

CUSTOMER NEWSLETTER

November 29, 2019

Inside This Issue:

[Introduction](#)

[Service Updates- Marine
Terminal Gate
Schedules](#)

[China Customs Manifest
Regulation](#)

[IMO 2020: New Emission
Standards](#)

[Pro-Tip: Container
Stuffing](#)

[My OOCL Center:
Changing Company
Address](#)

[Product of the Week:
Montreal Gateway](#)



OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in
our newsletter.

We hope you find our most
recent edition informative
and please contact OOCL
for your ocean transportation
needs.

OOCL
We take it personally.

Service Updates-Marine Terminal Gate Schedules

The following marine terminal gates have announced they will be closed on November 28, 2019 in observance of **Thanksgiving Holiday** in the **United States**:

- **Boston, Massachusetts**
 - Conley Marine Terminal
- **New York & New Jersey**
 - APM Terminal
 - Maher Terminal
- **Baltimore, Maryland**
 - Ports America (Seagirt) Terminal
- **Norfolk, Virginia**
 - Virginia International Gateway Terminal
 - Norfolk International Terminal
- **Charleston, South Carolina**
 - North Charleston Terminal
 - Wando Terminal
- **Savannah, Georgia**
 - Georgia Port Authority
- **Florida**
 - Miami - South Florida Container Terminal
 - Port of Tampa
- **Mobile, Alabama**
 - APM Terminal
- **New Orleans, Louisiana**
 - Ports America Terminal
- **Houston, Texas**
 - Barbours Cut Terminal
 - Bayport Terminal
- **Long Beach, California**
 - Long Beach Container Terminal (LBCT)
 - SSA Pier J
- **Los Angeles, California**
 - West Basin Container Terminal (WBCT)
 - Fenix Marine Terminal
 - Yusen Terminals Inc. (YTI)
 - Everport Container Terminal
- **Oakland, California**
 - Everport Terminal
 - Oakland International Container Terminal (OICT)
 - TraPac Terminal
- **Seattle & Tacoma, Washington**
 - T-18 Terminal, Seattle
 - T-30 Terminal, Seattle
 - Everport Terminal, Tacoma

The following marine terminal gates have announced they will be closed on November 29, 2019 in observance of the **Day After Thanksgiving** in the **United States**:

- **Boston, Massachusetts**
 - Conley Marine Terminal

- **Miami, Florida**
 - Miami - South Florida Container Terminal
- **Long Beach, California**
 - Long Beach Container Terminal (LBCT)
 - SSA Pier J
- **Los Angeles, California**
 - West Basin Container Terminal (WBCT) (Open 1st shift/Closed 2nd shift)
 - Yusen Terminals Inc. (YTI) (Open 1st shift/Closed 2nd shift)
 - Everport Container Terminal (Open 1st shift/Closed 2nd shift)

China Customs Advanced Manifest Regulation

China Customs released Order No. 144 [2019] to adjust the China Customs Advanced Manifest (CCAM) regulation with an effective date of November 15, 2019.

The main items under Order No. 144 [2019] are the following:

1. Complete and accurate manifest(s) must be submitted 24 hours prior to loading on the vessel with a service to Chinese mainland ports.
2. Below elements are removed from the previous order and are no longer required on your shipping instructions:
 - Consignor/Shipper company code
 - Consignee company code, contact person & contact number
 - Notify party company code

The regulation is applicable to bookings with a transshipment point or destination in Mainland China.

In order to comply with Order No 144 [2019], please submit shipping instructions before the shipping instructions cut off time shown on the booking acknowledgement. This will allow OOCL to submit the data to China customs by the manifesting deadline.

Order No. 144 [2019] is available for review on the official website of China Customs, you may refer to the link listed below for more details:

