

CUSTOMER NEWSLETTER

May 10, 2024

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OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click **here** to share your comments.

Follow us:





Transpacific Latin Atlantic (TLA1 / TLA2) Service Upgrade

Effective May 2024, we are pleased to announce a service upgrade in the Asia-East Coast South America (ECSA) network, which will further enhance our services to optimize route and increase capacity.

The Transpacific Latin Atlantic 1 and 2 loops (TLA1/ TLA2) provide direct connection between Asia and Brazil, offering competitive service and scheduling options. With an attractive transit time of only 26 days from China to Brazil, the loops provide competitive and reliable shipment options.

For more information on the service upgrades, please visit OOCL.com press release.



Port Rotation:

WB: Shanghai – Ningbo – Yantian – Hong Kong – Singapore – Rio de Janeiro – Santos – Navegantes – Montevideo – Buenos Aires – Paranagua

EB: Rio de Janeiro – Santos – Navegantes – Montevideo – Buenos Aires – Paranagua – Santos – Singapore – Hong Kong – Shanghai –Ningbo – Yantian

Highlights

- Extensive product to/from East Coast South America (4 Brazil ports, Buenos Aires and Montevideo)
- · Unique and Direct River Plate coverage.
- · Rapid access to Brazil from China and Singapore



Port Rotation:

WB: Tianjin – Qingdao – Shanghai – Ningbo – Shekou – Singapore – Rio de Janeiro – Santos – Paranagua – Itapoa – Navegantes

EB: Paranagua – Itapoa – Navegantes – Santos – Rio de Janeiro – Colombo – Singapore – Hong Kong – Tianjin – Qingdao – Shanghai – Ningbo – Shekou

Highlights

- Unique access from Tianjin and Qingdao to East Coast South America
- Express service to Singapore and China from Brazil
- Connecting Middle East and Indian Sub-Continent via Colombo and Singapore



Why Book with OOCL: Latin America

Why Book with OOCL in Latin America?



Available in 15 Countries

- Argentina
- Brazil
- Chile
- Colombia
- Costa RicaDominican
- Dominican Republic
- Ecuador
- El Salvador
- Guatemala
- Honduras
- Jamaica
- Nicaragua
- Panama
- Peru
- Uruguay

97% of Bookings

are confirmed within 4 hours.





West Coast South America Loops

Featuring the Transpacific Latin Pacific Loops (TLP1, TLP2, TLP3) and Europe to Latin America (EWX).



Express Services

From Asia and Throughout Brazil,
Singapore to East
Coast South America.

Core Latin America Service Routes

More than 15 Routes offered in Central, South A

offered in Central, South America and the Caribbean.



Connecting more than 35

International ports and terminals in Latin America.



Extensive

South

America

Coverage

East Coast

South to North China port calls (Qingdao, Shanghai, Xiamen)

Rapid access to Colombia, Peru and Ecuador Extensive coverage from Europe to East Coast South America

Direct Service to/from Latin America and North Europe Fast transit time from Brazil to Singapore and Hong Kong Express service from China and Singapore to Brazil

TLP1

TLP2

EEX

EWX

TLA1

TLA₂

2024 AgTC Annual Meeting

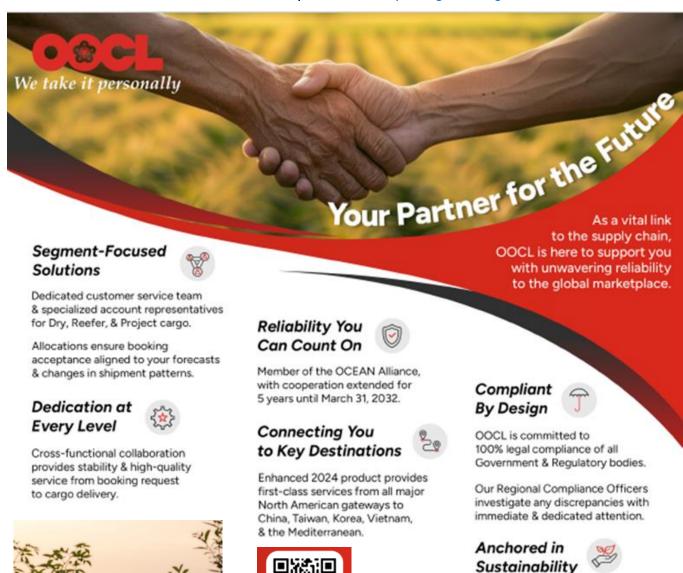
The 2024 AgTC (Agriculture Transportation Coalition) annual meeting is taking place on May 20-23 at the Greater Tacoma Convention Center.

