

CUSTOMER

NEWSLETTER

June 25, 2021

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OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

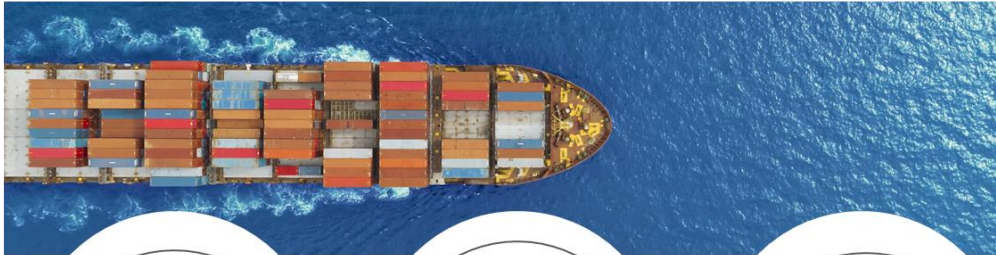
We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

OOCL
We take it personally.

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Track & Trace with N2C3 Lite

TRACK & TRACE your cargo



Track and Trace

Dwell Monitoring at the port of discharge, in-transit and last hub.



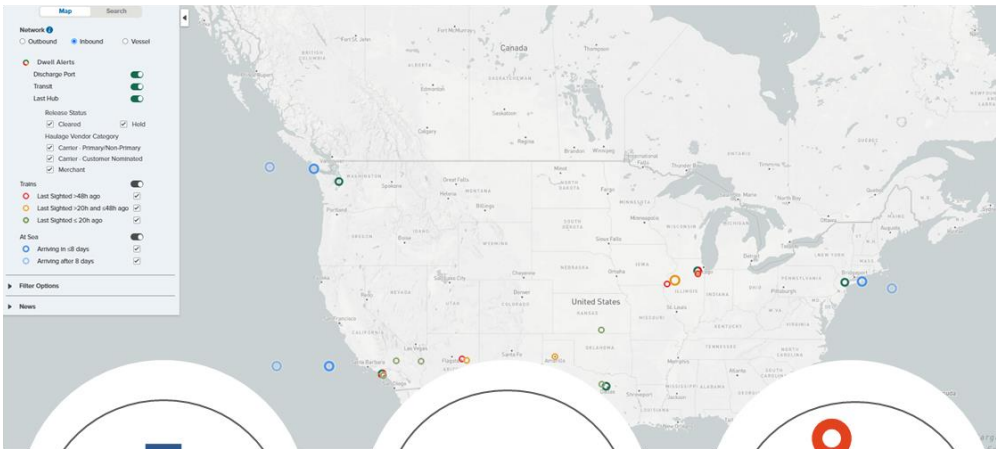
Live Chat

Customer service support from 8:30 am to 7:00 pm (EST).



Rail Visibility

Access to network disruption and recovery plans.



Last Free Date

Access to last free date information within the last hub dwell report.



Shipments at Sea

Provides an overview of incoming shipments at sea.



Map Visualization

Ability to pinpoint the location of your container.

What is N2C3 Lite?

N2C3 Lite is a digital platform that allows track and trace capabilities for your cargo(s) and provides map visualization to pinpoint the location of your container.



Customer Feedback

“ N2C3 Lite is really slick and excited to see how much OOCL has invested in their systems! ”

“ Never seen anything like this before in our industry. Very nice and impressive program! ”

