

CUSTOMER NEWSLETTER

July 26, 2019

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OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in
our newsletter.

We hope you find our most
recent edition informative
and please contact OOCL
for your ocean transportation
needs.

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We take it personally.

Service Updates-Marine Terminal Gates Schedules

The following marine terminal gates will be closed on Monday, July 29, 2019 in observance of **Harry Bridges Birthday** on the **U.S. West Coast**:

- **Long Beach, California**
 - Long Beach Container Terminal, closed first shift only
 - SSA Terminal, closed first shift only
- **Los Angeles, California**
 - YTI Terminal, closed first shift only
- **Oakland, California**
 - TraPac Terminal
 - Everport Terminal
- **Seattle and Tacoma, Washington**
 - T-18 Terminal (SEA)
 - T-30 Terminal (SEA)
 - Everport Terminal (TCM)

Product of the Week- Pacific China South 1 (PCS1)

The PCS1 has direct service with competitive transit times to/from Fuqing and Nansha and the US West coast.

Pacific China South 1 (PCS1)



Port Rotation

EB: Fuqing - Nansha - Hong Kong - Yantian - Xiamen - Los Angeles - Oakland

WB: Los Angeles - Oakland - Fuqing - Nansha - Hong Kong - Yantian - Xiamen

Highlights

- Exclusive US West Coast coverage to/from Fuqing and Nansha
- Extensive LA/LB and Oakland coverage

Sea Cargo Manifest & Transshipment Regulation to India



Effective August 1st, 2019, the Central Board of Indirect Taxes and Customs (CBIC) amended the regulation for filing Sea Cargo Manifest for all import and transshipped cargo to/ via India.

To facilitate timely submission of arrival manifest, shipping instructions is to be submitted with below information

included:

For all import and transshipment cargoes to/ via Indian ports:

- 1) 8 digits HS code is required for each cargo items.

Additional requirements for all import cargoes to India:

- 2) Importer Exporter Code (IEC) of consignee if BL is consigned to final buyer OR Permanent Account Number (PAN) of consignee if BL is consigned to an NVOCC/Forwarder.
- 3) Permanent Account number (PAN) of Notify Party if Notify Party is in India.
- 4) Forwarders may file House Bill of Lading (HBL) with Customs directly or through OOCL. HBL details (manifest through OOCL) are to be submitted by the consignee to the destination OOCL office at least 72 hours prior vessel departure from the last foreign port calling India. Or consignee can file the HBL directly with Indian Customs and provide the Cargo Summary Notification (CSN) to carrier 72 hours prior vessel departure from the last foreign port calling India.

Additional requirements for cargo discharging at Nhava Sheva:

- 5) GST Identification No (GSTIN) of importer;
- 6) Official email id of importer (to be used for correspondence by shipping lines and Customs).

For more information, please [visit our website](#).

2019 Canadian Shipper's Choice Awards

2019 Canadian Shipper's Choice Awards

OOCL outperforms all ocean carriers in Canadian Shipper's Choice Awards--scoring highest in 4 of the 8 categories for: Quality of Equipment & Operations, Leadership in problem solving, Ability to provide value-added services and Sustainable Transportation Practices.

The 2019 Shipper's Choice Awards reveal the carriers who have exceeded the industry's benchmarks of excellence. OOCL has outperformed all ocean carriers and achieved the highest total score in the 2019 Shipper's Choice Awards survey.

Ocean carriers are measured on the following categories: on-time performance, quality of equipment and operations, information technology, competitive pricing, customer service, leadership in problem solving, ability to provide value-added services and sustainable transportation practices.

More than 2,000 respondents—the buyers of transportation services, and those who manage shipments handled by freight forwarders or 3PL providers—complete the survey. And they collectively evaluate more than 9,000 carriers across all transportation modes.

To qualify, carriers need to receive a minimum number of evaluations. To prevent tampering, we even watch for multiple sub-

missions by known respondents; look for similar IP addresses; and if carriers have invited customers to submit scores, we compare those email addresses to our own database used in this program. The Shipper's Choice Awards Survey is undertaken through a continuing partnership with CITT and the Freight Management Association of Canada (FMA), and conducted by an independent research firm.

