



NORTH AMERICA CUSTOMER NEWSLETTER

November 10, 2023

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We take it personally

OOCL welcomes sixth eco-friendly 24,188 TEU mega vessel

On October 11, 2023, OOCL welcomed another new mega containership to its fleet called “OOCL Gdynia”—the sixth eco-friendly 24,188 TEU vessel in a series of twelve.

A naming ceremony was held at the Dalian COSCO KHI Ship Engineering Co., Ltd. (DACKS) shipyard, in the presence of a number of distinguished guests.

Mr. Teddy Fung, Director of Trades at OOCL, said at the event: “Equipped with the latest technology and green features, this series of new vessels will gradually upgrade OOCL’s existing fleet. This will not only fulfill our customers and the public expectations of energy saving and carbon reduction, but it also shows OOCL’s determination to stay at the forefront of industry development. Looking forward, with OOCL’s “Take it personally” spirit, we will continue to actively respond to the evolving market and bring even better and greener end-to-end services to our customers.”

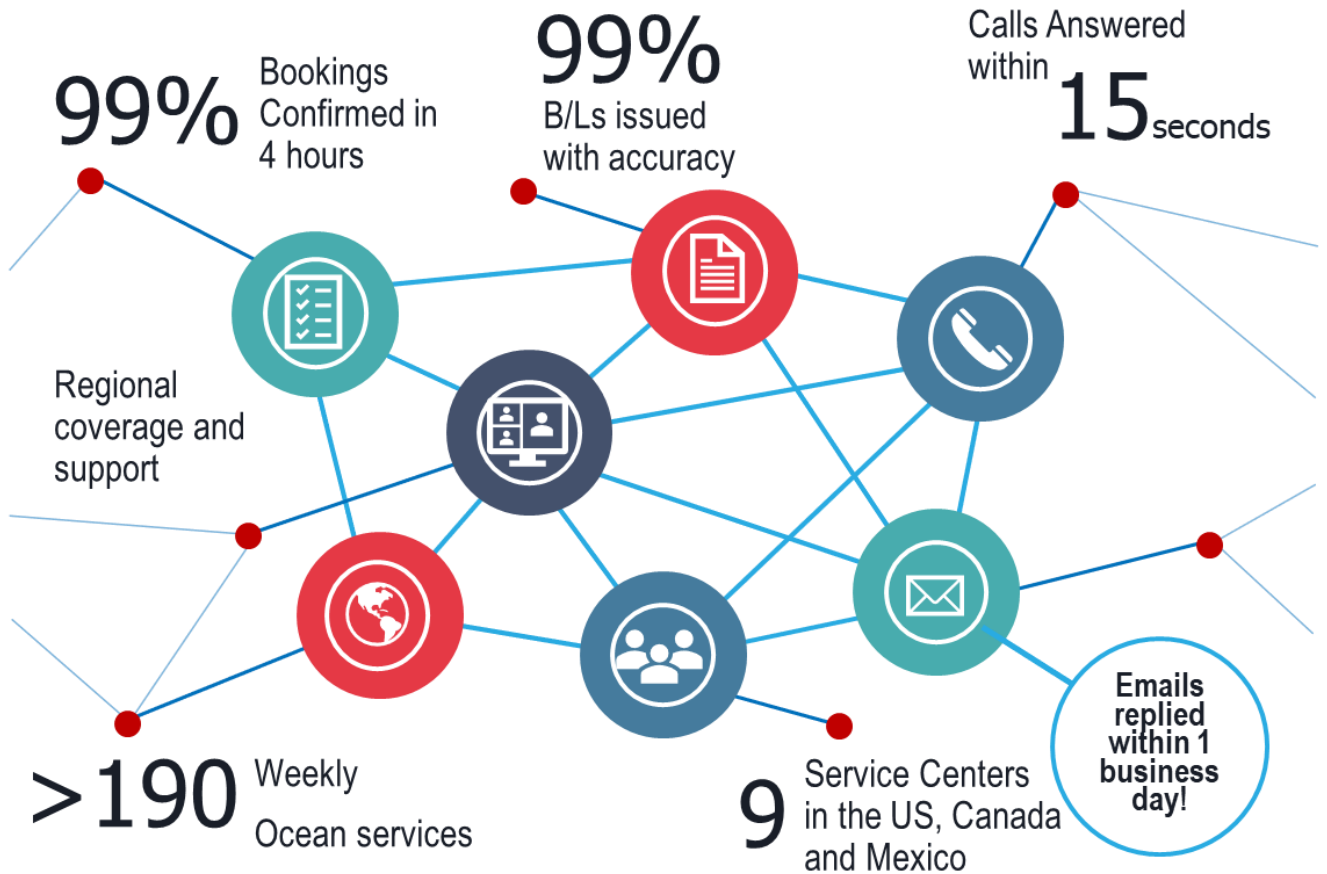
For more information, visit our [site](#) to read the full press release.



