

CUSTOMER NEWSLETTER

May 1, 2020

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OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in
our newsletter.

We hope you find our most
recent edition informative
and please contact OOCL
for your ocean transportation
needs.

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We take it personally.

OOCL's Positive First Quarter Results

As highlighted recently in the press, OOCL's 2020 first quarter results indicate that total revenues have increased 5.5% compared to the same period last year, which is an impressive result considering the current world environment. To read related news article, click [here](#). For more information on OOCL's Operational Updates for Q1 2020, please visit our [website](#).

In addition, the Riviera Maritime Media also reviewed OOCL's strengths and commented on the fleet expansion plan and how the five new container vessels that are being built will have a positive impact in the company's growth and portrays financial stability.

"OOCL has always had the strongest balance sheet among the larger carriers," says Hong Kong analyst H J Tan.

"Within the last two years, OOCL has expanded into various new markets covering Latin America and Africa."

To read more about this article, please click [here](#).

Sustainability Report 2019

The Orient Overseas (International) Limited (OOIL) Sustainability Report 2019 highlights our continual commitment to proactively address critical environmental challenges, including climate change, air pollution, biodiversity and marine environment degradation and excessive energy consumption.

OOCL was the first container shipping line in the world to have achieved the Safety, Quality and Environmental (SQE) Management System certification.

To read full report, please click [here](#).



Service Updates- Transpacific Trade

In response to the expected low volume, we would like to inform you of the withdrawal of the following sailings in May-June 2020.

Service	North America Rotation	1st Port ETA for Weeks with no Export Sailings out of North America			
PCC1	Long Beach	5/25/2020			
PCN1	Prince Rupert - Los Angeles - Oakland	5/24/2020			
PCS1	Los Angeles - Oakland	5/2/2020	5/23/2020	5/30/2020	6/6/2020
PCS2	Los Angeles - Oakland	5/10/2020			
PVCS	Long Beach	5/5/2020			
SEAP-W	Los Angeles - Oakland	5/21/2020			
VCS	Long Beach - Oakland	5/10/2020	5/31/2020		
PNW1	Vancouver - Seattle	5/18/2020			
PNW2	Seattle - Vancouver	5/10/2020	5/31/2020		
PNW3	Tacoma - Vancouver	5/15/2020			
ECC2	Savannah - Charleston - Boston - New York	5/29/2020			
ECX1	New York - Savannah - Charleston	5/19/2020	6/2/2020		
SEAP-E	Halifax - New York - Norfolk - Savannah - Charleston	5/30/2020			
GCC1	Houston - Mobile - New Orleans - Tampa - Miami	4/14/2020			
GCC2	Houston - Mobile - Tampa	4/23/2020			
IEX	New York - Norfolk - Savannah - Charleston	5/6/2020	5/13/2020	5/20/2020	5/27/2020
TLP1	Callao - Lirquen - San Antonio - Manzanillo - Ensenada	6/13/2020			
TLP2	Buenaventura - Callao - Guayaquil - Lazaro Cardenas - Manzanillo	6/2/2020			
TLA1	Rio De Janeiro - Montevideo - Buenos Aries - Rio Grande - Navegantes - Paranagua - Santos	6/10/2020			
TLA2	Itaguai - Paranagua - Itapoa - Navegantes - Itajai - Santos	5/18/2020	5/25/2020	6/1/2020	6/15/2020
TLC1	Manzanillo (MX) - Balboa - Manzanillo (PA) - Cartagena - Kingston - Caucedo	5/16/2020	6/6/2020		

In addition, should you wish **to receive a more detailed weekly sailing schedule notification for our trade lanes to/from North America, please contact your sales representative** to be enrolled in this automated customer advisory.

My OOCL Center: Vessel Tracking



MOC- My OOCL Center



To further assist in maintaining visibility on the location of your cargo to and from the US, Canada and Mexico, My OOCL Center (MOC) provides you with a feature to track current status on vessel arrival, departure and special remarks to indicate potential delays.

1

Log into MOC and click on “Tracking” option from the main menu then select “Track Vessels.”

Schedules ▾ Booking ▾ Verified Gross Mass ▾ Documentation ▾ Invoices and Payment ▾ Tracking ▾ Reporting ▾

Track Cargo
Hot Shipments
Trace North America Ra
Track Vessels
Shipment Details
Link Reference Number:

Vessel Tracking

Search by

The search data range is from last 4 weeks to next 8 weeks from today. * Required.

Vessel Name:*

Voyage:

Port:

2

Add the Vessel name and click on the “Search” button. As exemplified below, we added the vessel OOCL Europe. The system will provide the most recent activity such as estimated time of arrival, departure and remarks. If the information icon ⓘ is showing by the voyage, hover over the icon image to read additional information.

Search Result

NOTICE: The information shown is for indication only.

