

CUSTOMER

NEWSLETTER

June 24, 2022

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OOCL
We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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Ocean Shipping Reform Act (OSRA)

As reported in the press, the U.S. Ocean Shipping Reform Act (OSRA 2022) was signed into law by U.S. President Biden on June 16, 2022, with this being the first significant revision to maritime legislation since the Shipping Act of 1984.

Application of this legislation and the specific details on many items that it covers is being further clarified by the Federal Maritime Commission, with more information forthcoming in upcoming weeks.

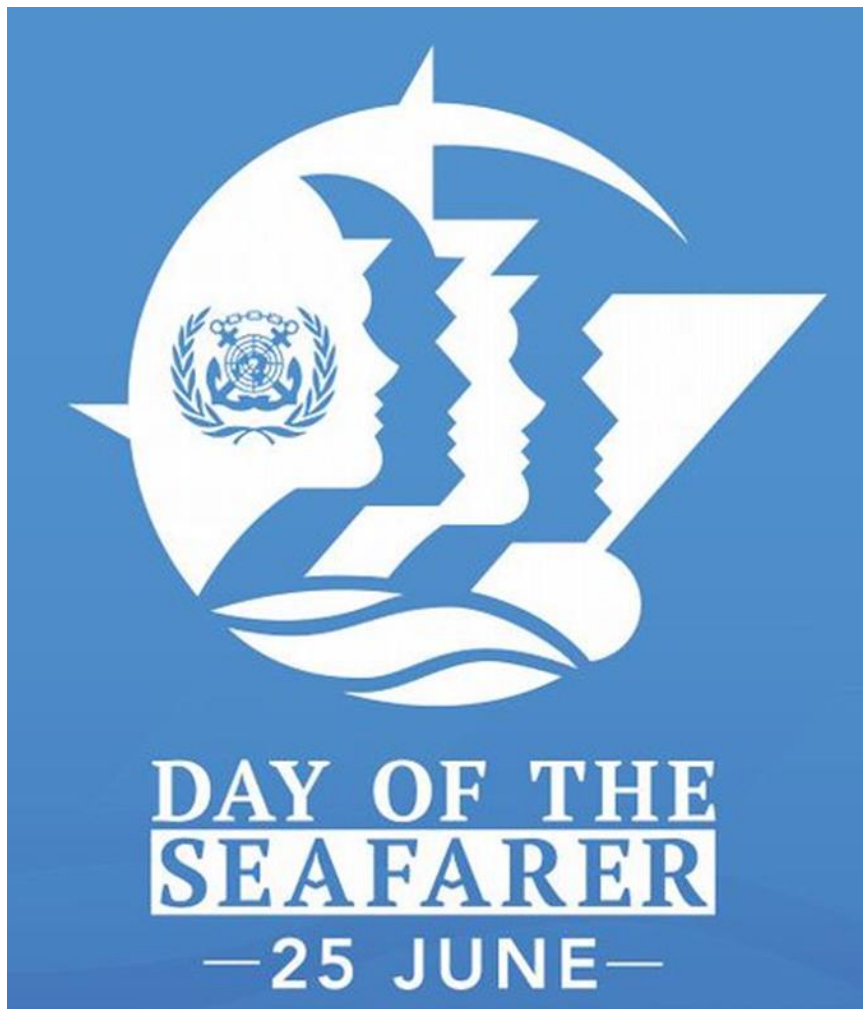
OOCL will keep you informed on any changes that may impact your business in line with this reform, and we are here to service your business needs in accordance with all regulatory requirements.

For more details on the Ocean Shipping Reform Act bill, please refer to the US Library of Congress website: [S.3580 - 117th Congress \(2021-2022\): Ocean Shipping Reform Act of 2022 | Congress.gov | Library of Congress](https://www.congress.gov/bills/117/3580).



Photo courtesy of the Port of Long Beach.

Celebrating International Day of the Seafarer



OOCL salutes all global seafarers—they are essential workers that contribute to international trade and the world economy.

The International Maritime Organization (IMO) decided to designate June 25th as the International Day of the Seafarer to recognize all workers involved with sea transport.

The Day of the Seafarer was celebrated for the first time on June 25, 2011.



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Did you know: you can obtain empty container instructions online?

OOCL has a supplier portal that allows truckers to obtain empty container return instructions.



How to Access It

1. Visit our [site](#) under "Resource Center" and click on the "N2C3 Supplier Portal" link.
2. Login into the N2C3 Supplier Portal.
3. If you do not have an account, click on the "Get Started" hyperlink. Fill in out the form with the required information (name, email address and company name). Then click the "Submit" button. An email will be sent to you with your user ID and password to access our vendor portal.






