

CUSTOMER NEWSLETTER

March 6, 2020

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OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in
our newsletter.

We hope you find our most
recent edition informative
and please contact OOCL
for your ocean transportation
needs.

OOCL
We take it personally.

Product of the Week – Atlantic Mediterranean Express (ATM1)

The Atlantic Mediterranean Express (ATM1) provides service to West Africa with transshipment via Algeciras, Spain. West African ports include Dakar, Tema and Abidjan.

Atlantic Mediterranean Express (ATM1)



Port Rotation

WB: Fos - Genoa - La Spezia - Barcelona - Valencia - New York - Norfolk - Savannah - Miami
 EB: New York - Norfolk - Savannah - Miami - Algeciras - Fos - Genoa - La Spezia - Barcelona - Valencia

Highlights

- Comprehensive direct port coverage in the West Mediterranean
- One of the fastest services in the market from Spain to U.S. East Coast
- Eastbound transshipment option via Genoa to Jebel Ali / Arabian Gulf (Medbridge)

Transit Time (Days)

Mediterranean to USA (Westbound)

From \ To		New York	Norfolk	Savannah	Miami
		Sun	Wed	Sat	Mon
Fos	Wed	18	21	24	26
Genoa	Thu	17	20	23	25
La Spezia	Sun	14	17	20	22
Barcelona	Tue	12	15	18	20
Valencia	Thu	10	13	16	18

Transit Time (Days)

USA to Mediterranean (Eastbound)

From \ To		Algeciras	Fos	Genoa	La Spezia	Barcelona	Valencia
		Fri	Tue	Wed	Sat	Tue	Wed
New York	Tue	17	21	22	25	28	29
Norfolk	Thu	15	19	20	23	26	27
Savannah	Sun	12	16	17	20	23	24
Miami	Tue	10	14	15	18	21	22

Trans-Pacific Trade- Service Updates

In response to the expected low demand in the market, we would like to inform you of the withdrawal of the Trans-Pacific Sailings listed below.

Service	North America Rotation	1st Port ETA for Weeks With Blank Sailings			
PCC1	Long Beach	3/30/2020	4/20/2020		
PCC2	Long Beach - Seattle	4/5/2020	5/3/2020		
PCN1	Prince Rupert - Los Angeles - Oakland	3/5/2020	3/19/2020		
PCS1	Los Angeles - Oakland	3/14/2020	3/21/2020	3/28/2020	4/4/2020
PCS2	Los Angeles - Oakland	3/8/2020	3/29/2020	4/12/2020	
PVCS	Long Beach	3/24/2020			
SEAP-W	Los Angeles - Oakland	3/5/2020			
PNW1	Vancouver - Seattle	3/9/2020			
ECC2	Savannah - Charleston - Boston - New York	3/6/2020	3/20/2020	3/27/2020	4/3/2020
ECX1	New York - Savannah - Charleston	3/10/2020	3/31/2020		
ECX2	New York - Norfolk - Savannah	3/6/2020	3/13/2020	4/3/2020	4/13/2020
SEAP-E	Halifax - New York - Norfolk - Savannah - Charleston	3/7/2020	3/14/2020	3/21/2020	
GCC1	Houston - Mobile - New Orleans - Tampa - Miami	3/3/2020	3/10/2020		
GCC2	Houston - Mobile - Tampa	3/4/2020	3/25/2020		
TLP1	Callao - Lirquen - San Antonio - Manzanillo - Ensenada	3/22/2020	3/29/2020		
TLP2	Buenaventura - Callao - Guayaquil - Lazaro Cardenas - Manzanillo	3/3/2020	3/10/2020	3/17/2020	3/24/2020
TLA1	Rio De Janeiro - Montevideo - Buenos Aries - Rio Grande - Navegantes - Paranagua - Santos	3/18/2020	4/1/2020		
TLA2	Itaguai - Paranagua - Itapoa - Navegantes - Itajai - Santos	3/9/2020	3/23/2020	4/6/2020	
TLC1	Manzanillo (MX) - Balboa - Manzanillo (PA) - Cartagena - Kingston - Caucedo	3/7/2020	3/14/2020		



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My OOCL Center: Creating a Booking with Sailing Schedule



MOC- My OOCL Center




Creating a Booking with our Sailing Schedule Search

To help expedite your booking creation experience, you can create a new booking and look at our online sailing schedule at the same time. Please follow the steps below on how to create a new booking utilizing our Sailing Schedule Search.

