



CUSTOMER NEWSLETTER

February 14, 2025

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

Follow us:



OOCL Carbon Calculator and Well-to-Wake

OOCL remains committed to helping our customers achieve the lowest carbon footprint with their end-to-end supply chain. With OOCL's Carbon Calculator, customers have the ability to measure carbon emissions for every single shipment, anytime and anywhere.

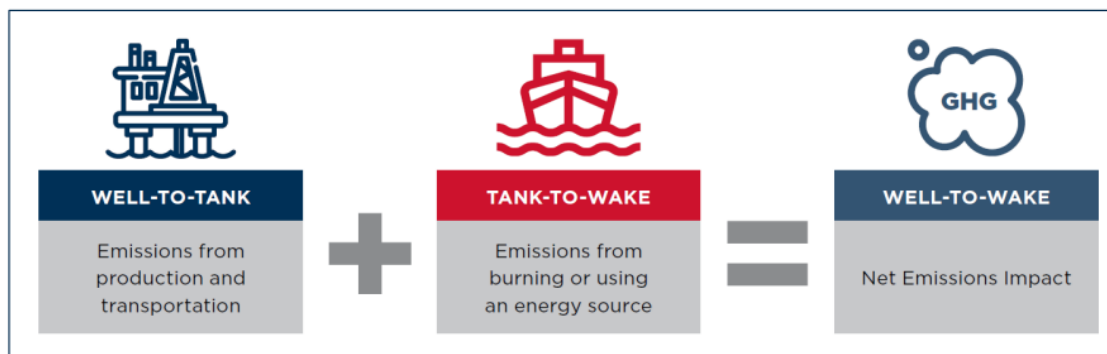



OOCL Carbon Calculator

The online calculator is based on certain assumptions, including the data entered into the tool and OOCL's vessel fleet carbon dioxide equivalent (CO₂e) emissions data, using Clean Cargo Methods. The door emission figure uses the average distance from center of the city.

The options of Tank-to-Wake (TTW) and Well-to-Wake (WTW) CO₂e emissions are also available within tool, assuming 100% vessel capacity utilization. Image 2 below provides an example of results via the Carbon Calculator. WTW CO₂e emissions, which represents Well-to-Tank plus Tank-to-Wake carbon emissions, can now be found within the Shipment Details feature of My OOCL Center (MOC), as well as in OOCL booking acknowledgments.

For more information on OOCL's online Carbon Calculator, please visit our [site](#).




 **OOCL Carbon Calculator**

Origin :
Long Beach, Los Angeles, California, United States

Destination :
Shanghai, China

Cargo Volume :
2 TEU

Cargo Nature :
Dry

Emission Type :  Well-to-Wake(WTW)

Add Shipment

Reset

Calculate

Long Beach, Los Angeles, California, United States → Shanghai, China

Cargo Volume: 2 TEU

Cargo Nature: Dry

Lowest Emission Route

Long Beach → Shanghai

Total Distance
11,413 km

Lowest CO₂e Emissions (WTW)
869.26 kg

Details ▾

Service Updates- Marine Terminal Gate Schedule

The following marine terminal gates have announced they will be closed on February 17, 2025, in observance of President's Day (USA) and Family Day (Canada):

USA:

- **Boston**
 - Conley Terminal
- **Long Beach**
 - PCT
- **Los Angeles**
 - Everport LAS
 - YTI
- **New York**
 - Port Liberty NY
 - Port Liberty Bayonne
- **Oakland**
 - Everport OAK (1st shift)
 - OICT (1st shift)
 - Trapac OAK (1st shift)
- **Seattle**
 - T5, T18
- **Tacoma**
 - Pierce County Terminal

- **Tampa**
 - Port of Tampa

Canada:

- **Halifax**
 - PSA Halifax
- **Montreal**
 - MGT Cast Terminal
 - MGT Racine Terminal
 - Termont Montreal
- **Prince Rupert**
 - DP World Prince Rupert
- **Vancouver**
 - Vanterm
 - Deltaport
 - Centerm



