

# CUSTOMER

## NEWSLETTER

October 14, 2022

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**OOCL**  
We take it personally

Dear Valued Customer,

Thank you for your interest in our newsletter.

We hope you find our most recent edition informative and please contact OOCL for your ocean transportation needs.

OOCL  
*We take it personally.*

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## OOCL completes trial voyage with biofuel

### Industry News



OOCL is pleased to announce the successful completion of the trial use of marine biofuel on mega vessel (M.V.) "OOCL YOKOHAMA". This is the first time that OOCL has tried the use of biofuel in its fleet.

On June 24, 2022, the M.V. "OOCL YOKOHAMA", a 4,578-TEU container vessel, was fueled with 1999.3 metric tons of B22 marine biofuel provided by Chevron from the Port of Singapore. The 41-day trial voyage commenced on June 26 and ended on August 5.

Mr. Kenny Ye, Chief Operating Officer at OOCL, said: "We are very pleased with the positive results of the trial. Biofuels are considered to be one of the most credible options to enable the shipping industry both to meet future regulatory requirements, and to advance further with the transition towards decarbonization. The success of this trial provides OOCL with certainty as to the feasibility of using sustainable biofuels on its ships, which gives us increased clarity over the next steps in our decarbonization journey. We would like to thank our long-term partner Chevron, a leading provider of reliable and ever cleaner energy, for achieving this new milestone with us. OOCL will continue to work closely with our partners and all stakeholders to strive for further advancement in our sustainability roadmap to create a greener future."

For more information, please visit our [site](#) for the comprehensive press release.

## The Panama Canal and its contribution to sustainable development

The Panama Canal is one of the world's most important waterway in the ocean shipping industry, connecting the Pacific and Atlantic oceans and divides North and South America. The Canal cuts across the Isthmus of Panama, reducing the journey length by approximately 9 thousand miles.

Given the shorter traveling distance and larger capacity it offers, the Canal reduces fuel

consumption and emissions. This promotes a positive impact on the reduction of global greenhouse gases compared to other routes.

Since its inauguration in 1914, the Canal has contributed to a reduction of more than 850 million tons of carbon dioxide (CO<sub>2</sub>) by allowing vessels to save time and fuel by choosing the Canal all-water route.

Today, the NeoPanamax Canal can accommodate vessels up to 369 meters long and 51 meters wide, with cargo capacities of up to 15,000 TEUs.



The waterway operates around the clock, 365 days per year, and provides employment for approximately 9,000 people. It facilitates trade between 170 countries, connecting 180 maritime routes, and was transited nearly 13,400 times in 2020.

The vessel OOCL Poland (13,208 TEUs capacity) is featured in these images transiting the Panama Canal as part of the East Coast Express (ECX1) service. OOCL is committed to sustainability and to learn more about our efforts, visit our [site](#).

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## Did you know: you can amend your shipping instructions online?

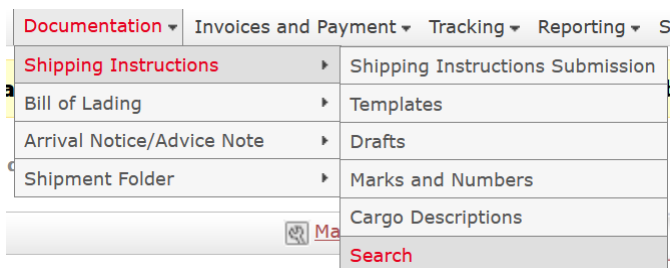
Within My OOCL Center (MOC), you have the ability to create and submit shipping instructions (SI). In addition, our online platform also features a date stamp history of SI submissions and 24/7 access to amend SIs.



## Did you know?

### How to make amendments to SIs:

- From the MOC welcome page, go to the “Documentation” module on the main menu and then select “Shipping Instructions and then “Search”.



- You have the option of entering a date range or a booking/bill of lading number and clicking the button “Search”.

Submission Date Range: From:  To:

Booking Number:

Bill of Lading Number:

Reference Number:

- The search results will highlight the shipment details and in the “Action “ column, you have the option to view () , Modify SI () , or copy to a new SI (). Click the “Modify SI” icon.

Internet SI Reference Number	BL Number Version	Booking Number	Shipper	Consignee	Forwarder	Origin	Destination	Date Submitted	Action
	2								  

- On the next screen, make the desired amendments on the “Details” and “Container and Cargo” tabs and then click on “Validate BL” at the bottom right of the page.



For any other questions on MOC features, please contact [OOCLECOM@oocl.com](mailto:OOCLECOM@oocl.com).

