

CUSTOMER

NEWSLETTER

September 3, 2021

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We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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We take it personally.

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Port of Long Beach celebrates LBCT completion at Middle Harbor

On August 20, 2021, the Port of Long Beach celebrated the completion of the Long Beach Container Terminal (LBCT) at Middle Harbor.

Equipped with nearly all electric and zero-emissions equipment, LBCT at Middle Harbor is designed to strengthen competitiveness, improve cargo flow, and dramatically enhance air quality amid an era of significant growth at the nation's second-busiest seaport.

The terminal has expanded to 300 acres, including the creation of 50 acres of new land as two slips were filled in. LBCT can now handle 3.3 million TEUs annually while being the greenest terminal in the United States.

The Long Beach Container Terminal (LBCT) is an industry leader of innovation and technology. Their focus continues on increasing efficiency and protecting the environment while striving to enhance the customer service experience.

LBCT is a long-term partner with OOCL and is also home to OOCL's core loops—Pacific Vietnam China South (PVCS) and Pacific China Central 1 (PCC1).

Video courtesy of the Port of Long Beach.



Service Updates- Marine Terminal Gate Closures

The following marine terminal gates have announced they will be closed on September 6, 2021 in observance of Labor Day in the United States and Canada.

- **Prince Rupert**
 - DP World
- **Vancouver**
 - Vanterm
 - Deltaport
 - Centerm
- **Montreal**
 - MGT Racine
 - MGT Cast
 - Maisonneuve
 - Viau
- **Halifax**
 - Halterm
- **Boston**
 - Conley Terminal
- **New York**
 - APM Terminal
 - Maher Terminal
- **Baltimore**
 - Seagirt Terminal
- **Norfolk**
 - Virginia International Gateway (VIG)
 - Norfolk International Terminal (NIT)
- **Charleston**
 - North Charleston Terminal
 - Wando Terminal
- **Savannah**
 - Garden City Terminal (GPA)
- **Miami**
 - South Florida Container Terminal
- **Tampa**
 - Port of Tampa
- **Seattle**
 - T-18
 - T-30
 - Pierce County Terminal
- **Oakland**
 - OICT
 - Everport
 - Trapac
- **New Orleans**
 - Ports America
- **Mobile**
 - APM Terminal
- **Houston**
 - Barbours Cut
 - Bayport



North America News Map

North America News Map

Event Date: 09/05/21 18:00 - 09/06/21 17:59
Published Date: 08/30/21 11:40
Closed for Labour day
Vancouver, Deltaport and Centimex will be closed for Labor day on 9/5.

Event Date: 08/29/21 00:00 - 09/03/21 11:59
Published Date: 08/30/21 15:30
New Orleans - Hurricane Ida
Both Ports America (NEW02) & TCI (NEW01) will both be closed on Monday, 8/30 and remain closed until further notice due to power outages.

FEATURES

- Holiday and weather updates affecting the network.
- Terminal and Gate Closures.
- Rail delays and closures.
- Truck power and chassis capacity.

The North America News Map is a feature within OOCL.com site which provides visibility into facility and port interruptions including holiday closures and weather alerts. The news database is updated daily to provide the most upstream information within the shipping industry. Please find below steps on how to access it. Alternatively, you can visit the direct link:

<https://n2c3news.home.oocl.com/#/>

How to Access it?

- 1 Visit our site at oocl.com.
- 2 Select your desired location on the top left corner of the page for either: US, Canada or Mexico.
- 3 Click on "Local Information" from the main menu and then select "North America Network News."

CE CENTER LOCAL INFORMATION My OOCL Cer

- About OOCL in USA
- Local News
- Local Contacts
- North America Network News**
- Canada Customs CRN Information
- C-TPAT Information
- North America Customer Service Handling Structure
- Customer Service Guide
- Dangerous Goods Handling
- Demurrage & Detention Free Time and Charges
- Digital Solutions
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My OOCL Center: Bill of Lading Paper



MOC- My OOCL Center



Bill of Lading Paper

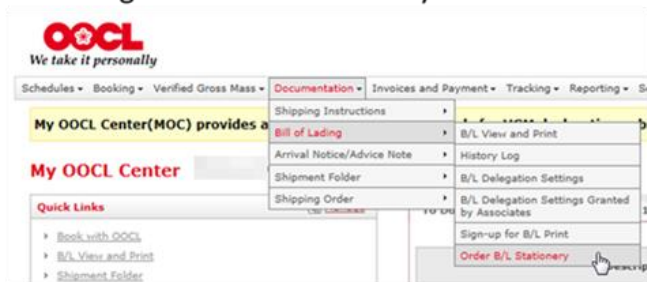
Did you know you can order online Bill of Lading paper to facilitate business handling and at home printing? Once your order is submitted, you should receive OOCL's stationary within 6 business days.

1 Log into MOC

Log into your "My OOCL Center" at www.oocl.com with your user ID and password.

