



# NORTH AMERICA CUSTOMER NEWSLETTER

July 7, 2023

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*We take it personally*

## New 24,188 TEU container vessel named “OOCL Turkiye”

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On June 6, 2023, OOCL hosted a naming ceremony for another brand new mega vessel “OOCL Turkiye” at the Nantong COSCO KHI Ship Engineering Co., Ltd. (“NACKS”) shipyard.

OOCL placed an order for a total of twelve 24,188 TEU container vessels in 2020.

Being a part of our strategic plan for further growth in Asia -Europe trade, “OOCL Turkiye” will join her sister vessels “OOCL Spain” and “OOCL Piraeus” in serving the Asia-Europe LL3 service loop.

The latest developed energy-saving bulbous bow is one of the many green features in this series of mega-vessel.

For more information, please visit our [site](#) to read more about this press release.





# Almond Alliance Convention



The Almond Alliance is a US trade association dedicated to advocating for and protecting the almond industry. OOCL had the opportunity to attend the 41st Annual Almond Alliance Convention held in California from April 24-27, 2023.

The convention attracted the participation of community leaders which ranged from almond growers and processors to government officials and ocean carriers.

During the event, OOCL was recognized as one of the most supportive carriers to the almond industry.

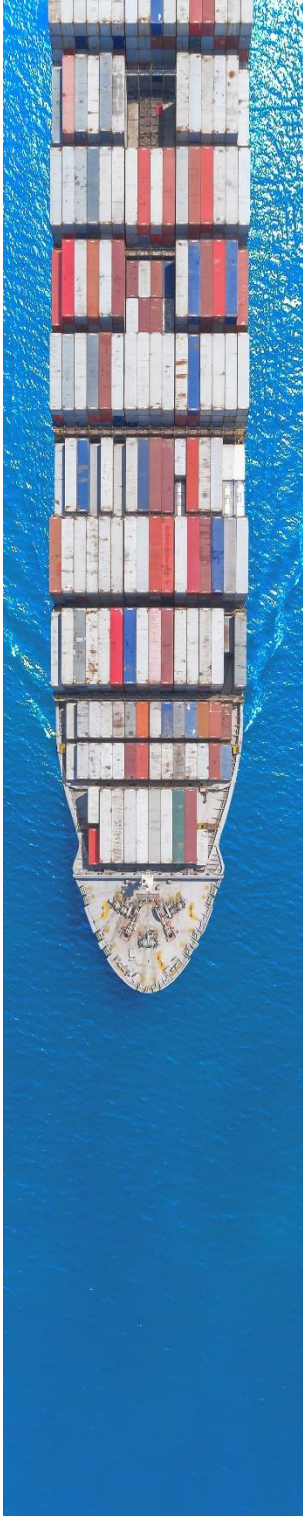
This accolade reinforces OOCL's dedication to providing exceptional service and building strong relationships within the community. The recognition was attributed to the level of service and substantial support that OOCL has provided to the entire almond community in the US.

In addition, the President and CEO of the Almond Alliance Convention, Aubrey Bettencourt, highlighted OOCL's innovative efforts to provide alternative service options to the members, particularly when there were limited resources out of the Port of Oakland.

The convention offered a unique opportunity for our participating colleagues to engage with industry leaders, gain invaluable insights, and exchange knowledge.



