



## CUSTOMER NEWSLETTER

March 28, 2025

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*We take it personally*

### OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

### Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

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## OOCL Account: Simplifying Your Online Experience

“OOCL Account” is our integrated platform that utilizes a single email address to access My OOCL Center (MOC) and other online service tools. It employs a higher standard of security while still allowing streamlined accessibility.

### Enhanced Features:

- OOCL Account provides an upgraded booking form within MOC that offers a seamless booking experience and a new design. You can make a booking request in only 3 easy steps. The form features system recommendations based on previous booking data.
- Online tools supported by OOCL Account include MOC, the Global Cargo Release (GBCR), IQAX eBL, FreightSmart and Real Time Release (US only).
- The intent of OOCL Account is to bring together all online applications under one umbrella— simplifying your interaction with us.

### Upgrade your Account:

- To upgrade your account, simply follow [these steps](#) . For additional questions, please contact [OOCLCOM@oocl.com](mailto:OOCLCOM@oocl.com).

**Note:** Effective April 7, 2025, you will no longer be able to login with your MOC user ID and password credentials. At that time, it will be required to use the OOCL Account email address.



## OOCL ACCOUNT



### Centralized

Access to different OOCL Applications utilizing the same email login credentials.



### Secure

Built on a cloud platform that provides a robust and secure environment.



### Accessibility

It offers one place to manage administrative settings including access control.



### Online Tools

Provides access to multiple online service platforms with a single email login.



My OOCL Center



## OOCL Received BNSF 2024 Sustainability Award Plaque

On February 18, 2025, BNSF presented OOCL with the 2024 Sustainability Award plaque.



Each year, BNSF recognizes award recipients in one of several categories including sustainability, supply chain efficiencies and recognizing companies that stand out as industry leaders.

Receiving this award reflects OOCL's ongoing commitment to sustainability, as it has made significant progress in reducing supply chain emissions by investing in eco-friendly and dual-fuel vessels, advancing low-carbon shipping practices, and using cleaner fuels such as biofuel. Additionally, OOCL has implemented advanced technologies to enhance operations and increase energy efficiency.

As this achievement is celebrated, OOCL looks forward to further sustainability collaborations with all partners to reduce emissions and promote a greener future.



## Did you know: There are Multiple Ways to Submit VGM?

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Verified Gross Mass (VGM) is the total gross mass of a packed container which includes the cargo weight, block and bracing materials, and container tare.

OOCL encourages the use of electronic submission of VGM to avoid potential delays in the loading of your cargo onto the vessel.

### VGM via EDI

OOCL supports VGM declaration via EDI and we accept the following EDI standard: VGM Submission (VERMAS) or Shipping Instruction (IFTMIN / 304). For further inquiries on EDI setup and parameters, please contact [client.services@cargosmart.com](mailto:client.services@cargosmart.com).



**Did you know?**

### VGM via OOCL Mobile App

Click on the “SI & VGM” icon from the menu at the bottom of the app and then login with your My OOCL Center credentials. To begin the process, insert the booking number. Either type the information manually or scan the VGM document to ease the process.

### VGM via Excel File on OOCL.com

1. Download the Excel Form using this [link](#) and then open the Excel file.
2. On the “Declaration” tab, read the General Usage Agreement.
3. Click the “I Agree” box.
4. Open the “VGM Template” tab.
5. Enter information for at least the minimum required data fields listed below and in red font on the Excel Form:
  - Carrier = “OOCL” (This will self-populate as you enter container #)
  - Booking #
  - Container #
  - Verified Gross Mass
  - VGM Unit (select kilograms or pounds using the drop-down arrow)
  - Authorized Person (information must be entered in ALL CAPS)

### VGM via My OOCL Center (MOC)

Within MOC, there is a VGM module that allows you to submit your VGM via the VGM Declaration form that features 2 methods: Method 1 and Method 2. The latter method requires tare and cargo weight. For questions on how to submit VGM via MOC, please contact [OOCLCOM@oocl.com](mailto:OOCLCOM@oocl.com).



