

# CUSTOMER NEWSLETTER

June 26, 2020

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*We take it personally*

Dear Valued Customer,

Thank you for your interest in  
our newsletter.

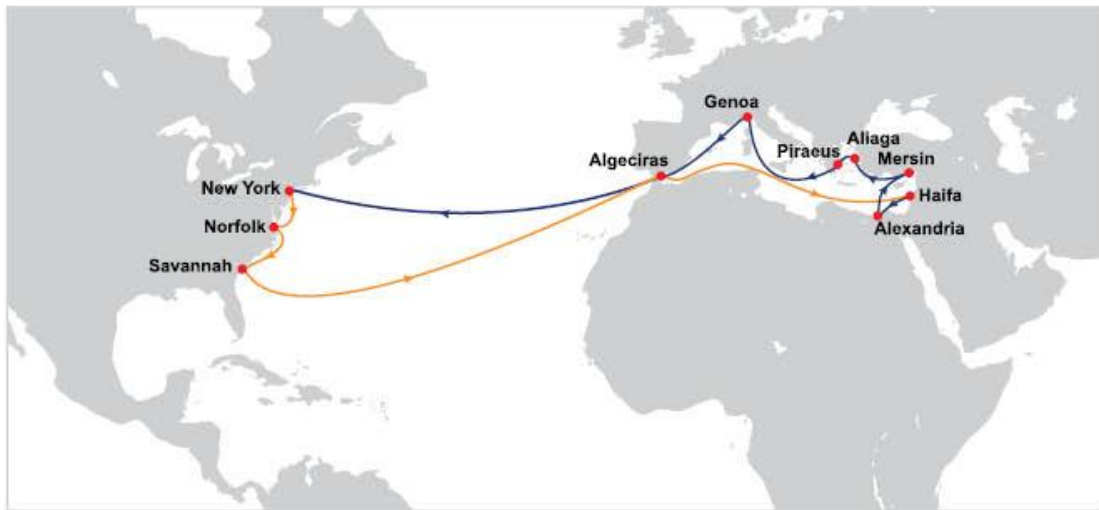
We hope you find our most  
recent edition informative  
and please contact OOCL  
for your ocean transportation  
needs.

OOCL  
*We take it personally.*

## Product of the Week: East Mediterranean- America Service (EMA)

The East Mediterranean- America Service (EMA) product offers competitive transit times with direct services from and to the East Mediterranean and the US East Coast. In addition, it features transshipment options via Piraeus, Greece to the West Mediterranean and Black Sea.

### East Mediterranean – America Service (EMA)



#### Port Rotation

WB: Haifa - Alexandria - Mersin - Aliaga - Piraeus - Genoa - Algeciras -  
New York - Norfolk - Savannah

EB: New York - Norfolk - Savannah - Algeciras - Haifa - Alexandria -  
Mersin - Aliaga - Piraeus - Genoa

#### Highlights

- Comprehensive port coverage in the East Mediterranean
- Direct service to/from East Mediterranean and US East Coast
- Transshipment option via Piraeus to West Med and Black Sea or Genoa to West Africa

#### Transit Time (Days)

##### Europe to USA (Westbound)

From \ To		New York	Norfolk	Savannah
		Fri	Sun	Tue
Haifa	Sun	19	20	23
Alexandria	Mon	18	19	22
Mersin	Tue	17	18	21
Aliaga	Fri	14	15	18
Piraeus	Sat	13	14	17
Genoa	Tue	10	11	14
Algeciras	Fri	7	8	11

#### Transit Time (Days)

##### USA to Europe (Eastbound)

From \ To		Algeciras	Haifa	Alexandria	Mersin	Aliaga	Piraeus	Genoa
		Sat	Sat	Mon	Tue	Thu	Fri	Mon
New York	Sat	14	21	23	24	26	27	30
Norfolk	Mon	12	19	21	22	24	25	28
Savannah	Wed	10	17	19	20	22	23	26

## Service Updates: Marine Terminal Gate Schedules

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The following terminal gates will be closed on Wednesday, **July 1st** in observance of **Canada Day**. Please visit the terminal websites (including those terminals not listed) for additions or changes to these announced closures.

- **Prince Rupert, British Columbia**
  - DP World Prince Rupert
- **Vancouver, British Columbia**
  - DP World Vancouver (Centerm)
  - Deltaport
  - Vanterm
- **Halifax, Nova Scotia**
  - Halterm

The following terminals will have gate closures in observance of the **July 4<sup>th</sup> Independence Day**. Please visit the terminal websites (including those terminals not listed) for additions or changes to these announced closures.