## My OOCL Center: Last free date



### MOC- My OOCL Center



## Last Free Date

My OOCL Center allows you to view the demurrage and detention Last Free Date (LFD) for Inbound containers on your bookings and bill of ladings using My OOCL Center or OOCL's public website.

- 1 **Log into MOC**  
Log into your "My OOCL Center" at [www.oocl.com](http://www.oocl.com) with your user ID and password.
- 2 **Use the search box on the MOC welcome page**  
Enter the bill of lading number and select "Shipment Details."

- 3 **Shipment Details**  
Scroll down the page and there will be LFD information under the "Detention & Demurrage Information at Destination" section.

#### Detention & Demurrage Information at Destination

- 4 **Searching via OOCL.com**
  - LFD can also be viewed via OOCL.com using the tracking search feature. Go to [www.oocl.com](http://www.oocl.com) and under "Tracking" type, choose "Container #" from the dropdown and enter the container number and hit search.

- Choose the "Detention and Demurrage" tab in the tracking details to view the last free day information.

#### Cargo Tracking

Search Result - Container Number							
Summary							
Container Number	Container Size Type	Quantity	Gross Weight	Verified Gross Mass	Event	Latest Event Location	Final Destination
40HQ	40HQ	5 Case	6170.000 KGS	9250.000 KGS (Submitted)	Picked Up for Delivery	Napoleon Terminal, New Orleans, Louisiana, United States	New Orleans, Orleans, Louisiana, United States

Detail of OOCL Container		Detailed Container Specification Enquiry	
Linked Reference Number:		Inbound Customs Clearance Status:	Released (18 Jan 2022, 14:20 CST)
		Payment Status (collected charges):	Cleared (11 Jan 2022, 21:02 CST)
Routing	Equipment Activities	<b>Detention &amp; Demurrage</b>	
At Origin	Earliest Empty Pickup Date:	29 Nov 2021, 00:00 CET (Actual)	
At Destination	Inbound Demurrance Free Time:	5 Working Days	
	Demurrance Last Free Date:	28 Jan 2022, 23:59 Local (Actual)	
	Inbound Detention Free Time:	5 Working Days	
	Detention Last Free Date:	03 Feb 2022, 23:59 Local (Actual)	



We take it personally

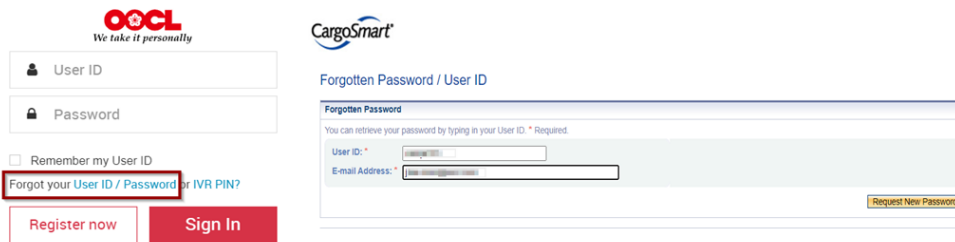
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## Pro-Tip: Reset password

# PRO TIP Reset Password

My OOCL Center (MOC) password reset can be self-serviced by following the instructions listed below. User will receive a temporary password which will prompt to set a permanent, strong password.

1. Visit our site [www.oocl.com](http://www.oocl.com).
2. Click on “My OOCL Center” button on the top right-hand corner of the main page.
3. Click on “Forgot your User ID /Password” hyperlink.
4. Enter your MOC User ID and Email address.
5. Click on “Request New Password” button.



- An email from [no-reply@cargosmart.com](mailto:no-reply@cargosmart.com) with user’s temporary password will be sent to associated email address. Log in to My OOCL Center with temporary password.
- Please note that user will need to **manually** input the temporary password and do not copy and paste as the system won’t accept it. User will be prompted to change the temporary password.
- New password should consist of the following requirements:
  1. It must contain a combination of letters, numbers and a minimum length of 8 characters.
  2. A combination at least 3 out of the 4 criteria: upper case letter, lower case letter, numeric digital and special symbols.
  3. Part of username/ user ID/company name, consecutive letter or number combination (abc, 123, etc) cannot be used.

### Password Guidelines



A new password must contain a combination of letters and numbers, and a minimum length of 8 characters.



