

CUSTOMER NEWSLETTER

September 06, 2019

Inside This Issue:

[Introduction](#)

[Service Updates](#)

[Product of the Week](#)

[New Advances to
MyOOCLReefer Services](#)

[Pro Tip: How to Order OOCL
Bill of Lading Paper](#)

[My OOCL Center: Password
Change](#)



OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in
our newsletter.

We hope you find our most
recent edition informative
and please contact OOCL
for your ocean transportation
needs.

OOCL
We take it personally.

Service Updates – Trans-Pacific Trade

In response to the expected low seasonal demand, we would like to inform you of the withdrawal of the following Trans-Pacific sailings:

Pacific China Central 1 (PCC1)

- **Service suspends for one week with OOCL LUXEMBURG 069E/W:**
 - Original ETA in Ningbo on October 12 in Week 41 for EASTBOUND.
 - Original ETA in Long Beach on October 28 in Week 44 for WESTBOUND.
- **Service resumes with OOCL TAIPEI 037E/W:**
 - ETA in Ningbo on October 19 in Week 41 for EASTBOUND.
 - ETA in Long Beach on November 04 in Week 44 for WESTBOUND.

Pacific China South 1 (PCS1)

- **Service suspends for one week with CMA CGM BOUGANVILLE 018E/W:**
 - Original ETA in Fuqing on October 06 in Week 40 for EASTBOUND.
 - Original ETA in ETA Los Angeles on October 26 in Week 43 for WESTBOUND.
- **Service resumes with APL ESPLANADE 407E/W:**
 - ETA Fuqing on October 13 in Week 41 for EASTBOUND.
 - ETA Los Angeles on November 02 in Week 44 for WESTBOUND.

Pacific China South 2 (PCS2)

- **Service suspends for one week with EVER URSULA E/W:**
 - Original ETA in Fuqing on October 28 in Week 44 for EASTBOUND.
 - Original ETA in ETA Los Angeles on November 17 in Week 46 for WESTBOUND.
- **Service resumes with EVER ENVOY (NVY) 083E/W:**
 - ETA Fuqing on November 04 in Week 45 for EASTBOUND.
 - ETA Los Angeles on November 24 in Week 47 for WESTBOUND.

Pacific North West 1 (PNW1)

- **Service suspends for one week with OOCL VANCOUVER 111E/W:**
 - Original ETA in Shekou on October 19 in Week 42 for EASTBOUND.
 - Original ETA in Vancouver on November 04 in Week 45 for WESTBOUND.
- **Service resumes with OOCL SAN FRANCISCO 144E/W:**
 - ETA Shekou on October 26 in Week 43 for EASTBOUND.
 - ETA Vancouver on November 11 in Week 46 for WESTBOUND.

Pacific North West 2 (PNW2)

- **Service suspends for one week with CMA CGM AQUILA E/W:**
 - Original ETA in Yantian on September 30 in Week 40 for EASTBOUND.
 - Original ETA in Seattle on October 20 in Week 42 for WESTBOUND.

- **Service resumes as per below ETA (actual vessel TBA):**
 - ETA Yantian on October 07 in Week 41 for EASTBOUND.
 - ETA Seattle on October 27 in Week 43 for WESTBOUND.

Pacific North West 4 (PNW4)

- **Service suspends for one week with CSCL BOHAI SEA 030N/S:**
 - Original ETA in Hong Kong on October 08 in Week 41 for EASTBOUND.
 - Original ETA in Prince Rupert on October 26 in Week 43 for WESTBOUND.
- **Service resumes with CSCL AUTUMN 027N/S:**
 - ETA Hong Kong on October 15 in Week 42 for EASTBOUND.
 - ETA Seattle on Prince Rupert on November 02 in Week 44 for WESTBOUND.

