



CUSTOMER NEWSLETTER

JANUARY 5, 2024

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

Follow us:



My OOCL Center: Your shipment management tool

The beginning of your container journey...



Contact Us:
OOCLECOM@oocl.com

BOOKING

- 24/7 online submission
- Templates
- Amendments

REPORTS

- Customizable reports
- Frequency (daily, weekly, monthly)
- Pushed to email

BL MANAGEMENT

- Draft BL copy available
- Request online changes and accept Draft
- Print originals

ARRIVAL NOTICE

- Online copy available
- Print and View



Shipment details with full transparency including pick up number and other data.



Full track and trace features including demurrage & detention last free date and calculator.



Sailing schedule visibility with estimated time of arrival, departure and transit times.



Centralized repository to upload documents and obtain copy of unrated BL and booking acknowledgments and more.

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Dow Jones Sustainability Index

Effective December 18, 2023, the OOIL Group—parent company of OOCL— was continuously selected for the inclusion of the Dow Jones Sustainability Asia/Pacific Index.

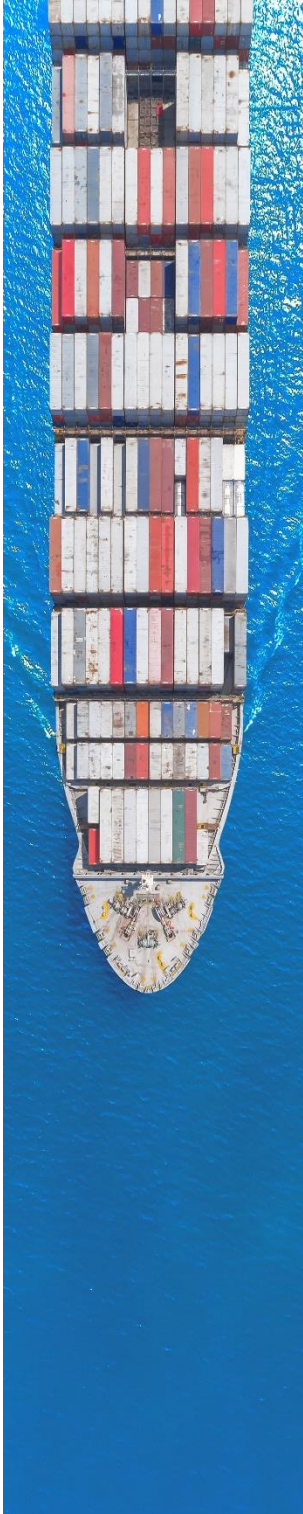
The index is designed to measure the performance of the Asia-Pacific sustainability leaders. It is the first sustainability benchmark available in the market to track the financial performance of the world's leading companies when it comes to environmental, social responsibility and governance (ESG).

Inclusion in the Dow Jones Sustainability Indices is clear and valuable recognition of OOIL's outstanding performance in environmental, social, and governance practices and in ESG disclosures. As one of the world's largest integrated container transportation and logistics services providers, the OOIL Group has consistently taken a leadership role in advancing sustainability, through implementing numerous initiatives to address environmental and business challenges.

For more information, please visit our [site](#).



Vessel tracking on OOCL.com



The OOCL website features vessel tracking solutions indicating potential delays such as diversion, congestion, weather, or holiday.

To begin your search:

1. Go to oocl.com.
2. Click on the drop-down menu and select “Vessel”.
3. Type the vessel name.
4. Click on the “search” button.

The search results will provide details on the arrival and departure on a port level. If there is a delay, it will be indicated in the remarks column.

Vessel Tracking

Search Result

NOTICE: The information shown is for indication only.

