



# NORTH AMERICA CUSTOMER NEWSLETTER

May 12, 2023

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*We take it personally*

# Sustainability report

The twelfth edition of the Orient Overseas International Limited (OOIL) Sustainability Report has been recently published on our [site](#). The report highlights our continual commitment to proactively address critical environmental challenges during the reporting period between January 1, 2022, to December 31, 2022.

Last year, OOCL experimented the use of biofuel in its fleet for the first time. The success of this trial provides OOCL with an understanding of the feasibility to utilize sustainable biofuels on its ships, which gives us increased clarity over the next steps for decarbonisation.

In addition, OOCL also announced a newbuilding order of seven methanol-compatible 24,000 TEU container vessels. The green fuel technologies to be applied on these new vessels, most notably for the methanol dual fuel engines, constitute a significant milestone in OOCL's decarbonisation journey. For more information on this press release, click [here](#).



## eBL online registration form

### How to Sign Up Online for eBL in 3 easy Steps!



## What is eBL?

eBL is an alternative method to improve the efficiency and security of paper original bills of lading. Our eBL platform is powered by IQAX and features the issuance, transfer, endorsement and management of ocean bills of lading digitally.

## HOW TO SIGN UP!

### Step 1

Go to [OOCL.com](https://www.oocl.com) and select e-Services for eBL.



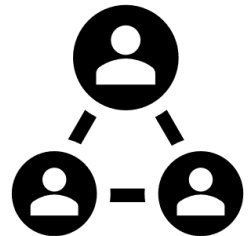
### Step 2

Fill out the required fields within the registration form, check the acknowledgment box and click on the "Registration" button.



### Step 3

Invite your counterparts (shipper, consignee) to also sign up online. For the platform to perform effectively both shipper and consignee must be registered.



Contact [OOCLECOM@oocl.com](mailto:OOCLECOM@oocl.com) if you need additional assistance.

## Questions?

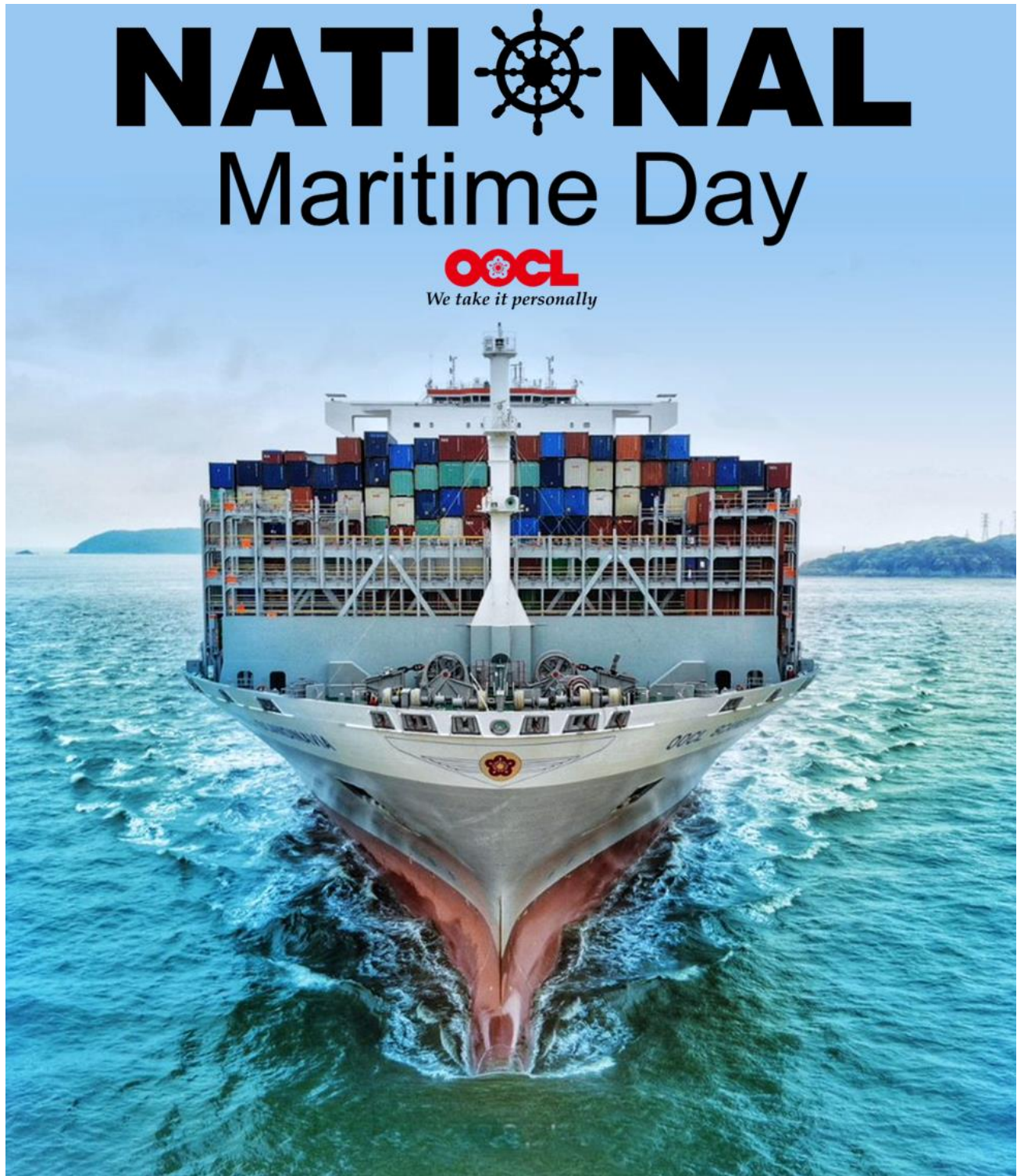
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## National Maritime Day