Contact Us

OOCLECOM@oocl.com



We take it personally

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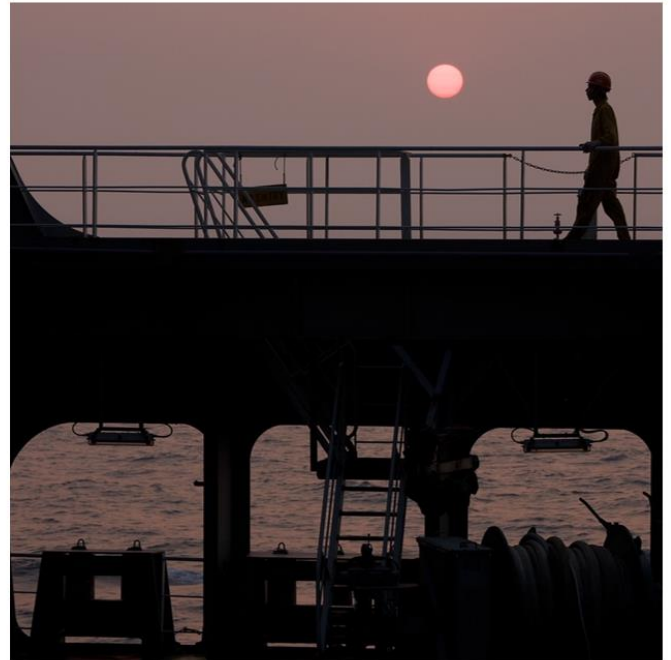
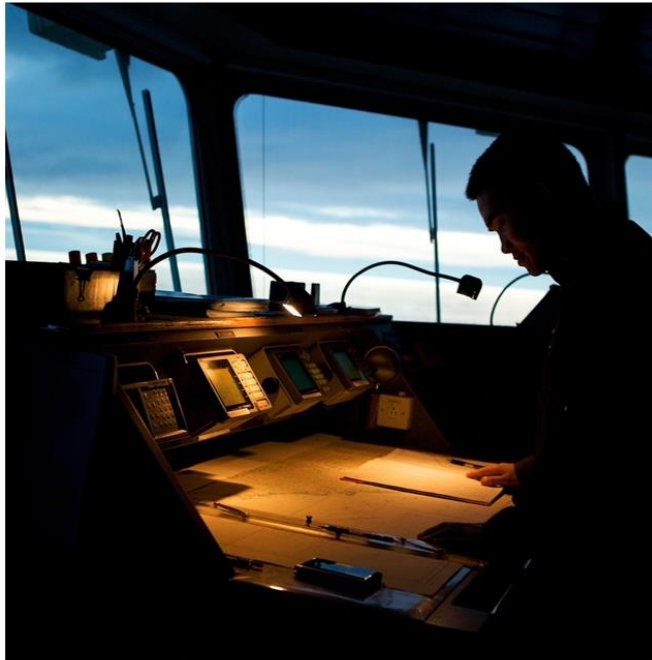
Celebrating International Day of the Seafarer



OOCL salutes all global seafarers—they are essential workers that contribute to international trade and the world economy.

The International Maritime Organization (IMO) decided to designate June 25th as the International Day of the Seafarer to recognize all workers involved with sea transport.

The Day of the Seafarer was celebrated for the first time on June 25, 2011.



Advance Cargo Information Declaration for Egypt

Advance Cargo Information (ACI) is a new customs system that requires cargo data and documents (commercial invoice and final or initial bill of lading) at least 48 hours before cargo shipment from the export country.

In accordance with the new Egyptian Customs Law #207/2020, Advance Cargo Information (ACI) will be strictly mandatory for all Egypt import shipments starting October 1, 2021.

Therefore, in the interim during the grace period, OOCL encourages exporters to include the following 3 elements listed below on the Shipping Instruction (SI), to comply the implementation of ACI:

- 1) **Shipper Identification Number** (3 segments with unique format, example **US-02-1208614364**)

Tips: the value should include country code as well as identification type and number as below:

- ✓ Two letter code (ISO-3166-1) representing the country where the exporter (shipper) is registered.
- ✓ Two digits identifying the type of identification number (01-Company Registry; 02-VAT).
- ✓ The exporter identification number issued by the relevant authority (Max – 17digits).

- 2) **Importer Tax Registration Number** (9 digits)

- 3) **Unique ACID Number** (19 digits)

For any additional questions regarding this matter, please contact OOCL Documentation department at 1-800-822-6625.

