



NORTH AMERICA CUSTOMER NEWSLETTER

June 23, 2023

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We take it personally

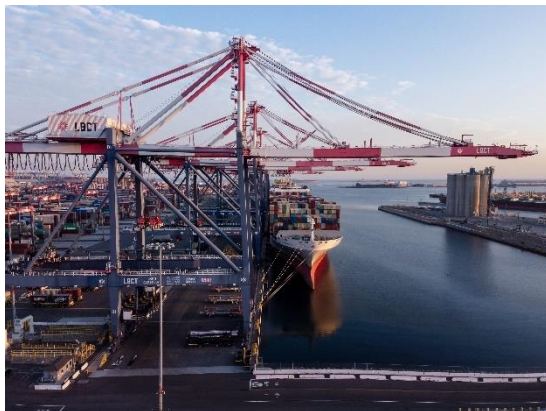
Product of the Week: PVCS

Pacific Vietnam China South (PVCS)



+ Product Advantages

- ✓ Best-in-class product from South China to the Pacific Southwest.
- ✓ Calling state of the art Long Beach Container Terminal (LBCT).
- ✓ Providing the largest, fastest and most reliable on-dock rail in North America including direct trains to and from Chicago, Kansas City, Memphis and Dallas.
- ✓ Direct Vietnam coverage.



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Agri Desk

We have a dedicated customer service team—Agri Desk—that specializes in handling agriculture commodities to assist with your business needs.

A dedicated Desk to be
the entry point for
agriculture commodities.



E-mail support:
AGRI@oocl.com.



Exceptional handling and
quality customer services
provided.



Experienced
professionals and
understanding of special
cargo needs.



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Track and Trace

OOCL.com provides solutions to track and trace your containers by either booking, bill of lading or container number without the need of a login or password.

Step by step tracking guide

1. Go to OOCL.com.
2. Under "Tracking" Tab, select the "Tracking Type" as either "B/L#", "Booking#" or "Container#".
3. Input the respective information (BL, container or booking number) and click on the "Search" button.
4. Complete the CAPTCHA security verification by sliding the puzzle.
5. For more information such as routing, equipment activities, detention & demurrage last free date, please click on the respective tabs at the bottom of the screen.



Track & Trace

We offer self-service tools on OOCL.com to track and trace your shipments.

Features



Latest container event



Detention & Demurrage Last Free Date



Routing information including origin, final destination, port of load, port of discharge with estimated and actual time of arrival/departure.

Tracking

Sailing Schedule

\$ Rate Enquiry

Tracking Type

B/L #

B/L #

Booking #

Container #

B/L #

Search



Cargo Tracking

Search Result - Bill of Lading Number

Summary

B/L Vessel Voyage: YANTIAN 114N

Bill of Lading Number: 114N1148

Booking Number: 114N1148

Total Containers: 1 x 40' General Purpose - 8' 6" without tunnel

Total Quantity: 2900 Carton

FMD Customs Clearance Code: 0495

Inbound Customs Clearance Status: Cleared

Payment Status (collect charges): Not Cleared

Cargo Release Status: Not Released

Original B/L Received by Carrier: N/A (Under Sea Waybill)

| Container Number | Container Size Type | Quantity | Gross Weight | Verified Gross Mass | Event | Location | Time | Final Destination |
|------------------|---------------------|-------------|--------------|---------------------------|-----------------|--|------------------------|--|
| 114N1148 | 40GP | 2900 Carton | 5540.000 KGS | 14173.440 KGS (Submitted) | Vessel Departed | Yantian, Yantian, Shenzhen, Guangdong, China | 09 Jun 2023, 23:12 CCT | Toronto, Ontario, Canada 07 Jul 2023, 10:00 EDT (Estimated) |

Detail of OOCL Container

Inbound Customs Clearance Status: Cleared

Payment Status (collect charges): Not Cleared

Linked Reference Number: Not Released

Routing

Equipment Activities

Detention & Demurrage

| Origin | Empty Pickup Location | Full Return Location | Port of Load | Vessel Voyage | Port of Discharge | Final Destination Hub | Destination | Empty Return Location | Haulage |
|-------------------------------------|-----------------------|---|--|------------------------------------|---|---|--------------------------|---|---------|
| Yantian, Shenzhen, Guangdong, China | Yantian Port | Yantian Port 07 Jun 2023, 12:00 CCT (Cargo Cutoff Date At First Full Hub) | Yantian, Shenzhen, Guangdong, China 09 Jun 2023, 23:12 CCT (Actual) | PHW4 YANTIAN 114N/1148 (114N/1148) | Vancouver, British Columbia, Canada 30 Jun 2023, 08:00 PDT (Estimated) | Cp Rail - Vaughan Ontario 07 Jul 2023, 10:00 EDT (Estimated) | Toronto, Ontario, Canada | Cp Rail - Vaughan Ontario (Subject to Confirmation) | CV/CY |

