CUSTOMER NEWSLETTER

December 6, 2024

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OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click **here** to share your comments.

Follow us:

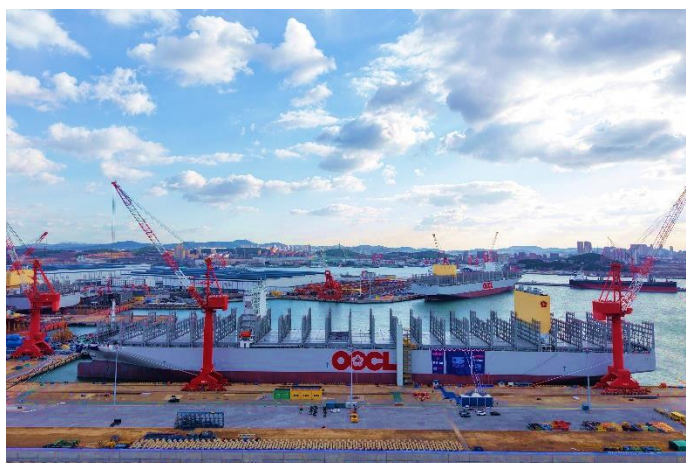## OOCL Celebrates the Naming of its First 16,828 TEU Vessel

OOCL is pleased to announce the naming of its first brand new 16,828 TEU container vessel, the "OOCL Bauhinia". The naming ceremony was held on December 3, 2024, at the Dalian COSCO KHI Ship Engineering Co., Ltd. ("DACKS") shipyard.

This vessel is the first of ten new 16,000 TEU container ships ordered by OOCL and represents the company's first "NeoPanamax" class vessel in the past decade.

For the first time in the history of OOCL, the series of vessels are named after flowers. The choice of bauhinia, the city flower of Hong Kong, holds a special significance for the company, which has been rooted in Hong Kong for 55 years.

With a length of 366.99 meters, a width of 51.0 meters, and a depth of 30.2 meters, this vessel features a design draft of 14.5 meters and a carrying capacity of 16,828 TEU. It is one of the largest ships capable of navigating the new locks of the Panama Canal, providing notable flexibility in vessel deployment. The NewPanamax container ships also sets new benchmarks in areas such as environmental design, energy efficiency, safety and latestest technological innovations.

For more information, visit our site for the full press release.

House Bill of Lading Filing Options for ICS2 ENS Submission

Further to our previous announcement regarding ICS2 Entry Summary Declaration (ENS) submission, we are pleased to inform you that the Step 2 deployment window for "Maritime and Inland Waterway House Level Filers" will commence on **December 4, 2024**, and end on **April 1, 2025**.

During this period, NVOCCs and Freight Forwarders are required to begin declaring their House Bill of Lading (HBL) to EU Customs.

Declaration Options:

1. Self-Filer:

- If your organization is prepared to self-file with EU Customs or has appointed a third-party service provider, please complete the ENS Declaration Form with your supplementary declarant EORI and return it to us promptly.

- Self-filing will become mandatory after the end of your step 2 deployment window with the National Customs Authority, but no later than April 1, 2025.

2. Filing through OOCL:

- If you prefer OOCL to file the HBL on your behalf, please submit your HBL information after December 4, 2024.

- A dedicated section for EU Customs Filing has been integrated into the My OOCL Center (MOC) Shipping Instruction module. This section will be automatically enabled when the ENS filing is required for your shipment.

- Additionally, you can provide the ultimate Buyer and Seller information within this section.

- For detailed instructions, please refer to this user guide which provides step-by-step assistance to comply with the new ENS filing requirements.

OOCL is committed to ensuring smooth execution of your shipping instructions and full compliance with ICS2 regulations.

