



CUSTOMER NEWSLETTER

December 20, 2024

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

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OOCL Unveils its Second 16,828 TEU Vessel, OOCL Iris

OOCL is pleased to unveil another brand new 16,828 TEU container vessel, the "OOCL Iris". This vessel is the second of ten new 16,000 TEU container ships ordered by OOCL and it is the first to be delivered by Nantong COSCO KHI Ship Engineering Co., Ltd. ("NACKS").



"Iris" not only refers to a type of flower but also represents OOCL's in-house IT system, the **Integrated Regional Information System**. Launched in 1999 as a groundbreaking innovation, it integrated the business processes of all OOCL offices worldwide, consolidating customer shipments and financial information into a single system and transforming the company's operations. Over the years, this system, through continuous upgrading by leveraging advanced technologies, has been one of the key factors in OOCL's ability to navigate challenges.

OOCL also leverages the latest technologies in vessel operations. The "OOCL Iris," along with her sister vessels, utilizes an intelligent integrated platform for efficient data collection, storage, and transmission. These vessels feature an advanced energy efficiency system that provides recommendations for speed optimization and trim adjustments. The system monitors real-time fuel consumption and power usage of the main engine, generator and boiler, offering valuable optimization suggestions.

In addition, the "OOCL Iris" has received three "Smart Ship" notations, as well as the Enviro-friendly notation (ENVIRO) and Sustainable notation (SUSTAIN-1) from the American Bureau of Shipping (ABS), highlighting OOCL's commitment to innovation and sustainability in maritime operations. For more information, visit our [site](#) for the full press release.

FAQ- EU Import Control System 2 (ICS2)

Since the launch of the new Import Control System 2 (ICS2) to submit the Entry Summary Declarations (ENS) for shipments destined to or transshipped via the European Union (EU) member states, here are the most frequently asked questions regarding ICS2 data elements:

1) What are the basic requirements needed within the shipping instructions (SI) if my shipments is destined to/transshipped via to EU member states, Norway, Switzerland and Northern Ireland?

- A complete and accurate cargo description.
- 6-digit Harmonized System (HS) code for each cargo description.
- The Economic Operators Registration and Identification (EORI) number of the consignee established in the EU (if available).
- House BL (HBL) information if applicable to the shipment.
- When Final destination (FND) is in EU member states, Norway, Switzerland and Northern Ireland, buyer & seller must be provided at House BL level or for straight BL (no HBL).

2) What are the action needed from shipper to meet the ICS2 requirements?

The shipper will need to determine whether the ENS information will be submitted directly to ICS2 on their own as a self-filer, or if they will request OOCL to submit it on their behalf. To be a self-filer, the respective party will need apply for the Economic Operators Registration and Identification (EORI) number before April 1, 2025. Further information can be found on the [European Commission](#) site.

3) Are there fees involved for OOCL to file ENS on customer's behalf?

Yes, applicable [tariff fees](#) will apply.

4) What is the requirement if my shipment is a straight BL and no HBL are issued for shipment(s) destined to EU member states, Norway, Switzerland and Northern Ireland?

You will need to provide the buyer and seller information for any of the 2 options below:

- **For self-filer:** Your SI must include the supplementary declarant EORI number (this would be the EORI of the party that is responsible to file the buyer & seller with ICS2).
- **OOCL filing on behalf of customer(s):** Please provide the seller & buyer company name and complete address within the SI.

5) What is the requirement if my shipment is a Master BL with HBL for shipment(s) destined to EU member states, Norway, Switzerland and Northern Ireland?

- **For self-filer:** Your SI must include the supplementary declarant EORI number (this would be the EORI of the party that is responsible to file the HBL shipper & consignee as well as the buyer & seller information with ICS2).
- **OOCL filing on behalf of customer:** Please provide the HBL shipper & consignee and seller & buyer company name and address within the SI.

6) Who should you contact if you have additional questions on ICS2?

Please contact our documentation team at 1-800-822-6625 or via email listed [here](#).

