

# CUSTOMER

## NEWSLETTER

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October 1, 2021

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**OOCL**  
*We take it personally*

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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*We take it personally.*

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## FreightSmart launches Outbound Canada service

# FREIGHTSMART Space & Equipment Protection

## Why FreightSmart?



**Instant Price Quote** - Get speedy price quotes including applicable surcharges without any need for paperwork, phone calls or email exchanges.



**Instant Order & Booking Confirmation** - Get your order and booking reference numbers with slot reservation instantly.



**Space & Container Protection** - Once order is confirmed, space will be secured and equipment released with priority for the respective bookings.



**Secured Rate & Surcharges** - The ocean freight rate and applicable surcharges\* are fixed at the time of order confirmation.

\* Destination & other optional surcharges are subject to OOCL tariff



### FreightSmart Services

Outbound Canada is now available!



### How to sign up?

1. Visit <https://freightsmart.oocl.com/>
2. Register for a user account
3. Enjoy the 7-day trial
4. Complete company authentication
5. Then start getting instant quotes, placing orders and submitting bookings!



## Contact Us



For further information, please contact FreightSmart customer service at [freightsmart@oocl.com](mailto:freightsmart@oocl.com).

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## Advance Cargo Information Declaration for Egypt

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Effective today, October 1, 2021, Advance Cargo Information (ACI) will be strictly mandatory for all Egypt import shipments to comply with the new Egyptian Customs Law #207/2020.

To comply with this regulation, we request customers to provide the ACI requirements when submitting the shipping instructions.

The following information must be provided **no later than 48 hours prior** to the arrival date of the first intended loading vessel:

- 1) **Shipper Identification Number** (3 segments with unique format, example **US-02-1208614364**)

Tips: the value should include country code as well as identification type and number as below:

- ✓ Two letter code (ISO-3166-1) representing the country where the exporter (shipper) is registered.
  - ✓ Two digits identifying the type of identification number (01- Company Registry; 02-VAT).
  - ✓ The exporter identification number issued by the relevant authority (Max – 17digits).
- 2) **Importer Tax Registration Number** (9 digits)
  - 3) **Unique ACID Number** (19 digits)

Shipments to Egypt will only be loaded on the vessel if all of the outlined requirement information above is submitted and in full compliance with the Egypt law.

For any additional questions regarding this matter, please contact our OOCL Documentation department at 1-800-822-6625.

Further information can also be found [here](#) and through the ACI validation platform [site](#).

## OOCL's Refrigerated Services

Refrigerated  
Cargo is our  
Specialty

# OOCL's Refrigerated services

## Features



-35°C

Ultra-cool Magnum Reefer Technology that maintains temperatures as low as -35°C.



Genset

Used mainly for domestic transportation by truck/rail. We have adequate genset service for both outbound and inbound shipments.



Service

At OOCL, our dedicated reefer team is ready to assist you throughout the entire shipment process.

## Special Services



### Controlled Atmosphere (CA) and Regulated Atmosphere (RA)

CA and RA containers precisely control the atmospheric composition of the container via the continuous addition and removal of gases. It enhances the effect of refrigeration and prolongs product shelf life.



### Cold Treatment

OOCL's Cold Treatment specialists have professional knowledge in every special post-harvest handling of perishables—and we can help you meet every local quarantine requirements (e.g.: US Department of Agriculture). We assist with proper pre-cooling, loading, packaging, probe calibration and temperature tracking in the whole shipment.



### Equipment

Types of equipment available:

- 20' Standard
- 40' High Cube



### Analytics

Reefer temperature data is available upon request.

## Contact Us



1-888-388-OOCL



For Long Beach Support: [REEFERLGB@oocl.com](mailto:REEFERLGB@oocl.com)  
For all other locations (US & CAN): [REEFERCHI@oocl.com](mailto:REEFERCHI@oocl.com)

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## My OOCL Center: Shipment Folder



### MOC- My OOCL Center

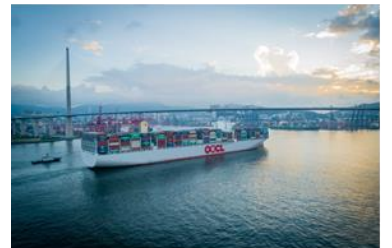


## Shipment Folder

My OOCL Center (MOC) has a centralized repository called “Shipment Folder” that allows you to upload and share essential documentation for all shipment parties such as **Bills of Lading, DG documents, Auto Titles**, Booking Acknowledgments, Shipping Instruction, Arrival Notice and Invoices.