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OOCL is pleased to celebrate the upcoming National Maritime Day—a United States holiday that recognizes the maritime industry. It is observed every year on May 22, which is the date in 1819 that the American steamship Savannah set sail from Savannah, Georgia on the first ever transoceanic voyage under steam power. The holiday was created by the United States Congress on May 20, 1933.



# MOC: Shipment exception alerts- ETA and ETD



## MOC- My OOCL Center

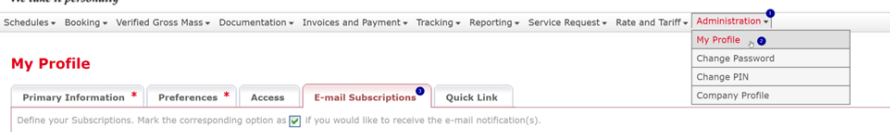


### Shipment Exception Alerts- ETA and ETD

My OOCL Center allows users to setup e-mail notifications to any updates or changes to ETA and ETD to assist handling of shipments and exception management.

1

To access the “Shipment Exception Alerts”, log into MOC and click on the “Administration” main menu option and then select “My profile.” Click on the “Email Subscription” tab.



2

Scroll down to the “Shipment Exception Alerts” section. To activate the notification, please check the ✓ box next to the category and click on the “Save” button at the end of the page.



## ETD and ETA Changes Alerts

- Export: Estimated Date of **Departure changed at first port of load** will provide customer any changes to the estimated departure date/time at first port of load. Click [Sample](#) to view E-mail.
- Import: Estimated Date of **Arrival changed at last port of discharge** will provide customer any changes to the estimated arrival date/time at last port of discharge. Click [Sample](#) to view E-mail.

• Receive e-mail alert for Shipment Changes:

☐ All Shipment Changes

☒ Estimated Date of Departure Changed at First Port of Load ([Sample](#))

☐ My related shipments [Tip](#)

☒ All shipments

☒ Estimated Date of Arrival Changed at Last Port of Discharge ([Sample](#)) [Tip](#)

☐ My related shipments [Tip](#)

☒ All shipments

☒ Estimated Date of Arrival Changed at Transshipment Port

☐ My related shipments [Tip](#)

☒ All shipments

[Export](#)

[Import](#)



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## Pro-Tip: Last Free Day

# PRO TIP Last Free Day

My OOCL Center allows you to view the demurrage and detention Last Free Day (LFD) for import containers on your bills of lading using My OOCL Center or OOCL's public website.

### 1 Log into MOC

Log into your "My OOCL Center" at [www.oocl.com](http://www.oocl.com) with your user ID and password.

### 2 Use the search box on the MOC welcome page

Enter the bill of lading number and select "Shipment Details."

### 3 Shipment Details

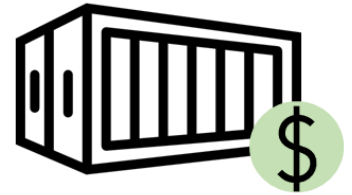
Scroll down the page and there will be LFD information under the "Detention & Demurrage Information at Destination" section.

## Detention & Demurrage Information at Destination

### 4 Searching via OOCL.com

- LFD can also be viewed via OOCL.com using the tracking search feature. Go to [www.oocl.com](http://www.oocl.com) and under "Tracking" type, choose "Container #" from the dropdown and enter the container number and hit search.

- Choose the "Detention and Demurrage" tab in the tracking details to view the last free day information.