- **Boston, Massachusetts**
  - Conley Marine Terminal – Closed on July 3 & 4.
- **New York City, New York**
  - APMT – Closed on July 4.
  - Maher Terminal – Closed on July 4.
- **Baltimore, Maryland**
  - Ports America (Seagirt) – Closed on July 3 & 4.
- **Norfolk, Virginia**
  - Virginia International Gateway – Closed July 4-6.
  - Norfolk International Terminal – Closed July 4-6.
- **Charleston, South Carolina**
  - North Charleston Terminal - Open July 3, closed on July 4.
  - Wando Terminal - Open July 3, closed on July 4.
- **Savannah, Georgia**
  - Georgia Ports Authority - Closed on July 3 & 4.
- **Miami, Florida**
  - South Florida Container Terminal - Closed on July 3 & 4.
- **Tampa, Florida**
  - Port of Tampa - Closed on July 3 & 4.
- **Mobile, Alabama**
  - APM Terminals - Closed on July 3 & 4.
- **New Orleans, Louisiana**
  - Napoleon Terminal - Closed on July 3 & 4.
- **Houston, Texas**
  - Barbours Cut Terminal - Closed on July 3 & 4.
- Bayport Container Terminal - Closed on July 3 & 4.

- **Long Beach/Los Angeles, California**
  - LBCT Pier E - Open July 3, first shift. Closed July 3, second shift and July 4.
  - PCT - Open July 3, first shift. Closed July 3, second shift and July 4.
  - Fenix Marine (GGS) - Open July 3, first shift. Closed July 3, second shift and July 4.
  - Yusen Terminal (YTI) - Open July 3, first shift. Closed July 3, second shift and July 4.
  - Everport Terminal - Open July 3, first shift. Closed July 3, second shift and July 4.
- **Oakland, California**
  - Trapac Terminal - Open July 3, closed on July 4.
  - Everport Terminal - Open July 3, closed on July 4.
  - SSA Terminal - Open July 3, closed on July 4.
- **Seattle/Tacoma, Washington**
  - T-18 - Closed July 4-6.
  - T-30 - Closed July 3-6.
  - Pierce County Terminal - Closed July 3-6.

## Service Updates: Transpacific Trade Blank Sailings

In response to the expected low volume, we would like to inform you of the withdrawal of the following sailings in July-August 2020.

Service	North America Rotation	1st Port ETA for Weeks with no Export Sailings out of North America		
PCC1	Long Beach	6/22/2020		
PCS1	Los Angeles - Oakland		7/6/2020	8/17/2020
PNW2	Seattle - Vancouver	6/28/2020		
ECC2	Savannah - Charleston - Boston - New York		7/3/2020	
ECX2	New York - Norfolk - Savannah	6/26/2020		
GCC1	Houston - Mobile - New Orleans - Tampa - Miami		7/2/2020	
GCC2	Houston - Mobile - Tampa		7/9/2020	
IEX	New York - Norfolk - Savannah - Charleston	6/3/2020	6/17/2020	
TLP1	Callao - Lirquen - San Antonio - Manzanillo - Ensenada		7/4/2020	
TLP2	Buenaventura - Callao - Guayaquil - Lazaro Cardenas - Manzanillo	6/23/2020		
TLA2	Itaguaí - Paranaguá - Itapoa - Navegantes - Itajai - Santos	6/29/2020	7/13/2020	7/27/2020

In addition, should you wish **to receive a more detailed weekly sailing schedule notification for our trade lanes to/from North America, please contact your sales representative** to be enrolled in this automated customer advisory.

# My OOCL Center: AES and B13 Submission



## MOC- My OOCL Center

### AES and B13 Submission

To facilitate the document submission for your export shipments, you can utilize My OOCL Center (MOC) for the quickest upload methodology. In the US, it is mandatory to submit the Automated Export System (AES) or for Canada, you must submit the B13A Export Declaration (Proof of Report). Please follow the steps below on how to submit these documents. If you are unable to submit Government Export AES or B13A with your Shipping Instructions, please follow the steps below to submit it via a Service Request.

- 1 Log into MOC and click on "Service Request" option from the menu then select "Submit Service Request" and enter the booking number and click on "Search" button.



Schedules ▾ Verified Gross Mass ▾ Documentation ▾ Invoices and Payment ▾ Tracking ▾ Reporting ▾ **Service Request ▾** Rate and Tariff ▾ Admi

**Submit Service Request**

My OOCL Center(MOC) provides a comprehensive suite of tools for VGM declaration. [Click here](#)

My OOCL Center Welcome, Dominique Van der Weken | 19 Jun 2020 (Fri)

### Create Service Request

Search Related Shipment

Bill of Lading Number:

Booking Number:

Container Number:

Invoice Number:

Vessel/Voyage:  Vessel Name:  Voyage Number:  [Tip](#)

- 2 Select the "AES-Canada Proof of Report Information" option within the "Service Request" column and then click on the "Online" link.