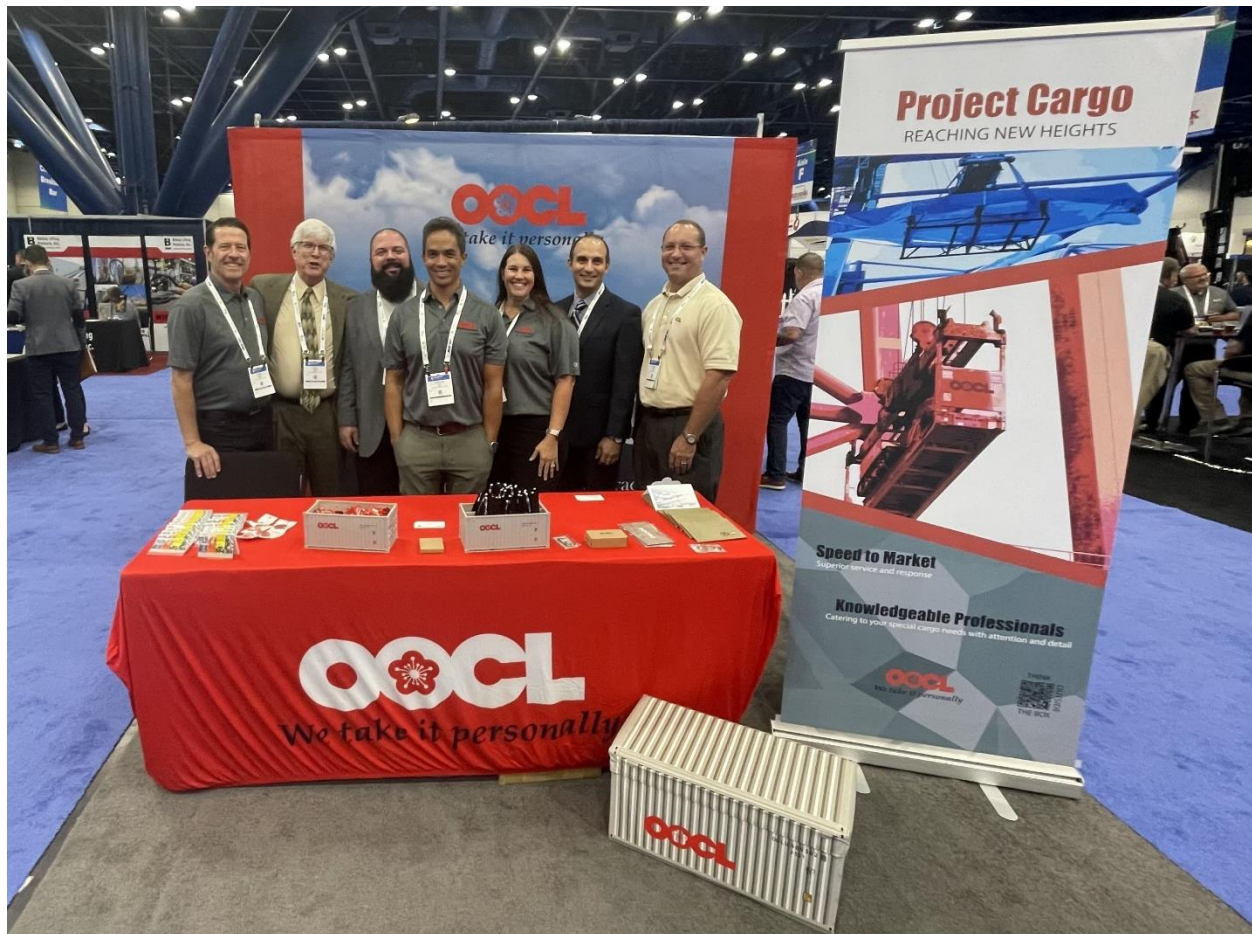
A combination of at least 3 out of the following 4 criteria: upper case letter, lower case letter, numeric digit, and special symbols.



Part of username and company name, simple and consecutive letter combination, cannot be used in new strong password.



## Breakbulk Americas 2022 Conference



For the first time, OOCL participated as an exhibitor at the Breakbulk Americas 2022 Conference held at the George R. Brown Convention Center in Houston, Texas on September 27-29. The conference promotes networking amongst leaders in the project cargo and breakbulk industry.

OOCL's Project Cargo offers quality services with experienced professionals that understand your special cargo needs. In addition, we invest in the latest equipment and technology—from open tops to flatrack and super racks, there is flexibility to accommodate your cargo needs and safety transportation.

For more information on OOCL's Project Cargo, please contact us at:

- For rate quote, contact [NAPCRQ@oocl.com](mailto:NAPCRQ@oocl.com).
- For booking inquiries, contact [NAOOCLPC@oocl.com](mailto:NAOOCLPC@oocl.com).
- For Long Beach booking inquiries, contact [LGBPC@oocl.com](mailto:LGBPC@oocl.com).

