

CUSTOMER

NEWSLETTER

October 15, 2021

Inside This Issue:

[Introduction](#)

[20K TEU OOCL operated Aquarius berths for the first time at LBCT](#)

[Trans-Pacific Trade-Service Enhancement](#)

[OOCL's Project Cargo Services- Reaching New Heights](#)

[My OOCL Center: Rail pick-up number](#)

[Pro-Tip: Reset password](#)

[Your Vital Link to World Trade](#)



OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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[Return to Top](#)

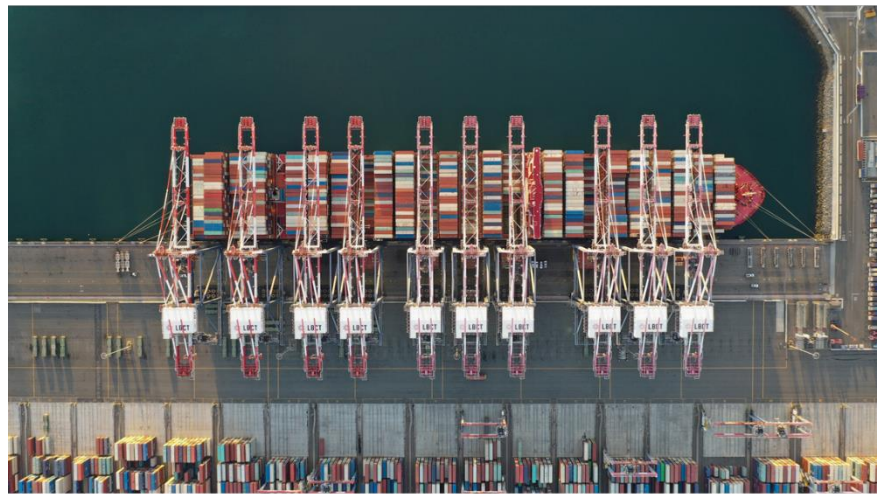
20K TEU OOCL operated Aquarius berths for the first time at LBCT

On Friday, October 8, 2021, the port of Long Beach and Long Beach Container Terminal (LBCT) welcomed the arrival of the megaship Cosco Shipping Aquarius—a 20,000 TEU vessel operated by OOCL. The discharge operation highlights the 10 cranes and 2,445 container moves in one shift; which allows the vessel to complete over 17,000 moves in 6 days—a record for LBCT.

The Aquarius worked simultaneously with 13,000 TEU vessel OOCL Egypt.

The precision pilotage to berth of the Aquarius included 3 pilots and 4 tugs.

The port of Long Beach awarded the crew and captain of the Cosco Shipping Aquarius a plaque to celebrate their first call to LBCT.



Trans-Pacific Trade- Service Enhancement

OOCL is pleased to announce the enhancement to the Pacific China North 1 (PCN1) service and the launch of Pacific China North 2 (PCN2) service in the Trans-Pacific trade to provide more competitive and comprehensive services in the market. For more information, please visit our [site](#) or contact your sales representative.

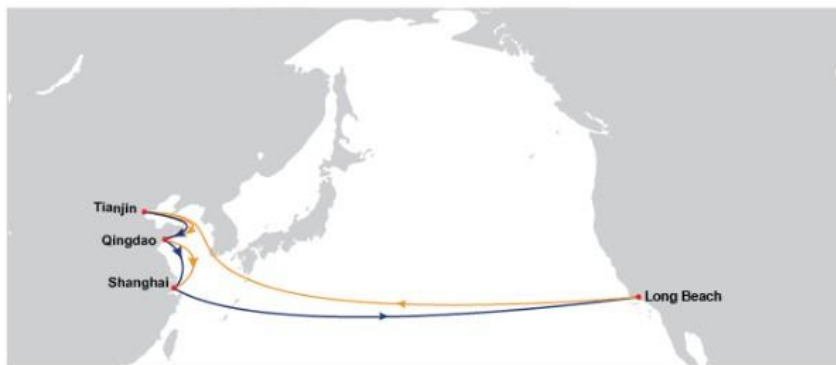
Pacific China North 1 (PCN1)

The Pacific China North 1 (PCN1) service will be revamped by removing the port call to Prince Rupert.

