

# CUSTOMER

## NEWSLETTER

September 2, 2022

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Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

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## Breakbulk Americas 2022 Conference



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**BOOTH  
J51**

**JOIN US**



**BREAKBULK  
AMERICAS**  
Sept. 27-29, 2022 | Houston

Discover  
**BIG**  
Opportunities

Register at [americas.breakbulk.com](https://americas.breakbulk.com)

OOCL is pleased to announce its participation at the Breakbulk Americas 2022 Conference held at the George R. Brown Convention Center in Houston, Texas.

The conference will take place on September 27-29, 2022 and OOCL will be located at booth J51. This is a popular event amongst the project cargo and breakbulk industry with the intent to network amongst leaders in the industry including finding new supply chain partners.

OOCL's Project Cargo offers quality services with experienced professionals that understand your special cargo needs. In addition, we invest in the latest equipment and technology—from open tops to flatrack and super racks, there is flexibility to accommodate your cargo needs and safety transportation.



## Contact Us

For Rate Quote, contact [NAPCRQ@oocl.com](mailto:NAPCRQ@oocl.com).

For Booking Inquiries, contact [NAOOCLPC@oocl.com](mailto:NAOOCLPC@oocl.com).

For Long Beach Booking inquiries, contact [LGBPC@oocl.com](mailto:LGBPC@oocl.com).

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## Service Updates- Marine terminal gate closures (Labor Day)

The following marine terminal gates have announced they will be closed on September 5, 2022, in observance of Labor Day in the United States and Canada.

- **Baltimore**
  - Ports America
- **Boston**
  - Conley Terminal
- **Charleston**
  - Wando Terminal
  - North Charleston Terminal
- **Halifax**
  - Halterm
- **Houston**
  - Barbours Cut
  - Bayport
- **Long Beach**
  - Long Beach Container Terminal (LBCT)
  - Pacific Container Terminal (PCT)
- **Los Angeles**
  - Fenix Marine Services (FMS)
  - Yusen Terminals International (YTI)
  - West Basin Container Terminal (WBCT)
  - Everport
  - APM Terminal
- **Miami**
  - South Florida Container Terminal
- **Mobile**
  - APM Mobile
- **Montreal**
  - MGT Racine
  - MGT Cast
  - Termont
- **New York**
  - APM Terminal
  - Maher Terminal
- **New Orleans**
  - Ports America
- **Norfolk**
  - Virginia International Gateway (VIG)
  - Norfolk International Terminal (NIT)
- **Oakland**
  - OICT
  - Everport
  - TraPac
- **Prince Rupert**
  - DP World
- **Savannah**
  - Georgia Port Authority
- **Seattle/Tacoma**
  - T-18
  - T-30
  - Pierce County Terminal (PCT)
- **Vancouver**
  - Vanterm
  - Deltaport
  - Centerm



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## OOCL.com e-subscription services

OOCL.com site allows you to subscribe and receive the following updates and notifications through our [e-Subscription](#). There are 4 main categories:

- Corporate News: This includes company worldwide information such as press releases, service launches, OOCL awards, amongst other topics.
- Local News: Topics related to local country information such as advisories, terminal gate closures, and customer newsletters.
- Sailing Schedule Update: Select the country of choice to view schedule.
- Vessel Information Board: Select the desired country of choice to view vessel information and choose notification frequency.

The steps below details on how to sign up to receive our local news:

### 1. Visit OOCL Website

- 1 Click [here](#) to access link.
- 2 At the left top corner of the screen click on “Change Location.”
- 3 Click on “Americas” and select your respective country.

### 2. Click on “e-Subscription” Menu Option (top right corner)

- 1 Fill out the following fields: Email Address, Name, Company Name and Company Location (origin country).

e-Subscription

e-Subscription	Change Subscription	Remove Subscription
<p>Thank you for your interest in OOCL.com's subscription service. By subscribing to e-Subscription you will receive sailing schedule updates via email. Simply complete the form below to take advantage of this free service. All mandatory fields are denoted by *</p>		
* Email Address	* Name	
* Company Name	* Company Location	

- 2 Under “e-Subscription Customization,” click on “Local News.” Click on “Add Country & Region” select the North American countries of your choice. Then click on “Add” button. Click on “Submit” button.