# Vessel Tracking

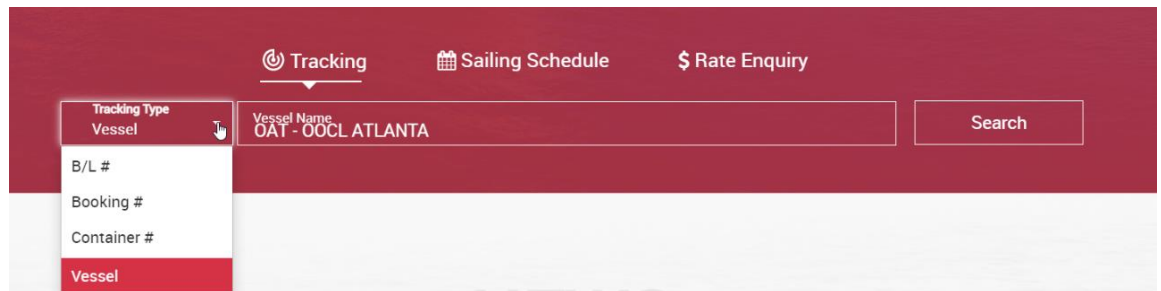


The OOCL website features vessel tracking solutions indicating potential delays such as congestion, weather, or holidays.

To begin your search:

1. Go to [oocl.com](https://www.oocl.com).
2. Click on the drop-down menu and select "Vessel".
3. Type the vessel name.
4. Click on the "Search" button.

The search results will provide details on the arrival and departure on a port level. If there is a delay, it will be indicated in the remarks column.



## Vessel Tracking

Search Result

NOTICE: The information shown is for indication only.

Carrier: OOCL Vessel: OAT - OOCL ATLANTA Voyage: All Port: All  
Date Range: 21 May 2023 - 23 Aug 2023

Port	Local Time	Arrival	Service	Voyage	Local Time	Departure	Service	Voyage	Remarks
Ensenada	09 Jun 2023, 22:52 Mon (actual)		TLPS	1556	07 Jun 2023, 23:25 Wed (actual)		TLPS	1556	
Manzanillo	10 Jun 2023, 22:26 Sat (actual)		TLPS	1556	12 Jun 2023, 04:19 Mon (actual)		TLPS	1556	
Callao	18 Jun 2023, 11:04 Sun (actual)		TLPS	1556	19 Jun 2023, 03:06 Mon (actual)		TLPS	1556	Delayed : Port/ Canal Congestion
San Antonio	22 Jun 2023, 05:50 Thu (actual)		TLPS	1556W	23 Jun 2023, 05:02 Fri (actual)		TLPS	1556W	
Lirquen	28 Jun 2023, 13:22 Wed (actual)		TLPS	1556W	29 Jun 2023, 20:00 Thu (estimated)		TLPS	1556W	Delayed : Port/ Canal Congestion
Manzanillo	09 Jul 2023, 02:00 Sat (estimated)		TLPS	1556W	09 Jul 2023, 04:00 Sun (estimated)		TLPS	1556W	Delayed : Previous Port Delayed
Ensenada	12 Jul 2023, 03:00 Wed (estimated)		TLPS	1556W	12 Jul 2023, 23:00 Wed (estimated)		TLPS	1556W	Delayed : Previous Port Delayed
Yokohama	28 Jul 2023, 18:00 Fri (estimated)		TLPS	1556W	29 Jul 2023, 12:00 Sat (estimated)		TLPS	1556W	
Shanghai	02 Aug 2023, 20:00 Wed (estimated)		TLPS	1556W	03 Aug 2023, 20:00 Thu (estimated)		TLPS	1556W	
Hamam	08 Aug 2023, 04:00 Sun (estimated)		TLPS	1556W	09 Aug 2023, 22:00 Sun (estimated)		TLPS	1560	
Shanghai	09 Aug 2023, 11:00 Tue (estimated)		TLPS	1560	09 Aug 2023, 04:00 Wed (estimated)		TLPS	1560	
Qingdao	11 Aug 2023, 09:00 Fri (estimated)		TLPS	1560	12 Aug 2023, 09:00 Sat (estimated)		TLPS	1560	
Busan	14 Aug 2023, 00:00 Mon (estimated)		TLPS	1560	14 Aug 2023, 20:00 Mon (estimated)		TLPS	1560	

[Port Call: 3 to 13 of 13]



# MOC: Reports



## Reports- Ad Hoc and Subscription

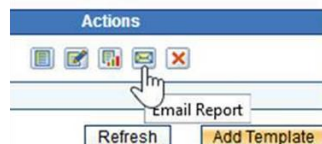
My OOCL Center provides you with visibility to monitor your shipments. With a variety of data columns to choose from, you can either download an ad hoc report or you can schedule a subscription with the options to receive it on a daily, weekly or monthly basis.