The new PCN1 port rotation is: **Tianjin – Qingdao – Shanghai – Long Beach – Tianjin**

The first sailing for the new PCN1 from Tianjin is scheduled on October 9, 2021.

Pacific China North 1 (PCN1)



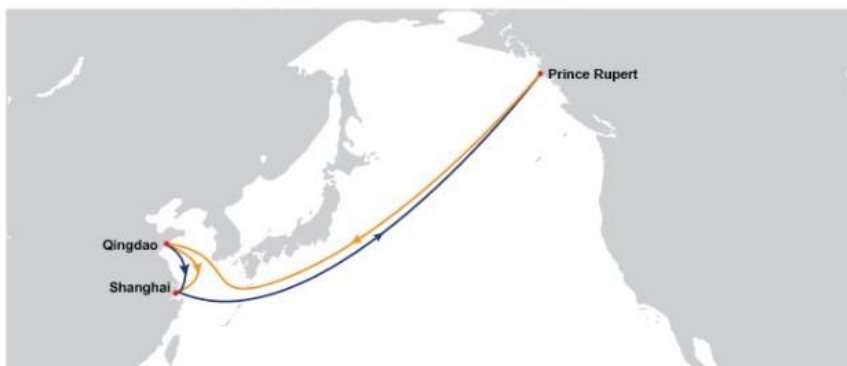
Pacific China North 2 (PCN2)

Meanwhile, a new service Pacific China North 2 (PCN2) will be launched to provide direct linkage between Prince Rupert and North China.

PCN2 port rotation: **Qingdao – Shanghai – Prince Rupert – Qingdao**

The first sailing of PCN2 from Shanghai is scheduled on October 15, 2021.

Pacific China North 2 (PCN2)



[Return to Top](#)

OOCL's Project Cargo Services- Reaching New Heights

REACHING
NEW
HEIGHTS

THINK OUTSIDE THE BOX

www.oocl.com/eng/ourservices/oversizedcargo

PROJECT CARGO



Safe and Secure

We provide expertise in handling and stowage of your oversized cargo.



Special Equipment

Investing in the latest equipment is our priority. From open tops to flatracks, there is flexibility to accommodate your cargo needs.



Experienced Professionals

We understand your special cargo needs and our team of experts is prepared to help with your queries and to provide you with information on your shipment requirements.

My OOCL Center online platform advantages:



Faster Booking
Confirmation



Seamless Customer
Service Experience



Easy Booking
Templates

Contact Us

For Rate Quote, contact NAPCRQ@oocl.com.

For Booking Inquiries, contact NAOOCLPC@oocl.com.

For Long Beach Booking inquiries, contact LGBPC@oocl.com.

[Return to Top](#)

My OOCL Center: Rail Pick-Up Number



MOC- My OOCL Center



Rail Pick-up Number

The easiest way to obtain a pick-up number is via our My OOCL Center (MOC). Please note that to access the Rail Pick up number online it is required that:

1. You are a legal party of the Bill of Lading.
2. The container has arrived and grounded.
3. Customs status is updated, released and received in our system.
4. All charges are paid.

1

Log into MOC and then select “Shipment Details” button near the bottom of the screen. Input your B/L number and click on the “Search” button.

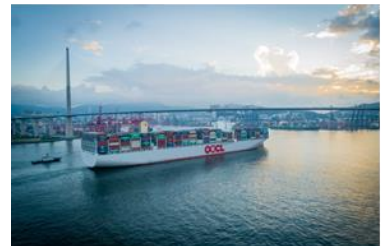
Search	
Search by:	<input type="radio"/> Cargo Tracking <input checked="" type="radio"/> Shipment Details <input type="radio"/> Shipment Folder
Bill of Lading Number:	1234567890 <input type="button" value="Search"/>
Booking Number:	<input type="text"/> <input type="button" value="Search"/>
Container Number:	<input type="text"/> <input type="button" value="Search"/>
Reference Number:	Select <input type="button" value="Search"/>

2

Upon search results page, you will find the column “Rail Pick Up Number” towards the bottom of the page under “Intermodal Details at Destination.” Demurrage and Detention Last Free Date (if available*) can be found just above the Rail Pick Up Number.