OOCL.com Feedback & Contact Us



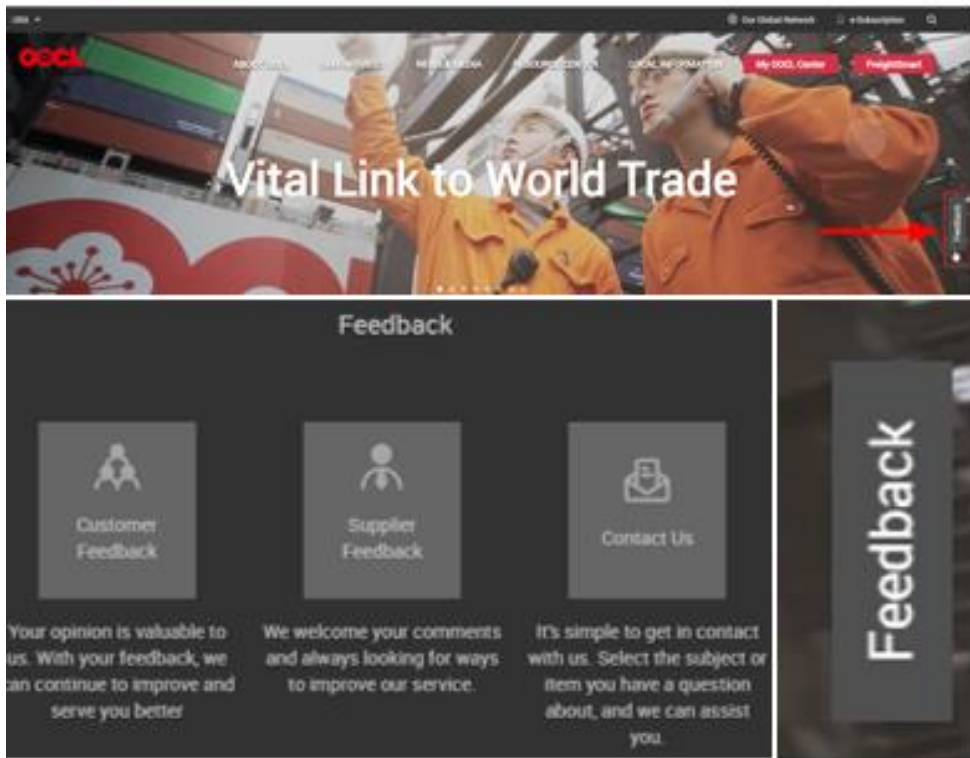
OOCL.com Feedback



Providing Feedback via OOCL.com

OOCL.com allows customers to provide both customer and vendor feedback with just one click.

Click on the “Feedback” button on the far-right center end of the page. Fill out the desired form, completing all fields with an (*) and click submit.



Additionally, customers can utilize the “Contact Us” option to inquire about various subjects regarding our products and services.

[Contact Us](#)

Please send us your suggestions and inquiries using the form below. All mandatory fields are denoted by *. For **Rate Inquiry**, please click [here](#) for contacting our sales team.

* Contact Reason

eBL Blockchain Service – Product Information
CargoTracking Inquiry
e-Form
FreightSmart - Product Information
General
Job Application - General
Job Application - Sea Staff
My OOCL Center
Press & Media
Local Sailing Schedule
Technical Problem



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MOC: Detention and Demurrage Calculator



MOC- My OOCL Center

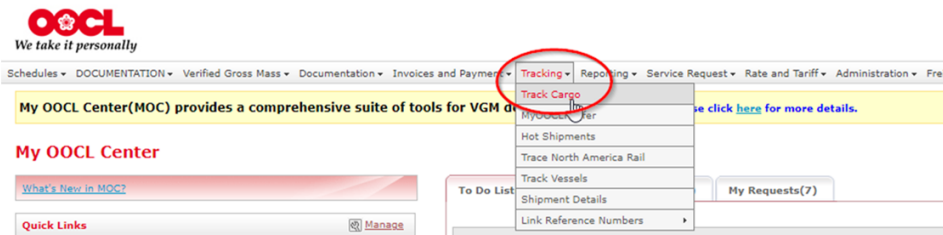


Detention and Demurrage Calculator

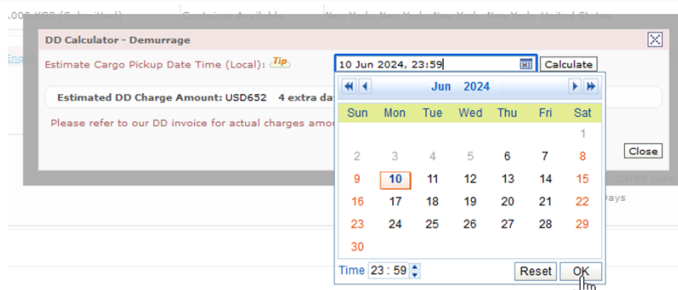
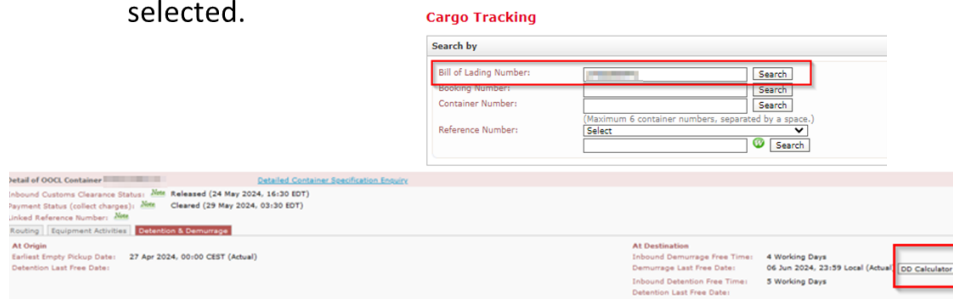
My OOCL Center features a detention and demurrage (DD) calculator for import shipments. To access this feature, the following requirements are needed:

1. You must access the DD calculator through the Tracking module and search by **BL Number** only
2. You must be a **party to the BL**.
3. The **Last Free Day (LFD)** information needs to be available.

