



CUSTOMER NEWSLETTER

July 3, 2025

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

Follow us:



OOCL Receives the 2025 Recognized Ocean Carrier Award



OOCL is pleased to announce that during the Agriculture Transportation Coalition (AgTC) annual dinner, we were honored to receive the 2025 Recognized Ocean Carrier Award.

The award is a result of the Ocean Carrier Performance Survey, where each ocean carrier is ranked by the AgTC members—a direct voice of our customers. This recognition reflects the dedication of our OOCL team providing sustainable ocean transport solutions for the agricultural community.

The survey ranks the different ocean carriers on the following criteria: availability of equipment, availability of space on vessels, document accuracy and efficiency, willingness to accept export documentation as late as possible, advertised vs. actual vessel schedule and transit time, etc.

For more information about this conference, please visit <https://agtrans.org/>.



July Marine Terminal Gate Closures

The following US Marine Terminal Gates have announced they will be closed on **July 4, 2025**, and/or **July 7, 2025**, in observance of Independence Day and Bloody Thursday, respectively, in the United States:

- **Baltimore**
 - Seagirt
- **Boston**
 - Conley Terminal
- **Charleston**
 - North Charleston Terminal
 - Wando Terminal
- **Houston**
 - Bayport Container Terminal (**Open 7/7**)
 - Barbours Cut Terminal (**Open 7/7**)
- **Long Beach**
 - LBCT
 - PCT
- **Los Angeles**
 - Fenix Marine Services
 - YTI (**Open 1st Shift**)
 - Everport (LAS)
- **Miami, Florida**
 - South Florida Container Terminal
- **Mobile**
 - APM (**Open 7/7**)
- **New Orleans**
 - Ports America (NEW) (**Open 7/7**)
- **Norfolk**
 - Virginia International Gateway (VIG)
 - Norfolk International Terminals (NIT)
- **New York**
 - APM
 - Maher
 - Port Liberty NY
 - Port Liberty Bayonne
- **Oakland**
 - Everport OAK (**Open 7/7 2nd Shift- (chargeable day)**)
 - OICT (**Open 7/7**)
 - Trapac OAK (**Open 7/7**)
- **Savannah**
 - Georgia Port Authority
- **Seattle** (**Closed July 4 & July 7**)
 - T5 and T18
- **Tacoma** (**Closed July 4 & July 7**)
 - Pierce County Terminal
- **Tampa**
 - Port of Tampa



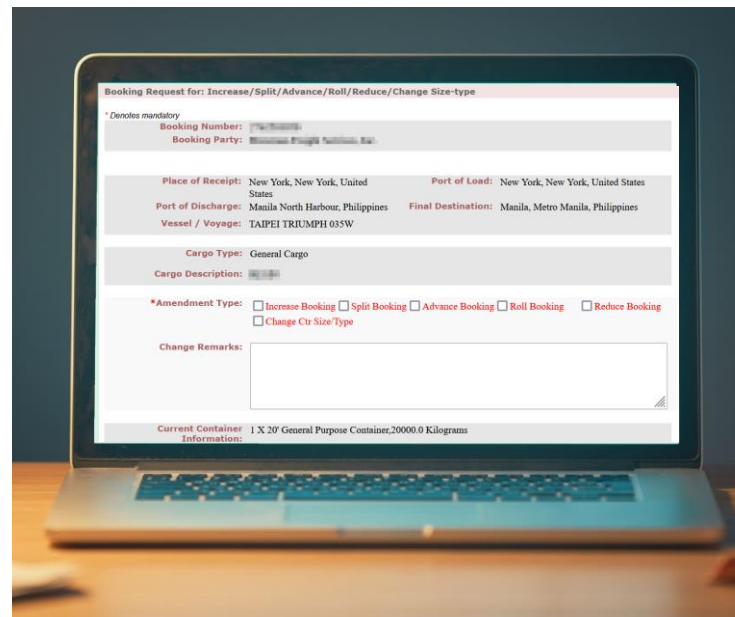
Submit Your Booking Amendments with Ease!



My OOCL Center- Service Request

My OOCL Center (MOC), OOCL's shipment management tool, has a feature called Service Request, that allows you to request a booking amendment, such as rolling, advancing, reducing, or canceling a booking. All requests are automatically routed to the responsible OOCL parties, ensuring faster processing than email, which may take up to one business day.

For questions, please contact OOCLCOM@oocl.com. Log into MOC [here](#) to start utilizing the Service Request feature.



Benefits of Submitting a Service Request:



24/7 Access



Increased visibility into submission status



User friendly Service Request submission template



Quicker turnaround time



Smooth customer service experience



View of document amendment version history

My OOCL Center: Sailing Schedule Subscription

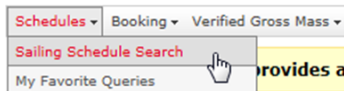


MOC- My OOCL Center



Sailing Schedule Subscription

- 1 Log into MOC and click on “Schedules” from the menu and then on “Sailing Schedule Search”.