- 1 Log into MOC and click on “Schedules” option from the menu then select “Sailing Schedule Search.”



- 2 Enter your port pairs and date range. Once you select the sailing schedule of your choice, you can take the following steps:

You can create a booking instantly by clicking on the blue arrow . Once you click on this button, it will generate a booking screen to be completed and submit request when done.

Sailing Schedule Search

Week	Origin	CO Call#	Port of Load (POL)	ETD at POL	Port of Discharge (POD)	ETA at POD	Final Destination (FAK (DST))	ETA at FAK	Est. Voyage Days	Service	Extra Rates	Package
01	Chicago	00 Aug (Fri) 18:00	Chicago, IL	18 Aug (Fri)	Seattle, WA	22 Aug (Tue)	Seattle, WA	22 Aug (Tue)	34	OOCL-SEA	SEASIDE	SEASIDE
02	Chicago	19 Aug (Sat) 18:00	Chicago, IL	19 Aug (Sat)	Seattle, WA	23 Aug (Wed)	Seattle, WA	23 Aug (Wed)	35	OOCL-SEA	SEASIDE	SEASIDE
03	Chicago	20 Aug (Sun) 18:00	Chicago, IL	20 Aug (Sun)	Seattle, WA	24 Aug (Thu)	Seattle, WA	24 Aug (Thu)	36	OOCL-SEA	SEASIDE	SEASIDE
04	Chicago	21 Aug (Mon) 18:00	Chicago, IL	21 Aug (Mon)	Seattle, WA	25 Aug (Fri)	Seattle, WA	25 Aug (Fri)	37	OOCL-SEA	SEASIDE	SEASIDE
05	Chicago	22 Aug (Tue) 18:00	Chicago, IL	22 Aug (Tue)	Seattle, WA	26 Aug (Sat)	Seattle, WA	26 Aug (Sat)	38	OOCL-SEA	SEASIDE	SEASIDE
06	Chicago	23 Aug (Wed) 18:00	Chicago, IL	23 Aug (Wed)	Seattle, WA	27 Aug (Sun)	Seattle, WA	27 Aug (Sun)	39	OOCL-SEA	SEASIDE	SEASIDE
07	Chicago	24 Aug (Thu) 18:00	Chicago, IL	24 Aug (Thu)	Seattle, WA	28 Aug (Mon)	Seattle, WA	28 Aug (Mon)	40	OOCL-SEA	SEASIDE	SEASIDE
08	Chicago	25 Aug (Fri) 18:00	Chicago, IL	25 Aug (Fri)	Seattle, WA	29 Aug (Tue)	Seattle, WA	29 Aug (Tue)	41	OOCL-SEA	SEASIDE	SEASIDE
09	Chicago	26 Aug (Sat) 18:00	Chicago, IL	26 Aug (Sat)	Seattle, WA	30 Aug (Wed)	Seattle, WA	30 Aug (Wed)	42	OOCL-SEA	SEASIDE	SEASIDE
10	Chicago	27 Aug (Sun) 18:00	Chicago, IL	27 Aug (Sun)	Seattle, WA	31 Aug (Thu)	Seattle, WA	31 Aug (Thu)	43	OOCL-SEA	SEASIDE	SEASIDE
11	Chicago	28 Aug (Mon) 18:00	Chicago, IL	28 Aug (Mon)	Seattle, WA	01 Sep (Fri)	Seattle, WA	01 Sep (Fri)	44	OOCL-SEA	SEASIDE	SEASIDE
12	Chicago	29 Aug (Tue) 18:00	Chicago, IL	29 Aug (Tue)	Seattle, WA	02 Sep (Sat)	Seattle, WA	02 Sep (Sat)	45	OOCL-SEA	SEASIDE	SEASIDE
13	Chicago	30 Aug (Wed) 18:00	Chicago, IL	30 Aug (Wed)	Seattle, WA	03 Sep (Sun)	Seattle, WA	03 Sep (Sun)	46	OOCL-SEA	SEASIDE	SEASIDE