Did you know?

Vendor Portals

[Print](#) [in](#) [twitter](#) [email](#)

Welcome to OOCL's Vendor Service. You can now manage operation and equipment online via OOCL's Internet site. To better improve the communication between our vendors and OOCL, we are glad to introduce you to the below program:

 OperationSmart Supplier Portal	 DepotSmart AgentsNet	 SchedulingSmart
N2C3 Supplier Portal (Intermodal Rail Billing and Empty Return Instruction)		

Should you have any inquiries using our services, please contact our [local sites](#) for assistance.

Login

User ID / Email Address

Password

Login

[Forgot Password?](#)
Don't have an account? [Get started](#)



Features

The portal will automatically display the optimal return location for each empty OOCL container(s). It will also take into consideration off hire untils and special instructions. To start, the trucker should simply input the container number and request the empty return instructions.

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My OOCL Center: Password change



MOC- My OOCL Center



Password Change

Whether you have received a notification for a password reset from no-reply@cargosmart.com (after 90 days) or you simply want to change your existing password, please follow the steps below to have your password changed.

1 If you remember your old password, then proceed with the following. Otherwise go to step 4.

2 Log into MOC and click on the “Administration” option from the menu bar and then click on “Change Password”.



3 This will direct you to the page where you will enter your current password and new password. Once information is entered, please click on “Confirm” button.

4 If you cannot remember your login password, then visit our website at www.oocl.com. In the upper right corner, click on “My OOCL Center.”



5 Select the “Forgot your User ID/ Password” hyperlink and fill out the required fields (“User ID” and “Email Address”) and click on “Request New Password” button.

[Forgotten Password / User ID](#)

Password Guidelines



A new password must contain a combination of letters and numbers, and a minimum length of 8 characters.



A combination of at least 3 out of the following 4 criteria: upper case letter, lower case letter, numeric digit, and special symbols.



Part of username and company name, simple and consecutive letter combination, cannot be used in new strong password.

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Pro-Tip: Booking acknowledgement

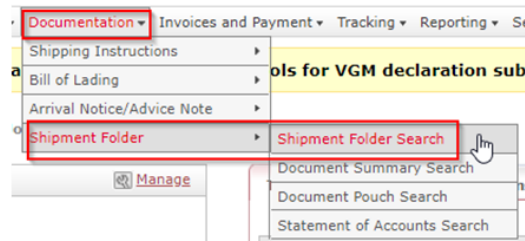
PRO TIP

Booking Acknowledgement

How to obtain a copy

After your booking has been created, you will receive a booking acknowledgement (BA) with details about your shipments including booking status, route information including cutoff dates and required documentation. To obtain a copy of your latest BA version for your booking, My OOCL Center (MOC) provides easy access per the steps outlined below.

- 1 Login to MOC with your user ID and password.
- 2 From the main menu, click on “Documentation” then “Shipment Folder” and select “Shipment Folder Search.”



- 3 Input your booking number and click on the “search” button. Then click on the “Provided by OOCL” tab and a copy of the most recent booking acknowledgement will be available for download by clicking on the download icon under “Actions” column.

Shipment Folder Search

Submit your Service Request to OOCL Online.

Search by

Bill of Lading Number: Search

Booking Number: Search

Container Number: Search

Reference Number: Search

Search Result

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
			OMA CGM J. MADISON 132W	Long Beach, California, United States	Los Angeles 08 Jan 2022, 17:00 PST (estimated)	Port Klang 02 Feb 2022, 05:00 MYT (estimated)	Port Klang, Selangor, Malaysia

Details of the Shipment Folder

Required by OOCL: **Provided by OOCL** User-Defined

All	Document Name	Booking Number	Bill of Lading Number	Uploaded Time	Description/Remarks	Actions
<input type="checkbox"/>	Booking Acknowledgement	202201211044		21 Dec 2021, 10:44 PST		

Submit Service Request Document Pouch Batch Download

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World Oceans Day

During the month of June, we have celebrated World Oceans day. OOCL believes that by taking a proactive role in caring for the environment, we can help make the world a better place to live for ourselves and future generations.

We continue to address the impending issues relating to global warming, air pollution, biodiversity and marine environment degradation, and energy consumption which present critical environmental challenges.

For more information about our environmental performance and achievements, please refer to our [Sustainability Report](#).

At OOCL, we continue to be your vital link to world trade.



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