

CUSTOMER NEWSLETTER

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OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click here to share your comments.

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OOCL Named "Best Green Shpping Line" at AFLAS Awards

OOCL was named the "Best Green Shipping Line" at the 2025 Asian Freight, Logistics and Supply Chain (AFLAS) Awards. This award recognizes and acknowledges the ocean carrier that outperformed its peers in several areas, such as compliance with regulations and environmental standards, investment in green initiatives, strategic planning, policy setting (to reduce emissions from operations), and ongoing staff training.

Award winners are selected through a three-step process that incorporates industry opinions, nomination criteria and technical evaluation conducted by Asia Cargo News, host of the



annual AFLAS awards. Winners are determined from over 15,000 Asia Cargo News readers and e-news subscribers, making the results a true reflection of service user opinion.

This is the third time OOCL has received this award, demonstrating the market recognition of OOCL's efforts and commitment to achieving environmental excellence and sustainability.

Mr. Michael Xu, Director of trades at OOCL said: "We would like to thank Asia Cargo News, our customers, our business partners and all other stakeholders for their support and recognition to OOCL. OOCL has been committed to delivering green, high-quality and end-to-end supply chain solutions that meet our customers' sustainable development needs. Looking ahead, OOCL will continue to explore new opportunities in energy conservation, emission reduction, green energy and the application of other green technologies, with an aim to shape a net-zero emissions future and achieve sustainable development."

To read more, please visit OOCL.com here.



Breaking News: Colombia Customs Adopts eBL Digitalization



Colombian Customs has made a significant digital advancement by accepting electronic Bills of Lading (eBLs) for the first time, in collaboration with IQAX, a digital trade intelligence company and subsidiary of Oriental Overseas International Limited.

Customs officials can simply scan a QR code to instantly verify the authenticity of the eBL against trusted data anchored on GSBN's infrastructure.

This method is simple, secure, and fast, that accelerates customs clearance, enhances security, and expands the footprint of IQAX eBL across Latin America.

IQAX notes that this new process will reduce fraud risk by using blockchain technology.

For more information, please visit the site <u>here</u>.

In addition, if you are interested in learning more about the eBL IQAX <u>platform</u> for your OOCL shipments to Colombia or any country that eBL is currently offered, please contact us at OOCLECOM@oocl.com.





Emission Monitoring

OOCL is committed to reducing environmental impact by minimizing the carbon footprint.

Emission Monitoring is designed to instantly consolidate the CO2 information and closely monitor the performance of our vessels and end-to-end shipment operation to ensure

compliance with IMO CII (Carbon Intensity Indicator) and progress towards decarbonization.

This has been extended to serve our customers with now providing visibility on real-time calculation of the CO2 emission for all confirmed bookings.

The outlined map below provides a summary of the CO2 emissions that will be displayed on each shipment milestone within the Booking Acknowledgement and My OOCL Center.

For more information on the Emission Monitor calculation, please visit our <u>site</u>.

In addition, we also have a frequently asked questions (FAQ) section.



Auto-Calculation

End-to-end Total Emission





Real Time Monitoring

Carbon emissions = Distanced travelled * Emissions factor * Cargo volume



Shipment amendment (route / cargo volume change)



- Milestones
- System Actions
- Documents/ User interface









For questions, please contact: CO2ENQ@OOCL.COM.

Identifying the Hidden Risk of Ordinary Cargo

To maintain safety and compliance both on shore and at sea, customers must provide OOCL with accurate and complete cargo information to ensure all hazardous cargo are properly declared and handled according to the IMDG regulations.

Particularly, ordinary cargoes that are battery-operated devices (e.g.: motorized wheelchairs, e-readers, toys, electronic gadgets, etc.) should be specified in the cargo description at the time of booking.



Please note that only **new** batteries are acceptable and any used or defective batteries are prohibited.

Batteries are composed of one or more electrochemical cells with external connections for powering electrical devices. These components may increase the fire risk and incidents associated with such cargo.

There are specific requirements when shipping Lithium and Ni-MH batteries:

- Cargo will be classified as dangerous goods (DG) or non-DG depending on the battery type and properties.
- It will be treated as a "Fire Risk" item and requires on-deck stowage and away from heat.

Acceptance of shipments with batteries are subject to booking review, and may require special cargo application prior to confirmation. Additional information may also be needed prior to acceptance and before container laden return to ensure proper stowage. This could include but not limited to: MSDS, test report, Lithium content for Lithium Metal Batteries or Watt-hour for Lithium-lon Batteries, product picture, etc.



If cargo with batteries is received under Carrier's custody or loaded on board without proper declaration, it will be treated as a misdeclared shipment.

Any consequences arising from misdeclaration, including but not limited to a misdeclaration fee, yard shifts, re-stowage on board, or removal from the load list and rolling to a later sailing, are for the account of cargo.

Sustainability Strategy



OOCL has prioritized developing our Sustainability Strategy to further integrate sustainability considerations into our business decision-making process.

In the process of defining what sustainability means to our company, it significantly helped steer how we set our plans and goals for the future.

The result is the formulation of some key sustainable development priorities to initiate, while setting targets and plans for each department in the Company to embrace and execute, including the following plan:



Going forward, the development of our Strategy will continue to be refined according to the views of our stakeholders and objectives of the Company.

For more information on OOIL's Sustainability Report, please visit our site here.

Mid-Autumn Festival 2025

The Mid-Autumn Festival, also referred to as the Mooncake Festival, takes place annually on the 15th day of the 8th month of the Chinese Lunar calendar. This year, the festival will take place on October 6, 2025. This occasion is marked by family gatherings, during which participants express gratitude to the moon as well as for the successful harvest of crops. Lanterns of varying sizes and designs are displayed throughout communities, contributing to a vibrant and visually engaging environment.

A key feature of the Mid-Autumn Festival is the consumption of mooncakes; a traditional pastry filled with either sweet or savory foods. Mooncakes are widely regarded as symbols of familial reunion and unity, underscoring their cultural significance within the celebration.

