

CUSTOMER

NEWSLETTER

April 30, 2021

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OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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We take it personally.

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Product of the Week- Pacific Vietnam China South (PVCS)

The PVCS remains an OOCL core product operating within the Ocean Alliance partnership offering competitive transit times and access to the Long Beach Container Terminal (LBCT). LBCT is a leader in providing increased efficiencies through innovation and technology as well as protecting the environment and safety of employees.

Pacific Vietnam China South (PVCS)



Port Rotation

EB: Cai Mep - Nansha - Hong Kong - Yantian - Kaohsiung - Long Beach
 WB: Long Beach - Kaohsiung - Cai Mep - Nansha - Hong Kong - Yantian

Highlights

- Best-in-class product to Pacific Southwest from South China
- Direct Vietnam coverage
- Long Beach Container Terminal

Transit Time (Days)

Asia to North America (Eastbound)

From \ To		Long Beach
		Wed
Kaohsiung	Thu	13
Yantian	Wed	14
Hong Kong	Mon	16
Nansha	Sun	17
Cai Mep	Fri	19

Transit Time (Days)

North America to Asia (Westbound)

From \ To		Kaohsiung	Cai Mep	Nansha	Hong Kong	Yantian
		Sat	Thu	Sun	Mon	Tue
Long Beach	Tue	18	23	26	27	28

OOCL Lite App

OOCL Lite is a real time mobile solution that provides you with shipment visibility and most up to date information at your fingertips! It features: sailing schedule, cargo and vessel tracking, shipment details, port schedule and local information.

OOCL LITE APP



TRACK YOUR CARGO



ORIGIN
DESTINATION

SAILING FROM 23 Apr 2021
ARRIVAL

SAILING SCHEDULES

SEARCH

Long Beach	Hong Kong	Sailing From 30 Apr 2021	Sort By DEPT	DIRECT	REEFER	SERVICE
04 May	24 May	PVCS	DR	20		
04 May	24 May	PVCS	DRY	20		
04 May	25 May	PVCS	DR	21		
04 May	25 May	PVCS	DRY	21		
10 May	31 May	PVCS	DR	21		
10 May	31 May	PVCS	DRY	21		

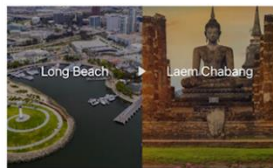


Customer-centric Solutions



VESSEL / BKG# / BL# / CTN#

SEARCH



BOOKING / BL

BOOKING NUMBER
2101000000 (Confirmed)

BL NUMBER
2101000000 (B/L Ready)

ORIGINAL BL RECEIVED BY CARRIER
N.A. (Under Sea WayBill)

ADVANCED MANIFEST
N.A.

CARGO RELEASE

INBOUND CUSTOMS CLEARANCE STATUS
Not Applicable

CARGO RELEASE
Released

ROUTE

ORIGIN
Long Beach, Los Angeles, California, United States

FIRST POL
Los Angeles, Los Angeles, California, United States

ATD
06 Feb 2021, 18:25 PST

LAST POD
Laem Chabang, Chon Buri, Thailand

ATA
22 Mar 2021, 07:29 THT

FINAL DESTINATION
Laem Chabang, Chon Buri, Thailand

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Egypt Regulation for Advanced Cargo Information

Egyptian authorities have implemented the Advance Cargo Information (ACI) regulation in Decree No.38-2021. Egyptian importers are now required to declare full cargo information shipped to Egypt at least 48 hours prior to shipping from the exporting country.

Effective July 1, 2021, failure to comply will result in cargo being refused by the Egyptian authorities and returned to loading port at shipper's expense.

Under the ACI system, a unique ACID number will be issued for each shipment. Ocean carriers will be requested to report to Egyptian customs 3 data elements:

1. The ACID number
2. The Egyptian consignee Importer VAT number
3. Consignee/Shipper Exporter Registration number

OOCL requests the above information to be submitted with the shipping instructions for any cargo with a final destination in Egypt. ACID number should be displayed in the notify party field of the shipping instructions. For further information, please visit: <https://www.nafeza.gov.eg/en/site/aci-details>.

OOCL's Contact Information

OOCL's Contact Information

REACH US



Documentation

For questions regarding your bill of lading or any other documentation questions, please call 800-822-6625.



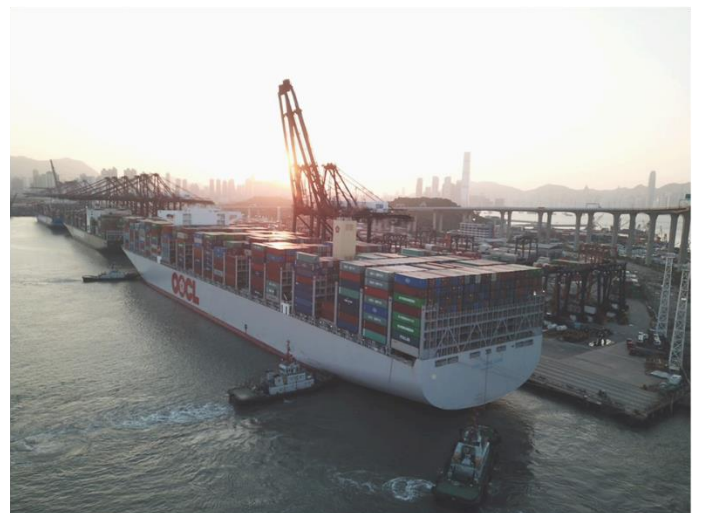
Sales

Rate inquiry or any other sales questions, please call 888-888-6625.