- 1 Login to MOC and from the main menu, select "Tracking" and then click on "Track Cargo"



- 2 Input the desired bill of lading number and click on the "Search" button. Then click on the "Detention and Demurrage" tab. To start utilizing the DD calculator feature, click on the "DD Calculator" button and click on the calendar icon to select the desired pickup date. The calculator will automatically calculate the estimated DD charges based on the date selected.



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Pro-Tip: Last Free Day

PRO TIP Last Free Day

My OOCL Center allows you to view the demurrage and detention Last Free Day (LFD) for import containers on your bills of lading using My OOCL Center or OOCL's public website.

1

Log into MOC

Log into your "My OOCL Center" at www.oocl.com with your user ID and password.

2

Use the search box on the MOC welcome page

Enter the bill of lading number and select "Shipment Details."

3

Shipment Details

Scroll down the page and there will be LFD information under the "Detention & Demurrage Information at Destination" section.

Detention & Demurrage Information at Destination

4

Searching via OOCL.com

- LFD can also be viewed via OOCL.com using the tracking search feature. Go to www.oocl.com and under "Tracking" type, choose "Container #" from the dropdown and enter the container number and hit search.

- Choose the "Detention and Demurrage" tab in the tracking details to view the last free day information.



Last Free Day Alert Features:



Accurate Data and Information



Quickest way to obtain information



User-friendly Platform



24/7 Access and Availability

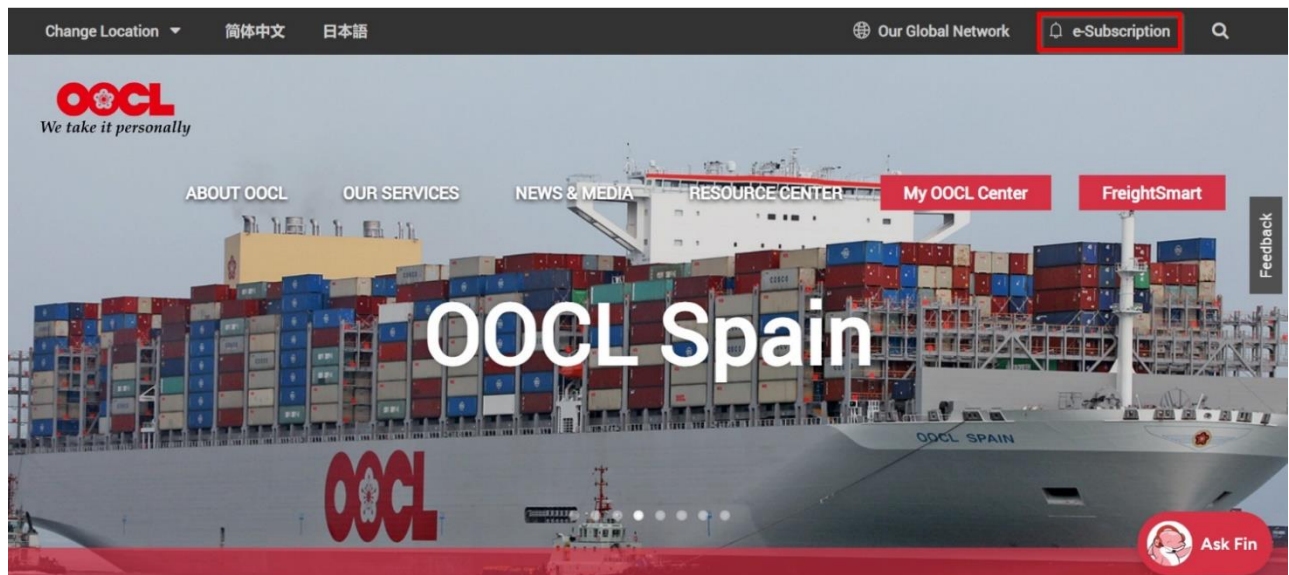
Did You Know: You can Subscribe to Receive Local News Alerts?

Our local news email subscription will provide you with the most up to date information on any service changes and adjustments, new products, terminal closures, and other relevant news.

To signup, please follow the steps below.

How to setup Local News subscription:

1. Go to OOCL.com.
2. Click on "e-Subscription" menu option (top right corner of the page).
3. Fill out the following required fields:
Email Address, Name, Company Name and Company Location (origin country).
4. Under "e-Subscription Customization" section, click on "Local News" tab.
5. Then click on "Add Country & Region" button and select the North American countries of your choice.
6. Click on "Add" button and then "Submit" button.



e-Subscription

e-Subscription

Change Subscription

Remove Subscription

Thank you for your interest in OOCL.com's subscription service.

By subscribing to e-Subscription you will receive sailing schedule updates via email. Simply complete the form below to take advantage of this free service. All mandatory fields are denoted by *.

* Email Address

* Name

* Company Name

* Company Location

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