026 18:55 (EDT)

NSRR CMH Rickenbacker

Vendor Code: NSRR

Tracking Shipment, Rail and Vessel

The tracking feature within My OOCL Center (MOC) allows you to track and trace your shipments by the container, booking, bill of lading, or reference number. Additionally, you can track containers on the North America Rail as well track the vessels your cargo has been loaded onto.

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Track & Monitor"** → **"Tracking"** on the menu bar.
- Cargo Tracking: Insert a bill of lading, booking, container or reference number and then click the **"Search"** button.
 - You can view the shipment routing, container events (Equipment Activities tab) and free time information (Detention & Demurrage tab).
- Trace North America Rail: Enter container number(s).
- Track Vessels: Enter the vessel name.

Cargo Tracking

Search by: [Expand](#)

Search Result - Bill of Lading Number:

Summary

Bill of Lading Number: (BL Ready)
Booking Number: (Confirmed)
Total Containers:
Total Quantity:

Inbound Customs Clearance Status: Cleared (26 Jan 2026, 14:53 CMT)
Payment Status (collect charges): Cleared
Original B/L Received by Carrier: Cleared (27 Jan 2026, 12:20 Local)

Containers - Detention & Demurrage

Container Number	Container Size / Type	Quantity	Gross Weight	Verified Gross Mass	Event	Label Event Location	Event	Final Destination
41RQ		1	31,280.000 KG		Carrier and Customs Released	Chicago, Cook, Cook, Illinois, United States	27 Jan 2026, 12:20 CST	Chicago, Cook, Illinois, United States (26 Jan 2026, 13:14 CST (Actual))

Detail of OOCL Container

Inbound Customs Clearance Status: Released (26 Jan 2026, 09:50 CST)
Payment Status (collect charges): Cleared (18 Jan 2026, 05:15 CST)
Linked Reference Number:

Equipment Activities

Origin	Empty Pickup Location	Full Return Location	Port of Load	Vessel Voyage	Port of Discharge	Final Destination Hub	Identification	Empty Return Location	Remarks
Yantian, Shenzhen, Guangdong, China	Yantian Port	Yantian Port	Yantian, Shenzhen, Guangdong, China	OOCL CHARLESTON	Yantian, Shenzhen, Guangdong, China	Chicago, Cook, Illinois, United States	Chicago, Cook, Illinois, United States	Yantian Port	Subject to Confirmation

Detail of OOCL Container

A maximum of the previous 30 days will be displayed.

Event	Location	Time	Rail Carrier	Rail Destination
Departure	PORT MADISON, Iowa, United States	09 Feb 2026, 13:12 CST	BNFP	COLUMBUS, Ohio, United States
Departure	KANSAS CITY, Missouri, United States	09 Feb 2026, 06:45 CST	BNFP	COLUMBUS, Ohio, United States
Departure	WELLINGTON, Kansas, United States	08 Feb 2026, 23:33 CST	BNFP	COLUMBUS, Ohio, United States
Departure	ANAHAY, Texas, United States	08 Feb 2026, 15:02 CST	BNFP	COLUMBUS, Ohio, United States
Departure	BLACK, Texas, United States	08 Feb 2026, 11:39 CST	BNFP	COLUMBUS, Ohio, United States
Departure	BELDEN, New Mexico, United States	07 Feb 2026, 22:16 MST	BNFP	COLUMBUS, Ohio, United States
Departure	WINDLOW, Arizona, United States	07 Feb 2026, 09:53 AZST	BNFP	COLUMBUS, Ohio, United States
Departure	NEEDLES, California, United States	06 Feb 2026, 22:13 PST	BNFP	COLUMBUS, Ohio, United States
Departure	BANFORD, California, United States	06 Feb 2026, 16:51 PST	BNFP	COLUMBUS, Ohio, United States
Departure	THEBARD, California, United States	06 Feb 2026, 10:40 PST	BNFP	COLUMBUS, Ohio, United States
Arrival At An In-Transit Yard	THEBARD, California, United States	05 Feb 2026, 14:00 PST	BNFP	COLUMBUS, Ohio, United States
Departure	LONGBEACH, California, United States	05 Feb 2026, 14:00 PST	BNFP	COLUMBUS, Ohio, United States