Carrier: OOCL Vessel: OCQ - OOCL CHONGQING Voyage: All Port: All

| Port | Local Time | Arrival | Service | Voyage | Local Time | Departure | Service | Voyage | Remarks |
|-------------|------------------------------------|---------|---------|------------------------------------|------------|-----------|---------------------------------|--------|---------|
| Rotterdam | 29 Nov 2023, 14:24 Wed (actual) | ATEL | 049w | 01 Dec 2023, 19:13 Fri (actual) | ATEL | 049w | Delayed : Previous Port Delayed | | |
| Bremerhaven | 02 Dec 2023, 13:23 Sat (actual) | ATEL | 049w | 05 Dec 2023, 01:17 Tue (actual) | ATEL | 049w | Delayed : Previous Port Delayed | | |
| Le Havre | 07 Dec 2023, 20:42 Thu (actual) | ATEL | 049w | 08 Dec 2023, 13:22 Fri (actual) | ATEL | 049w | Delayed : Previous Port Delayed | | |
| New York | 17 Dec 2023, 10:39 Sun (actual) | ATEL | 049w | 20 Dec 2023, 00:18 Wed (actual) | ATEL | 049w | Delayed : Previous Port Delayed | | |
| Norfolk | 22 Dec 2023, 18:41 Fri (actual) | ATEL | 049w | 26 Dec 2023, 03:21 Sun (actual) | ATEL | 049w | Delayed : Previous Port Delayed | | |
| Savannah | 28 Dec 2023, 07:36 Thu (actual) | ATEL | 049w | 29 Dec 2023, 07:00 Fri (estimated) | ATEL | 049w | Delayed : Previous Port Delayed | | |
| Charleston | 30 Dec 2023, 07:30 Sat (estimated) | ATEL | 049w | 31 Dec 2023, 01:00 Sun (estimated) | ATEL | 049w | Delayed : Previous Port Delayed | | |
| Southampton | 12 Jan 2024, 13:00 Fri (estimated) | ATEL | 050w | 13 Jan 2024, 07:00 Sat (estimated) | ATEL | 050w | | | |
| Antwerp | 14 Jan 2024, 08:00 Sun (estimated) | ATEL | 050w | 15 Jan 2024, 14:00 Mon (estimated) | ATEL | 050w | | | |
| Rotterdam | 16 Jan 2024, 02:00 Tue (estimated) | ATEL | 050w | 17 Jan 2024, 16:00 Wed (estimated) | ATEL | 050w | | | |
| Bremerhaven | 19 Jan 2024, 14:00 Fri (estimated) | ATEL | 050w | 21 Jan 2024, 13:00 Sun (estimated) | ATEL | 050w | | | |
| Le Havre | 22 Jan 2024, 22:00 Mon (estimated) | ATEL | 050w | 23 Jan 2024, 14:00 Tue (estimated) | ATEL | 050w | | | |
| New York | 31 Jan 2024, 19:00 Wed (estimated) | ATEL | 050w | 03 Feb 2024, 19:00 Fri (estimated) | ATEL | 050w | | | |
| Norfolk | 03 Feb 2024, 22:00 Sat (estimated) | ATEL | 050w | 05 Feb 2024, 12:00 Mon (estimated) | ATEL | 050w | | | |
| Savannah | 07 Feb 2024, 23:00 Wed (estimated) | ATEL | 050w | 08 Feb 2024, 23:00 Thu (estimated) | ATEL | 050w | | | |

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MOC: Sailing schedule subscription

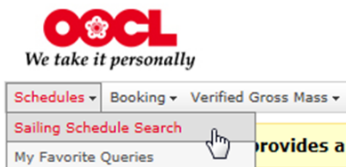


MOC- My OOCL Center



Sailing Schedule Subscription

- 1 Log into MOC and click on “Schedules” from the menu and then on “Sailing Schedule Search”.



- 2 Search for your desired port pairs and sailing date range. Then click on the “Search” button.

Search by

My Favorite Query:

Intended Date Range: ☐ Sailing within 6 weeks from 29 Dec 2023 ☐ Arrival within 2 weeks by 11 Feb 2024

Origin City: New York, New York, New York, United States

Destination City: Mundra, Gujarat, India

Service:

Cargo Nature: Dry/Reefer

Door Pickup: Merchant (CY)

Door Delivery: Merchant (CY)

- 3 After the search results populate, click on the button “Save as My Favorite Query.” A pop-up screen will ask the name of your favorite query. Type the name and click on the “Save” button.

Shortest Estimated Transit Time: 33 days (from departure at origin to arrival at destination)
If the "Book" column is blank, we are unable to accept new bookings for the respective vessel due to operating constraints or missed cutoff date.