14	Chicago	31 Aug (Thu) 18:00	Chicago, IL	31 Aug (Thu)	Seattle, WA	04 Sep (Mon)	Seattle, WA	04 Sep (Mon)	47	OOCL-SEA	SEASIDE	SEASIDE
15	Chicago	01 Sep (Fri) 18:00	Chicago, IL	01 Sep (Fri)	Seattle, WA	05 Sep (Tue)	Seattle, WA	05 Sep (Tue)	48	OOCL-SEA	SEASIDE	SEASIDE
16	Chicago	02 Sep (Sat) 18:00	Chicago, IL	02 Sep (Sat)	Seattle, WA	06 Sep (Wed)	Seattle, WA	06 Sep (Wed)	49	OOCL-SEA	SEASIDE	SEASIDE
17	Chicago	03 Sep (Sun) 18:00	Chicago, IL	03 Sep (Sun)	Seattle, WA	07 Sep (Thu)	Seattle, WA	07 Sep (Thu)	50	OOCL-SEA	SEASIDE	SEASIDE
18	Chicago	04 Sep (Mon) 18:00	Chicago, IL	04 Sep (Mon)	Seattle, WA	08 Sep (Fri)	Seattle, WA	08 Sep (Fri)	51	OOCL-SEA	SEASIDE	SEASIDE
19	Chicago	05 Sep (Tue) 18:00	Chicago, IL	05 Sep (Tue)	Seattle, WA	09 Sep (Sat)	Seattle, WA	09 Sep (Sat)	52	OOCL-SEA	SEASIDE	SEASIDE
20	Chicago	06 Sep (Wed) 18:00	Chicago, IL	06 Sep (Wed)	Seattle, WA	10 Sep (Sun)	Seattle, WA	10 Sep (Sun)	53	OOCL-SEA	SEASIDE	SEASIDE
21	Chicago	07 Sep (Thu) 18:00	Chicago, IL	07 Sep (Thu)	Seattle, WA	11 Sep (Mon)	Seattle, WA	11 Sep (Mon)	54	OOCL-SEA	SEASIDE	SEASIDE
22	Chicago	08 Sep (Fri) 18:00	Chicago, IL	08 Sep (Fri)	Seattle, WA	12 Sep (Tue)	Seattle, WA	12 Sep (Tue)	55	OOCL-SEA	SEASIDE	SEASIDE
23	Chicago	09 Sep (Sat) 18:00	Chicago, IL	09 Sep (Sat)	Seattle, WA	13 Sep (Wed)	Seattle, WA	13 Sep (Wed)	56	OOCL-SEA	SEASIDE	SEASIDE
24	Chicago	10 Sep (Sun) 18:00	Chicago, IL	10 Sep (Sun)	Seattle, WA	14 Sep (Thu)	Seattle, WA	14 Sep (Thu)	57	OOCL-SEA	SEASIDE	SEASIDE
25	Chicago	11 Sep (Mon) 18:00	Chicago, IL	11 Sep (Mon)	Seattle, WA	15 Sep (Fri)	Seattle, WA	15 Sep (Fri)	58	OOCL-SEA	SEASIDE	SEASIDE
26	Chicago	12 Sep (Tue) 18:00	Chicago, IL	12 Sep (Tue)	Seattle, WA	16 Sep (Sat)	Seattle, WA	16 Sep (Sat)	59	OOCL-SEA	SEASIDE	SEASIDE
27	Chicago	13 Sep (Wed) 18:00	Chicago, IL	13 Sep (Wed)	Seattle, WA	17 Sep (Sun)	Seattle, WA	17 Sep (Sun)	60	OOCL-SEA	SEASIDE	SEASIDE
28	Chicago	14 Sep (Thu) 18:00	Chicago, IL	14 Sep (Thu)	Seattle, WA	18 Sep (Mon)	Seattle, WA	18 Sep (Mon)	61	OOCL-SEA	SEASIDE	SEASIDE
29	Chicago	15 Sep (Fri) 18:00	Chicago, IL	15 Sep (Fri)	Seattle, WA	19 Sep (Tue)	Seattle, WA	19 Sep (Tue)	62	OOCL-SEA	SEASIDE	SEASIDE
30	Chicago	16 Sep (Sat) 18:00	Chicago, IL	16 Sep (Sat)	Seattle, WA	20 Sep (Wed)	Seattle, WA	20 Sep (Wed)	63	OOCL-SEA	SEASIDE	SEASIDE
31	Chicago	17 Sep (Sun) 18:00	Chicago, IL	17 Sep (Sun)	Seattle, WA	21 Sep (Thu)	Seattle, WA	21 Sep (Thu)	64	OOCL-SEA	SEASIDE	SEASIDE
