

CUSTOMER NEWSLETTER

June 14, 2019

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Dear Valued Customer,

Thank you for your interest in
our newsletter.

We hope you find our most
recent edition informative
and please contact OOCL
for your ocean transportation
needs.

OOCL
We take it personally.

Process Updates

Please note that effective June 10, 2019 OOCL will be implementing a change in our demurrage collection process for all import cargo moving through the New York Terminals.

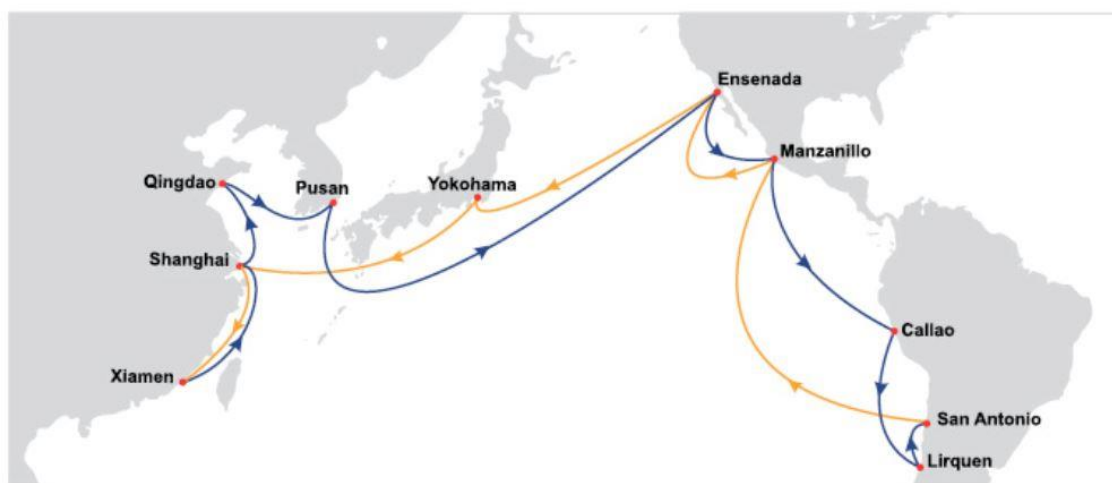
For any container that reflects in demurrage on or after the above mentioned date, the demurrage fees will no longer be collected by the respective NYC Terminals, but by OOCL directly.

To handle the demurrage payments in an expedited manner, we have a team that can be reached directly via email at NYCIBDEM@OOCL.COM and via telephone at 212-428-2250.

Product of the Week- Transpacific Latin Pacific 1 (TLP1)

OOCL is pleased to highlight one of our newest services, namely the Transpacific Latin Pacific 1 (TLP1) between Asia and Latin and South America. TLP 1 provides customers with competitive and reliable services between the Far East and Latin and South America with direct calls to strategic ports such as Manzanillo (Mexico), Lazaro Cardenas (Mexico), Callao (Peru) and San Antonio (Chile) with unique access to Lirquen (Chile).

Transpacific Latin Pacific 1 (TLP1)



Port Rotation

EB: Xiamen - Shanghai - Qingdao - Pusan - Ensenada -
Manzanillo - Callao - Lirquen - San Antonio

WB: Callao - Lirquen - San Antonio - Manzanillo - Ensenada -
Yokohama - Shanghai - Xiamen

Highlights

- South to North China port calls (Qingdao, Shanghai, Xiamen)
- Unique Access to Lirquen
- Express service from Ensenada and Manzanillo to Yokohama and Shanghai

Pro Tip- Rate Reference

PROTIP

Rate Reference

When submitting your booking request, please provide the most up to date rate reference to expedite your booking confirmation.

1 How To Obtain Rate Reference:

The rate reference (Contract Number or AB/ Quote number) is provided by OOCL's Sales team at the time the rate is signed and filed. Please contact your Sales representative if you have not been provided with the latest rate reference.

2 Update Templates:

Once you have your updated rate reference, it's time to update your booking templates to reflect the correct rate reference by following these steps:



Send email to our E-commerce team: OOCLECOM@oocl.com



Provide them with the previous and new rate reference.