Further information can also be found [here](#) and through the ACI validation platform [site](#).

My OOCL Center: Shipment Details



MOC- My OOCL Center



Shipment Details

The shipment details feature within My OOCL Center (MOC) provides a user-friendly layout for bill of lading and booking search to access OOCL data and other online features.

1

Login to MOC with your sign on credentials. In the middle of the main welcome page, go to the “Search” section and click on the “Shipment Details” radio button. Insert either a bill of lading or booking number and then click search.

Search

Search by:

Cargo Tracking Shipment Details

Shipment Folder

Bill of Lading Number:

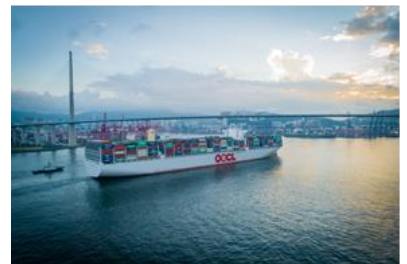
Booking Number:

Container Number:

Reference Number:

Shipment Details Features

- Vessel and Voyage
- Container #, Size and Quantity
- Booking status, submitted weight and VGM weight
- Cargo and commodity information
- Rate reference number
- Detention & Demurrage Information at Destination
- Freight Charges
- Door Delivery at Final Destination information
- Routing Information: Place of receipt (Origin), port of load / port of discharge
- Provides estimate and actual milestone events
- Status of shipment releases- Freight Clearance and Cargo Release Status
- Customs Information including customs clearance status
- Shortcut to access service request, shipment folder, new booking, and many more features (screenshot below)



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[Submit Service Request](#)

[Track Cargo](#)

[Shipment Folder](#)

[Copy to New Booking](#)

[Copy to New SI](#)

[Save as Booking Template](#)

[Save as SI Template](#)

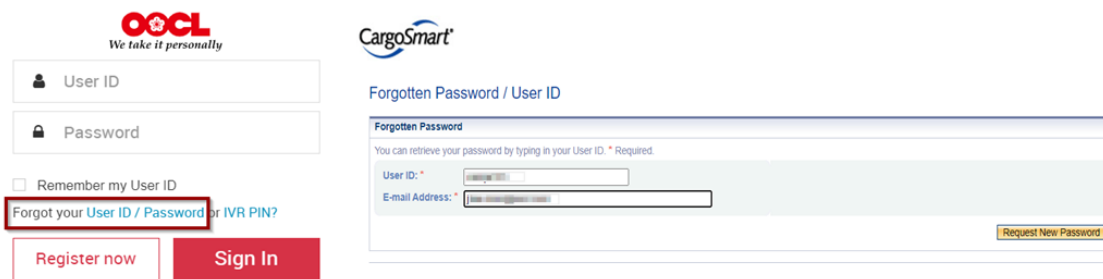
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Pro-Tip: Reset Password

PRO TIP Reset Password

My OOCL Center (MOC) password reset can be self-serviced by following the instructions listed below. User will receive a temporary password which will prompt to set a permanent, strong password.

1. Visit our site www.oocl.com.
2. Click on “My OOCL Center” button on the top right-hand corner of the main page.
3. Click on “Forgot your User ID /Password” hyperlink.
4. Enter your MOC User ID and Email address.
5. Click on “Request New Password” button.



The image shows two screenshots of the user interface. The left screenshot is the main login page for OOCL (tagline: "We take it personally"). It features input fields for "User ID" and "Password", a "Remember my User ID" checkbox, and a link for "Forgot your User ID / Password or IVR PIN?". Below these are "Register now" and "Sign In" buttons. The right screenshot is the "Forgotten Password / User ID" page. It has a heading "Forgotten Password" and a sub-heading "You can retrieve your password by typing in your User ID. * Required". It contains input fields for "User ID:" and "E-mail Address:", and a "Request New Password" button.