32	Chicago	18 Sep (Mon) 18:00	Chicago, IL	18 Sep (Mon)	Seattle, WA	22 Sep (Fri)	Seattle, WA	22 Sep (Fri)	65	OOCL-SEA	SEASIDE	SEASIDE
33	Chicago	19 Sep (Tue) 18:00	Chicago, IL	19 Sep (Tue)	Seattle, WA	23 Sep (Sat)	Seattle, WA	23 Sep (Sat)	66	OOCL-SEA	SEASIDE	SEASIDE
34	Chicago	20 Sep (Wed) 18:00	Chicago, IL	20 Sep (Wed)	Seattle, WA	24 Sep (Sun)	Seattle, WA	24 Sep (Sun)	67	OOCL-SEA	SEASIDE	SEASIDE
35	Chicago	21 Sep (Thu) 18:00	Chicago, IL	21 Sep (Thu)	Seattle, WA	25 Sep (Mon)	Seattle, WA	25 Sep (Mon)	68	OOCL-SEA	SEASIDE	SEASIDE
36	Chicago	22 Sep (Fri) 18:00	Chicago, IL	22 Sep (Fri)	Seattle, WA	26 Sep (Tue)	Seattle, WA	26 Sep (Tue)	69	OOCL-SEA	SEASIDE	SEASIDE
37	Chicago	23 Sep (Sat) 18:00	Chicago, IL	23 Sep (Sat)	Seattle, WA	27 Sep (Wed)	Seattle, WA	27 Sep (Wed)	70	OOCL-SEA	SEASIDE	SEASIDE
38	Chicago	24 Sep (Sun) 18:00	Chicago, IL	24 Sep (Sun)	Seattle, WA	28 Sep (Thu)	Seattle, WA	28 Sep (Thu)	71	OOCL-SEA	SEASIDE	SEASIDE
39	Chicago	25 Sep (Mon) 18:00	Chicago, IL	25 Sep (Mon)	Seattle, WA	29 Sep (Fri)	Seattle, WA	29 Sep (Fri)	72	OOCL-SEA	SEASIDE	SEASIDE
40	Chicago	26 Sep (Tue) 18:00	Chicago, IL	26 Sep (Tue)	Seattle, WA	30 Sep (Sat)	Seattle, WA	30 Sep (Sat)	73	OOCL-SEA	SEASIDE	SEASIDE
41	Chicago	27 Sep (Wed) 18:00	Chicago, IL	27 Sep (Wed)	Seattle, WA	01 Oct (Sun)	Seattle, WA	01 Oct (Sun)	74	OOCL-SEA	SEASIDE	SEASIDE
42	Chicago	28 Sep (Thu) 18:00	Chicago, IL	28 Sep (Thu)	Seattle, WA	02 Oct (Mon)	Seattle, WA	02 Oct (Mon)	75	OOCL-SEA	SEASIDE	SEASIDE
43	Chicago	29 Sep (Fri) 18:00	Chicago, IL	29 Sep (Fri)	Seattle, WA	03 Oct (Tue)	Seattle, WA	03 Oct (Tue)	76	OOCL-SEA	SEASIDE	SEASIDE
44	Chicago	30 Sep (Sat) 18:00	Chicago, IL	30 Sep (Sat)	Seattle, WA	04 Oct (Wed)	Seattle, WA	04 Oct (Wed)	77	OOCL-SEA	SEASIDE	SEASIDE
45	Chicago	01 Oct (Sun) 18:00	Chicago, IL	01 Oct (Sun)	Seattle, WA	05 Oct (Thu)	Seattle, WA	05 Oct (Thu)	78	OOCL-SEA	SEASIDE	SEASIDE
46	Chicago	02 Oct (Mon) 18:00	Chicago, IL	02 Oct (Mon)	Seattle, WA	06 Oct (Fri)	Seattle, WA	06 Oct (Fri)	79	OOCL-SEA	SEASIDE	SEASIDE
47	Chicago	03 Oct (Tue) 18:00	Chicago, IL	03 Oct (Tue)	Seattle, WA	07 Oct (Sat)	Seattle, WA	07 Oct (Sat)	80	OOCL-SEA	SEASIDE	SEASIDE
48	Chicago	04 Oct (Wed) 18:00	Chicago, IL	04 Oct (Wed)	Seattle, WA	08 Oct (Sun)	Seattle, WA	08 Oct (Sun)	81	OOCL-SEA	SEASIDE	SEASIDE
49	Chicago	05 Oct (Thu) 18:00	Chicago, IL	05 Oct (Thu)	Seattle, WA	09 Oct (Mon)	Seattle, WA	09 Oct (Mon)	82	OOCL-SEA	SEASIDE	SEASIDE