Done. Our e-commerce team will quickly update your templates for you and your booking confirmation will be expedited.

OOCL's Door Move

To help coordinate timely delivery of containers under OOCL's door move, please have (1) cargo release (freight, customs and Original Bill of Lading (OBL)) and (2) delivery instructions provided **48 hours prior to cargo arrival at the final hub**. This allows truck lines to plan for cargo arrival and schedule appointments when the cargo is made available at the final hub.

Please note that electronic payments such as PayCargo, ACH and Wire Transfer are processed by OOCL overseas. Payments can take up to 24-48 hours to process and reflect a freight release due to the time zone difference.

Checks are processed in North America and are completed by end of business day the same day received. OOCL recommends sending payment and OBLs with a tracking number.

E-Services: Cargo Tracking

E-SERVICES: CARGO TRACKING

Step 1

- Visit OOCL.com site

Step 2

- On the Home Screen, enter the container number and click "Search".

Step 3

- Search results will appear in a new window and there are links to additional information such as Equipment Activities and Detailed Container Specification Enquiry.

Cargo Tracking

Search Result - Container Number OOLU123456

Container Number	Container Size Type	Quantity	Gross Weight	Verified Gross Mass	Event	Latest Event Location	Time	Final Destination
OOCLU123456-7		25075.000 KGS	Not Received	Container Picked Up	Zhenhua International Logistics Transportation Co., Ltd. Xingang, Tianjin, China	03 Jun 2019, 12:05 CCT		Nhava Sheva, Maharashtra, India (07 Jul 2019, 01:00 Local (Estimated))

Detail of OOCL Container OOLU123456-7 [Detailed Container Specification Enquiry](#)

Linked Reference Numbers: [None](#) Inbound Customs Clearance Status: [None](#) Payment Status (collect charges): [None](#)

Origin	Empty Pickup Location	Full Return Location	Port of Load	Vessel Voyage	Port of Discharge	Final Destination Hub	Destination	Empty Return Location	Haulage
Xingang, Tianjin, China	Zhenhua International Logistics Transportation Co., Ltd.	Tianjin Port Alliance Int'l Container Terminal Co., Ltd. 08 Jun 2019, 10:00 CCT (Cargo Cutoff Date At First Full Hub)	Xingang, Tianjin, China 10 Jun 2019, 03:30 CCT (Estimated)	F13 MAERSK SHIRLING 923W (923W)	Nhava Sheva, Maharashtra, India 06 Jul 2019, 01:00 Local (Estimated)	Gateway Terminals India Pvt Ltd 07 Jul 2019, 01:00 Local (Estimated)	Nhava Sheva, Maharashtra, India	Surge Marine Services Pvt. Ltd. (Subject to Confirmation)	CY/CY



MOC- My OOCL Center



Monitor and Control all Shipments with MOC

Import Features

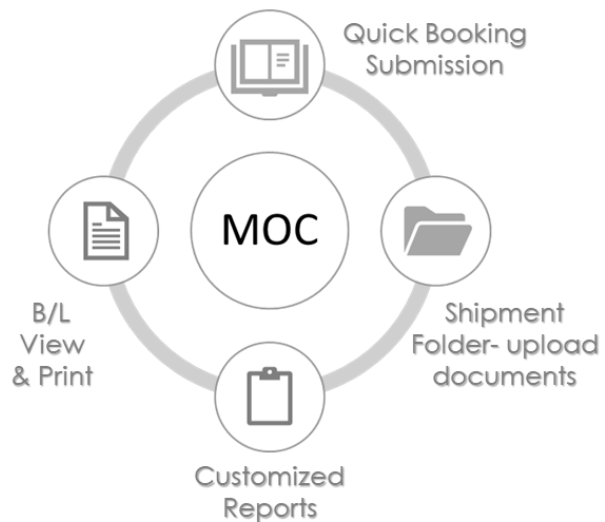
Full Cargo Tracking



Access to Pick-up Numbers



Submission of Delivery Orders Online



Export Features

How to sign up for MOC?

- 1 Register on our website: www.oocl.com and look for "My OOCL Center" tab.
- 2 You can also contact our customer service or sales team to assist you.

My OOCL Center