



CUSTOMER NEWSLETTER

February 2, 2024

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

Follow us:



Real Time Release Expansion- Houston and New Orleans



PRODUCT EXPANSION!

REAL TIME RELEASE

Demurrage Payment e-Portal for Houston and New Orleans

Real Time Release platform is OOCL's custom e-payment application and has now expanded to include Gulf Coast coverage for online import demurrage payment in Houston and New Orleans terminals.

PRODUCT FEATURES



Online Payment

Timely payment confirmation and cargo release.



Calculator

Demurrage calculation and payment submission in one-stop shop.



Record

Easy to access online payment record.



Contact Us

OOCLECOM@oocl.com



More Information

Visit our [site](#).

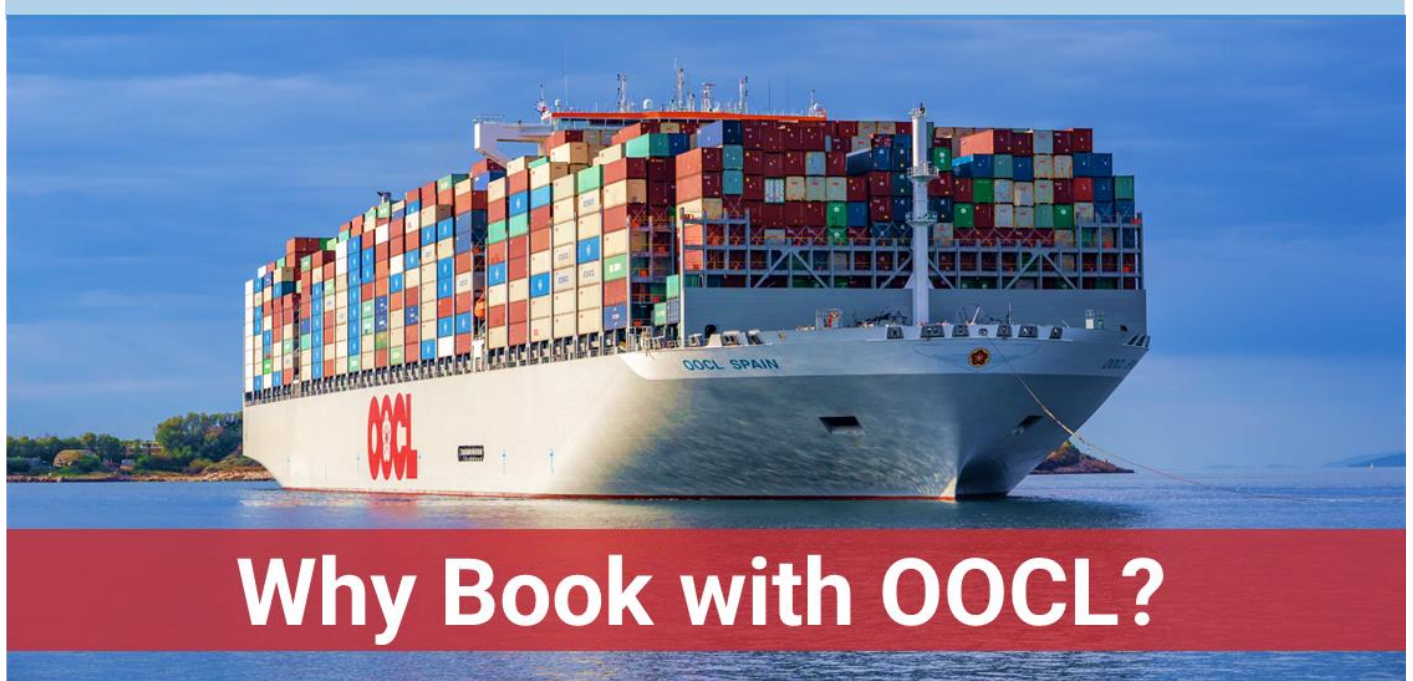
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Why Book with OOCL?

Export Quality Services



We take it personally



99%



Bill of Lading Accuracy

98%



Bill of Ladings created within 2 business hours

98%



Bill of Lading amendments processed within 4 business hours



92% of calls answered in 15 seconds!



99% of bookings confirmed within 4 hours.