East Coast Express 1 (ECX1)

- **Service suspends for one week with OOCL CHONGQING (OCQ) 029E/W:**
 - Original ETA in Cai Mep on October 07 in Week 41 for EASTBOUND.
 - Original ETA in New York on November 12 in Week 46 for WESTBOUND.
- **Service resumes with COSCO CAMELLIA 003E/W:**
 - ETA Cai Mep on October 14 in Week 42 for EASTBOUND.
 - ETA Vancouver on November 19 in Week 47 for WESTBOUND.

East Coast Express 2 (ECX2)

- **Service suspends for one week with CMA CGM J. ADAMS (GAD) 108E/W:**
 - Original ETA in Qingdao on October 06 in Week 40 for EASTBOUND.
 - Original ETA in New York on November 08 in Week 45 for WESTBOUND.
- **Service resumes with COSCO LOTUS 003E/W:**
 - ETA Qingdao on October 13 in Week 41 for EASTBOUND.
 - ETA Vancouver on November 15 in Week 46 for WESTBOUND.

Gulf Coast China 1 (GCC1)

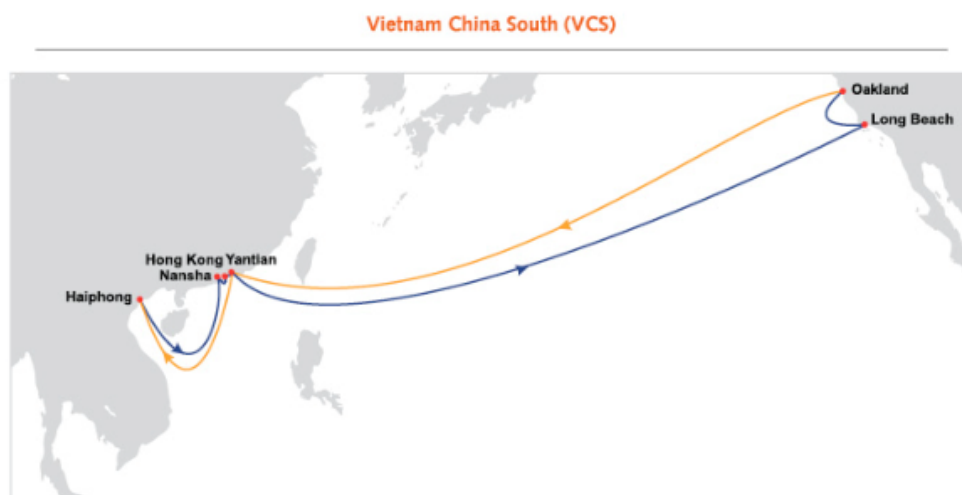
- **Service suspends for one week with CMA CGM DALLIA 402E/W:**
 - Original ETA in Singapore on October 05 in Week 40 for EASTBOUND.
 - Original ETA in Houston on November 12 in Week 46 for WESTBOUND.
- **Service resumes with APL FLORIDA 381E/W:**
 - ETA Singapore on October 12 in Week 41 for EASTBOUND.
 - ETA Houston on November 19 in Week 47 for WESTBOUND.

Gulf Coast China 2 (GCC2)

- **Service suspends for one week with COSCO AUCKLAND 043E/W:**
 - Original ETA in Shanghai on October 06 in Week 40 for EASTBOUND.
 - Original ETA in Houston on November 06 in Week 45 for WESTBOUND.
- **Service resumes with COSCO VALENCIA 036E/W:**
 - ETA Shanghai on October 13 in Week 41 for EASTBOUND.
 - ETA Houston on November 20 in Week 46 for WESTBOUND.

Product of the Week- Vietnam China South (VCS)

OOCL has constantly been working with our partners to ensure that we continue to bring competitive service offerings to our customers. One of these loops is the Vietnam China South (VCS) which provides direct service out of the PSW to Haiphong.