For more information, visit www.canadianshipper.com.

Carrier	On-time performance	Quality of equipment & operations	Information technology	Competitive pricing	Customer service	Leadership in problem solving	Ability to provide value-added services	Sustainable Transportation Practices
OOCL	19.14	19.52	18.41	19.84	19.12	18.18	15.88	15.57
Benchmark of Excellence	19.47	19.24	17.75	19.99	18.48	17.07	15.01	16.16
CHINA COSCO	17.85	16.82	16.57	16.40	16.15	16.53	14.37	15.81
Cosmos	16.80	16.34	16.25	16.34	20.01	17.96	14.25	15.03
ZIM Container Service	16.76	16.40	16.8	16.47	18.60	17.76	14.35	16.06



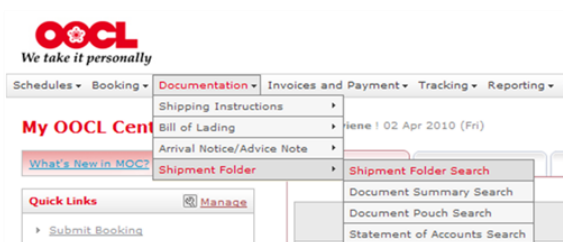
ProTip- How to Upload DG Documentation

The easiest way to upload your Dangerous Goods (DG) documentation is via My OOCL Center (MOC).

1 Log into MOC and navigate to the “Documentation” tab.



Log into your “My OOCL Center” at www.oocl.com with your user ID and password. Make the following selection: Documentation → Shipment Folder → Shipment Folder Search



2 Search by Booking Number



Input booking number into the “Booking Number” field and click on the “Search” button.

3 Upload Document



To upload a document, find the appropriate document name and click on the corresponding upload icon under “Actions” column. From the document upload screen select “browse” and locate the appropriate file to be uploaded.

Shipment Folder Search Submit your Service Request to OOCL Online.

Search by Expand

Booking #	B/L	Container	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
2522420460			MSC WASHINGTON 675E	De Kalb, Illinois, United States	Montreal 29 Apr 2012, 08:00 EDT (estimated)	Liverpool 06 May 2012, 20:00 BST (estimated)	Liverpool, England, United Kingdom

Details of the Shipment Folder

Document Name	Booking Number	Received on	Uploaded Time	Uploaded from	Description/Remarks	Document Status	Actions
DG Certificate for International Transport	2522420460					Requested	
Preliminary DG Certificate	2522420460					Requested	
Shipping Instruction/BL Master	2522420460					Requested	
AES (for US laden cargo)	2522420460	18 Apr 2012, 07:50 PDT				Verified	



No need to send us an email with your documentation.