Vessel: OOCL CHARLESTON

Date Range: 13 Jan 2026 - 07 Apr 2026

Voyages: All Ports: All

Port	Local Time	Arrival	Service	Voyage	Local Time	Departure	Service	Voyage	Remarks
Hong Kong	14 Jan 2026, 18:12 Wed (actual)	FCB2	255W	15 Jan 2026, 02:17 Thu (actual)	FCB2	255W	Delayed : Previous Port Delayed		
Shanghai	14 Jan 2026, 17:54 Wed (actual)	FCB2	254E	17 Jan 2026, 09:57 Sat (actual)	FCB2	255W	Delayed : Previous Port Delayed		
Singapore	21 Jan 2026, 23:02 Wed (actual)	FCB2	255W	22 Jan 2026, 17:17 Thu (actual)	FCB2	255W	Delayed : Previous Port Delayed		
Port Klang	24 Jan 2026, 00:42 Sat (actual)	FCB2	255W	24 Jan 2026, 11:17 Sat (actual)	FCB2	255W	Delayed : Previous Port Delayed		
Chennai	27 Jan 2026, 16:47 Tue (actual)	FCB2	255W	29 Jan 2026, 06:56 Thu (actual)	FCB2	255E			
Port Klang	02 Feb 2026, 09:24 Mon (actual)	FCB2	255E	03 Feb 2026, 00:02 Tue (actual)	FCB2	255E			
Singapore	05 Feb 2026, 03:09 Thu (actual)	FCB2	255E	08 Feb 2026, 17:22 Thu (actual)	FCB2	255E			
Haiphong	09 Feb 2026, 02:14 Mon (actual)	FCB2	255E	09 Feb 2026, 19:12 Mon (actual)	FCB2	255E			
Shanghai	15 Feb 2026, 00:00 Sun (estimated)	FCB2	255E	15 Feb 2026, 18:00 Sun (estimated)	FCB2	256W	Delayed : Previous Port Delayed		
Ningbo	16 Feb 2026, 12:30 Mon (estimated)	FCB2	255E	17 Feb 2026, 04:30 Tue (estimated)	FCB2	256W	Delayed : Previous Port Delayed		

Arrival Notice

The Arrival Notice feature within My OOCL Center (MOC) provides visibility to view and print Arrival Notices.

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Inbound Operations" → "Arrival Notice"** on the menu bar.
- Optional: Insert a bill of lading, container or reference number.
- Review the date range in the **"Estimated Time of Arrival"** section, and if acceptable, click the **"Search"** button.
- From the **"Actions"** column, you can choose the **"Print"** icon (🖨️) to view, download or print the arrival notice, or the **"Review Revision History"** icon, to view, download or print the previous and existing versions.

Search by

* Required

Carrier * OOCL

Bill of Lading Number

Container Number

Reference Number

Vessel Name

Voyage

Port of Discharge

Estimated Time of Arrival * 28 Jan 2026 09 Feb 2026

Not Sent via E-mail

Reset Search

Bill of Lading Number	Version	Notice Type	Received from	Received on	Vessel/Voyage	Port of Discharge	Estimated Time of Arrival	Consignee	Notify Party	Also Notify Party	Shipped Reference Number
2165225180	2	Arrival Notice(Letter)	OOCL	02 Feb 2026 EST	COSCO SHIPPING CARANIATION 004E	Long Beach	07 Feb 2026, 08:00 EST				



Arrival Notice Revision History			
Bill of Lading Number: 2165225180			
version	Notice Type	Received on	Action
2	Arrival Notice(Letter)	02 Feb 2026 EST	🖨️
1	Arrival Notice(Letter)	02 Feb 2026 EST	🖨️
Close			