Port Rotation

EB: Haiphong - Nansha - Hong Kong - Yantian - Long Beach - Oakland
WB: Long Beach - Oakland - Yantian - Haiphong - Nansha - Hong Kong

Highlights

- Direct Haiphong coverage
- Extensive product serving South China ports

OOCL Introduces New Advances to MyOOCLReefer Services



Building on top of an exceptional service when it was first launched in 2011, OOCL's latest offering comes in the form of a significant advancement in upgrading the [MyOOCLReefer](#) (MOR) service by leveraging the latest technologies in areas such as Artificial Intelligence (AI), Internet of Things (IoT), mobile and telematic devices to bring an unprecedented level of transparency, visibility and convenience to shippers when managing their reefer cargo shipments with us.

This level of access to information on the container can greatly help shippers in their cargo protection and inventory management process. At sea, the real-time monitoring of the shipment's schedule and substantially more accurate Estimated Time of Arrival (ETA) can give shippers more control over the supply chain where timing of their products to shelf is of paramount importance. On land, customers will appreciate the AI's constant oversight on possible deviations to the container's reefer settings where they can immediately take recovery action to any major impact affecting the cost, profit margin and market value of the shipment. For more information on MOR, please visit our [site](#).

Pro-Tip: How to Order OOCL Bill of Lading Paper

Ordering OOCL's bill of lading paper is easy when you go through My OOCL Center (MOC) by following the 3 steps below. Once the order is submitted you should receive OOCL's stationary within 3-5 business days.

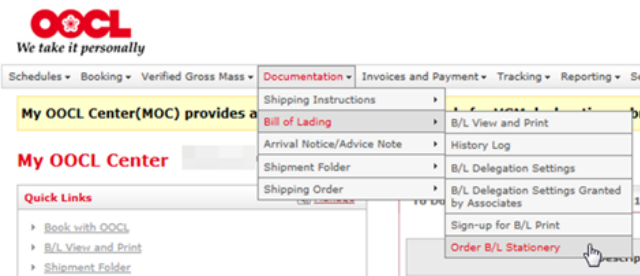
PRO TIP Ordering OOCL Bill of Lading Paper

1 Log into MOC

Log into your "My OOCL Center" at www.oocl.com with your user ID and password.

2 Select "Documentation"

Make the following selection: Documentation → Bill of Lading → Order BL Stationary



3 Fill out required information

In order to submit the order for OOCL Bill of Lading stationary, please fill out the required fields under Order Information, Contact Information and Mailing Information sections. Once your order is submitted, you should receive new stationary within 3-5 business days.

Stationery Order - New

Stationery Order Details

* Required

Order Information

Quantity: Sheets

Required by: Date: Time Zone: (United States, CST/CDT (Central Time))

Contact Information

User Name: (First Name) (Last Name)

E-mail Address:

Primary Phone Number: (Country) - (Area) - (Local)

Secondary Phone Number:

Primary Fax Number: (Country) - (Area) - (Local)

Secondary Fax Number:

Mailing Information

Street:

City:

Country / District:

State / Province:

Country / Region: United States

Zip Code / Postal Code:

NOTICE: We collect personal information on this site. To learn more about how we use your information, please see our [Privacy and Security Statement](#)

My OOCL Center: Password Change



MOC- My OOCL Center



Password Change

Whether you have received a notification for a password reset from no-reply@cargosmart.com (after 90 days) or you simply want to change your existing password, please follow the steps below to have your password changed.

- 1 If you remember your old password, then proceed with the following. Otherwise go to step 2.

- A Log into MOC and click on the "Administration" option from the menu bar and then click on "Change Password".



- B This will direct you to the page where you will enter your current password and new password. Once information is entered, please click on "Confirm" button.

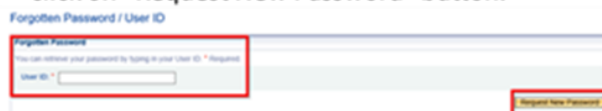


- 2 If you cannot remember your login password, then:

- A Visit our website at www.oocl.com. In the upper right corner, click on "My OOCL Center."



- B Select the "Forgot your UserID/ Password" link and fill out the required fields ("User ID") and click on "Request New Password" button.



If you don't know your User ID, you can provide your email address and click on the "Request User ID" button.