1

To upload documents, log into MOC, and click on “Documentation” option from the main menu, then select “Shipment Folder” and “Shipment Folder Search.” Find the appropriate document name you wish to upload under the “Required by OOCL” tab. Select the corresponding “Upload Icon”. Once upload is complete, the shipment folder will show the date and time of the upload in the “Uploaded Time” column.



#### Shipment Folder Search

Submit your Service Request to OOCL Online.

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
			OOCL ASIA 135E	New York, New York, United States	New York 02 Jul 2019, 15:00 EDT (estimated)	Klaipeda 01 Aug 2019, 07:00 EEST (estimated)	Klaipeda, Klaipeda Rajonas, Lithuania

Document Name	Booking Number	Received on	Uploaded Time	Uploaded from	Description/Remarks	Document Status	Actions
Auto Titles						Requested	Upload Icon
AIS (for US laden cargo)						Requested	
Verified Gross Mass						Requested	
Shipping Instruction/BL Master						Requested	

2

The Shipment folder also has a tab called “Provided by OOCL”. Here you can find examples of Booking Acknowledgement, uploaded Bills of Lading (non-rated for import, and both non-rate and freighted for export), Invoices and Arrival Notices.

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
			CMA CGM A. LINCOLN 405N	Altavista, Virginia, United States	Norfolk 18 Apr 2020, 04:00 EDT (estimated)	Singapore 28 May 2020, 23:00 SGT (estimated)	Singapore, Singapore

Document Name	Booking Number	Bill of Lading Number	Uploaded Time	Description/Remarks	Actions
Bill of Lading - Draft Freight			09 Apr 2020, 15:34 CDT	Paper Size: Letter New Version 1	Download Icon
Bill of Lading - Draft Non-Freight			09 Apr 2020, 15:34 CDT	Paper Size: Letter New Version 1	Download Icon



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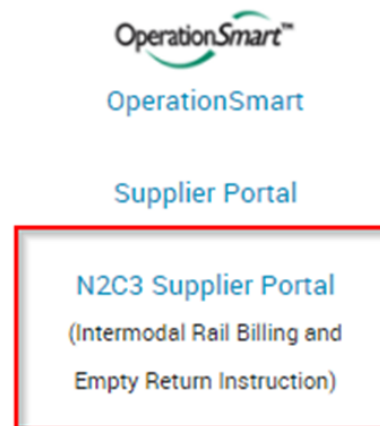
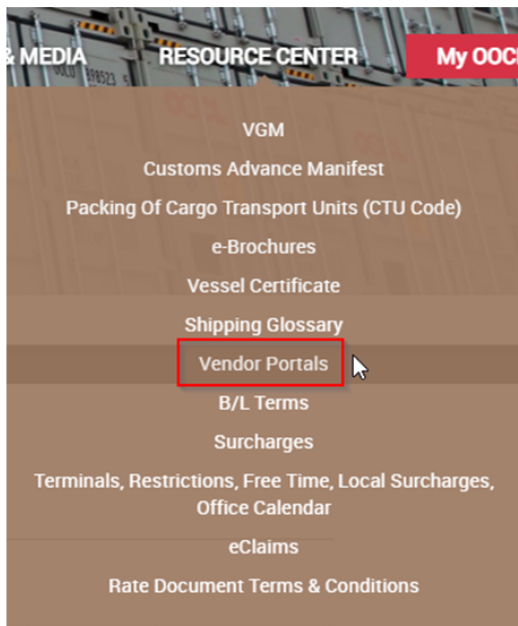
## Pro-Tip: Rail Billing

# PRO TIP Rail Billing

For rail billing, the N2C3 Vendor Supplier Portal is the easiest and preferred method for trucker to submit it once return location is agreed.

### To access the portal

1. Visit our OOCL site.
2. Click on “Resource Center” from the main menu and then select “Vendor Portals”
3. Click on the “N2C3 Supplier Portal” option.



### To create an account

1. Visit our [supplier portal](#) and click on the “Get Started” hyperlink.
1. Fill in out the form with the required information (name, email address and company name).
1. Then click the “Submit” button.

 A screenshot of the Login form. It contains two input fields: "User ID / Email Address" and "Password". Below the fields is a blue "Login" button. At the bottom left, there is a link "Forgot Password?". At the bottom right, there is a link "Don't have an account? Get started" which is highlighted with a red box.

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## OOCL celebrates World Maritime Day

OOCL celebrates World Maritime Day, and this year was commemorated on September 30, 2021. This year's theme is "Seafarers: at the core of shipping's future". The theme re-emphasizes seafarers are essential workers that contribute to international trade and the world economy.

World Maritime Day was first held on March 17, 1978, and currently all major nations in the maritime industry celebrates it.



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