

CUSTOMER

NEWSLETTER

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We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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New Feature-Earliest Receiving Date (ERD)

The screenshot shows a map of North America with a table overlay titled "North America Export Terminals - Earliest Receiving Date (ERD) | Norfolk". The table lists various terminals and their ERD. A yellow box on the left of the map says "New Feature!".

VESSEL NAME	SERVICE	VESSEL CODE	VORAGE	DIRECTION	TERMINAL FACILITY	LOAD PORT	NAIING TERMINAL EARLIEST RECEIVING DATE (ERD)	CARRIER CARGO CUTOFF (LOCAL TIME)	CARRIER DRPD (LOCAL TIME)	LAST UPDATE
AIRSTOMES	EX	AE1	008	W	NT Terminal	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	Not Available	03/25/21 11:41 AM EDT
BREMEN EXPRESS	ATM	BRK	083	E	NT Terminal	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
CMA CGM DREFO	EX	CBP	AE7	E	NT Terminal	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
COSCO BRISBANE	EMA	CBR	182	E	NT Terminal	Norfolk	03/25/21 08:00 PM EDT	03/25/21 03:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
NAVOS CONSTELLATION	EX	NVN	001	E	NT Terminal	Norfolk	03/25/21 08:00 PM EDT	03/25/21 05:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
NAVOS INDIGO	EMA	UEP	006	E	NT Terminal	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
OOCL EUROPE	ATM	OEU	179	E	NT Terminal	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
OOCL WASHINGTON	EX	OWA	005	E	NT Terminal	Norfolk	03/23/21 08:00 PM EDT	03/23/21 05:00 PM EDT	03/23/21 12:00 AM EDT	03/25/21 11:41 AM EDT
COSCO DEVELOPMENT	ECK	SAJ	056	W	Virginia International Gateway	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
COSCO SHIPPING GUOCHU	ECK	SCB	031	W	Virginia International Gateway	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT
EVER FARM	ECC	EAM	002	W	Virginia International Gateway	Norfolk	03/25/21 08:00 PM EDT	03/25/21 04:00 PM EDT	03/25/21 12:00 AM EDT	03/25/21 11:41 AM EDT

Earliest Receiving Date (ERD)



The North America News Map [site](#) now features the display of the Earliest Receiving Date (ERD) of marine terminals. This is an added-value service to assist with export shipment management.



Fast Navigation

This feature easily displays information of the respective marine terminal by clicking on the vessel icon in the map. It will display the earliest receiving date filtered by load port, facility and vessel name.



Reliable Data

The information is obtained on a daily basis directly from the respective marine terminal website.



Terminals

Currently, the ERD for the marine terminals in the Los Angeles, Long Beach, Houston and New York areas are displayed. In the future, additional locations will be added.

OOCL Vessels

All OOCL vessels meet and exceed international environmental standards, adhering to OOCL's own Safety, Quality and Environmental (SQE) management system; demonstrating OOCL's commitment to environmental protection and good corporate citizenship.

We proudly own and operate a total of 16 mega vessels with a capacity over 13,000 TEUs, of which, six are G-Class mega-vessels, each with a capacity of 21,000 TEUs.

Last year, OOCL announced in March 2020 that five 23,000 TEUS container ships were ordered. On November 2020, we announced that an additional seven 23,000 TEUs vessels were ordered.



These new buildings are part of our ongoing program to introduce large, modern and fuel-efficient vessels to further strengthen our fleet competitiveness.

The table below is a list of our current vessel portfolio:

M Class — 13,208 TEUs	
2013 OOCL Bangkok	2013 OOCL Berlin
2013 OOCL Brussels	2013 OOCL Chongqing
2013 OOCL Egypt	2013 OOCL France
2014 OOCL Korea	2013 OOCL Malaysia
2013 OOCL Poland	2014 OOCL Singapore
G Class — 21,413 TEUs	
2017 OOCL Germany	2017 OOCL Hong Kong
2018 OOCL Indonesia	2017 OOCL Japan
2017 OOCL Scandinavia	2017 OOCL United Kingdom

Container Specifications



At OOCL, we take the transportation of your cargo personally and we offer customers a vast and modern fleet of containers. From straightforward dry boxes to garmentainers to state-of-the-art controlled atmosphere reefers, OOCL has the size and type of box to suit your needs. Our local offices are happy to advise you on which is the best container for your cargo.