### Ad Hoc Reports

- 1 Login into MOC and click on “Reporting” option from the main menu and then “Report Templates.” If you have an existing report template that is on a schedule, but you would like to pull an ad hoc report, then go to step 2.



- 2 To download the report, under the “Actions” section, click on the “Email Report” button.



### New Reports and Subscription

- 1 Login into MOC and click on “Reporting” option from the main menu and then “Report Templates.” Then click on the “Add Template” button.



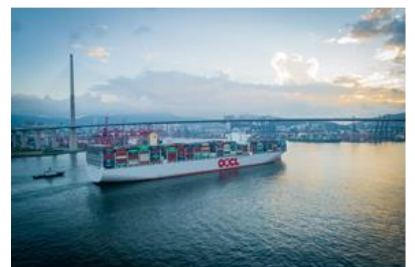
- 2 Other steps include:
  - Choose over 100 data columns
  - Filter, sort and adjust your report layout
  - Choose your report file format and subscription

#### Report File Format

- ☒ Comma delimited (.csv): Automatically opens the file into a spreadsheet application.
- ☐ Tab delimited (.txt): Requires that you import the file into a spreadsheet application.

#### Subscriptions Tip

- ☒ No Schedule
- ☐ Daily (receive e-mail everyday)
- ☐ Weekly on Monday
- ☐ Every Other Week (receive e-mail every other Thursday)
- ☐ Monthly (receive e-mail on the first day of each month)



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## Pro-Tip: Reset Password

# PROTIP



## Reset Password

My OOCL Center (MOC) password reset can be self-serviced by following the instructions listed below. User will receive a temporary password which will prompt to set a permanent, strong password.

1. Visit our site [www.oocl.com](http://www.oocl.com).
2. Click on “My OOCL Center” button on the top right-hand corner of the main page.
3. Click on “Forgot your User ID /Password” hyperlink.
4. Enter your MOC User ID and Email address.
5. Click on “Request New Password” button.

- An email from [no-reply@cargosmart.com](mailto:no-reply@cargosmart.com) with user's temporary password will be sent to associated email address. Log in to My OOCL Center with temporary password.
- Please note that user will need to **manually** input the temporary password and do not copy and paste as the system won't accept it. User will be prompted to change the temporary password.
- New password should consist of the following requirements:
  1. It must contain a combination of letters, numbers and a minimum length of 8 characters.
  2. A combination at least 3 out of the 4 criteria: upper case letter, lower case letter, numeric digital and special symbols.
  3. Part of username/ user ID/company name, consecutive letter or number combination (abc, 123, etc) cannot be used.

### Password Guidelines



A new password must contain a combination of letters and numbers, and a minimum length of 8 characters.



A combination of at least 3 out of the following 4 criteria: upper case letter, lower case letter, numeric digit, and special symbols.



Part of username and company name, simple and consecutive letter combination, cannot be used in new strong password.



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## OOCL's Green Week



**Take urgent action  
to combat  
climate change  
and its impacts**

During the month of July, OOCL hosts an annual “Green Week” to encourage all offices and colleagues to participate in activities to support the environment and sustainable living.

Community responsibility is one of our core values and OOCL is committed to preserving the environment by giving back to the community. Since 2008, a week in July has been designated as “Green Week” to promote the Company’s sustainability initiatives across the regions.

Similar to previous years, the theme of Green Week is chosen from one of the United Nations’ Sustainable Development Goals ([SDG](#)). For Green Week 2023, we have selected SDG Goal 13 – Climate Action with a theme focus of decarbonization aiming to:

Reduce carbon dioxide (CO<sub>2</sub>) emissions through promoting low carbon lifestyle, energy saving and waste management.



OOCL and the  
**Environment**

*We take it personally*

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