



CUSTOMER NEWSLETTER

October 11, 2024

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

Follow us:



Join us at the Breakbulk Americas Conference 2024

Visit OOCL's booth at the Breakbulk Americas Conference 2024 where our specialists will be ready to discuss your breakbulk and project cargo needs.

The conference will be held on October 15th through the 17th at the George R. Brown Convention Center Houston in Houston, Texas.

We will be at the Exhibit L13 to explore how our global network and dedicated services can support your business.

A large banner featuring a low-angle shot of a yellow OOCL container being hoisted by a crane against a clear blue sky. The banner includes the OOCL logo with the tagline 'We take it personally', the event title 'BREAKBULK AMERICAS OCT 15-17 2024', the dates and location 'October 15-17 Houston, Texas', and the booth number 'Exhibit L13'. The main headline reads 'From Port to Purpose: We Deliver!' followed by a call to action to connect with the project cargo team at Exhibit L13.

OOCL
We take it personally

BREAKBULK
AMERICAS OCT 15-17 2024

October 15-17
Houston, Texas
Exhibit L13

From Port to Purpose:
We Deliver!

Connect with our project cargo team, who have the expertise to take on any special project, at **Exhibit L13**.



6,000+
Attendees



300+
Exhibitors



450+
Global Shippers



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Important Update: EU Import Control System 2 (ICS2)

Pursuant to the Release 3 of the European Union (EU)'s customs pre-arrival safety and security system called Import Control System 2 (ICS2), please note the following updates:

OOCL will commence Entry Summary Declarations (ENS) filing into ICS2 for all shipments import to or transshipped via EU countries, plus Norway, Switzerland and Northern Ireland **on or after November 4, 2024**.

ICS2 Data Requirements

Regarding the data element of ENS required by ICS2, please ensure that you provide complete and accurate shipping instructions (SI) before the SI cutoff closing time.

The following ENS data elements should be included:

- A complete and accurate cargo description.
- 6-digit Harmonized System (HS) code for each cargo description.
- The Economic Operators Registration and Identification (EORI) number of the consignee established in the EU, if such a number was assigned to this party, or the full address of the consignee, including the P.O. box number, postal code, sub-division code, city, and country.
- Buyer and seller information is required for place of delivery in EU member states, Norway, Switzerland, and Northern Ireland for the Straight Bill of Lading.
- Customs Union and Statistics Number (CUS code) for harmless and dangerous goods (DG) chemicals if applicable, as maintained in the European Customs Inventory of Chemical Substances (ECICS).
- EORI number of the supplementary declarant (Self-filer on Buyer and Seller Information or House Bill of Lading Information).

Failure to Provide Information

If your shipping instructions (SI) are not received on time, we will be unable to complete the advanced filing of customs declarations as required by the regulations.

As a result, we will have to strictly enforce the **"No MRN/ No load" policy**. This means that OOCL will be unable to load your shipments without a valid MRN (Movement Reference Number) from EU Customs.

For those who prefer OOCL to file house bill information on your behalf, additional information will be required starting December 2024. We shall provide you with detailed requirements in our next customer advisory.

For more information, please visit our [site](#).

Shipping Instructions Type of Submissions

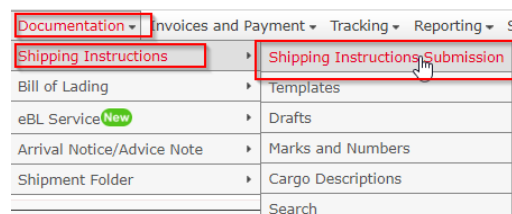


OOCL provides multiple ways on how our customers can submit their Shipping Instructions (SI). From an online customized template to EDI options that are catered to fit each individual business needs.

For any questions regarding shipping instructions submissions via My OOCL Center (MOC), please contact OOCLCOM@oocl.com.

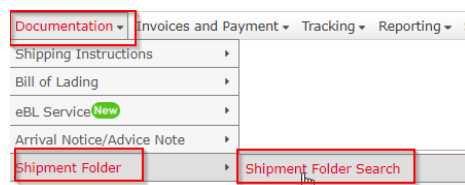
1 MOC Shipping Instruction Submission:

Using the Shipping Instruction Submission feature allows customers to submit and amend shipping instructions from a one-stop shop within My OOCL Center. This method further allows customers to create shipping instruction templates for use with future bookings.



2 Via MOC Shipment Folder:

Uploading shipping instructions to the Shipment Folder is ideal for customers that utilize their own in-house shipping instruction forms.