<http://www.customs.gov.cn/customs/302249/302266/302267/2604301/index.html>

IMO 2020- New Emission Standards



IMO 2020

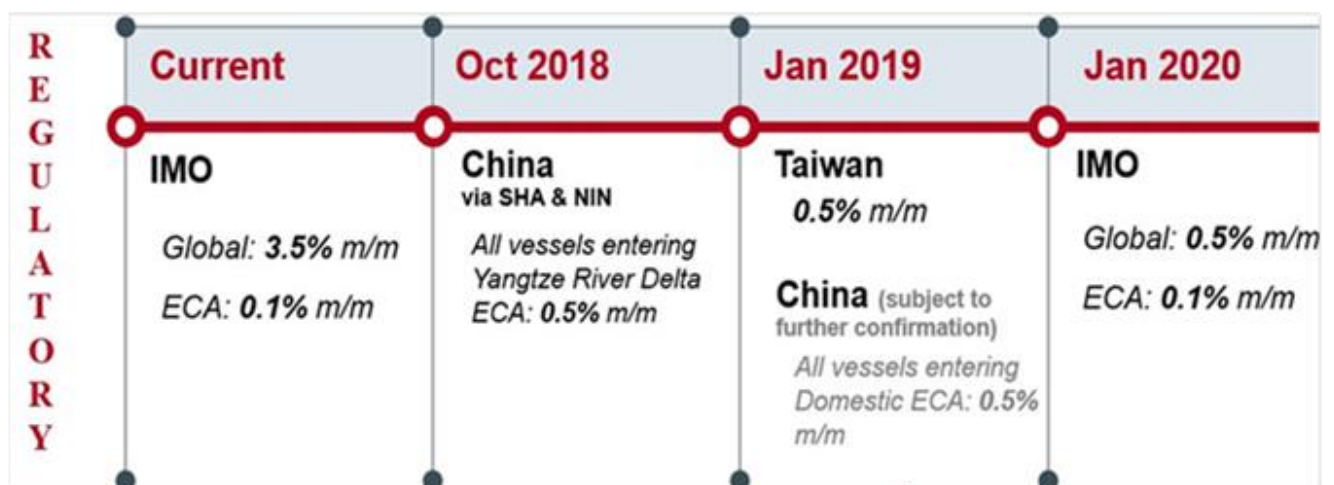


OOCL believes in taking the right steps towards a greener and more transparent future for the industry.

New Emission Standards

As of January 2020, the International Maritime Organization (IMO) is requiring all ocean-going vessels to switch to marine fuel with a lower sulphur content of 0.5% (from the previous standard of 3.5%). The goal is to reduce our sulphur emissions by 85% with the intent of protecting the environment and human health.

OOCL is committed to using compliant marine fuel. We are confident in our ability to secure Low Sulphur Fuel (LSF) and comply with the IMO 2020 mandatory requirement as we approach the deadline shown in the timeline graph.



Pro-Tip: Container Stuffing

PROTIP

Container Stuffing

Blocking or Bracing

To avoid problems such as cargo overflow or wasted space, it is essential for shippers to have a stuffing plan before loading cargo into the container. Correct container stuffing allows you to pack more cargo in a container and transport your cargo safely. More specifically, blocking or bracing—which is wood or metal that supports the cargo to keep it from shifting—is essential.

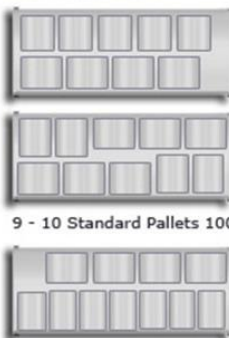
Cargo that is improperly secured can cause severe accidents and lead to the loss of cargo, lives and vehicles, or cause environmental hazards.



Failure to properly secure your cargo will result in failed cargo inspections and could result in additional fees and missed sailings.

Proper Container Stuffing:

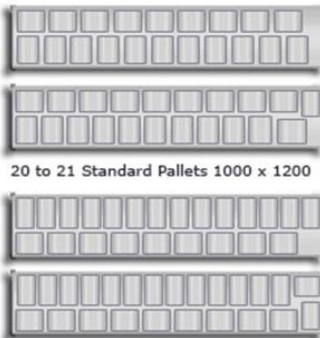
20' container



9 - 10 Standard Pallets 1000 x 1200

11 Europallets 800 x 1200

40' container



20 to 21 Standard Pallets 1000 x 1200

23 to 24 Europallets 800 x 1200

Result of Correct Blocking/Bracing:



Avoids
Additional Fees



Lessens risk of
missed sailings

My OOCL Center: Changing Company Address



MOC- My OOCL Center



Changing Company Address on MOC

It is important for your company to maintain accurate and current address on My OOCL Center (MOC). This will assist our customer service team to process your bookings faster and if you order bill of lading paper online it will assist to ship it to the correct address.

1

Log into MOC and click on “Administration” option from the menu then select “Company profile” to identify your company’s administrator. The contact information of the administrator will be available under the “Administrator” section.



E-mail Address: dominique.van.der.weken@oocl.com
Contact Number: 1-801-3026793

2

The administrator must login to MOC. In the main menu, select “Administration” option and then click on the “Company Profile.” Make the required changes to update your address and click on the “Save” button at the bottom of the screen.

Company Profile - Dummy BPSC Two

Primary Information * Additional Information Time Zones

PLEASE NOTE: All changes made in this screen page will also be correspondingly updated in your 'My Profile' settings in CargoSmart Web Sites (the multi-carrier shipment management service) if you have subscribed the services in CargoSmart Web Sites. Enter your primary information and select "Save". * Required.

Company Name: Please contact carrier customer service representative if you need to change company name.

Default Language: If English is not your local language, then define the following in your local language.

Define the following in English:

Streets:

City:
 County / District:
 State / Province:
 Country / Region:
 Zip Code / Postal Code:

Local Language: If English is not your local language, then define the following in your local language.

Company Name:
 Streets:
 City:
 County / District:
 State / Province:
 Country / Region:
 Zip Code / Postal Code:

Administrator

User ID:
 Name:
 [First Name] [Last Name]
 Department:

E-mail Address:
 Contact Number:
 Job Title:

Contact Person

User ID:
 Name:
 [First Name] [Last Name]
 Department:

E-mail Address:
 Contact Number:
 Job Title:



[Return to Top](#)

Product of the Week- Montreal Gateway

Montreal gateway offers 2 services with direct connection to Northern Europe (GEX1 & GEX2). Some highlights include:

- Faster gateway from US Midwest than US East Coast.
- Fastest East Bound transit to Antwerp and Southampton in the market.
- Hamburg offers direct transshipment opportunities to Russia, the Baltics and Scandinavia.

Gateway Express 1 (GEX1)



Gateway Express 2 (GEX2)