Detention & Demurrage Information at Destination		
Container Number	Demurrage Last Free Date	Detention Last Free Date
OOLU907037		
OOLU537905		

Container Number	Rail Pick Up Number	Trucker	Job Order Number (Creation Time)	Container Delivered at Customer Premises Location	Time
OOLU537905-0	R-12345	BNSF			
OOLU907037-2		BNSF			



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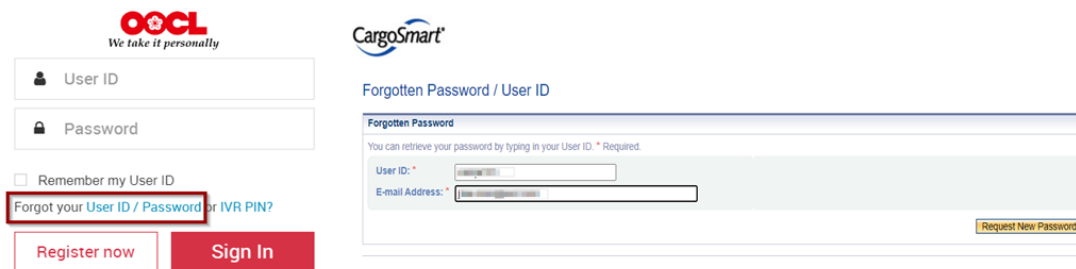
[Return to Top](#)

Pro-Tip: Reset Password

PRO TIP Reset Password

My OOCL Center (MOC) password reset can be self-serviced by following the instructions listed below. User will receive a temporary password which will prompt to set a permanent, strong password.

1. Visit our site www.oocl.com.
2. Click on “My OOCL Center” button on the top right-hand corner of the main page.
3. Click on “Forgot your User ID /Password” hyperlink.
4. Enter your MOC User ID and Email address.
5. Click on “Request New Password” button.



The image shows two screenshots of web forms. The left screenshot is from the OOCL website, featuring the logo 'OOCL We take it personally'. It has a login form with 'User ID' and 'Password' fields, a 'Remember my User ID' checkbox, and a red-bordered link 'Forgot your User ID / Password or IVR PIN?'. Below the form are 'Register now' and 'Sign In' buttons. The right screenshot is from the CargoSmart website, titled 'Forgotten Password / User ID'. It contains a form with the heading 'Forgotten Password' and the instruction 'You can retrieve your password by typing in your User ID. * Required'. The form has 'User ID: *' and 'E-mail Address: *' fields, and a 'Request New Password' button.

- An email from no-reply@cargosmart.com with user’s temporary password will be sent to associated email address. Log in to My OOCL Center with temporary password.
- Please note that user will need to **manually** input the temporary password and do not copy and paste as the system won’t accept it. User will be prompted to change the temporary password.
- New password should consist of the following requirements:
 1. It must contain a combination of letters, numbers and a minimum length of 8 characters.
 2. A combination at least 3 out of the 4 criteria: upper case letter, lower case letter, numeric digital and special symbols.
 3. Part of username/ user ID/company name, consecutive letter or number combination (abc, 123, etc) cannot be used.

Your Vital Link to World Trade

Despite the current industry obstacles, OOCL continues to be your vital link to world trade.

The World Shipping Council featured a new video highlighting the current global supply chain and how our industry is rising to the challenge.



By working together, we can overcome any challenges and achieve wonders.

A large OOCL container ship sailing on the ocean, with the text "Overcoming challenges together" and the OOCL logo. The ship is white with a red hull and is loaded with colorful containers. The background shows a hazy coastline with mountains and a smaller boat in the distance. The text "Overcoming challenges together" is written in white, with "challenges" and "together" on separate lines. The OOCL logo is in red, and the tagline "We take it personally" is in black. The text "Your vital link to world trade." is at the bottom left.

Overcoming
challenges
together

OOCL
We take it personally

Your vital link to world trade.

[Return to Top](#)