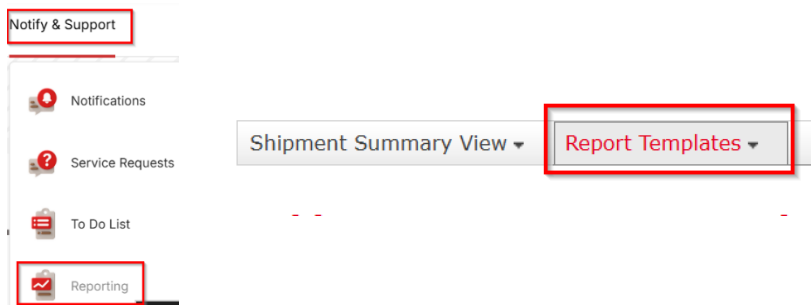
Customizing Reports Using Report Templates

With My OOCL Center Reports you have access to 9 standard template reports for both export and import shipments including but not limited to:

- Receiving end-to-end milestone updates • Verifying that cargo was loaded on vessel • Monitoring import cargo

To utilize these report templates:

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Notify & Support"** → **"Reporting"** on the menu bar.
- Click on the **Report Templates** tab.
- Under **"Customized Report Templates"** select the **"Standard Templates"** tab. Select 1 of the 9 reports of your choice and copy the template to **"My Templates"** by clicking on the copy icon under the **"Actions"** column.
- Once the standard template is saved under **"My Templates,"** you can modify, view, and email the report. These features are available under the **"Actions"** column.



Customized Report Templates

Standard Templates are provided by Cargosmart for your convenience and cannot be modified. To create your own version of a template, click on the Copy to My Templates icon.							
Template Name	Description	Shipments	Subscriptions	Last Requested	Last Modified	Actions	
Active Bills of Lading	Shipments by bill of lading number.	Active	No Schedule Udate		12 Jun 2008		
Active Bookings	Shipments by booking number.	Active	No Schedule Udate		12 Jun 2008		
Carrier Invoice	Shippers and Consignees: Consolidate your carrier freight invoices by vessel/voyage and bill of lading number. Note: User must have the View Invoice Details privilege assigned in their user profile to run this report.	Active	No Schedule Udate		12 Jun 2008		
End-to-End Milestones	Transportation: Manage your complete shipment cycle from booking to delivery and return of containers.	Active	No Schedule Udate		12 Jun 2008		
Export Bookings	Shippers and Forwarders: Obtain booking details and container activities before the cargo is loaded on the vessel.	Active	No Schedule Udate		12 Jun 2008		
Export Load Confirmation	Shippers and Forwarders: Track container movements from carrier receipt to arrival at destination.	Active	No Schedule Udate		12 Jun 2008		
Import Cargo Release	Consignees: Manage cargo pick-up based on cargo and Customs release.	Active	No Schedule Udate		12 Jun 2008		
Import Shipments	Warehouse Managers and Consignees: Manage your U.S. import shipments and arrange for pick-up/return of containers before demurrage/detention accrues.	Active	No Schedule Udate		12 Jun 2008		
Inbound Advice	Consignees: Plan for your cargo arrival and pickup as soon as the cargo is loaded on the vessel.	Active	No Schedule Udate		12 Jun 2008		
Total 9 Template(s)							

Customized Report Templates

Only reports limited to Active shipments can be viewed online.							
Template Name	Description	Shared	Shipments	Subscriptions	Last Requested	Last Modified	Actions
Active Bookings	Shipments by booking number.		Active	No Schedule		11 Sep 2026	
Total 1 Template(s)							
Refresh Add Template							

SmartInvoice

The SmartInvoice feature allows you to search and view invoices.

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Finance & Payments" → "SmartInvoice"** on the menu bar.
- Invoices will automatically populate on screen. Click the **"View Details"** hyperlink under the **"Action"** column to view any available details.
- Click the hyperlink under the **"Invoice No."** column to choose the invoice type you want to download.
- To filter down further, utilize the **"Search Criteria"** section on the left side of the page, and search using several search criteria such as bill of lading, invoice, or container number, Issue or Due Date, etc.
 - Click the **"Show More Criteria"** hyperlink, for even more options.
- To download a list of invoices, click the **"Export into Excel"** button.