Please find below a list of the different types of containers we offer:

- [General purpose](#)
- [High cube](#)
- [Refrigerated](#)
- [Open top](#)
- [Flatracks](#)
- [Garmentainers](#)
- [Super rack](#)



OOCL's container fleet is one of the youngest in the industry and continually updated. Our comprehensive maintenance program ensures all containers are in prime condition and meet or exceed international quality standards. Manufactured from corrosion resistant steel (corten), stainless steel or aluminium, OOCL containers are of the highest quality.

Please click [on this link](#) for enquiring the detailed container specification of a specific container within our fleet.



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My OOCL Center: Shipment Exception Alerts- Part II

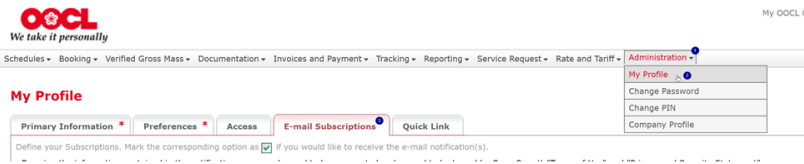


MOC- My OOCL Center



My OOCL Center allows users to setup e-mail notifications to any updates or changes to detention and demurrage to assist handling of shipments and exception management.

- 1 To access the “Shipment Exception Alerts”, log into MOC and click on the “Administration” main menu option and then select “My profile.” Click on the “Email Subscription” tab.



- 2 Scroll down to the “Shipment Exception Alerts” section. To activate the notification, please check the ✓ box next to the category and click on the “Save” button at the end of the page.



Watch your container(s) closely as it nears the D&D last free date expiration date.



Avoid D&D incurred costs by proactively monitoring last free date expiration.



Manage your shipments with these report as it provides data transparency.

Detention and Demurrage Alerts

- Users can set up alerts related to their Detention and Demurrage Last Free Date (LDF) and they can choose to receive notifications between when the LFD will be expiring from 1 to 5 days or when the LFD has expired.



Customize reports based upon your needs and it can be triggered between 1- 5 days before last free date expiry or after it expires.

Export

- Detention Last Free Date at Origin. Click [Sample](#) to view E-mail.



Reduce time spent on searching for container(s) last free date expiry and receive a comprehensive report at your fingertips.

Import

- Demurrage Last Free Date at Destination. Click [Sample](#) to view E-mail.
- Detention Last Free Date at Destination. Click [Sample](#) to view Email.

• Receive e-mail alert for Detention and Demurrage Changes:

- Detention Last Free Date at Origin Export
 - will expire in 1 day [\(Sample\)](#)
 - has expired [\(Sample\)](#)
- All Demurrage Last Free Date at Destination Import
 - will expire in 1 day [\(Sample\)](#)
 - has expired [\(Sample\)](#)
- All Detention Last Free Date at Destination
 - will expire in 1 day [\(Sample\)](#)
 - has expired (
 - 1 day
 - 2 days
 - 3 days
 - 4 days
 - 5 days

Milestone Notifications



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Pro-Tip: North America Customer Service

PRO TIP

North America Customer Service

The North America Customer Service department provides coverage for the US, Canada and Mexico. To access our directory that includes contact information for Export (including reefer, cotton, and project cargo), Import and Documentation teams for each service center, please visit our [site](#).

Alternatively, you can follow the steps below to navigate to the North America Customer Service Handling Structure directory.

- 1 Visit www.oocl.com.
- 2 On the top left corner of the page, click on “Change Location”. Then select either US, Canada or Mexico.
- 3 Select “Local Information” from the main menu.
- 4 Then click on “North America Customer Service Handling Structure.”



Quick Tip: States/Provinces column indicates where the customer is physically located. Service centers are the list of contacts (e-mails) that customers can reference for support.

North America Service Centers

Locations Include:

- Charleston
- Chicago
- Houston
- Long Beach
- New York
- Salt Lake City
- Toronto
- Vancouver
- Mexico



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Staying Connected

IN OUR VIRTUAL JOURNEY



OOCL's virtual network capabilities and digital solutions are used to keep trade moving, your businesses running, and our relationships are closer than ever.

By working together, we can overcome any challenges and achieve wonders.

OOCL
We take it personally

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