2 Select "Documentation"

From the main menu, make the following selection: Documentation → Bill of Lading → Order BL Stationary



3 Fill out required information

In order to submit the order for OOCL Bill of Lading stationary, please fill out the required fields under: (1) Order Information and number of sheets (minimum of 500), (2) Contact Information and (3) Mailing Information section. Please ensure your address is up to date. Once you have completed the form, please click on the "Submit" button.

Stationery Order - New

Stationery Order Details

Order Information

Quantity: 1000 Sheets

Required by: 25 May 2020

Contact Information

User Name: Dominique Van der Welken

E-mail Address: test@gmail.com

Primary Phone Number: 801 111666

Mailing Information

Street: 123 ABC street

City: Salt Lake City

Country / Region: United States

Zip Code / Postal Code: 84093

How to Print Bill of Lading

Watch this quick tutorial on YouTube on how to print your Bill of Lading from My OOCL Center.



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Pro-Tip: Container Stuffing

PRO TIP

Container Stuffing

Blocking or Bracing

In order to effectively utilize your equipment, it is essential to have a loading plan before stuffing your cargo into the container. This allows you to transport your cargo safely and maximize your container space utilization. More specifically, blocking or bracing—which is dunnage material (wood, metal, airbag, etc) that supports the cargo from shifting—is essential. In addition, as back doors are not allowed to contain the cargo, adequate rear blocking and bracing are required.

Cargo that is improperly secured can not only damage your freight but can also cause severe accidents and lead to the loss of cargo, lives and potential environmental hazards.



Failure to properly secure your cargo may result in failed inspections, additional fees and missed sailings. For more information on container stuffing, please visit our [website](#).

Proper Container Stuffing:

20' container

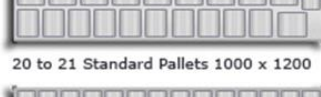


9 - 10 Standard Pallets 1000 x 1200



11 Europallets 800 x 1200

40' container



20 to 21 Standard Pallets 1000 x 1200



23 to 24 Europallets 800 x 1200

Result of Correct Blocking/Bracing:



Avoids
Additional Fees



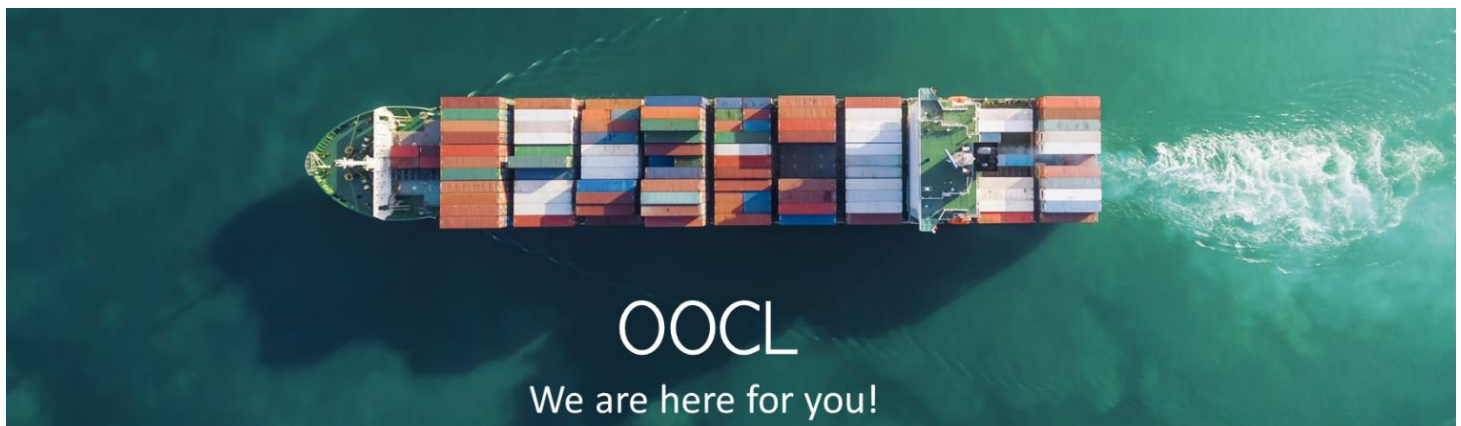
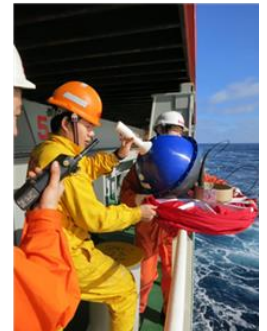
Lessens risk of
missed sailings

OOCL's Safety, Security and Environment

Safety, Security and Environment

OOCL goes the extra mile to make safety and security a top priority in our business operations, onshore and at sea, including people, cargo, ships and facility.

We maintain the highest safety and security standards. In addition, OOCL proactively demonstrates our concern for the environment at every level of our organization.



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We are here for you!

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