50	Chicago	06 Oct (Fri) 18:00	Chicago, IL	06 Oct (Fri)	Seattle, WA	10 Oct (Tue)	Seattle, WA	10 Oct (Tue)	83	OOCL-SEA	SEASIDE	SEASIDE
51	Chicago	07 Oct (Sat) 18:00	Chicago, IL	07 Oct (Sat)	Seattle, WA	11 Oct (Wed)	Seattle, WA	11 Oct (Wed)	84	OOCL-SEA	SEASIDE	SEASIDE
52	Chicago	08 Oct (Sun) 18:00	Chicago, IL	08 Oct (Sun)	Seattle, WA	12 Oct (Thu)	Seattle, WA	12 Oct (Thu)	85	OOCL-SEA	SEASIDE	SEASIDE
53	Chicago	09 Oct (Mon) 18:00	Chicago, IL	09 Oct (Mon)	Seattle, WA	13 Oct (Fri)	Seattle, WA	13 Oct (Fri)	86	OOCL-SEA	SEASIDE	SEASIDE
54	Chicago	10 Oct (Tue) 18:00	Chicago, IL	10 Oct (Tue)	Seattle, WA	14 Oct (Sat)	Seattle, WA	14 Oct (Sat)	87	OOCL-SEA	SEASIDE	SEASIDE
55	Chicago	11 Oct (Wed) 18:00	Chicago, IL	11 Oct (Wed)	Seattle, WA	15 Oct (Sun)	Seattle, WA	15 Oct (Sun)	88	OOCL-SEA	SEASIDE	SEASIDE
56	Chicago	12 Oct (Thu) 18:00	Chicago, IL	12 Oct (Thu)	Seattle, WA	16 Oct (Mon)	Seattle, WA	16 Oct (Mon)	89	OOCL-SEA	SEASIDE	SEASIDE
57	Chicago	13 Oct (Fri) 18:00	Chicago, IL	13 Oct (Fri)	Seattle, WA	17 Oct (Tue)	Seattle, WA	17 Oct (Tue)	90	OOCL-SEA	SEASIDE	SEASIDE
58	Chicago	14 Oct (Sat) 18:00	Chicago, IL	14 Oct (Sat)	Seattle, WA	18 Oct (Wed)	Seattle, WA	18 Oct (Wed)	91	OOCL-SEA	SEASIDE	SEASIDE
59	Chicago	15 Oct (Sun) 18:00	Chicago, IL	15 Oct (Sun)	Seattle, WA	19 Oct (Thu)	Seattle, WA	19 Oct (Thu)	92	OOCL-SEA	SEASIDE	SEASIDE
60	Chicago	16 Oct (Mon) 18:00	Chicago, IL	16 Oct (Mon)	Seattle, WA	20 Oct (Fri)	Seattle, WA	20 Oct (Fri)	93	OOCL-SEA	SEASIDE	SEASIDE
61	Chicago	17 Oct (Tue) 18:00	Chicago, IL	17 Oct (Tue)	Seattle, WA	21 Oct (Sat)	Seattle, WA	21 Oct (Sat)	94	OOCL-SEA	SEASIDE	SEASIDE
62	Chicago	18 Oct (Wed) 18:00	Chicago, IL	18 Oct (Wed)	Seattle, WA	22 Oct (Sun)	Seattle, WA	22 Oct (Sun)	95	OOCL-SEA	SEASIDE	SEASIDE
63	Chicago	19 Oct (Thu) 18:00	Chicago, IL	19 Oct (Thu)	Seattle, WA	23 Oct (Mon)	Seattle, WA	23 Oct (Mon)	96	OOCL-SEA	SEASIDE	SEASIDE
64	Chicago	20 Oct (Fri) 18:00	Chicago, IL	20 Oct (Fri)	Seattle, WA	24 Oct (Tue)	Seattle, WA	24 Oct (Tue)	97	OOCL-SEA	SEASIDE	SEASIDE
65	Chicago	21 Oct (Sat) 18:00	Chicago, IL	21 Oct (Sat)	Seattle, WA	25 Oct (Wed)	Seattle, WA	25 Oct (Wed)	98	OOCL-SEA	SEASIDE	SEASIDE
66	Chicago	22 Oct (Sun) 18:00	Chicago, IL	22 Oct (Sun)	Seattle, WA	26 Oct (Thu)	Seattle, WA	26 Oct (Thu)	99	OOCL-SEA	SEASIDE	SEASIDE
67	Chicago	23 Oct (Mon) 18:00	Chicago, IL	23 Oct (Mon)	Seattle, WA	27 Oct (Fri)	Seattle, WA	27 Oct (Fri)	100	OOCL-SEA	SEASIDE	SEASIDE