Service Updates- Marine Terminal Gate Schedule

The following marine terminal gates have announced they will be closed on December 25, 2024, and January 01, 2025, in observance of Christmas and New Year's Day in the United States/Canada:

USA:

- **Baltimore**
 - Ports America
- **Boston**
 - Conley Terminal
- **Charleston**
 - Wando Terminal
 - North Charleston Terminal
- **Houston**
 - Bayport Container Terminal
 - Barbours Cut Terminal
- **Long Beach**
 - LBCT
 - PCT
- **Los Angeles**
 - APMT
 - Everport LAS
 - Fenix Marine Services
 - YTI
- **Miami, Florida**
 - South Florida Container Terminal
- **Mobile**
 - APM
- **New Orleans**
 - Ports America NOLA
- **New York**
 - APM
 - Maher
 - Port Liberty NY
 - Port Liberty Bayonne
- **Norfolk**
 - VIG
 - NIT
- **Oakland**
 - Everport OAK
 - OICT
 - Trapac OAK
- **Richmond**
 - Richmond Marine Terminal
- **Savannah**
 - Georgia Ports Authority
- **Seattle**
 - T5, T18 and T30
- **Tacoma**
 - Pierce County Terminal
- **Tampa**
 - Port of Tampa

Canada:

- **Halifax**
 - PSA Halifax
- **Montreal**
 - MGT Cast Terminal
 - MGT Racine Terminal
 - Termont Montreal
- **Prince Rupert**
 - DP World Prince Rupert
- **Vancouver**
 - Vanterm
 - Deltaport
 - Centerm

MOC: Shipping Instructions Amendments



MOC- My OOCL Center



Shipping Instructions Amendments

My OOCL Center (MOC), allows customers to submit and amend shipping instructions (SI) submitted via the Shipping Instructions Module.

- 1 After an SI has been submitted, navigate to:
Documentation – Shipping Instructions - Search

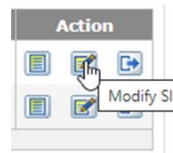
Documentation	Invoices and Payment	Tracking	Reporting
Shipping Instructions	Shipping Instructions Submission		
Bill of Lading	Templates		
eBL Service	Drafts		
Arrival Notice/Advice Note	Marks and Numbers		
Shipment Folder	Cargo Descriptions		
	Search		

- 2 Within the search feature you can search by an individual Booking/BL number, or by Submission Date Range.

Shipping Instructions / Amendment Search

Search by	
A maximum of the previous 6 months can be displayed.	
Submission Date Range:	From: 28 Nov 2024 To: 12 Dec 2024
Booking Number:	
Bill of Lading Number:	
Reference Number:	Select

- 3 Once you have located the shipping instructions that you would like to amend, click on the “Modify SI” icon under the Actions column.



- 4 Once SI amendments are complete click the **Validate SI** button to submit for review by our documentation team.

If B/L has been Created

If your SI has been prepared as a Bill of Lading, you will receive a **SI Modification Warning**. Once accepted, this will allow you to view your BL and submit an amendment to our documentation team using the **Amendment Request** button.

SI Modification Warning

The bill of lading has already been prepared for this shipping instruction. If you continue, you can view and create amendment request for Bill of Lading. Do you want to continue?

Cancel Continue

Amendment Request



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Pro-Tip: Arrival Notice

PRO TIP

Arrival Notice

My OOCL Center (MOC) features an email subscription to receive Arrival Notices (AN). In addition, you can view and print AN within the platform.

MOC Features:



Receive Arrival/Advice Notices by e-mail.



Search for Arrival/Advice Notices by bill of lading number, container number, vessel name or ETA.



Print Arrival/Advice Notices in batch.



Share access to Arrival/Advice Notices with associates.

Steps:

1

Login to My OOCL Center by visiting our site.

2

On the main menu, under “Documentation” option, select Arrival/Advice Notices. Then select “Sign-up for A/N print.”

3

Submit Request. Once approved by OOCL, update user profiles to allow users to view and print arrival/advice notices.

4

To subscribe to receive Arrival Notices via email, click on “Administration” then select “My Profile” and “Email Subscriptions.” Check the desired subscription to receive AN either batch or single.



For more information on how to navigate through MOC, please contact our e-commerce team at: OOCLECOM@oocl.com.

Results:



24/7 Access



Easy download of Arrival Notice copy



Seamless Customer Service Experience



Quicker turnaround time



Notification alerts to receive Arrival Notices by e-mail when it is uploaded by OOCL



Print Arrival Notice



View of document amendment version history

Holiday e-Card Contest

OOCL hosts an annual tradition of a holiday season e-Card contest for its employees and their children to encourage creativity and to spread the warmth of the holiday season. The e-card designs for this year are featured in the pictures below.

We wish our customers a safe holiday season and Merry Christmas. With the coming of a new year, wishing you and your families a prosperous 2025 that will bring joy, health, and success.

OOCL is committed to creating value to your business, and to remaining a vital link to world trade.