# MOC: Sailing Schedule Subscription

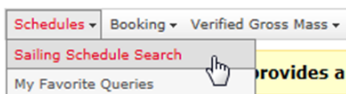


## MOC- My OOCL Center



### Sailing Schedule Subscription

- 1 Log into MOC and click on “Schedules” from the menu and then on “Sailing Schedule Search”.



- 2 Search for your desired port pairs and sailing date range. Then click on the “Search” button.

Search by Collapse

Required.

My Favorite Query: Select

Intended Date Range: Sailing within 6 weeks from 29 Dec 2023 Arrival within 2 weeks by 11 Feb 2024

Origin City: New York, New York, New York, United States

Destination City: Mundra, Gujarat, India

Service: Dry/Reefer

Cargo Nature: Merchant (CY)

Door Pickup: Merchant (CY)

Door Delivery: Merchant (CY)

- 3 After the search results populate, click on the button “Save as My Favorite Query.” A pop-up screen will ask the name of your favorite query. Type the name and click on the “Save” button.

Shortest Estimated Transit Time: 33 days (from departure at origin to arrival at destination)  
If the "Book" column is blank, we are unable to accept new bookings for the respective vessel due to operating constraints or missed cutoff date.

Book	Origin	CY Cutoff	Port of Load (POL)	ETD at POL	Port of Discharge (POD)	ETA at POD	Final Destination (thru) (FND)	ETA at FND	Vessel/Voyage	Service	Cargo Nature	CO2 Emissions (KG/TEU)	Transit Time (Days)	Origin	Destination
Book	New York	29 Dec (Fri) 17:00	New York	31 Dec (Sun)	Mundra	19 Feb (Mon)	Mundra	19 Feb (Mon)	30 COSCO AUCKLAND 055W	SEA	Reefer	-	1894.32	CY	CY
Book	New York	02 Jan (Tue) 17:00	New York	05 Jan (Fri)	Mundra	13 Feb (Tue)	Mundra	13 Feb (Tue)	39 SEAGRAM BEACON 3248	SEA	Dry/Reefer	686.14	1271.01	CY	CY
Book	New York	15 Jan (Mon) 17:00	New York	17 Jan (Wed)	Mundra	26 Feb (Mon)	Mundra	26 Feb (Mon)	40 SEATTLE C 022W	SEA	Reefer	-	1894.32	CY	CY
Book	New York	12 Jan (Fri) 16:00	New York	18 Jan (Thu)	Mundra	20 Feb (Tue)	Mundra	20 Feb (Tue)	33 APL LIE HAVRE 3249	SEA	Dry/Reefer	751.10	1391.35	CY	CY
Book	New York	16 Jan (Thu) 16:00	New York	19 Jan (Fri)	Mundra	05 Mar (Tue)	Mundra	05 Mar (Tue)	46 SEAGRAM GANGES 3251	SEA	Dry/Reefer	751.10	1391.35	CY	CY
Book	New York	19 Jan (Thu) 16:00	New York	24 Jan (Wed)	Mundra	27 Feb (Tue)	Mundra	27 Feb (Tue)	34 APL SINGAPORE 3250	SEA	Dry/Reefer	751.10	1391.35	CY	CY
Book	New York	19 Jan (Thu) 16:00	New York	24 Jan (Wed)	Mundra	11 Mar (Mon)	Mundra	11 Mar (Mon)	47 COSCO PERMAN 020W	SEA	Reefer	-	1894.32	CY	CY
Book	New York	30 Jan (Tue) 16:00	New York	02 Feb (Fri)	Mundra	12 Mar (Tue)	Mundra	12 Mar (Tue)	39 APL SHANGHAI 4201	SEA	Dry/Reefer	826.18	1530.42	CY	CY
Book	New York	06 Feb (Tue) 16:00	New York	09 Feb (Fri)	Mundra	19 Mar (Tue)	Mundra	19 Mar (Tue)	39 APL SOUTHAMPTON 4202	SEA	Dry/Reefer	826.18	1530.42	CY	CY

Save as My Favorite Query Print Download as Excel

- 4 After saving your favorite query, go back to the top and click on “Schedules” from the main menu and then click on “My Favorite Queries.” Click on the “Update” link to update your subscription with the desired frequency and delivery method.