- 3 After submitting the request, please click on “Process Booking Request” to receive booking number.



Freight Cashier Update for the Vancouver area

Effective April 1st, 2020, please note that our office in Vancouver, B.C. will no longer be receiving checks and endorsed Original Bill of Ladings.

These now need to be sent to:

OOCL (Canada) Inc.
703 Evans Avenue
Suite 300
Toronto, Ontario, Canada M9C 5E9
Attention: Freight Cashier

Toll Free: 1-888-388-6625
Local: 416-620-8925

For payment purposes only you may utilize the Electronic Funds Transfer option as outlined [here](#).

Thank you for your attention to this matter. If further information or assistance is required, please contact our customer service team at (888) 388-6625.

Import Email Update for Gulf, Midwest, Oakland and Pacific North West locations

OOCL is pleased to announce that we have expanded our Import Representative coverage for your cargo into the Gulf, Midwest, Oakland and Pacific North West locations, with a new email mail box dedicated to service these areas. This new address IMPWEST@oocl.com became effective, March 2nd, and we appreciate if you can begin utilizing this address for any queries for cargo moving into these geographic locations.

In addition, with your general shipment information, you are able to obtain the most updated tracking details on your cargo, 24 hours a day at www.oocl.com. If you require expanded website access, please contact any of our OOCL Representatives and ask to be introduced to our E-Commerce Team, or contact them at OOCLECOM@OOCL.Com.

Why Book with OOCL?

Why Book with OOCL?

Customer Focus and Excellence through Quality. We provide a vital link to your supply chain needs and world trade.

9 Service Centers

in the US, Canada and Mexico providing customer support and intermodal network monitoring 24-hour coverage. In addition, virtual support and local representation throughout the Americas.



Over 80% of Bookings

are confirmed within 4 hours.



99% of B/Ls

are issued with complete accuracy.



More than 150 Ocean Services

offered globally to and from the Americas.



99% of Calls

are answered in 15 seconds.



99.8% of Freight Invoices are issued accurately.



1 Business Day

turn around time for email responses.



More than 200 Awards

received and recognized worldwide for our quality and approach to the environment.

What our customers are saying about us—we take it personally!

“Thank you everyone at OOCL for resolving my invoicing issue so quickly (less than 24 hours). I really appreciate it.”

“Very good customer service—always ready to help!”

“Excellent service as usual. Please keep up with the good work. Thank you for your prompt and professional response.”