

# CUSTOMER

## NEWSLETTER

December 22, 2022

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**OOCL**  
*We take it personally*

Dear Valued Customer,

Thank you for your interest in  
our newsletter.

We hope you find our most  
recent edition informative  
and please contact OOCL  
for your ocean transportation  
needs.

OOCL  
*We take it personally.*

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## OOCL presents 2023 Ocean Alliance products

Since its formation in 2017, the Ocean Alliance (OA) has been dedicated to developing the most competitive products in the market, and delivering best-in-class service to customers.

Stepping into 2023, OOCL and its partners will be offering upgraded shipping options based on an optimized network and refinement of port rotations, with additional capacity being provided by OOCL's upcoming 24,000 TEU vessels.

Furthermore, we will continue to honor our commitment to a greener future, working together with you to lower carbon emissions in the supply chain.

OOCL will offer the following OA Day 7 services and the product will be available as of January 1, 2023. For more details, please visit our [site](#).



### 8 Pacific Southwest Services (PSW)

- Pacific China Central 1 (PCC1)
- Pacific China North (PCN1 and PCN3)
- Pacific China South (PCS1 and PCS2)
- Pacific Vietnam China South (PVCS)
- South East Asia Pendulum (SEAP-PSW)
- Vietnam China Service (VCS)

### 4 Pacific Northwest Services (PNW)

- Pacific North West (PNW1, PNW2, PNW3, PNW4)

### 2 Trans-Atlantic Services

- Atlantic East Coast Express 1 (ATE1)
- Atlantic Gulf Express (ATG1)

### 8 Asia- East Coast North America and US Gulf Services

- East Coast China (ECC1, ECC2, ECC3)
- East Coast Express (ECX1 and ECX2)
- South East Asia Pendulum (SEAP-USEC)
- Gulf Coast China (GCC1 and GCC2)

### 7 Asia- North Europe Services

- Loop (LL1, LL2, LL3, LL4, LL5, LL6, LL7)

### 4 Asia- Mediterranean Services

- Asia-West Mediterranean (WM1 and WM2)
- Asia-East Mediterranean and Black Sea (EM1)
- Asia-Adriatic Sea (AAS)

### 4 Far East- Middle East Services

- Far East- Middle East (ME1, ME3, ME4 and ME5)

### 2 Far East- Red Sea Services

- Far East - Red Sea (RS1, RS2)

## Service Updates- Marine terminal gate closures

The following marine terminal gates have announced their Christmas holiday hours in the United States and Canada.

Port	Terminal Name	12/23	12/24	12/26
Prince Rupert	Fairview Terminal		Closed	Closed
Vancouver	Deltaport		Closed	Closed
Vancouver	Vanterm		Closed	Closed
Vancouver	Centerm		Closed	Closed
Seattle	T-30	Closed		
Seattle	T-18	Closed		
Tacoma	Pierce County Terminal	Closed		
Oakland	OICT			Closed
Oakland	Trapac OAK			Closed
Oakland	Everport OAK			Closed
Long Beach	LBCT	Closed 2nd	Closed	Closed
Long Beach	Pacific Container Terminal (PCT)	Closed 2nd	Closed	Closed
Los Angeles	Everport LAS	Closed 2nd	Closed	Closed
Los Angeles	APM Terminal LAS	Closed 2nd	Closed	Closed
Los Angeles	West Basin Container Terminal		Closed	
Los Angeles	Fenix Marine Services	Closed	Closed	Closed
Los Angeles	Yusen Terminals International	Closed 2nd	Closed	Closed
Halifax	PSA Halifax		Closed	Closed
Montreal	Racine	Closed	Closed	Closed
Montreal	Cast	Closed	Closed	Closed
Montreal	Maisonneuve	Closed	Closed	Closed
Montreal	Viau	Closed	Closed	Closed
Boston	Conley	Closed	Closed	Closed
New York	Maher			Closed
New York	APM Elizabeth			Closed
Baltimore	Seagirt			Closed
Savannah	Garden City Terminal (GPA)	Closed	Closed	
Miami	South Florida Container Terminal (SFCT)		Closed	
Tampa	Ports America, Tampa		Closed	
Mobile	APM Mobile			Closed
New Orleans	Ports America Napoleon Terminal			Closed
Houston	Barbours Cut Terminal		Closed	Closed
Houston	Bayport Terminal		Closed	Closed

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## 2022 World Maritime Merchants Forum



OOCL's Deputy CFO Michael Fitzgerald was invited to participate in a panel discussion during the 2022 World Maritime Merchants Forum, held at Kerry Hotel Hong Kong on November 15, 2022.

With the theme of "Together for a brighter future", the forum focused on the challenges and opportunities during the development of the shipping industry in this era of great changes and integration of resources. Global guests and industry experts were invited to engage in in-depth communication about industry hot spots over different issues.

Around 120 industry organizations and companies from over 50 countries and regions spanning the shipping, ports, logistics, trade, shipbuilding and finance sectors participated in the event.

Mr. Fitzgerald was invited to join the panel discussion themed "Restructuring and reshaping of shipping industrial chain in the post-epidemic era" which covered several areas, such as impacts of political conflicts, long-term development of the industry, how to handle inflation and seafarers' interests, and more.