- 2 Search for your desired port pairs and sailing date range. Then click on the “Search” button.

Search by

My Favorite Query:

Intended Date Range: ☐ Sailing within 6 weeks from 29 Dec 2023 ☐ Arrival within 2 weeks by 11 Feb 2024

Origin City: New York, New York, New York, United States

Destination City: Mundra, Gujarat, India

Service:

Cargo Nature: Dry/Reefer

Door Pickup: Merchant (CY)

Door Delivery: Merchant (CY)

- 3 After the search results populate, click on the button “Save as My Favorite Query.” A pop-up screen will ask the name of your favorite query. Type the name and click on the “Save” button.

Shortest Estimated Transit Time: 33 days (from departure at origin to arrival at destination)

If the "Book" column is blank, we are unable to accept new bookings for the respective vessel due to operating constraints or missed cutoff date.

Book	Origin	CY Cutoff	Port of Load (POL)	ETA at POL	Port of Discharge (POD)	ETA at POD	Final Destination Hub (END)	ETA at END	Est. Transit Time (Days)	Vessel/Voyage	Service	Cargo Nature	CO2 Emissions (KG/TEU)	Reefer	Origin	Destination
<input type="checkbox"/>	New York	29 Dec (Fri) 17:00	New York	31 Dec (Sun)	Mundra	19 Feb (Mon)	Mundra	19 Feb (Mon)	50	COSECO/ALCANTARA 0678	REX	Reefer	-	1894.32	CY	CY
<input type="checkbox"/>	New York	02 Jan (Tue) 17:00	New York	05 Jan (Fri)	Mundra	13 Feb (Tue)	Mundra	13 Feb (Tue)	39	SEASPAR/BEACON 3248	REX	Dry/Reefer	686.14	1271.01	CY	CY
<input type="checkbox"/>	New York	13 Jan (Mon) 17:00	New York	17 Jan (Wed)	Mundra	26 Feb (Mon)	Mundra	26 Feb (Mon)	40	SEATTLE C 022W	REX	Reefer	-	1894.32	CY	CY
<input type="checkbox"/>	New York	13 Jan (Mon) 16:00	New York	18 Jan (Thu)	Mundra	20 Feb (Tue)	Mundra	20 Feb (Tue)	33	ATLANTIC HAWK 3248	REX	Dry/Reefer	751.10	1391.35	CY	CY
<input type="checkbox"/>	New York	14 Jan (Tue) 16:00	New York	19 Jan (Fri)	Mundra	05 Mar (Tue)	Mundra	05 Mar (Tue)	46	SEASPAR/GANGES 2251	REX	Dry/Reefer	751.10	1391.35	CY	CY
<input type="checkbox"/>	New York	18 Jan (Thu) 16:00	New York	24 Jan (Wed)	Mundra	27 Feb (Tue)	Mundra	27 Feb (Tue)	34	ARL/OLINDAQ 3250	REX	Dry/Reefer	751.10	1391.35	CY	CY
<input type="checkbox"/>	New York	19 Jan (Fri) 16:00	New York	24 Jan (Wed)	Mundra	11 Mar (Mon)	Mundra	11 Mar (Mon)	47	COSECO/BEACON 020W	REX	Reefer	-	1894.32	CY	CY
<input type="checkbox"/>	New York	30 Jan (Thu) 16:00	New York	03 Feb (Fri)	Mundra	12 Mar (Tue)	Mundra	12 Mar (Tue)	39	ARL/BEACON 4201	REX	Dry/Reefer	826.18	1330.42	CY	CY
<input type="checkbox"/>	New York	06 Feb (Tue) 16:00	New York	09 Feb (Fri)	Mundra	19 Mar (Tue)	Mundra	19 Mar (Tue)	39	ARL/SOUTHAMPTON 4202	REX	Dry/Reefer	826.18	1330.42	CY	CY

Schedule 1 to 9 of 9

Save as My Favorite Query

Print

Download as Excel

- 4 After saving your favorite query, go back to the top and click on “Schedules” from the main menu and then click on “My Favorite Queries.” Click on the “Update” link to update your subscription with the desired frequency and delivery method.



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Why Book with OOCL?



CUSTOMER FOCUS

EXCELLENCE THROUGH
QUALITY

Calls
answered
in **15**
seconds

24/7
Online
tools
support

99%
Confirmed
Bookings
within 4
hours!



99% of B/Ls issued
with accuracy.



Connecting more than
600 international
ports and terminals
around the world.



More than 190 weekly
Ocean Services
including Latin
America.



1 Business day turn
around time for email
responses.

Happy Independence Day, USA!!



OOCL wishes everyone a safe and enjoyable holiday celebration!