| Book | Origin | CY Cutoff | Port of Load (POL) | ETD at POL | Port of Discharge (POD) | EUA at POD | Final Destination (thru) (FND) | EUA at FND | Est. Transit Time (Days) | Vessel/Voyage | Service | Cargo Nature | CO2 Emissions (KG/TEU) | Origin | Destination |
|------|----------|--------------------|--------------------|--------------|-------------------------|--------------|--------------------------------|--------------|--------------------------|----------------------|---------|--------------|------------------------|---------|-------------|
| | New York | 29 Dec (Fri) 17:00 | New York | 31 Dec (Sun) | Mundra | 19 Feb (Mon) | Mundra | 19 Feb (Mon) | 50 | COSCO AUCKLAND 055W | REE | Reefer | - | 1894.32 | CY CY |
| | New York | 02 Jan (Tue) 17:00 | New York | 05 Jan (Fri) | Mundra | 13 Feb (Tue) | Mundra | 13 Feb (Tue) | 39 | SEASPAR BEACON 3248 | REE | Dry/Reefer | 686.14 | 1271.01 | CY CY |
| | New York | 15 Jan (Mon) 17:00 | New York | 17 Jan (Wed) | Mundra | 26 Feb (Mon) | Mundra | 26 Feb (Mon) | 40 | SEATTLE C 022W | REE | Reefer | - | 1894.32 | CY CY |
| | New York | 12 Jan (Fri) 16:00 | New York | 18 Jan (Thu) | Mundra | 20 Feb (Tue) | Mundra | 20 Feb (Tue) | 33 | APL LIE HAVRE 3249 | REE | Dry/Reefer | 751.10 | 1391.35 | CY CY |
| | New York | 16 Jan (Thu) 16:00 | New York | 19 Jan (Fri) | Mundra | 05 Mar (Tue) | Mundra | 05 Mar (Tue) | 46 | SEASPAR JANGHES 3251 | REE | Dry/Reefer | 751.10 | 1391.35 | CY CY |
| | New York | 19 Jan (Thu) 16:00 | New York | 24 Jan (Wed) | Mundra | 27 Feb (Tue) | Mundra | 27 Feb (Tue) | 34 | APL SINGAPORE 3250 | REE | Dry/Reefer | 751.10 | 1391.35 | CY CY |
| | New York | 19 Jan (Fri) 16:00 | New York | 24 Jan (Wed) | Mundra | 11 Mar (Mon) | Mundra | 11 Mar (Mon) | 47 | COSCO PERMAS 020W | REE | Reefer | - | 1894.32 | CY CY |
| | New York | 30 Jan (Tue) 16:00 | New York | 02 Feb (Fri) | Mundra | 12 Mar (Tue) | Mundra | 12 Mar (Tue) | 39 | ADRIANIAN 4201 | REE | Dry/Reefer | 826.18 | 1530.42 | CY CY |
| | New York | 06 Feb (Tue) 16:00 | New York | 09 Feb (Fri) | Mundra | 19 Mar (Tue) | Mundra | 19 Mar (Tue) | 39 | APL SOUTHAMPTON 4202 | REE | Dry/Reefer | 826.18 | 1530.42 | CY CY |

Save as My Favorite Query Print Download as Excel

- 4 After saving your favorite query, go back to the top and click on “Schedules” from the main menu and then click on “My Favorite Queries.” Click on the “Update” link to update your subscription with the desired frequency and delivery method.



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Pro-Tip: Administrative features

PRO TIP Administrative features



Customer-centric Solutions

My OOCL Center (MOC) provides important administrative features such as the ability to update company address as well as adding new users to have access to manage shipments within the same company.

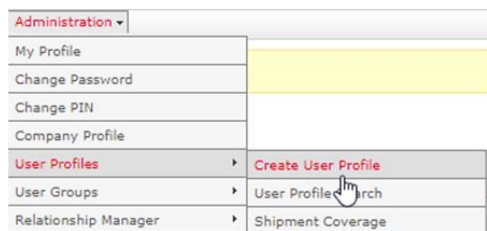
Changing Company Address

It is important for your company to maintain accurate and current address on My OOCL Center (MOC). This will assist our customer service team to process your bookings faster and if you order bill of lading paper online it will assist to ship it to the correct address.

- 1 Log into MOC and click on “Administration” option from the menu then select “Company profile” to identify your company’s administrator. The contact information of the administrator will be available under the “Administrator” section.
- 2 The administrator must login to MOC. In the main menu, select “Administration” option and then click on the “Company Profile.” Make the required changes to update your address and click on the “Save” button at the bottom of the screen.

Adding New Users (For Company Administrators only)

- 1 The Administrator will log into MOC and click on the “Administration” menu. Then select “User Profiles” and click “Create User Profile”.



- 2 Under the “Primary Information” tab, fill out the required fields (*).
- 3 After providing Primary Information, then click on the “Preferences” tab. Select the “Preferred Time Zone” and “Preferred E-mail Format” fields. HTML Format is the most popular.
- 4 Then click on the “Access” tab. Select the “Standard Access” option and click on the arrow button to move to the Standard Access to the selected column. Make sure to click on the “Confirm” Button. Select the user’s Access functions and click on the “Save” button at the bottom. The user ID will be displayed in the online profile. The system will auto generate the user ID and a temporary password will be sent to the user’s email address.

Happy New Year!



As we begin a new year, OOCL continues to provide customer-focused solutions as a vital feature of our philosophy.

OOCL is committed to create value to your business needs, and to remain a vital link to world trade.

Wishing our valued customers a happy and prosperous 2024.



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