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MOC: Adding a new user



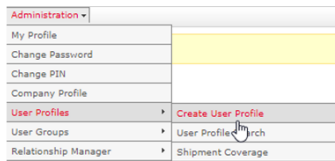
MOC- My OOCL Center



Administrator Adding a new user

Once your company has a registered account with My OOCL Center, the administrator can add new users who can access MOC's shipment modules. Please follow the below steps for adding new users.

- 1 The administrator will log into MOC and click on the "Administration" option from the main menu. Then select "User Profiles" and click on "Create User Profile".



- 2 Fill in the required fields (*) for "User Profile" and "Preferences" tabs.

User Profile - New

Primary Information * Preferences * Access E-mail Subscriptions

PLEASE NOTE: All changes made in this screen page will also be correspondingly u
* Required.

User Name & User ID
User Name: *
Name in Local Language: English
User ID: *
(6 to 10 characters, A-Z, a-z, 0-9, _)

Contact Information
E-mail Address: *
Primary Phone Number: * - - -

User Profile - New

Primary Information * Preferences * Access E-mail

PLEASE NOTE: All changes made in this screen page will also be corn
* Required.

General Preferences
Preferred Time Zone: * Select
Preferred Language: * English
Preferred E-mail Format: * ☐ Text Format ☒ HTML Format

- 3 Then click the "Access" tab. Click "Standard Access" and then the button (>>) to move it to the right column. Then click the "Confirm" Button. Blue checkbox shows user's Access functions. De-select if necessary and click on "Save."

*The system will auto generate the user id and a temporary password to the user's email address.



Advantages



24/7 online access



Control user access within your company account to ensure staff changes are up to date.



Manage pushed reports to users within the same account.



Add and delete users per company's needs.



Ability to limit user profile access based on their responsibilities (e.g.: booking, documentation, import).



Expedite and save time by adding new users on a self-service basis.

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Pro-Tip: Rail pick up number

PRO TIP

Rail Pick Up Number

The easiest way to obtain a rail pick up number is via our My OOCL Center (MOC).

In order for the rail pick up number to be available online it is required that:

1. You are a legal party of the bill of lading.
2. The customs status is released and has been received in our system.
 - For cargo moving on an IT, the IT arrival is done once container has arrived at the final destination.
3. All charges are paid, and the shipment is fully released by OOCL.

1 Log into MOC

Log into your “My OOCL Center” at www.oocl.com with your user ID and password.

2 Select “Shipment Details”

Near the bottom of the screen, select “Shipment Details” and input your B/L Number and click on the “Search” button.

Search

Search by:

☐ Cargo Tracking

☒ Shipment Details

☐ Shipment Folder

Bill of Lading Number:

1234567890

Search

Booking Number:

Search

Container Number:

Search

Reference Number:

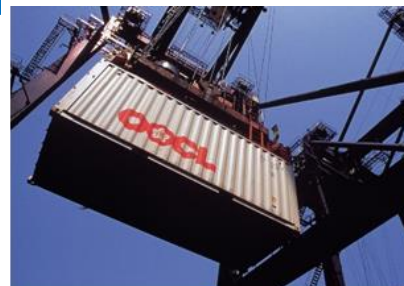
Select

Search

3 Go to Intermodal Details at Destination

Upon search results page, you will find the column “Rail Pick Up Number” towards the bottom of the page under “Intermodal Details at Destination.”

| Detention & Demurrage Information at Destination | | | |
|--|--------------------------|---------|----------------------------------|
| Container Number | Demurrage Last Free Date | | |
| | | | |
| | | | |
| | | | |
| Container Number | Rail Pick Up Number | Trucker | Job Order Number (Creation Time) |
| | | BNSF | |
| | | BNSF | |



OOCL
We take it personally

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Day of the Seafarer



Day of the Seafarer June 25, 2023

OOCL salutes all global seafarers—they are essential workers that contribute to the international trade and world economy.

The International Maritime Organization (IMO) designated June 25th as the International Day of the Seafarer to recognize all workers involved with sea transport.

This year's theme of "MARPOL at 50- Our commitment goes on" focuses on seafarers' contributions to protecting the marine environment.

The Day of the Seafarer was celebrated for the first time on June 25, 2010.



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