## Last Free Day Alert Features:



Accurate Data and Information



Quickest way to obtain information



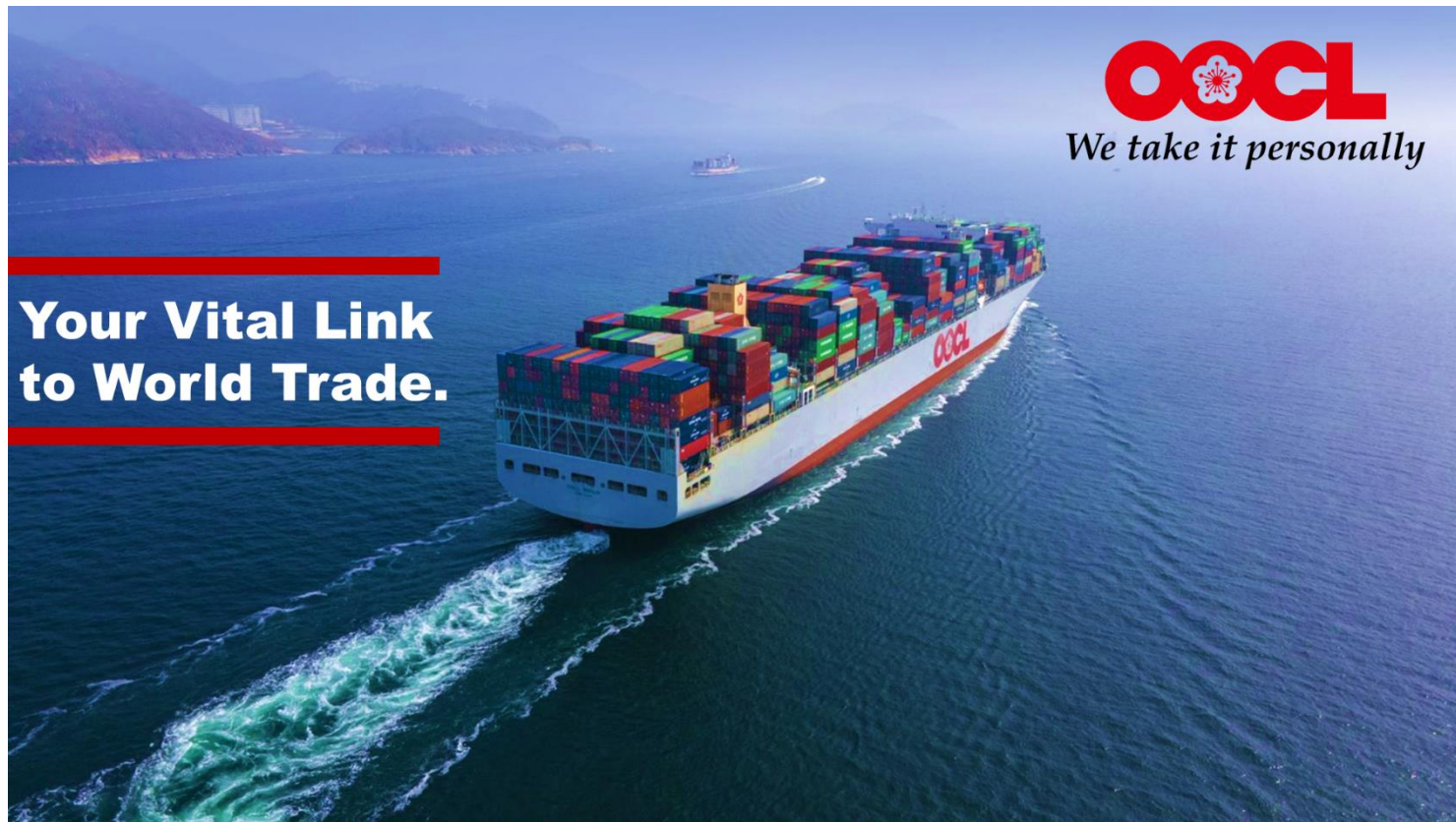
User-friendly Platform



24/7 Access and Availability

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## OOCL vital link to world trade



OOCL is one of the world's largest integrated international container transportation and logistics companies to keep your businesses running.

Well respected in the industry, OOCL provides customer-focused solutions, quality services and continual innovation. It is also a leader in the use of the latest technologies to enhance global supply chains.

OOCL's modern fleet today includes some of the youngest, largest, fuel efficient, and environmentally friendly vessels carrying cargo on hundreds of trade routes around the world, providing a vital link to world trade.

We offer customers comprehensive coverage of east-west trade corridors, providing customer-centric solutions and one of the best quality services in the industry. Regular services connect Asia, the Americas, Europe, Africa, the Mediterranean, Indian sub-continent, Middle East and Red Sea. Regular loops to Australia and New Zealand complete our coverage in Asia-Pacific.

OOCL is a member of the Ocean Alliance providing operational efficiency and competitive service networks. The Ocean Alliance offers comprehensive coverage in the Trans-Pacific, Asia/Europe, Asia/Mediterranean, Trans-Atlantic, Asia/Middle East, Asia/Red Sea trades. Our extensive coverage of Asian ports is unmatched.

For more information about our company profile, please visit our [site](#).

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