

CUSTOMER NEWSLETTER

October 18, 2019

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OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in
our newsletter.

We hope you find our most
recent edition informative
and please contact OOCL
for your ocean transportation
needs.

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Product of the Week- Atlantic Gulf Express (ATM1)

The Atlantic Mediterranean Express (ATM1) provides service to West Africa with transshipment via Algeciras, Spain. West African ports include Dakar, Tincan, Tema and Abidjan.

Atlantic Mediterranean Express (ATM1)



Port Rotation

WB: Fos - Genoa - La Spezia - Barcelona - Valencia - New York - Norfolk - Savannah - Miami

EB: New York - Norfolk - Savannah - Miami - Algeciras - Fos - Genoa - La Spezia - Barcelona - Valencia

Highlights

- Comprehensive direct port coverage in the West Mediterranean
- One of the fastest services in the market from Spain to U.S. East Coast
- Eastbound transshipment option via Genoa to Jebel Ali / Arabian Gulf (Medbridge)

Transit Time (Days)

Mediterranean to USA (Westbound)

From \ To		New York	Norfolk	Savannah	Miami
		Sun	Wed	Sat	Mon
Fos	Wed	18	21	24	26
Genoa	Thu	17	20	23	25
La Spezia	Sun	14	17	20	22
Barcelona	Tue	12	15	18	20
Valencia	Thu	10	13	16	18

Transit Time (Days)

USA to Mediterranean (Eastbound)

From \ To		Algeciras	Fos	Genoa	La Spezia	Barcelona	Valencia
		Fri	Tue	Wed	Sat	Tue	Wed
New York	Tue	17	21	22	25	28	29
Norfolk	Thu	15	19	20	23	26	27
Savannah	Sun	12	16	17	20	23	24
Miami	Tue	10	14	15	18	21	22

*Schedules and transit times are subject to change.

Trans - Atlantic

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Pro-Tip: How to Signup for E-mail Subscriptions

PROTIP E-mail Subscriptions/Notifications

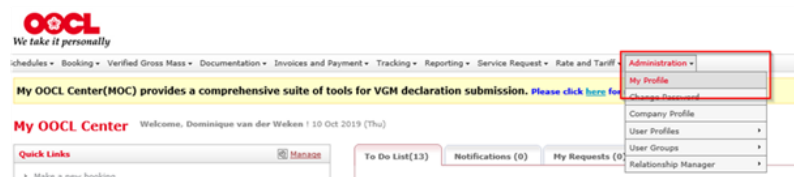
You can subscribe to certain notifications related to your shipments, which can either serve as a reminder or indication when you need to take further action. For example, you can receive notifications when submitting a new booking, rejected VGMs, service requests updates, uploaded document notification to indicate if it has been verified or rejected.

1 Log into MOC

Log into your “My OOCL Center” at www.oocl.com with your user ID and password.

2 Select “My Profile”

Make the following selection from the main menu bar: Administration → My Profile



3 Go to the “E-Mail Subscriptions” tab

Within the “E-mail Subscriptions” tab, select the notifications you would like to receive and click on the “Save” button on the bottom right hand corner—do not forget to save prior to exiting the page for subscriptions to take effect.



Most popular subscriptions include:

- Email receipts upon submitting a new booking
- Rejected VGMs
- Notifications related to your Service Requests
- Notifications of when your uploaded document is verified or rejected

** Please note that certain notifications (e.g.: shipment changes) if you have a booking with multiple containers, you will receive a notification for each container.



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Cross Border Information on OOCL.com

For cargo which originates in the US and moves via rail to a Canadian load port, there is a requirement to identify the US cross border export point for AES filing purposes. To find this information:

1. Go to the [OOCL USA Homepage](#).
2. Click on "Local Information" and select "Mandatory AES Filing" in the dropdown menu.



3. In the middle of the page, there is a table with cross border locations by Origin Location and Rail Carrier (Either CN or CP).

Rail Origin	SCAC Code	Port of Load	USA Port of Export Crossborder Point
Bensenville (CP)	CPRS	Montreal	Buffalo, New York (NY)
Chicago (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Detroit (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Los Angeles (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Minneapolis (CP)	CPRS	Montreal	Buffalo, New York (NY)
Omaha (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Chicago (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)
Detroit (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)
Memphis (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)
Minneapolis (CP)	CPRS	Vancouver	Portal, North Dakota (ND)
New Orleans (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)

Why Book with OOCL?

Customer Focus and Excellence through Quality. We provide a vital link to your supply chain needs and world trade.

9 Service Centers

in the US, Canada and Mexico providing 24-hour coverage. In addition, virtual support and local representation throughout the Americas.

Over 80% of Bookings

are confirmed within 4 hours.

More than 150 Ocean Services

offered globally. Now offering new ocean services to Latin America.

98% of B/Ls

are issued with complete accuracy.

98% of Calls

are answered in 15 seconds.

1 Business Day

turn around time for email responses.

Expansive Intermodal Capabilities

intermodal network coverage throughout the US and Canada with 24-hour network monitoring.

More than 200 Awards

received and recognized worldwide for our quality and performance. Recent awards include "Company of the Year" award at the Lloyd's List Global Award Ceremony (Dec 2018) and "Digital Transformation Award" from ESCP Europe recognizing OOCL's outstanding achievements and success in our organization's digital transformation journey (Feb 2019)".



"Your Export Customer Service team is AMAZING! Quick to reply and so helpful in resolving potential crisis situation."

"Always receive great help and prompt replies to my requests—thank you!"

"Good service, fast answers, I always appreciate the contact!"
