

CUSTOMER NEWSLETTER

August 2, 2024

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OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click **here** to share your comments.

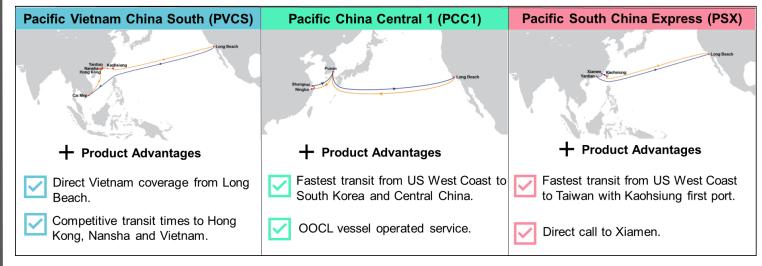
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OOCL's US West Coast to Asia Product Comparison

Transpacific US West Coast to Asia Loops



Terminal Advantage

All 3 service loops call the Long Beach Container Terminal (LBCT).

LBCT Highlights



Most technologically advanced terminal in North America.



Greenest and lowest terminal emissions per container in the world!



Fast gate turn times.





eBL Features



Features



Cost **Efficiency**

Reduces Risk of Loss/Fraud





Instant Title **Transfer**

Paperless







Blockchain Technology Electronic bills of lading (eBL) are an alternative method to improve the efficiency and security versus paper original bills of lading. Our eBL platform is powered by IQAX and features the issuance, transfer, endorsement, and management of ocean bills of lading digitally.

It offers a safe and contactless solution to cargo owners and other participants.

Through blockchain technology, it provides a secure, transparent, instant document and information exchange.

Other eBL features include:

- Shipment Milestone history
- **Document Events history**
- Bill of lading view
- Download copy of BL
- Upload/Download other documentation
- Convert to paper function

For more information or to start the registration process, please contact OOCLECOM@oocl.com.

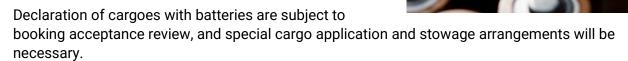




Non-DG Lithium and Ni-MH Batteries

As a reminder, there are specific requirements when shipping Lithium and Ni-MH Battery cargo:

- Cargo will be classified as dangerous goods (DG) or non-DG depending on the battery type and capacities.
- Cargo will be treated as a "Fire Risk" item and shall be stowed on deck away from heat even for non-DG Lithium and Ni-MH batteries.





To ensure smooth handling, any booking party/ shipper whose shipment contains batteries should make the relevant declaration before tendering goods for transportation, at the earliest opportunity, and preferably at the time of booking.

In some cases, the booking party/ shipper will need to submit additional information during the booking process or the BL preparation stage, (e.g.: MSDS, test report, Lithium content for Lithium Metal Batteries or Watt-hour for Lithium-lon Batteries, product picture, etc).

If cargo with batteries is received under Carrier's custody or loaded on board without proper declaration, it will be treated as a mis-declared shipment.

Any consequences arising from misdeclaration, including but not limited to yard shift, re-stowage on board, or removal from the loading list and rolling to a later sailing, are entirely for the account of the booking party/ shipper.

When shipping any type of battery or cargo that may contain batteries, please ensure to specify the details at the time of booking.



MOC: Customized Reports



My OOCL Center (MOC) reports provides you with visibility to monitor your shipments. With over 100 data columns to choose from, you can create reports to fit your business needs. Reports provides you with a flexible and efficient way to monitor and manage your shipment information.

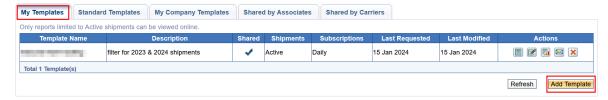
Key Features



Login into MOC and click on "Reporting" option from the main menu and then "Report Templates." Then click on the "Add Template" button. You can also view existing templates here all under the "My Templates" tab.

Customized Report Templates

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Choose your desired data columns from the various categories available. Further customize the report's page layout with filtering and sorting options.



Then choose your report file format and subscription frequency.



PROTIP View and Print BL

My OOCL Center allows users to view, print, amend, and approve draft bills of lading (BL). For seaway bills, you can utilize plain white paper. For original bill of ladings, please utilize OOCL stationary to print your BL.



How to View and Print BL

- 1 Visit <u>www.oocl.com</u> and login to My OOCL with user ID and password.
- From the main menu, make the following selection: Documentation > Bill of Lading > B/L View and Print.
- Enter OOCL BL number and ensure there is no space following the last digit. Please note: If you already know the BL number, only input the numeric number of the B/L. You can also search by BL type (draft, seaway, original).
- To view and print the respective bill of lading, click on the print icon under the "Actions" column.



Tip and Online Best Practices

Prior to viewing and printing your BL, we would recommend checking your documentation setup to ensure you can access to the information.

- MOC Profile Setup: From the main menu, Administration > My Profile > Access. Check to see if you have user Shipment Coverage and Bill of Lading access.
- Party on the BL: To view your BL, please ensure that your company name and address show as a party on the bill of lading.
- Timing: OOCL Documentation department will process shipping instructions within 24 hours of receipt. A bill of Lading will be uploaded to the web and made available to user accounts as registered in MOC profile.
- Documentation Contact: If you have verified that steps 1-3 are in place, but you still can't view your BL in MOC, please contact our documentation department at 800-822-6625 or via email to have the bill released to your online account.
- BL Stationary: To order BL stationary, navigate in MOC: Documentation > Bill of Lading > Order B/L View Stationary.
- <u>eBL</u>: We now offer a platform to manage electronic bills of lading to improve the efficiency and security of paper original bills of lading. For more information, visit our <u>site</u>.

OOIL ranked as "Top 1% S&P Global CSA Score (Chinese Corporate)"

Orient Overseas (International) Limited ("OOIL" or "the group"), the parent company of Orient Overseas Container Line (OOCL) and OOCL Logistics, has been listed in S&P Global's Sustainability Yearbook (China Edition) 2024, and ranked as the "Top 1% S&P Global CSA Score (Chinese Corporate)" in its industry again.

Inclusion in the S&P Global's Sustainability Yearbook (China Edition) 2024 is a valuable recognition of OOIL's outstanding performance in environmental, social, and governance practices and in ESG disclosures.

In 2023, S&P Global launched the China Editon of its Sustainability Yearbook for

S&P Global

东方海外(国际)有限公司

中国企业标普全球CSA评分 2023

Life 1%

Seek & Prosper

On July 16, 2024, Mr. David Tan, Managing Director of OOCL (China) Ltd. received the trophy on behalf of the group.

Chinese companies to benchmark their performance in corporate sustainability with their local peers. The companies listed in the Yearbook are selected on the basis of the results of a Corporate Sustainability Assessment (CSA), an annual integrated assessment of governance & economic, environmental, and social criteria with a focus on long-term shareholder value.

Around 1,700 Chinese companies from Mainland China, Hong Kong and Macau that have participated in the 2023 Corporate Sustainability Assessment (CSA) entered the selection scope of this yearbook, 129 outstanding companies were selected into the Sustainability Yearbook 2024 (China Edition).



OOIL is included in the yearbook and ranked as "Top 1% S&P Global CSA Score (Chinese Corporate)" in the transportation and infrastructure category again, which means OOIL's CSA score is within 1% of the industry's highest score for two consecutive years.

The group will continue to take a leadership role in advancing sustainability and to place ESG at the core of the Group's value.

To read more about this press release, please visit our <u>site</u>.