Booking Number:	Service Request	Type	Tip
	AES-Canada Proof of Report Information	<a href="#">Online</a>	Submit your AES or Canada Proof of Report Information
	AES-Change Booking Reference Information	<a href="#">Online</a>	Amend rate reference or add/remove/change other reference numbers
	Booking-Container Amendment Request	<a href="#">Online</a>	Increase/Split/Roll/Reduce booking
	Cancel Booking Request	<a href="#">Online</a>	Request booking cancellation
	Change Booking Parties Request	<a href="#">Online</a>	Change Shipper, Forwarder or Consignee
	Change Booking Routing Request	<a href="#">Online</a>	Request routing change prior to vessel departure.
	Change Carao Nature or Description Request	<a href="#">Online</a>	Change carao Nature/fove) or commodity description

- 3 Once you click on the "Online" link, it will open the page to enter further details. Insert the appropriate AES/Proof Report information and then click on the "Submit" button.

Booking Request for: AES/Canada Proof of Report Information

\*Denote mandatory

**AES/Canada Proof of Report Information**

Booking Number:

Booking Party:

Place of Receipt: Memphis, Tennessee, United States  Port of Load: Charleston, South Carolina, United States

Port of Discharge: Jakarta, Indonesia  Final Destination: Jakarta, Indonesia

Vessel / Voyage:

Cargo Type: General Cargo

Cargo Description:

Current Container Information: 4 X 40 Hi-Cube Container 18197 0 Kilograms



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## Pro-Tip: Booking Remarks

# PRO TIP

## Booking Submission

### Booking Remarks

My OOCL Center lets you manage all your OOCL shipments online. When submitting an e-booking, there is a field called “Booking Remarks.” This is a free form field where customers can add special comments. All Booking Remarks are reviewed by our OOCL customer service team at the time of booking creation. Please find below a popular use for Booking Remarks.

## Examples:

1

**Reefer Dangerous.** When submitting your booking request for reefer dangerous cargo via My OOCL Center (MOC), please select the “Reefer” option under “Cargo Nature” and include in the “Remarks for Entire Booking” and “Cargo Descriptions” field that the cargo is hazardous/dangerous in addition to the commodity description. By selecting the appropriate cargo nature, it will ensure that your booking will be processed in a timely manner and the correct equipment will be provided.

The screenshot shows a booking form with the following fields and values:

- Cargo**: Outbound Traffic Mode: FCL: Full Container Load
- Cargo Nature: \***: Reefer (selected from a dropdown menu that also includes General, Dangerous, and Awkward)
- Routing**: Enter the first three characters of Origin City or Destination
- Inbound Traffic Mode**: FCL: Full Container Load
- Cargo Descriptions: \***: Hazardous foodstuffs
- Remarks for Entire Booking**: (Empty field highlighted with a red box)

2

**Shipper owned container or tank.** To facilitate booking process, you can provide the container number in the Booking Remarks during booking creation request.

3

**Marine Terminal Destination.** If the port of discharge has multiple terminals, you can request specific terminal in the Booking Remarks field to further clarify request.

4

**Multiple Booking Requests.** You can consolidate multiple booking requests into one if it’s the same port pairs, commodity, container size, weight and vessel. For example, if you would like to make 8x 40’ bookings, you can input the total number of containers (8), the weight and add the following remarks: “One container per booking” and submit request.

The screenshot shows a booking form with the following fields and values:

- Container (Note: If an item is over one ton, enter the Gross Weight per package in**
- Container Information**
- | Quantity | Size Type                     | Cargo Weight <sup>Tip</sup><br>(per container) |
|----------|-------------------------------|--|
| 8        | 40' General Purpose Container | 10000 Pounds                                   |
- Remarks for Entire Booking**: One container per booking

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## OOCL Sponsors JOC.com July 16, 2020 Webinar



**JOC.com**

OOCL is sponsoring the Journal of Commerce (JOC) Webinar on July 16, 2020 at 2:00 PM (EDT) covering the important topic of "Midyear Container Shipping Outlook: A Peak Season Like No Other."

Special speaker featuring Jonathan Gold, Vice President of Supply Chain and Customs Policy for the National Retail Federation. The National Retail Federation is the world's largest retail trade association with members including department stores, specialty, discount, online, restaurants, independent and chain retailers. In addition, their members provide goods and services to retailers, such as vendors and technology providers.

To attend this webinar, please fillout the JOC.com [registration form](#).

Founded in 1827, the Journal of Commerce (JOC) provides reliable editorial content on day-to-day logistics and shipping needs, covering areas of cargo, freight transportation, export, import, international supply chain management as well as US Customs regulations.

For more information, please visit the JOC.com [site](#).

**Overcoming  
distances,  
together**

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*We take it personally*