No Shipping Instruction manual submission fees.



Emails answered within same business day.

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Container Specification



At OOCL, we take the transportation of your cargo personally and we offer customers a vast and modern fleet of containers.

From straightforward dry boxes to garmentainers to state-of-the-art controlled atmosphere reefers, OOCL has the size and type of box to suit your needs. Our local offices are happy to advise you on which is the best container for your cargo.

Please find below a list of the different types of containers we offer:

- [General purpose](#)
- [High cube](#)
- [Refrigerated](#)
- [Open top](#)
- [Flatracks](#)
- [Garmentainers](#)
- [Super rack](#)

OOCL's container fleet is one of the youngest in the industry and continually updated.



Our comprehensive maintenance program ensures all containers are in prime condition and meet or exceed international quality standards.



Manufactured from corrosion resistant steel (corten), stainless steel or aluminium, OOCL containers are of the highest quality.

Please click [on this link](#) for enquiring the detailed container specification of a specific container

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MOC: Shipment Details



MOC- My OOCL Center



Shipment Details

The shipment details feature within My OOCL Center (MOC) provides a user-friendly layout for bill of lading and booking search to access OOCL data and other online features.

1

Login to MOC with your sign on credentials. In the middle of the main welcome page, go to the “Search” section and click on the “Shipment Details” radio button.

2

Insert either a bill of lading or booking number and then click search.

Shipment Details Features

- Vessel and Voyage
- Container #, Size and Quantity
- Booking status, submitted weight and VGM weight
- Cargo and commodity information
- Rate reference number
- Detention & Demurrage Information at Destination
- Freight Charges
- Door Delivery at Final Destination information
- Routing Information: Place of receipt (Origin), port of load / port of discharge
- Provides estimate and actual milestone events
- Status of shipment releases- Freight Clearance and Cargo Release Status
- Customs Information including customs clearance status
- Shortcut to access service request, shipment folder, new booking, and many more features (screenshot below).

[Submit Service Request](#) [Track Cargo](#) [Shipment Folder](#)

[Copy to New Booking](#) [Copy to New SI](#) [Save as Booking Template](#) [Save as SI Template](#)



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Pro-Tip: Booking Acknowledgement

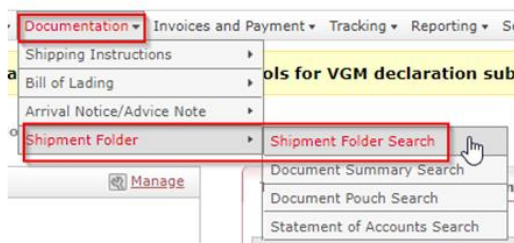
PRO TIP

Booking Acknowledgement

How to obtain a copy

After your booking has been created, you will receive a booking acknowledgement (BA) with details about your shipments including booking status, route information including cutoff dates and required documentation. To obtain a copy of your latest BA version for your booking, My OOCL Center (MOC) provides easy access per the steps outlined below.

- 1 Login to MOC with your sign on credentials.
- 2 From the main menu, click on “Documentation” then “Shipment Folder” and select “Shipment Folder Search.”



- 3 Input your booking number and click on the “search” button. Then click on the “Provided by OOCL” tab and a copy of the most recent booking acknowledgement will be available for download by clicking on the download icon under “Actions” column.

Shipment Folder Search

Search by

Bill of Lading Number: Search

Booking Number: Search

Container Number: Search

Reference Number: Search

Search Result

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
			CMA CGM BEANCA 066E	New Orleans, Louisiana, United States	New Orleans 12 Feb 2024, 01:00 CST (estimated)	Le havre 23 Feb 2024, 14:00 CET (estimated)	Le Havre, Haute Normandie, France

Details of the Shipment Folder

Required by OOCL: **Provided by OOCL** User-Defined

All	Document Name	Booking Number	Bill of Lading Number	Uploaded Time	Description/Remarks	Actions
<input type="checkbox"/>	Booking Acknowledgement			30 Jan 2024, 09:41 EST		

Submit Service Request Document Pouch Batch Download

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Welcome Year of the Dragon!



**OOCL wishes you a happy
and healthy Lunar New Year!**

**We hope that the year of the
dragon may bring you
happiness and good fortune.**



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