OOCL: Your quality carrier



OOCL: Your quality carrier



Core Values

People, People, People

Customer Focus

Excellence Through Quality

Community Responsibility

Customer Focus

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance customer competitiveness.

We *Take It Personally* for our customers – going beyond normal job responsibilities to serve our customers both internally and externally.

Let's keep us connected and follow us on social media!



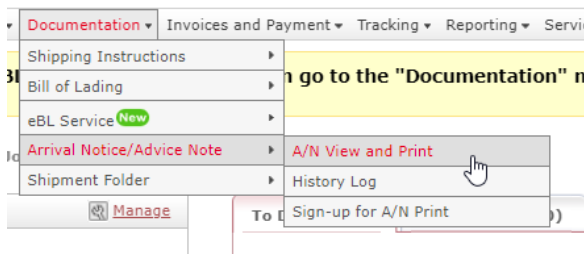
Did you know: that you can access arrival notices online?

OOCL provides arrival notices issued 3-5 days prior to vessel arrival to the parties on the bill of lading. To access your arrival notice online, you can login to your My OOCL Center account to be able to view, manage and print arrival notices for planning your business needs.

How to Access Arrival Notices Online



1. Login to MOC via [OOCL.com](https://www.oocl.com).
2. From the main menu under the "Documentation" option, select "Arrival Notice/Advice Note". Then select "Sign-up for A/N print."
 - a. This step is only required once for the MOC account to be setup with the ability to view and print.
3. Submit online request.
4. Once approved by OOCL, the user profile will allow respective account to view and print arrival notices.
5. To view and print arrival notices, once setup is established then follow the steps below:
 - a. From the main menu, navigate to Documentation> A/N View and Print option.



- b. From the main menu, navigate to Documentation> A/N View and Print option.
- c. You can search the arrival notice by Bill of Lading number or you can simply select a time range to view all respective arrival notices. Then click on the "search" button.

The screenshot shows the 'Arrival Notice Search' page in the OOCL system. At the top, there's a navigation bar with the OOCL logo and the tagline 'We take it personally'. Below the navigation bar, a yellow banner states: 'In order to proceed your action, which may open PDF document, you will need Adobe Acrobat Reader installed in your computer. Please click Download to download the latest version.' The search form is titled 'Search by' and includes several fields: 'Carrier' (set to OOCL), 'Bill of Lading Number' (with a note 'Maximum 6 B/L numbers separated by space'), 'Container Number' (with a note 'Maximum 6 container numbers separated by space'), and 'Reference Number' (a dropdown menu). On the right side, there are fields for 'Vessel Name', 'Voyage', 'Port of Discharge', and 'Estimate Time of Arrival' (with a date range from 24 Oct 2023 to 07 Nov 2023). There are also checkboxes for 'Unprinted / not yet accessed' and 'Not Sent via E-mail'. A 'Search' button is at the bottom right.

Online Features



1. Email notification with attached arrival notice PDF file.
2. Print arrival notices in batch.
3. Share access to arrival notices with associates.

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MOC: View and Print Invoices



MOC- My OOCL Center

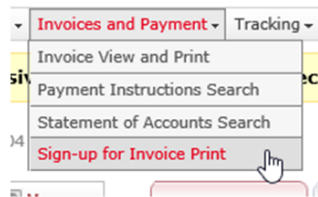


View and Print Invoices

My OOCL Center platform features an “Invoices and Payment” section that helps you to view and print shipment invoices online. It also allows you filter by invoice status to provide you with visibility on outstanding, settled or all invoice history.

1

Log into MOC and click on “Invoice and Payment” option from the menu. To print invoices, you will need to do a one-time signup by clicking on “Sign-up for Invoice Print” option.



2

To continue to explore different view and print possibilities, select the “Invoice View and Print” menu option. You can search multiple shipments at the same time. There is also an option to search either by Bill of Lading number or date range (Invoice date or Invoice Due Date). In addition, you can filter “Invoice Status” to either display all invoices, Settled or Outstanding.