Vessel: [OEU - OOCL EUROPE](#) Voyage: All Port: All
Date Range: 27 Mar 2020 - 19 Jun 2020

Port	Arrival			Departure			Remarks
	Local Time	Service	Voyage	Local Time	Service	Voyage	
Algeciras	10 Apr 2020, 22:22 Fri (actual)	ATMI	168E	11 Apr 2020, 19:06 Sat (actual)	ATMI	169W	
Fos sur Mer	14 Apr 2020, 19:19 Tue (actual)	ATMI	169W ⓘ	16 Apr 2020, 05:00 Thu (actual)	ATMI	169W ⓘ	Delayed : Port/ Canal Congestion
Genova	16 Apr 2020, 19:54 Thu (actual)	ATMI	169W ⓘ	16 Apr 2020, 14:57 Sun (actual)	ATMI	169W ⓘ	Delayed : Previous Port Delayed
La Spezia	19 Apr 2020, 23:37 Sun (actual)	ATMI	169W ⓘ	20 Apr 2020, 23:24 Mon (actual)	ATMI	169W ⓘ	Delayed : Previous Port Delayed
Barcelona	22 Apr 2020, 00:30 Wed (actual)	ATMI	169W ⓘ	22 Apr 2020, 19:20 Wed (actual)	ATMI	169W ⓘ	Delayed : Previous Port Delayed
Valencia	23 Apr 2020, 06:06 Thu (actual)	ATMI	169W ⓘ	24 Apr 2020, 05:59 Fri (actual)	ATMI	169W ⓘ	Delayed : Previous Port Delayed
New York	03 May 2020, 07:00 Sun (estimated)	ATMI	169W ⓘ	05 May 2020, 07:00 Tue (estimated)	ATMI	169E ⓘ	
Norfolk	06 May 2020, 07:00 Wed (estimated)	ATMI	169E	07 May 2020, 13:00 Thu (estimated)	ATMI	169E	
Savannah	09 May 2020, 07:00 Sat (estimated)	ATMI	169E	10 May 2020, 08:00 Sun (estimated)	ATMI	169E	
Miami	11 May 2020, 13:00 Mon (estimated)	ATMI	169E	12 May 2020, 01:00 Tue (estimated)	ATMI	169E	
Algeciras	29 May 2020, 19:30 Fri (estimated)	ATMI	169E	30 May 2020, 13:30 Sat (estimated)	ATMI	170W	
Fos sur Mer	01 Jun 2020, 20:00 Mon (estimated)	ATMI	170W ⓘ	02 Jun 2020, 17:00 Tue (estimated)	ATMI	170W ⓘ	

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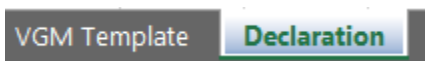
Submitting Verified Gross Mass (VGM)

OOCL encourages the use of electronic submission of Verified Gross Mass (VGM), such as EDI, to avoid potential delays in the loading of your cargo on to the vessel.

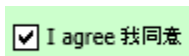
If you are not using EDI with OOCL, we recommend that you submit your VGM using the excel spreadsheet below which will submit the VGM data to OOCL via email or using [My OOCL Center \(MOC\)](#).

Below is the guidance for VGM submission using OOCL's Excel Form:

1. Download the Excel Form using this [link](#) and then open the Excel file.
2. On the "Declaration" tab, read the General Usage Agreement.



3. Click the "I Agree" box.



4. Open the "VGM Template" tab.



5. Enter information for at least the minimum required data fields listed below and in red font on the Excel Form:

- Carrier = "OOCL" (This will self-populate once you enter a container #)
- Booking #
- Container #
- Verified Gross Mass
- VGM Unit (select Kilograms or Pounds using the drop down arrow)
- Authorized Person
 - The "Authorized Person" must be entered in ALL CAPS.

You will receive two emails within approximately 2-5 minutes of submission.

- The first email is a confirmation that your submission was received.
- The second email will confirm that the submission was accepted or list any errors, by container number, with a brief description of why the VGM was rejected.
- VGM may be resubmitted once initial errors are fixed.

Cross Border Information on OOCL.com

For cargo which originates in the US and moves via rail to a Canadian load port, there is a requirement to identify the US cross border export point for AES filing purposes. To find this information:

1. Go to the [OOCL USA Homepage](#).
2. Click on “Local Information” and select “Mandatory AES Filing” in the dropdown menu.



3. In the middle of the page, there is a table with cross border locations by Origin Location and Rail Carrier (Either CN or CP).

Rail Origin	SCAC Code	Port of Load	USA Port of Export Crossborder Point
Bensenville (CP)	CPRS	Montreal	Buffalo, New York (NY)
Chicago (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Detroit (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Los Angeles (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Minneapolis (CP)	CPRS	Montreal	Buffalo, New York (NY)
Omaha (CN)	CNRU	Montreal	Port Huron, Michigan (MI)
Chicago (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)
Detroit (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)
Memphis (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)
Minneapolis (CP)	CPRS	Vancouver	Portal, North Dakota (ND)
New Orleans (CN)	CNRU	Vancouver/Prince Rupert	Ranier, Minnesota (MN)

North America Network News

Further to our recent announcement of the [North America Network News](#), which is a network map that provides visibility of any facility closures or service interruptions. We have now updated our US, Canada, Mexico and Latin America local information site to have a North American Network News shortcut icon to facilitate access. Visit our [site](#), change to your respective location and scroll to the middle of the page to “Local Information” section and click on the icon “North America Network News.”