In the discussion, Mr. Fitzgerald emphasised shipowner's vital and ongoing duty to take care of seafarers' mental health and the urgent needs for training to serve the needs in future, especially on handling alternative fuels.

## My OOCL Center: BL draft amendments



# MOC- My OOCL Center



## BL Draft Amendments

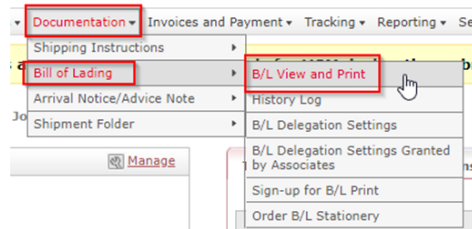
My OOCL Center (MOC) allows you to submit amendments for bill of lading (B/L) in draft status. This is an efficient way to communicate with our documentation team providing transparency and easy accessibility.

### 1 Log into MOC

Log into your “My OOCL Center” at [www.oocl.com](http://www.oocl.com) with your user ID and password.

### 2 Go to the “Documentation” module

From the main menu, make the following selection: Documentation → Bill of Lading → B/L View and Print. Then select “Draft” in the BL “Type” and click search.



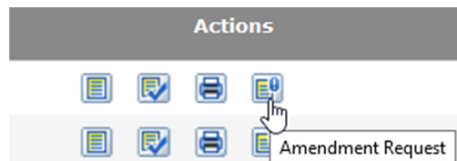
B/L Type

Type: \*

Source:

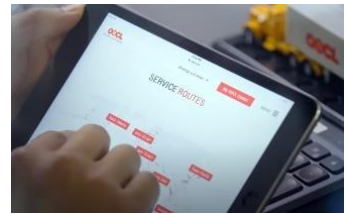
### 3 Select the BL to amend

Select the B/L that you wish to amend by clicking on the “Amendment Request” icon under the Actions column located on the right-hand side of the screen. Make the necessary changes and validate request.



- OOCL Documentation department will process request and then upload a revised copy of the draft (version 2).
- If you need to make additional changes to the draft, repeat steps above. Each time you submit a new version will be available online and it will override the previous version.

**Important note:** Once a draft becomes a Bill of Lading (Seaway or Original), you will need to contact documentation department via email to make any changes as amendments are only available online while in “Draft” status.



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## Pro-Tip: Arrival notice

# PRO TIP Arrival Notice

My OOCL Center (MOC) features an email subscription to receive Arrival Notices (AN). In addition, you can view and print AN within the platform.

### MOC Features:



Receive Arrival/Advice Notices by e-mail.



Search for Arrival/Advice Notices by bill of lading number, container number, vessel name or ETA.



Print Arrival/Advice Notices in batch.



Share access to Arrival/Advice Notices with associates.

### Steps:

1

Login to My OOCL Center by visiting our site.

2

On the main menu, under “Documentation” option, select Arrival/Advice Notices. Then select “Sign-up for A/N print.”

3

Submit Request. Once approved by OOCL, update user profiles to allow users to view and print arrival/advice notices.

4

To subscribe to receive Arrival Notices via email, click on “Administration” then select “My Profile” and “Email Subscriptions.” Check the desired subscription to receive AN either batch or single.



For more information, please contact our e-commerce team at: [OOCLECOM@oocl.com](mailto:OOCLECOM@oocl.com).

### Results:



24/7 Access



Easy download of Arrival Notice copy



Seamless Customer Service Experience



Quicker turnaround time



Notification alerts to receive Arrival Notices by e-mail when it is uploaded by OOCL



Print Arrival Notice



View of document amendment version history

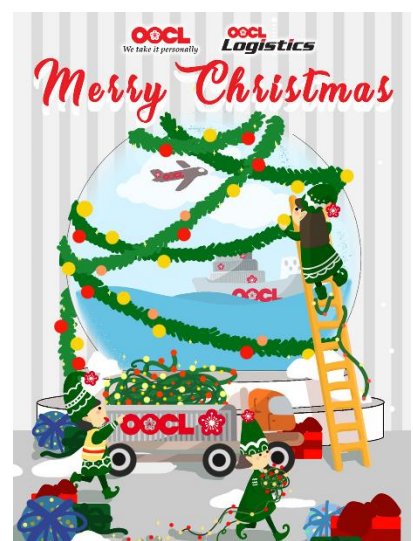


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## Holiday e-card contest

OOCL hosts an annual tradition of a holiday season e-card contest for its employees and their children to encourage creativity and to spread the warmth of the holiday season. The e-card design winners for this year are featured in the pictures below.

We wish our customers a safe holiday season and Merry Christmas.



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## Season's Greetings- A message from our President

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# Season's Greetings

## A MESSAGE FROM OUR PRESIDENT

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Dear Valued Customer,

As we near the end of another remarkable year, we wanted to take this opportunity to thank you for your ongoing support.

OOCL continues to creating value and providing innovative methods to maintain your business needs.

Our core values of customer focus and excellence through quality are visible in our daily communications providing consistent services and in our *We Take it Personally* culture.

Wishing you and your families a happy holiday season filled with joy, peace, and prosperity.

As we move into the new year, all of us at OOCL look forward to strengthening our collaborative relationships while remaining a vital link to world trade.

With warmest regards,

A handwritten signature in black ink that reads "Paul Devine".

Paul Devine  
President, OOCL (USA) Inc.