3

The search will yield Invoice details such as Invoice number, currency, amount and outstanding. Payment information instructions—Wire/ACH and OOCL mailing address are included on each invoice for your convenience.

Results:



24/7 Access and Availability



User-friendly Platform



Accurate Data and Information



Quickest tool to obtain information



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Pro-Tip: Rail pick up number

PROTIP Rail Pick Up Number

The easiest way to obtain a rail pick up number is via our My OOCL Center (MOC).

In order for the rail pick up number to be available online it is required that:

1. You are a legal party of the bill of lading.
2. The customs status is released and has been received in our system.
 - For cargo moving on an IT, the IT arrival is done once container has arrived at the final destination.
3. All charges are paid, and the shipment is fully released by OOCL.

1 Log into MOC

Log into your “My OOCL Center” at www.oocl.com with your user ID and password.

2 Select “Shipment Details”

Near the bottom of the screen, select “Shipment Details” and input your B/L Number and click on the “Search” button.

Search

Search by:

☐ Cargo Tracking

☒ Shipment Details

☐ Shipment Folder

Bill of Lading Number:

Booking Number:

Container Number:

Reference Number:

3 Go to Intermodal Details at Destination

Upon search results page, you will find the column “Rail Pick Up Number” towards the bottom of the page under “Intermodal Details at Destination.”

Detention & Demurrage Information at Destination			
Container Number	Demurrage Last Free Date		
Container Number	Rail Pick Up Number	Trucker	Job Order Number (Creation Time)
		BNSF	
		BNSF	



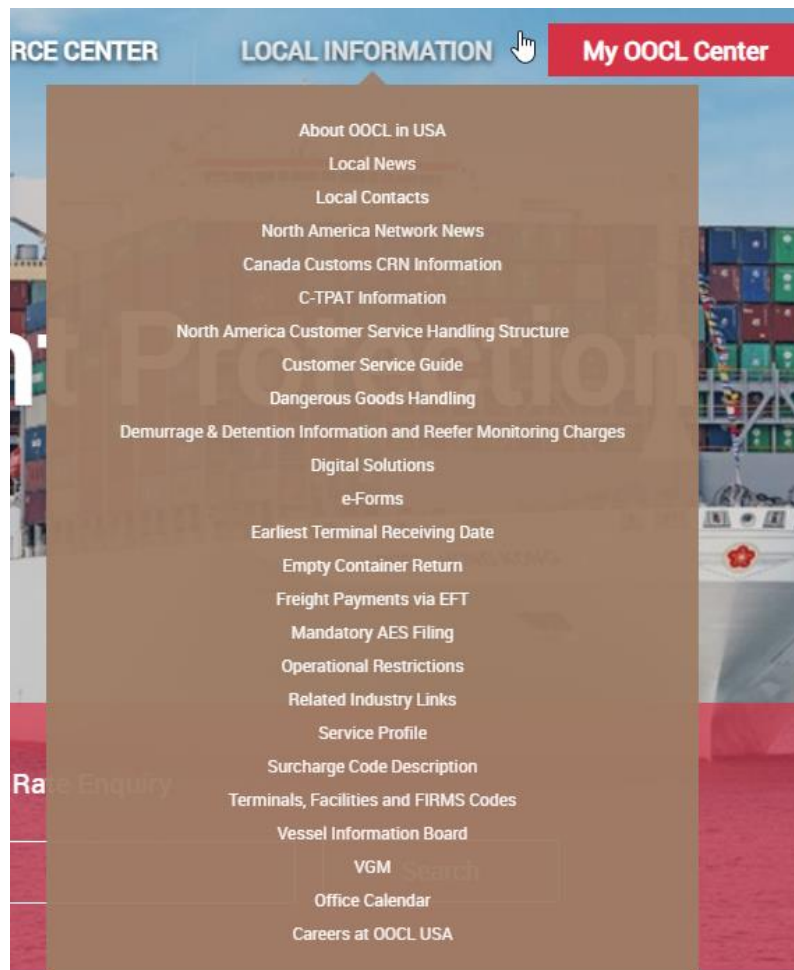
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Local information site features

Our OOCL.com website provides regional subsites to further assist our customers obtaining local information.

To access it:

1. Visit OOCL.com.
2. Select country of choice (United States, Canada or Mexico) on the left-hand corner of the page under the “America” tab.
3. Then from the main menu, click on the “Local Information” option.



Features:



Local Contacts



Digital Solutions



Online Forms



D&D Information

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