Using the Shipment Folder feature, customers are provided proof of submission via folder time stamps as well as document status.

| Document Name | Booking Number | Received on | Uploaded Time | Uploaded From | Description/Remarks | Document Status | Actions |
|---|----------------|-------------|---------------|---------------|---------------------|-----------------|---------|
| <input type="checkbox"/> AIS (for US laden cargo) | 01/01/2019 | | | | | Requested | |
| <input type="checkbox"/> Preliminary DG Certificate | 01/01/2019 | | | | | Requested | |
| <input type="checkbox"/> DG Certificate for International Transport | 01/01/2019 | | | | | Requested | |
| <input type="checkbox"/> Shipping Instructions/BL Master | 01/01/2019 | | | | | Requested | |
| <input type="checkbox"/> Verified Gross Mass | 01/01/2019 | | | | | Requested | |

3 EDI:

Customers set up for EDI submission of bookings are additionally able to submit shipping instructions. These are then addressed by OOCL documentation teams. For more information about EDI setup, please visit our [site](#). For EDI questions, please contact client.services@cargosmart.com.

4 E-mail :

OOCL customers can e-mail shipping instructions directly to appropriate documentation teams outlined [here](#).

MOC: Project Cargo Online Booking Submission



MOC- My OOCL Center

Project Cargo

REACHING NEW HEIGHTS



Online Booking Submission

BENEFITS



Easy Booking Templates



Faster Booking Confirmation



Seamless Customer Service Experience

FEATURES



Speed to the Market

Our service offerings provide you with superior quality and fast response.



Experienced Professionals

We understand your special cargo needs that requires attention to details.



Safe and Secure

We provide expertise in handling and stowage of your oversized cargo.



Special Equipment

Investing in the latest equipment and technology is our priority. From open tops to flatracks and super racks, there is flexibility to accommodate your cargo needs and transport it safely.

1 Login to My OOCL Center.

2 Establish Rate Quote

Prior to submitting your online booking via My OOCL Center, please contact NAPCRQ@oocl.com to ensure you have a valid rate for your cargo.

3 Login to MOC

Click on the "Booking" option from the main menu and then select "Booking Request."



4 Booking Request Module

After clicking on the "Booking Request" option, a blank booking screen will be generated. Please fill out all fields that have a "*" by it as these are mandatory.

- Insert Service Contract or Rate Reference#
- Add Party Information- Shipper/Forwarder is required.
- Cargo Nature- choose "**Awkward**" from the menu regardless of In-Gauge or Out-of-Gauge status. This will activate your cargo dimension fields and ensure your booking request is received by our Project Cargo booking team.
- Fill out the routing with origin and destination city.

5 Container Information and Cargo Dimensions

Please ensure the unit selected is in meters as OOCL does not accept awkward cargo measurements in feet.

Fill out the quantity, size type, cargo weight, cargo dimensions including length, width, height and choose unit in meters.

Note: We do not accept requests for "40' Flat Rack Height Adjustable."

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Pro-Tip: Verifying Dates on Bookings

PRO TIP

Verifying Dates on Bookings

To facilitate the viewing of important elements within your export shipments such as booking status, cutoff date and documentation deadlines, you can find information in one stop utilizing our online platform My OOCL Center (MOC).

Shipment Details Feature

Step 1: Login to MOC with your credentials.

Step 2: In the middle of the page, you can perform a search by selecting the radius button for “Shipment Details” option and input the booking number. Then click on the “Search” button.

Search

Search by:

☐ Cargo Tracking ☒ Shipment Details ☐ Shipment Folder

Bill of Lading Number:

Booking Number:

Container Number:

Reference Number:

Select

Shipment Details

Search by

Shipment Details - Booking Number

Last Modified: 07 Oct 2024, 11:48 Local

Shipment Information

Carrier: OOCL

Status

Booking Status: Confirmed [\(Legal Disclaimer\)](#)

Booking Status Remark: Shipment Confirmed

Internet Booking Reference Number:

Status of Container: Fully Received

Shipping Instructions

SI Cutoff Time: 08 Oct 2024, 16:00 PDT

SI Status: Received (04 Oct 2024, 13:02 Local)

Internet SI Reference Number: submitted on 04 Oct 2024,

Advantages



24/7 Access and Availability



User-friendly Platform



Accurate Data and Information

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North America Network News Map

The North America News Map is a feature within OOCL.com site which provides visibility into facility and port disruptions including holiday closures and weather alerts.

The news database is updated daily by our operations team to provide the most upstream information within the shipping industry. Please find below steps on how to access it.

Alternatively, you can visit the direct link: <https://n2c3news.home.oocl.com/#/>



North America Network News



Terminal and Gate Closures.



Rail delays and closures.



Truck power and chassis capacity.



Holiday and weather updates affecting the network.

How to Access it?

- 1 Visit our site at oocl.com.
- 2 Select your desired location on the top left corner of the page for either: US, Canada or Mexico.
- 3 Click on "Local Information" from the main menu and then select "North America Network News."



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