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## Vessel Tracking on OOCL.com



The OOCL website features vessel tracking solutions indicating potential delays such as diversion, congestion, weather, or holidays.

To begin your search:

1. Go to [oocl.com](https://oocl.com).
2. Click on the drop-down menu and select “Vessel”.
3. Type the vessel name.
4. Click on the “search” button.
5. Slide the CAPTCHA verification puzzle.

The search results will provide details on the arrival and departure on a port level. If there is a delay, it will be indicated in the “remarks” column.

**Vessel Tracking**

Search Result

NOTICE: The information shown is for indication only.

Carrier: OOCL Vessel: OIT - OOCL IRIS Voyage: All Port: All  
Date Range: 25 Feb 2025 - 20 May 2025

Port	Arrival			Departure			Remarks
	Local Time	Service	Voyage	Local Time	Service	Voyage	
Savannah	25 Feb 2025, 16:50 Tue (actual)	ECX1	001W	27 Feb 2025, 01:27 Thu (actual)	ECX1	001W	Delayed : Port Rotation Changed, Dela...
Laem Chabang	03 Apr 2025, 07:00 Thu (estimated)	ECX1	001W	04 Apr 2025, 16:00 Fri (estimated)	ECX1	002E	
Cal Mop	06 Apr 2025, 10:00 Sun (estimated)	ECX1	002E	07 Apr 2025, 12:00 Mon (estimated)	ECX1	002E	
Hong Kong	10 Apr 2025, 10:00 Thu (estimated)	ECX1	002E	11 Apr 2025, 10:00 Fri (estimated)	ECX1	002E	
Yantian	11 Apr 2025, 18:00 Fri (estimated)	ECX1	002E1	13 Apr 2025, 06:00 Sun (estimated)	ECX1	002E	
Xiamen	14 Apr 2025, 02:00 Mon (estimated)	ECX1	25001W	14 Apr 2025, 18:00 Mon (estimated)	ECX1	25002E	
Shanghai	16 Apr 2025, 04:00 Wed (estimated)	ECX1	001W	17 Apr 2025, 03:00 Thu (estimated)	ECX1	002E	
Panama Canal	07 May 2025, 21:00 Wed (estimated)	ECX1	002E	08 May 2025, 15:00 Fri (estimated)	ECX1	002E	
New York	13 May 2025, 13:00 Tue (estimated)	ECX1	002E	16 May 2025, 06:00 Fri (estimated)	ECX1	002W	
Savannah	18 May 2025, 08:00 Sun (estimated)	ECX1	002W	19 May 2025, 20:00 Mon (estimated)	ECX1	002W	

Port Call 1 to 10 of 10

## OOCL Attends the Traffic Club of New York's Annual Dinner

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On February 20, 2025, the OOCL North America East sub-region sales team attended the 119th Annual Dinner hosted by the Traffic Club of New York (TCNY). The prestigious event gathered logistics professionals from various sectors, including maritime, intermodal, rail, motor carrier, port, forwarding, warehousing, and allied distribution. It underscored the importance of collaboration and networking within the industry.

This year's Annual Dinner attracted a record crowd, highlighting the strength of the logistics community. Attendees celebrated industry achievements and honored students through the TCNY Scholarship Program.

Founded in 1906, the first annual dinner was held in 1907 at the old Waldorf-Astoria hotel where TCNY's headquarters was located until 1928, when the hotel was demolished and the Empire State Building was constructed.

Established in 2000, the TCNY Scholarship Program demonstrates the ongoing efforts of the New York/New Jersey shipping community in offering educational, personal and professional growth opportunities to students of various backgrounds. By supporting future talent, the program strengthens the industry's workforce and ensures its continued success.