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## My OOCL Center: Project Cargo booking



# MOC- My OOCL Center



## Online Booking

# Project Cargo

REACHING NEW HEIGHTS

Online Booking Submission



## BENEFITS



**Easy Booking Templates**



**Faster Booking Confirmation**



**Seamless Customer Service Experience**

## FEATURES



**Speed to the Market**

Our service offerings provide you with superior quality and fast response.



**Experienced Professionals**

We understand your special cargo needs that requires attention to details.



**Safe and Secure**

We provide expertise in handling and stowage of your oversized cargo.



**Special Equipment**

Investing in the latest equipment and technology is our priority. From open tops to flatracks and super racks, there is flexibility to accommodate your cargo needs and transport it safely.

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**1 Sign up for My OOCL Center on OOCL.com**

**2 Establish Rate Quote**

Prior to submitting your online booking via My OOCL Center, please contact [NAPCRO@oocl.com](mailto:NAPCRO@oocl.com) to ensure you have a valid rate for your cargo.

**3 Login to MOC**

Click on the "Booking" option from the main menu and then select "Booking Request."

**4 Booking Request Module**

After clicking on the "Booking Request" option, a blank booking screen will be generated. Please fill out all fields that have a "\*" by it as these are mandatory.

- Insert Service Contract or Rate Reference#
- Add Party Information- Shipper/Forwarder is required.
- Cargo Nature- choose "Awkward" from the menu regardless of In-Gauge or Out-of-Gauge status. This will activate your cargo dimension fields and ensure your booking request is received by our Project Cargo booking team.
- Fill out the routing with origin and destination city.

**5 Container Information and Cargo Dimensions**

Please ensure the unit selected is in meters as OOCL does not accept awkward cargo measurements in feet.

Fill out the quantity, size type, cargo weight, cargo dimensions including length, width, height and choose unit to be in "meters."

Please note: We do not accept requests for "40' Flat Rack Height Adjustable."

Container (Note: If an item is over one ton, enter the Gross Weight per package in the Remarks section)

Quantity *	Size Type *	Cargo Weight * (per container)	Shipper Owned	Awkward Dimension *	Total Length *	Total Width *	Total Height *	Unit *
	Select	Select	<input type="checkbox"/>	Select				Meters
	Select	Select	<input type="checkbox"/>	Select				Select
	20' Flat Rack			Cargo In gauge				
	20' Open Top			Cargo Out gauge				
	40' Flat Rack							
	40' Flat Rack Height Adjustable							
	40' Flat Rack High Cube							
	40' Hi-Cube Open Top							
	40' Open Top							

Trucking  
Empty Container

Time Zone: Select

## Pro-Tip: Rail pick up number

# PRO TIP Rail Pick Up Number

Do you need the rail pick up number? The easiest way to obtain this information is via our My OOCL Center (MOC).

Please note that in order for you to see the Rail Pick up number online it is required that:

1. You are a legal party of the Bill of Lading.
2. The container has arrived and grounded.
3. Customs status is updated, released and received in our system.
4. All charges are paid.

### 1 Log into MOC

Log into your “My OOCL Center” at [www.oocl.com](http://www.oocl.com) with your user ID and password.

### 2 Select “Shipment Details”

Near the bottom of the screen, select “Shipment Details” and input your B/L Number and click on the “Search” button.

**Search**

Search by:  Cargo Tracking  Shipment Details  Shipment Folder

Bill of Lading Number:

Booking Number:

Container Number:

Reference Number:

### 3 Go to Intermodal Details at Destination

Upon search results page, you will find the column “Rail Pick Up Number” towards the bottom of the page under “Intermodal Details at Destination.”

Detention & Demurrage Information at Destination			
Container Number	Demurrage Last Free Date		
OOLU907037			
OOLU537905			

  

Container Number	Rail Pick Up Number	Trucker	Job Order Number (Creation Time)
OOLU537905-0		BNSF	
OOLU907037-2		BNSF	



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## Celebrating Labor Day holiday

We wish you a happy and safe Labor Day holiday weekend.



Our virtual network has extensive coverage to deliver the quality services you have come to expect from OOCL while maintaining business continuity. Here is a contact [list](#) for customer service and documentation teams.

In addition, our client phone support is also available to assist with general queries regarding documentation and customer service per below:



### Documentation

For questions regarding your bill of lading or any other documentation questions, please call 800-822-6625.



### Customer Service

For questions regarding your export and import shipments, please call 888-388-6625.

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