Summary

Details

Download / Print Invoice PDF(0)

Export into Excel

Convert to Local Currency: ☐

☐	B/L No.	Invoice No.	Collection Office	Issue Date	Due Date	Total Invoice Amount	Outstanding Amount	Inbound/O utbound	Payer	Vessel V	Action
☐			Long Beach	03 May, 2026	11 Jun, 2026	USD 2,224.00	USD 2,224.00	Inbound		OOCL BRI	View Details
☐			Long Beach	03 May, 2026	11 Jun, 2026	USD 2,224.00	USD 2,224.00	Inbound		OOCL BRI	View Details
☐			Long Beach	03 May, 2026	11 Jun, 2026	USD 2,424.00	USD 2,424.00	Inbound		OOCL BRI	View Details
☐			Long Beach	29 Apr, 2026	08 Jun, 2026	USD 2,303.59	USD 2,303.59	Inbound		CSCL IND	View Details
☐			Long Beach	29 Apr, 2026	08 Jun, 2026	USD 2,303.59	USD 2,303.59	Inbound		CSCL IND	View Details
☐			Long Beach	28 Apr, 2026	06 Jun, 2026	USD 2,224.00	USD 2,224.00	Inbound		OOCL SIK	View Details
☐			Long Beach	28 Apr, 2026	06 Jun, 2026	USD 2,224.00	USD 2,224.00	Inbound		OOCL SIK	View Details

Download Invoice - [Redacted]

Invoice Type: ☒ Original ☐ Copy ☐ Certified True Copy

Cancel

Confirm

Search Criteria

B/L No. Invoice No. Cntr No.

Multiple numbers separated by semicolon, comma, space or

Issue Date Due Date

2026-02-02 → 2026-02-06

Invoice Status

☐ Unsettled ☐ Overpaid

☐ Settled

Show More Criteria

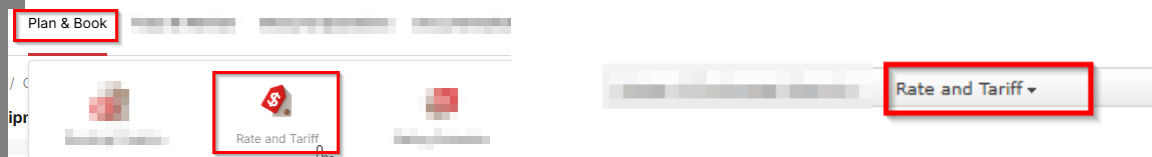
Search

Reset

Rate & Tariff

OOCL Tariffs and Rates (including freight and surcharges) for all ocean trades can be accessed at www.oocl.com via e-Services or via the My OOCL Center (MOC).

- Log into MOC using your **username** and **password**.
- From the **main menu**, go to **"Plan & Book"** → **"Rate & Tariff"**.
- On the next screen, click the **"Rate and Tariff"** button and a new page will open.



- Click the desired tariff **"Click Here"** link and you will be brought to a log in screen.
- This will require a user ID and password to access the site. This is a separate password than the one you utilize to access My OOCL Center. First time users will need to click on **"Register Now"** button.
- Once you have logged into the website, you will be able to access global rate and rule tariff.

Tariffs & Rates

From this channel you can have access to our tariffs and rates (including freight and surcharges) for all ocean trades.

Global Rate Tariff	Click Here
Global Rule Tariff	Click Here
North American (NA) Inland Tariff (for TAT only) and European (EU) Inland Tariff	Click Here
All other inquiries (Online Web Inquiry form)	Click Here

Orient Overseas Container Line Ltd

Please sign in to view the Tariffs and Rates

* Email Address
* Password

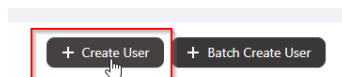
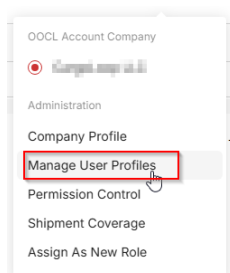
[Forgot your Password?](#)
[Register Now](#)

[Sign In](#)

Managing User Access – Creating a New User

My OOCL Center (MOC) grants company MOC administrators the ability to add users and manage access within MOC for each user.

