

CUSTOMER

NEWSLETTER

May 27, 2022

Inside This Issue:

[Introduction](#)

[Digital Solutions](#)

[Service Updates: Marine Terminal Gate Schedules](#)

[Did you know: you can subscribe to receive local news email alerts?](#)

[My OOCL Center: Reports](#)

[Pro-Tip: View and print bill of lading](#)

[OOCL celebrates National Maritime Day](#)



OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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We take it personally.

[Return to Top](#)

Digital Solutions

DIGITAL SOLUTIONS

Product Comparison



My OOCL Center

- 24/7 online booking submission.
- Service Requests: booking amendment.
- Shipment Folder: upload documentation (auto titles, DG).
- Sailing Schedule search and reports.
- Shipping Instructions and VGM submission.
- Arrival Notice and Bill of Lading view and print.
- Customizable reports.



N2C3 Lite

- Advanced Track and Trace tool including ETA.
- Transparency to active shipments.
- Bulk search including container journey.
- Visibility on estimated DD cost (container pick up and return).
- At Sea feature to manage cargo arriving within 30 days.
- Download milestone excel reports.



Real Time Release

- Online import demurrage query for New York and New Jersey terminals.
- Demurrage calculator and payment submission in one-stop shop.
- 24/7 Self-service platform that reduces email communication.
- Instant cargo release (within 30 minutes once payment is submitted).
- Easy access to online payment records.



API Capabilities

To achieve greater efficiencies, API protocol is also available for direct integration with your software. For more information, contact OOCLCOM@ood.com.

Service Updates-Marine Terminal Gate Schedules

The following marine terminal gates have announced they will be closed on Monday, May 30, 2022, in observance of Memorial Day in the United States:

- **Boston**
 - Conley Terminal
- **New York**
 - Maher Terminal
 - APM Terminal
- **Philadelphia**
 - Greenwich Terminal / Packer Avenue
- **Norfolk**
 - Norfolk International Terminal (NIT)
 - Virginia International Gateway (VIG)
- **Miami**
 - South Florida Container Terminal
- **Tampa**
 - Port of Tampa
- **Mobile**
 - APM Mobile
- **New Orleans**
 - Ports America
- **Houston**
 - Barbours Cut
 - Bayport
- **Seattle**
 - T-30
 - T-18
- **Tacoma**
 - Pierce County Terminal
- **Oakland**
 - Everport
 - OICT
 - Trapac
- **Long Beach**
 - Pacific Container Terminal (2nd shift)
- **Los Angeles**
 - Yusen Terminals International (YTI)
 - Everport
 - West Basin Container Terminal



[Return to Top](#)

Did you know: you can subscribe to receive local news email alerts?

Our local news email subscription will provide you with the most up to date information on any service changes and adjustments, new products, terminal closures, and other relevant news. To signup, please follow the steps below.

How to setup Local News subscription:

1. Go to OOCL.com.
2. At the left top corner of the screen click on "Change Location."
3. Click on "Americas" tab and select your respective country.
4. Click on "e-Subscription" menu option (top right corner of the page).
5. Fill out the following required fields: Email Address, Name, Company Name and Company Location (origin country).
6. Under "e-Subscription Customization," click on "Local News" tab.
7. Then click on "Add Country & Region" button and select the North American countries of your choice.
8. Click on "Add" button and then "Submit" button.

Under the e-Subscription feature, you also have the ability to change or remove.



Did you know?

e-Subscription

e-Subscription

Change Subscription

Remove Subscription

Thank you for your interest in OOCL.com's subscription service.

By subscribing to e-Subscription you will receive sailing schedule updates via email. Simply complete the form below to take advantage of this free service. All mandatory fields are denoted by *.

* Email Address

* Name

* Company Name

* Company Location

[Return to Top](#)

My OOCL Center: Reports



Reports- Ad Hoc and Subscription

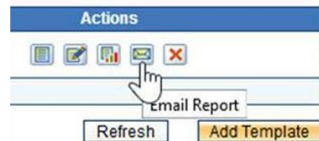
My OOCL Center provides you with visibility to monitor your shipments. With a variety of data columns to choose from, you can either download an ad hoc report or you can schedule a subscription with the options to receive it on a daily, weekly or monthly basis.

Ad Hoc Reports

- 1 Login into MOC and click on “Reporting” option from the main menu and then “Report Templates.” If you have an existing report template that is on a schedule, but you would like to pull an ad hoc report, then go to step 2.



- 2 To download the report, under the “Actions” section, click on the “Email Report” button.



New Reports and Subscription

- 1 Login into MOC and click on “Reporting” option from the main menu and then “Report Templates.” Then click on the “Add Template” button.

Add Template

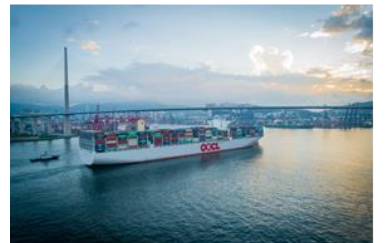
- 2 Other steps include:
 - Choose over 100 data columns
 - Filter, sort and adjust your report layout
 - Choose your report file format and subscription

Report File Format

- Comma delimited (.csv): Automatically opens the file into a spreadsheet application.
- Tab delimited (.txt): Requires that you import the file into a spreadsheet application.

Subscriptions Tip

- No Schedule
- Daily (receive e-mail everyday)
- Weekly on Monday
- Every Other Week (receive e-mail every other Thursday)
- Monthly (receive e-mail on the first day of each month)



[Return to Top](#)

Pro-Tip: View and print bill of lading

PRO TIP

Bill of Lading Documentation

My OOCL Center allows users to view, amend and approve Draft BLs and print OOCL bill of ladings. For seaway bills, you can utilize plain white paper. For original bill of ladings, please utilize OOCL stationary to print your bill.



How to View and Print BL

- 1 Visit www.oocl.com and login to My OOCL with user ID and password.
- 2 From the main menu, make the following selection: Documentation > Bill of Lading> B/L View and Print.
- 3 Enter OOCL booking number and ensure there is no space following the last digit. Please note: If you already know the BL number, only input the numeric number of the B/L . You can also search by BL type (draft, seaway, original).
- 4 To view and print the respective bill of lading, click on the print icon under the "Actions" column.



Tip and Online Best Practices

Prior to viewing and printing your bill of lading, we would recommend checking your documentation setup to ensure you can access to the information.

- 1 MOC Profile Setup: From the main menu, Administration > My Profile > Access. Check to see if you have user Shipment Coverage and Bill of Lading access.
- 2 Party on the BL: In order to view your bill, please ensure that your company name and address show as a party on the bill of lading for BL to be uploaded to your online account.
- 3 Timing: OOCL Documentation department will process shipping instructions within 24 hours of receipt. A bill of Lading will be uploaded to the web and made available to user accounts as registered in MOC profile.
- 4 Documentation Contact: If you have verified that steps 1-3 are in place, but you still can't view your bill of lading in MOC, please contact documentation department at 800-822-6625 or via [email](#) to have the bill released to your online account.
- 5 BL Stationary: To order BL stationary, navigate in MOC: Documentation > Bill of Lading > Order B/L View Stationary.

[Return to Top](#)

OOCL celebrates National Maritime Day

Earlier this week, we celebrated National Maritime Day—a United States holiday that recognizes the maritime industry. It is observed on May 22, which is the date in 1819 that the American steamship Savannah set sail from Savannah, Georgia on the first ever transoceanic voyage under steam power.