If you are interested in EDI submission or have any questions, please do not hesitate to contact our local customer service representative.
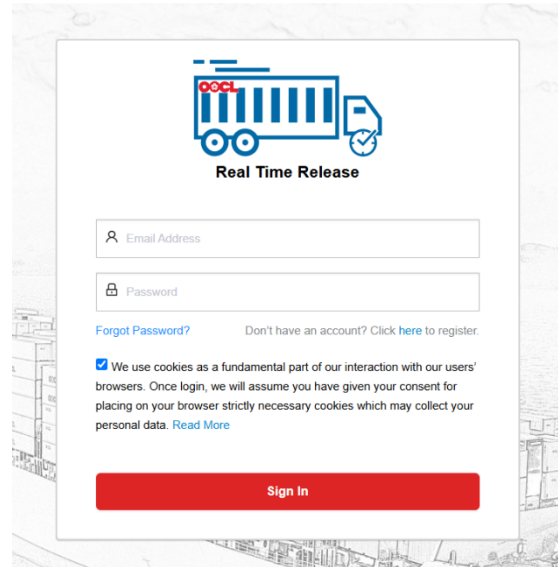
For more information, please visit our site.

RTR New Registration Form

The Real Time Release (RTR) platform site has a new login aesthetic and registration form.

This new format provides instant access to the online demurrage platform to help expedite the payment and cargo release process.

In addition, as RTR is now migrated to OOCL Account, there is increased security standards, as well as streamlined login across different OOCL applications utilizing a single email address.

For any questions on how to navigate through RTR or how to register, please contact OOCLECOM@oocl.com.

Real Time Release

- Email Address
- Password

Forgot Password?   Don't have an account? Click here to register.

☑ We use cookies as a fundamental part of our interaction with our users' browsers. Once login, we will assume you have given your consent for placing on your browser strictly necessary cookies which may collect your personal data. Read More

Sign In

Guest Account Registration

Personal Information

* Country/Region

* Name

| Mr. | First name | Middle name (O... | Last name |

* Email Address : (This email address is the Login ID)

Email address must be in the format of xxx@xxx.xxx

* Phone No.

| Country Code | — | Area Code | — | Local Code (Only number 0-... |

Company Name

Job Title

Department

Please grant me access to **Real Time Release Portal**

By registering, you confirm that you agree to the processing of your personal data by OOCL as described in our Privacy and Security Statement.

Agree & Submit

Real Time Release is a user-friendly tool that provides easy navigation and requires only a bill of lading number or a container number to start the process.

24/7 access to pay your demurrage charges. Once payment process is complete, you will receive an email confirmation, and your cargo should be released within 30-90 minutes.

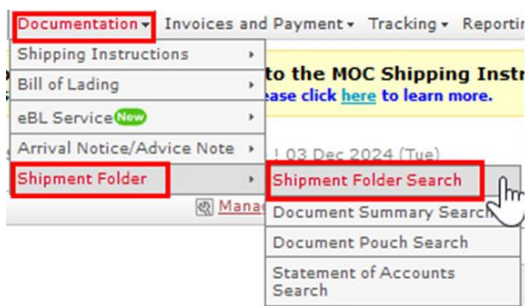# MOC- My OOCL Center

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Shipment Folder: Obtaining a Bill of Lading copy

My OOCL Center (MOC) has a centralized repository called "Shipment Folder" that allows shipment parties at destination (such as the consignee) to download essential documentation such as Bills of Lading copies, Arrival Notices and Invoices.
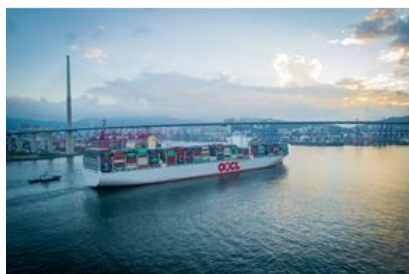
1 From the main menu, click on "Documentation" then "Shipment Folder" and select "Shipment Folder Search." Then search by the BL number ensuring to not include any prefixes.

Documentation ▾	Invoices and Payment ▾	Tracking ▾	Reportin

Shipping Instructions ▸
Bill of Lading ▸
eBL Service (New) ▸
Arrival Notice/Advice Note ▸
Shipment Folder ▸

to the MOC Shipping Instr
ase click here to learn more.
03 Dec 2024 (Tue)

Shipment Folder Search
Document Summary Search
Document Pouch Search
Statement of Accounts Search

2 If available, your desired Import related document can be found under the "Provided by OOCL" tab.

Details of the Shipment Folder

Required by OOCL	Provided by OOCL	User-Defined

All

All ☐	**Document Name**
☐	Bill of Lading - Copy Non-Freighted (Unsigned)