- Log into MOC using your **username** and **password**.
- At the top right corner of the screen, click on your company name, and then **“Manage Users Profiles”**.
- To add a user, click **“Create User”**.
- Complete all required fields marked with an asterisk (*).



- Once all required information is entered, click the **“Role Permission”** tab.
- Adjust the user permissions by turning the slider tabs on or off as needed.
- Click **“Create”** to save the new user.

- After the user is created:
- The **User ID** will appear in the online profile.
- The system will automatically generate a **User ID** and send a **temporary password** to the new user's registered email address.

Note: The **Batch Create User** option can be used to create multiple users at once.



Managing User Access – Updating Role Permissions

My OOCL Center (MOC) allows Company Administrators to control user access to the MOC functions through the user profile management feature.

- Log into MOC using your **username** and **password**.
- At the top right corner of the screen, click on your company name, and then **“Manage Users Profiles”**.
- Click the paper and pen icon next to the desired user.
- Click the **“Role Permissions”** tab.
- Click the toggle switches next to MOC functions you wish to turn on or off for the user.
- Click **“Save Changes”** at the top of the page.

Users + Create User + Batch Create User

Email	Role	Managed Applications	Last Updated By	Last Update Time	Action
john.martinez@oocl.com	General User		john.martinez@oocl.com	13/2/2026 12:18	 

User Information **Role Permission**

Booking Creation
Booking agent
User can submit new booking request, booking amendment request, and booking cancellation request.

Viewer
User can search and view historical booking request only.

Toggle On / Off

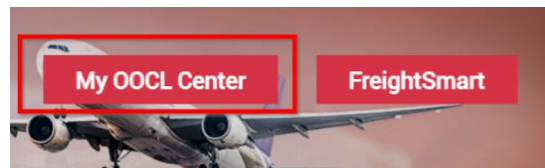


Note: If a user is experiencing issues accessing an MOC function such as Bookings, Shipment Folder or SmartDoc the administrator should check that the user has permission to the function, turning them on/off as necessary.

Password Reset

To reset your password for your un-migrated My OOCL Center (MOC), kindly follow the below instructions.

- Please go to our My OOCL Center [site](#).
- Click on the My OOCL Center button on the top right hand-corner of the page.
- Click on the “**Having trouble signing in?**” link.
- Then click on the hyperlink “**Forgot your password?**”.
- Enter email address (email address) and click “**Next**”.
- You will receive a temporary password via email from the system.

A screenshot of the 'Sign in My OOCL Center (MOC)' page. The page has a white background with the OOCL logo at the top. Below the logo, the text 'Sign in My OOCL Center (MOC)' is displayed. There is a text input field with the placeholder text 'Please Enter User ID or Email'. Below this field, there is a link 'Having trouble signing in?' with a red border. Further down, there is a link 'Forgot IVR PIN?'. At the bottom, there are two buttons: 'Sign Up Now' and 'Next'.A screenshot of the 'Having trouble signing in?' page. The page has a white background with the OOCL logo at the top. Below the logo, the text 'Having trouble signing in?' is displayed. There is a paragraph of text: 'We're here to help. Follow the instructions and get back into you account.' Below this, there are three links: 'Forgot your password?' with a red border, 'Forgot your User ID?', and 'Forgot your OOCL Account?'. At the bottom, there is a 'Back' link.A screenshot of the 'Forgot your password?' page. The page has a white background with the OOCL logo at the top. Below the logo, the text 'Forgot your password?' is displayed. There is a paragraph of text: 'Please input your User ID or OOCL Account, and we'll guide you to reset password.' Below this, there is a text input field with the placeholder text 'Enter User ID or OOCL Account' and a red border. At the bottom, there are two buttons: 'Back' and 'Next'.A screenshot of the 'Reset Password' page. The page has a white background with the OOCL logo at the top. Below the logo, the text 'Reset Password' is displayed. There is a paragraph of text: 'Click submit and we will send you an email for reset password instructions'. Below this, there is a text input field with a placeholder email address and a red border. At the bottom, there are two buttons: 'Back' and 'Submit'.