Customer Service

For questions regarding your export and import shipments, please call 888-388-6625.



My OOCL Center: Shipment Folder



MOC- My OOCL Center



My OOCL Center (MOC) has a centralized repository called “Shipment Folder” that allows you to upload and share essential documentation for all shipment parties such as **Bills of Lading, DG documents, Auto Titles, Booking Acknowledgments, Shipping Instruction, Arrival Notice and Invoices.**

1 To upload documents, log into MOC, and click on “Documentation” option from the main menu, then select “Shipment Folder” and “Shipment Folder Search.” Find the appropriate document name you wish to upload under the “Required by OOCL” tab. Select the corresponding “Upload Icon”. Once upload is complete, the shipment folder will show the date and time of the upload in the “Uploaded Time” column.

Shipment Folder Search [Submit your Service Request to OOCL Online.](#)

Search by [Expand](#)

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
			OOCL ASIA 135E	New York, New York, United States	New York 02 Jul 2019, 15:00 EDT (estimated)	Klaipeda 01 Aug 2019, 07:00 EEST (estimated)	Klaipeda, Klaipėdos Rajonas, Lithuania

Details of the Shipment Folder

Required by OOCL | **Provided by OOCL** | User-Defined

All	Document Name	Booking Number	Received on	Uploaded Time	Uploaded from	Description/Remarks	Document Status	Actions
<input type="checkbox"/>	Auto Titles						Requested	
<input type="checkbox"/>	AES (for US laden cargo)						Requested	
<input type="checkbox"/>	Verified Gross Mass						Requested	
<input type="checkbox"/>	Shipping Instruction/BL Master						Requested	

[Add Document](#) [Submit Service Request](#) [Document Pouch](#) [Batch Download](#)

2 The Shipment folder also has a tab called “Provided by OOCL”. Here you can find examples of Booking Acknowledgement, uploaded Bills of Lading (non-rated for import, and both non-rate and freighted for export), Invoices and Arrival Notices.

Search Result

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
			CMA CGM A. LINCOLN 405N	Altavista, Virginia, United States	Norfolk 18 Apr 2020, 04:00 EDT (estimated)	Singapore 28 May 2020, 23:00 SGT (estimated)	Singapore, Singapore

Details of the Shipment Folder

Required by OOCL | **Provided by OOCL** | User-Defined

All	Document Name	Booking Number	Bill of Lading Number	Uploaded Time	Description/Remarks	Actions
<input type="checkbox"/>	Bill of Lading - Draft Freighted			09 Apr 2020, 15:34 CDT	Paper Size: Letter New Version 1	
<input type="checkbox"/>	Bill of Lading - Draft Non-Freighted			09 Apr 2020, 15:34 CDT	Paper Size: Letter New Version 1	

[Submit Service Request](#) [Document Pouch](#) [Batch Download](#)



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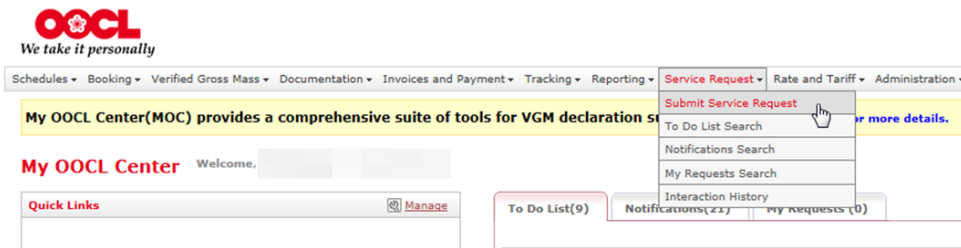
Pro-Tip: Service request submissions

PRO TIP

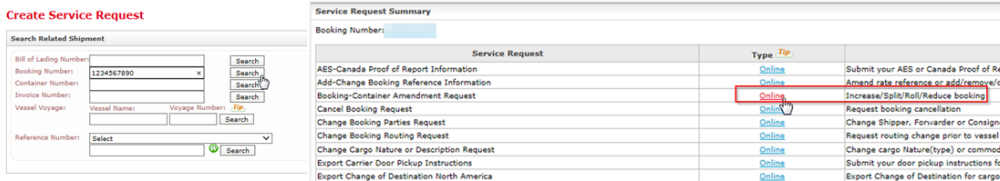
Service Request Submissions

For any booking amendments, including rolling or advancing a booking, the fastest approach to having your details updated is submitting a service request via My OOCL Center (MOC). The turnaround for service request submission is within 4 business hours and a better option than submitting the request via email, which can take up to 1 business day.