- An email from no-reply@cargosmart.com with user's temporary password will be sent to associated email address. Log in to My OOCL Center with temporary password.
- Please note that user will need to **manually** input the temporary password and do not copy and paste as the system won't accept it. User will be prompted to change the temporary password.
- New password should consist of the following requirements:
 1. It must contain a combination of letters, numbers and a minimum length of 8 characters.
 2. A combination at least 3 out of the 4 criteria: upper case letter, lower case letter, numeric digital and special symbols.
 3. Part of username/ user ID/company name, consecutive letter or number combination (abc, 123, etc) cannot be used.

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Service Updates- Marine Terminal Gate Schedules

The following marine terminal gates have announced they will be closed on July 05, 2021 in observance of **Independence Day** in the **United States**:

- **Boston**
 - Conley Marine Terminal
- **New York / New Jersey**
 - Maher Terminal
 - APM Terminal
- **Baltimore**
 - Ports America (Seagirt) Terminal
- **Norfolk**
 - Virginia International Gateway (VIG)
 - Norfolk International Terminal (NIT)
- **Seattle**
 - T-30
 - T-18
 - Pierce County Terminal
- **Miami**
 - South Florida Container Terminal
- **Tampa**
 - Port of Tampa
- **Houston**
 - Bayport
 - Barbours Cut
- **New Orleans**
 - Ports America
- **Mobile**
 - APM Terminals
- **Oakland**
 - OICT
 - Trapac
 - Everport

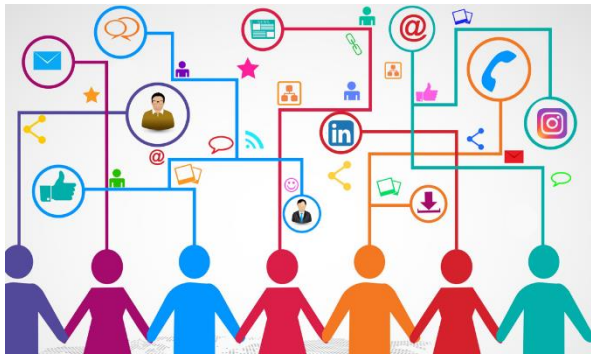
The following marine terminal gates have announced they will be closed on July 01, 2021 in observance of **Canada Day** in **Canada**:

- **Halifax**
 - Halterm
- **Prince Rupert**
 - DPW Prince Rupert
- **Vancouver**
 - Vanterm
 - Deltaport
 - Centerm




Keeping us connected- Follow us on social media

OOCL's virtual network capabilities and mobile applications are used to keep trade moving, your businesses running, and our relationships are closer than ever. Follow us now on our social media accounts— [Instagram](#) and [LinkedIn](#).



INSTAGRAM



15
Posts

35
Followers


1
Following

OOCL
An official OOCL Instagram account. OOCL is one of the world's largest integrated international container transportation and logistics companies.
www.oocl.com


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46,572 followers


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N2C3 Lite is a cutting edge digital platform that allows track and trace capabilities for North America shipments. [#oocl](#) [#containershipping](#) [#tracker](#) ...more




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Dwell Monitoring at the port of discharge, in-transit and last hub.



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N2C3 Lite Testimonials

“N2C3 Lite is really slick and excited to see how much OOCL has invested in their system!”

“Very informative and liked the cleaner friendly format. It provides a good level of tracking details.”

“The detail provided on N2C3 Lite is much easier to understand on the basic tracking we were previously using. The enhanced visibility helps us to see exactly where the containers are in the pipeline in a much more streamlined way!”

Inbound Features

- Vessel and rail ETA
- Bulk search and watchlist capabilities
- Release status
- Last free date
- Incoming shipment visibility at sea

Outbound Features

- Dwell Monitoring
- Empty pickup and laden container status
- Train to vessel visibility
- Documentation management dashboard

👍 78

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💬 1 Comment

💬 Comment

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