OOCL is a proud sponsor of the 36th annual AgTC meeting. The event is the largest annual gathering of agriculture shippers sourcing and delivering to international markets.

The agenda for this year's conference includes agricultural shippers sharing their current challenges and strategies, electronic bills of lading and zero emission goals for the supply chain. In addition, topics such Global Shipping Overview on the new routes due to the Panama Canal, Red Sea and Suez Canal challenges will be discussed.

OOCL will be hosting a booth to connect with attendees and provide an overview of our services.

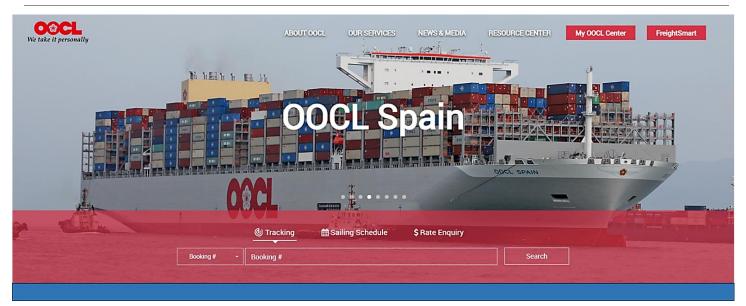
For more information about this conference, plea se visit https://agtrans.org/.



MORE DETAILS

Decarbonization will remain our focus with continued investment in green fuels & technologies.

Track and Trace on OOCL.com



OOCL.com provides solutions to track and trace your containers by either booking, bill of lading or container number without the need of a login or password.



Track & Trace

We offer self-service tools on OOCL.com to track and trace your shipments.

Step by step tracking guide

- 1. Go to OOCL.com.
- Under "Tracking" Tab, select the "Tracking Type" as either "B/L#", "Booking#" or "Container#".
- 3. Input the respective information (BL, container or booking number) and click on the "Search" button.





Latest container event



Detention & Demurrage Last Free Date



Routing information including origin, final destination, port of load, port of discharge with estimated and actual time of arrival/departure.

4. Complete the CAPTCHA security verification by sliding the puzzle.



Tip: For more information such as routing, equipment activities, detention & demurrage last free date, please click on the respective tabs at the bottom of the screen.

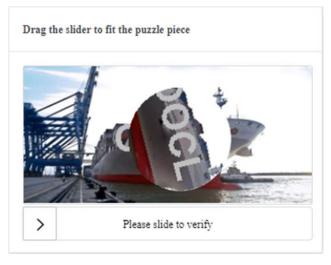


PROTIP OOCL.co

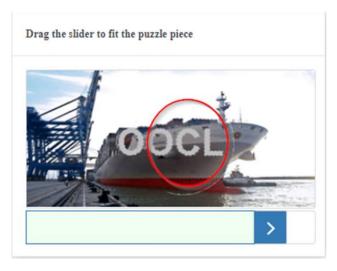
OOCL.com Tracking Captcha

When tracking on OOCL.com, users will be required to complete the CAPTCHA security verification. This can be done by rotating the puzzle wheel until the letters "OOCL" are aligned.

The CAPTCHA will appear with some of the letters in the word "OOCL" unaligned. The user should drag the slider bar to the right which will rotate the wheel with the purpose of aligning the "OOCL" letters within the CAPTCHA.



Rotate the out of place letters until the letters "OOCL" are aligned. This will verify the CAPTCHA security and will then take users to OOCL.com Tracking module.





For any questions, please contact OOCLECOM@oocl.com.



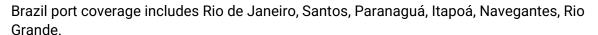
Country Spotlight: Brazil

Brazil is the largest country in Latin America and has the 8th largest gross domestic product (GDP) in the world.

Coverage of OOCL in Brazil

OOCL has 2 agencies in Brazil located in the cities of São Paulo and Santos.

We offer extensive East Coast South America coverage via our Transpacific Latin America services, TLA1 and TLA2.





For more information, visit local site.

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