Step 1: Login to MOC and click on the “Service Request” option from the main menu and click on “Submit Service Request.”



Step 2: Type or copy booking number and click on the “Search” button. Then click on “Online” link for the “Booking-Container Amendment Request” option.



Step 3: Check the appropriate Amendment type box and enter any further details or comments on the “Change Remarks” field. Click on the “Submit” button to finalize submission.

Booking Request for: Increase/Split/Advance/Roll/Reduce/Change Size-type

* Denotes mandatory

Booking Number: [Redacted]
Booking Party: [Redacted]

Place of Receipt: New York, New York, United States
Port of Load: New York, New York, United States

Port of Discharge: Shanghai, China
Final Destination: Shanghai, China

Vessel / Voyage: EVER LENIENT 054W

Cargo Type: General Cargo
Cargo Description: [Redacted]

*Amendment Type: Increase Booking Split Booking Advance Booking Roll Booking Reduce Booking Change Ctr Size/Type

Change Remarks: [Redacted]

Results:



Easy Service Request Template Submission



Increased Accuracy for Amendment Information



Seamless Customer Service Experience



Faster turn around time



Increased Visibility into Booking Amendment Status



OOCL
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User ID

Password

Remember my User ID

Forgot your [User ID / Password](#) or [IVR PIN?](#)

Register now

Sign In

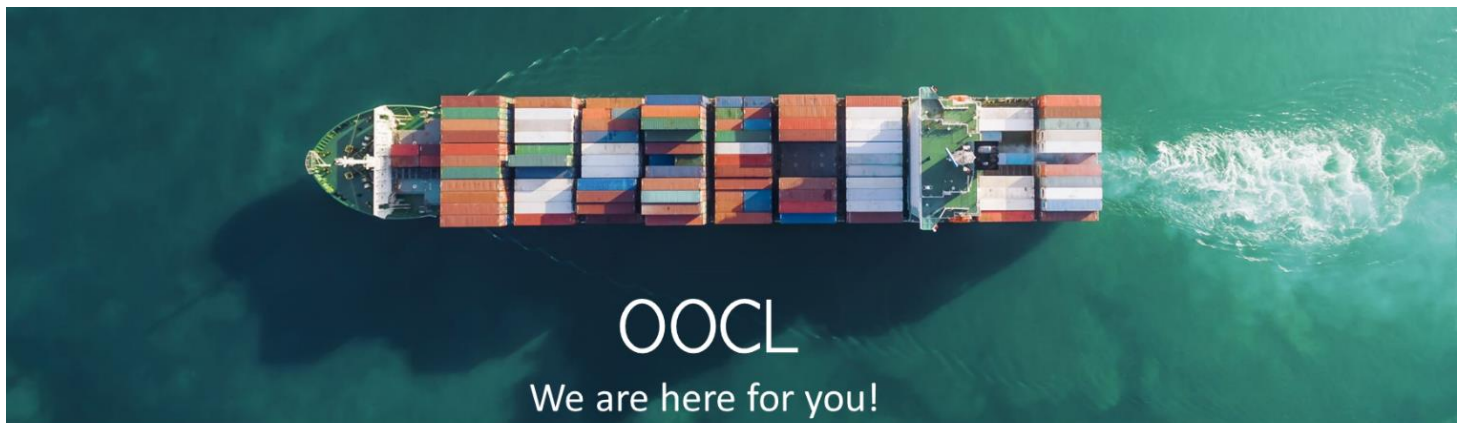
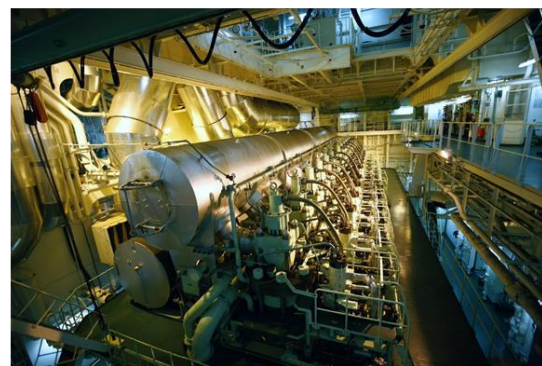
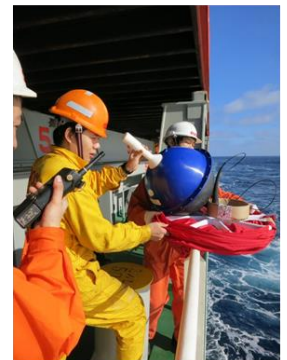
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OOCL's Safety, security and environment

Safety, Security and Environment

OOCL goes the extra mile to make safety and security a top priority in our business operations, onshore and at sea, including people, cargo, ships and facilities.

We maintain the highest safety and security standards and recognize that businesses must take responsibility for their industry's effects on the environment, so OOCL proactively demonstrates our concern for the environment at every level of our organization.



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