3 Select the corresponding "Download Icon" to view or print the bill of lading.

Actions

⬇

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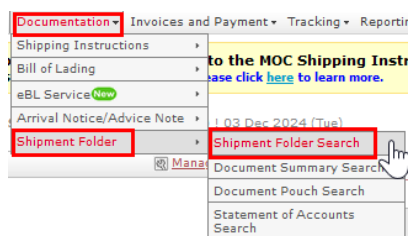## Pro-Tip: Documentation Upload

PRO TIP

Documentation Upload: Add Document

When a required document is not readily available within the "Required by OOCL" tab of the "Shipment Folder" feature of My OOCL Center(MOC), During these times, the best practice is to utilize the "Add Document" button.

Adding a document

1 Log into MOC. From the main menu, select "Documentation" then select "Shipment Folder" and click on "Shipment Folder Search."

| Documentation ▾ | Invoices and Payment ▾ | Tracking ▾ | Reportir |

Shipping Instructions ▸
Bill of Lading ▸ | to the MOC Shipping Instr
eBL Service(New) ▸ | ase click here to learn more.
Arrival Notice/Advice Note ▸ | 03 Dec 2024 (Tue)
Shipment Folder ▸ | Shipment Folder Search
Mana | Document Summary Search
Document Pouch Search
Statement of Accounts Search

2 Insert booking number and click on "Search."

3 If you cannot find the needed document name in the "Required by OOCL" tab (Auto Titles, Awkward Cargo Survey, etc.), click the "Add Document" button on the bottom right-hand corner of the page.

4 Choose your desired document name and then select your document from your computer by clicking "Browse". In the remarks field you can include container numbers, document version numbers, etc. Then click the "Save" button near the middle right of the page.

Shipment Folder Search

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
			OOCL MONTREAL 361E	Tomah, Wisconsin, United States	Montreal 14 Apr 2023, 07:00 EDT (estimated)	Southampton 26 Apr 2023, 10:00 BST (estimated)	Saint Neots, England, United Kingdom

Details of the Shipment Folder

Required by OOCL | Provided by OOCL | User-Defined

All ☐	Document Name	Booking Number	Received on	Uploaded Time	Uploaded from	Description/Remarks	Document Status:	Actions
☐	DG Certificate for International Transport						Requested	🔹
☐	Verified Gross Mass						Requested	🔹
☐	Shipping Instruction/BL Master						Requested	🔹
☐	Preliminary DG Certificate		21 Mar 2023, 15:55 CDT	21 Mar 2023, 15:55 CDT			Verified	🔹 🔹

Document Upload

If you upload multiple large documents the upload process may take over a minute. You will not be able to access any other OOCL online functions during this time.

Document Name: *	Select ⌄		☒
Select Document: *	Browse... No file selected. Tip		
Remarks:			

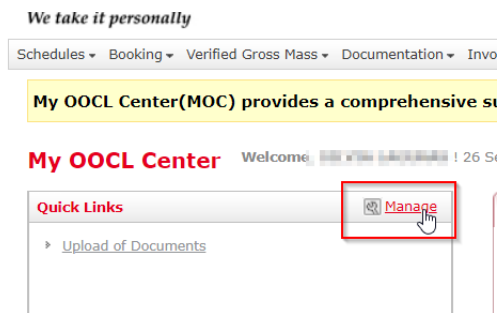| Document Name: * | Select ⌄ | | ☒ |
| Select Document: * | Browse... No file selected. Tip | | |
| Remarks: | | | |

Add Document

Cancel | Save

Did you know: you can set alerts to monitor documentation?

Within My OOCL Center (MOC), you have the ability to subscribe to email alerts for the documents you have submitted via the "Shipment Folder" feature to monitor its status and documentation acceptance.

How to set up subscription alerts:

1. On the MOC welcome page, you can select the manage button to access your customer profile.

2. In your profile, click on the "E-mail Subscriptions" tab.

3. Then scroll down to the "Shipment Folder" section, where you can select the types of Shipment Folder updates you would like sent to your email by clicking the corresponding box. To obtain an example of an alert, you can click the "sample" hyperlink for a preview.

For any other questions on MOC features, please contact OOCLECOM@oocl.com.