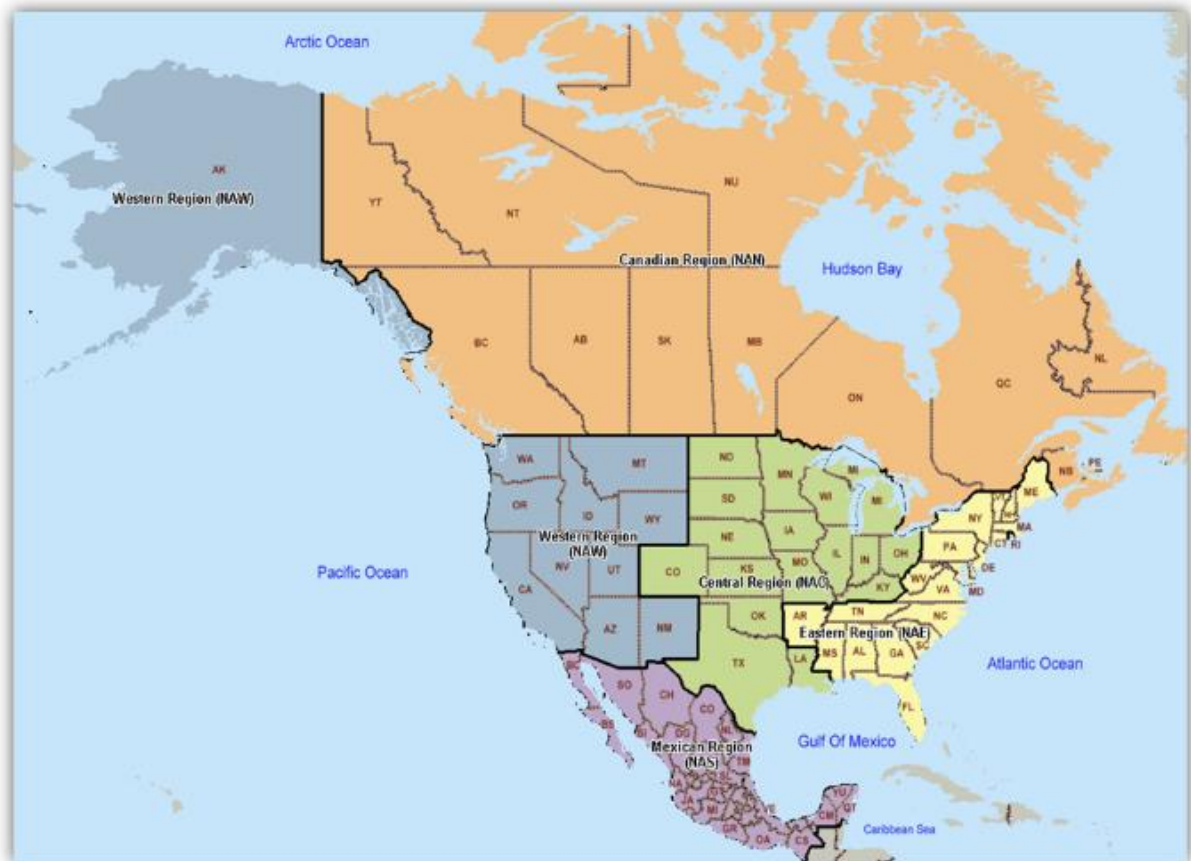


You can view the status of your submitted document in MOC. Go to Search, select “Shipment Folder” and type booking number.

North America's OOCL eCommerce Coverage

We have a dedicated eCommerce team which helps to provide e-services solutions such as My OOCL Center (MOC) to simplify and automate your end to end shipment needs.

North America's OOCL eCommerce Coverage



Legend:

- Western Canada- Mary Ellen Bonner
- Eastern Canada- Nicholas Clappsy
- Eastern Region- Nicholas Clappsy
- Western Region- Mary Ellen Bonner
- Central Region- Dominique Van der Weken
- Mexico- Dominique Van der Weken

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How to Sign Up for MOC

My OOCL Center (MOC) provides you with several different features for both your import and export needs. For export, you can quickly submit your booking, customize reports, view bill of lading, submit service requests and much more. For Import, you can access pickup number, full cargo tracking, etc.



MOC- My OOCL Center



Monitor and Control all Shipments with MOC

Import Features

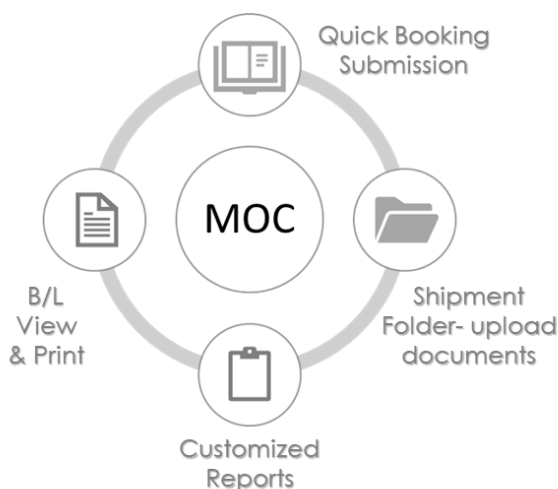
Full Cargo Tracking



Access to Pick-up Numbers



Submission of Delivery Orders Online



Export Features

How to sign up for MOC?

- 1 Register on our website: www.oocl.com and look for "My OOCL Center" tab.
- 2 You can also contact our customer service or sales team to assist you.

My OOCL Center