CUSTOMER NEWSLETTER

November 22, 2024

INSIDE THIS EDITION:

OOCL

We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click **here** to share your comments.

Follow us:

EU Import Control System 2 (ICS2)

Effective November 18, 2024, OOCL has begun filing Entry Summary Declarations (ENS) into the new Import Control System 2 (ICS2) for all shipments transshipped or destined to European Union (EU) countries, plus Norway, Switzerland and Northern Ireland.

Information required within your Shipping Instructions (SI):

- **Straight Bill of Lading (no House BL):** Buyer and seller information is required if shipment is destined to EU, Norway, Switzerland and Nothern Ireland.
    a. If OOCL is filing the buyer and seller on behalf of the customer, please provide the following:
        i. Company name, type of person, P.O. BOX or street number, street name, city name, country name, postal code.
    b. If the buyer and seller are the same as the shipper and consignee respectively, then please indicate this information on the SI.
    c. If the buyer and seller information is directly being provided to the EU customs as self-filer, please provide the supplementary declarant EORI number.

- **Master Bill of Lading with House BL:**
    a. Prior to December 4, 2024, OOCL is unable to submit House BL. However, customer will be required to provide the supplementary declarant EORI number (this is the number of the entity that will start submitting the house BL within the HBL implementation window from December 4, 2024 to April 1, 2025).
    b. After December 4, 2024, for those who prefer OOCL to file house bill information on their behalf, additional information will be required and more details to come.

- **Other information required**:
    a. A complete and accurate cargo description.
    b. 6-digit Harmonized System (HS) code for each cargo description.
    c. The Economic Operators Registration and Identification (EORI) number of the consignee established in the EU (if available).
    d. For dangerous goods only: Customs Union and Statistics Number (CUS code) for harmless and dangerous goods(DG) chemicals if applicable, as maintained in the European Customs Inventory of Chemical Substances (ECICS).

Documentation Validation:

- If your shipping instructions (SI) are not received on time or missing required information outlined above, OOCL will be unable to load your shipments without a valid MRN (Movement Reference Number) from EU Customs. As a result, we will have to strictly enforce the *"No MRN/ No load" policy*.
- For support, please contact our documentation team at 1-800-822-6625 or via email listed here.

Service Updates: Marine Terminal Gate Schedule (Thanksgiving)

The following marine terminal gates have announced they will be closed on **Thursday, November 28, 2024**, in observance of Thanksgiving Day in the United States:

- **Baltimore**
  - Ports America
- **Boston**
  - Conley Terminal
- **Charleston**
  - Wando Terminal
  - North Charleston Terminal
- **Houston**
  - Bayport Container Terminal
  - Barbours Cut Terminal
- **Long Beach**
  - LBCT
  - PCT
- **Los Angeles**
  - APMT
  - Everport LAS
  - Fenix Marine Services
  - Yusen Terminals International
- **Miami**
  - South Florida Container Terminal
- **Mobile**
  - APM
- **New Orleans**
  - Ports America NOLA
- **New York**
  - APM
  - Maher
- **Norfolk**
  - Norfolk International Terminals
  - Virginia International Gateway
- **Oakland**
  - Everport OAK
  - OICT
  - Trapac OAK
- **Savannah**
  - Georgia Ports Authority
- **Seattle**
  - T18
  - T30
- **Tacoma**
  - Pierce County Terminal
- **Tampa**
  - Port of Tampa

The following marine terminal gates will be closed on **Friday, November 29, 2024.**

- **Baltimore**
  - Ports America (Closes at 14:00)

- **Boston**
  - Conley Terminal
- **Long Beach**
  - PCT (Closed 2nd Shift)
- **Los Angeles**
  - Everport LAS (Closed 2nd Shift)
  - Fenix Marine Services (Closed 2nd Shift)
  - Yusen Terminals International (Closed 2nd Shift)

- **New Orleans**
  - Ports America NOLA
- **Seattle**
  - T30
  - T5

Did You Know: Rail Billing Process and Requirements?

Rail Billing Process and Requirements

Rail Billing Requirements:

- Ensure the cargo description provided at the time of booking submission matches the trucker's paperwork to avoid potential cargo delays at the receiving rail.
- Via N2C3 Supplier Portal: Rail billing request is accepted **1 day prior** to OOCL's Demurrage Free Receiving Date (DFRD).
- Via email: Rail billing request must be made at least **two business hours** prior to in-gating and no later than 16:00 CST.
  - Requests for hazardous and reefer cargo must be made at least **two business hours** prior to in-gating and no later than 16:00 CST, **Monday-Friday only**.

Note: Your driver can deliver the container to the rail terminal within 1 hour of rail billing acceptance.

Block & Brace Requirements by Rail Partners:

- BNSF: [Loading & Shipment Safety | BNSF](#)
- CSX: [Safety and Security - CSX.com](#)
- Canadian National: [Loading Rules & Instructions](#)
- Canadian Pacific: [Damage Prevention (cpkcr.com)](#)
- Norfolk Southern: [NS | Norfolk Southern](#)

Contact Us

- Online Rail billing system issues or questions, contact RBASSIST@oocl.com.
- For Hazmat billing requests, please send directly to HAZBILL@oocl.com.
- For Reefer billing requests, please send directly to RFRBILL@oocl.com.
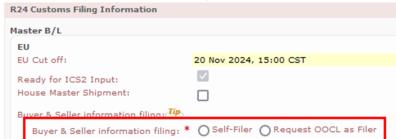
MOC: Shipping Instructions for ICS2

Shipping Instructions for ICS2

Within My OOCL Center (MOC), customers now can provide Buyer & Seller information for goods shipped to or via the European Union (EU).

1 Log into MOC and click on "Documentation < Shipping Instructions < Instructions Submission" and fill out the required fields in the "Details" and "Container & Cargo" tabs.

Straight BLs

2 Tick either the "Self-Filer" or "Request OOCL as a Filer" in the "Buyer & Seller information filing" field. **Please make sure to leave the "House Master Shipment" box unticked.**

3 If self-filer, input the "Supplementary Declarant EORI" and tick the box to accept the TOU.

If you would like OOCL to file on your behalf, tick the "Disclaimer" box and select one of the two options under the "EU24 Buyer and Seller Information" field.

Master BL with House BL

4 Please tick the box next to "House Master Shipment" and then input the 'EORI number of the House Bill Issuing Party' and tick the box next to "By inputting the EORI#, I accept the TOU".

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PRO**TIP** Supplier Portal

N2C3 Supplier Portal is a vendor portal that improves the velocity and process to manage operations and equipment. From optimized empty return locations to rail billing submissions and street turn requests, this portal has vendor solutions utilizing top tier technology. To create an account, visit our site and click on the "Get Started" hyperlink.

N2C3 SUPPLIER PORTAL
FEATURES

In addition to the web interface, to achieve greater efficiencies, **API protocol is also available for direct integration with your ERP or TMS software**.

Truckers can simply input the container number and request empty return instructions or street turn requests.

The portal will automatically display the optimal return location for each empty OOCL container(s). It will also take into consideration off hire units and special instructions.

Rail billing can be submitted by the trucker via the portal once return location is agreed.

For street turn requests, the system will automatically check booking details and provide instant approval if the requirements are met.

Chat function available for immediate assistance.

Happy Thanksgiving!

As we near the holiday season, OOCL wishes our US customers a safe and happy Thanksgiving.

We are grateful for you and appreciate your continued patronage.

OOCL continues to deliver quality services and support for your business needs.