

CUSTOMER NEWSLETTER

November 21, 2025

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OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click **here** to share your comments.

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Product Update: West Mediterranean America (WMA)

OOCL is pleased to announce that Halifax has been added to the West Mediterranean America (WMA) service route.

This strategic move unlocks direct access to Montreal and Toronto, two of Canada's most vital markets, delivering greater reach, faster transit times, and enhanced flexibility across North America.

The updated route offers comprehensive direct port coverage to the West Mediterranean from Canada.

For more information on this new service, please visit OOCL.com's service <u>here</u>.



+ Product Advantages

- Port Halifax added to the rotation.
- Includes key Canadian markets of Montreal and Toronto.
- One of the fastest services in the market from Spain to U.S. East Coast.

Port Rotation:

East Bound: Halifax – New York – Norfolk – Savannah – Miami – Algeciras – Salerno – La Spezia – Genoa – Vado – Valencia

West Bound: Salerno – La Spezia – Genoa – Vado – Valencia – Algeciras – Halifax – New York – Norfolk – Savannah - Miami

Mandatory UAE Custom's Requirement

In accordance with the regulatory requirements issued by the National Advance Information Center (NAIC) of the United Arab Emirates (UAE), the Maritime Pre-Load Cargo Information (MPCI) program will be implemented to enhance national cargo security and risk assessment.

This regulation applies to all parties handling containerized cargo that is:



- ✓ Imported into the UAE
- ✓ Transshipped via UAE ports
- ✓ Transiting through the UAE
- ✓ Remaining on board (FROB) at UAE ports

All relevant shipment data must be filed with NAIC at least 24 hours prior to vessel loading at the last foreign port, prior to entering the UAE.

What are the Requirements?

1. MPCI Submission Deadline

 The 24-hour submission rule applies to all eligible shipments as mentioned above.

2. Entities Required to File

- Ocean Carrier
 - Direct Bill of Lading (non-consolidated shipments)
 - o Master Bill of Lading (consolidated shipments)
- Freight Forwarders / NVOCCs:
 - o House Bill of Lading (consolidated shipments)
 - Must provide their MPCI Party ID to the Shipping Line or overseas partners as applicable.

3. MPCI Party ID Registration

 All entities involved in filing must register with NAIC to obtain a unique MPCI Party ID. This ID must be included in all relevant filings.

4. Scope of Filing

- · The MPCI requirement applies to containerized cargo destined for:
 - Import
 - Transshipment
 - Transit
 - o Freight Remaining on Board (FROB).

5. Implementation Timeline

- Go-Live Date: July 31, 2025
- Grace Period: Until March 31, 2026
- Trial Period: Target for submission on Jan 2026

OOCL Attends Houston International Maritime Conference



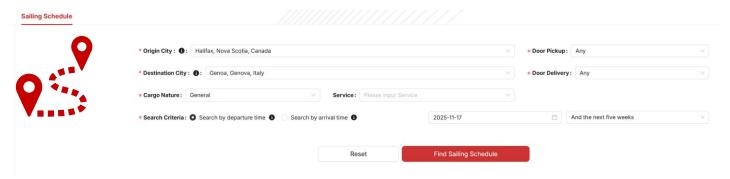
The 4th Annual Houston International Maritime Conference (HIMC), which focused on the future of shipping from a global and local market perspective, took place from November 2–5, 2025, at the Hilton Americas in downtown Houston. Discussions included the Port of Houston's ongoing expansion, regional economic trends, and the changing dynamics of global logistics.

Attendees included port of Houston leaders, the Federal Reserve, industry economists, and shipping executives. The conference featured a series of keynote addresses, panel discussions, and structured networking sessions, each designed to inform, inspire, and enable attendees to remain at the forefront of emerging trends and developments within the sector.

This marks OOCL's second consecutive year of participation. With its emphasis on the future of shipping, HIMC serves as an excellent platform for industry professionals to gain insights from leading experts, engage in meaningful networking with peers, and examine innovative solutions addressing the maritime industry's challenges.



Create a Booking Using the Sailing Schedule Feature



Want to search for the perfect sailing schedule and make a booking all at once? You can create a new booking and look at our online sailing schedule at the same time! Simply log into MOC, click on "Plan & Book", and then "Sailing Schedule".

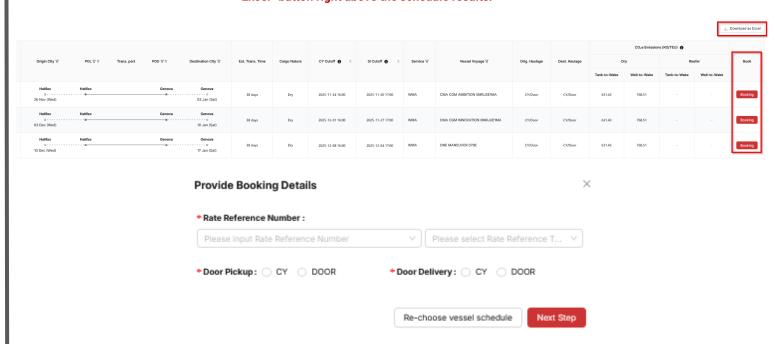
Next enter the required details notated by a red asterisk * (origin/destination, cargo nature, door pickup/delivery, cargo nature, and search criteria).

You can search for a vessel up to 8 weeks out and can also search by either departure or arrival time. After inputting the information, click the "Finding Sailing Schedule" button.

Ready to Book?!

- 1. Create a booking instantly by clicking on the red booking icon under the "Book" column.
- 2. On the pop-up screen enter the "Rate Reference Number" and type, and confirm again the "Door Pickup" and "Door Delivery". Then click "Next Step".
- 3. Complete the rest of the booking form and submit your booking request.

*Note: You an download the sailing schedule and send to colleagues or customers by clicking the "Download to Excel" button right above the schedule results.

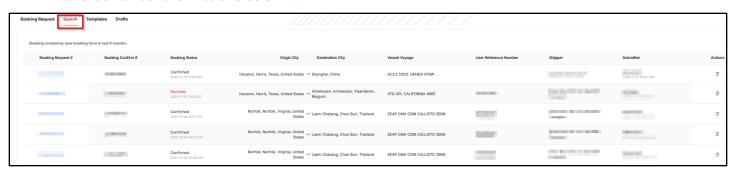


Searching for an Existing Booking

Within the "Booking Creation" feature, you can also search for previously submitted bookings via My OOCL Center (MOC).

Steps

- 1. After logging into MOC, go to the menu bar and click on "Plan & Book", and then "Booking Creation."
- 2. Click on the "Search" tab in the top left corner and if available, bookings submitted in the last two weeks will populate.
- The search dashboard provides information such as the booking request and booking number, booking status and origin/destination.
 Additionally, you can create a new booking from a previously submitted booking clicking the icon under the "Actions column.

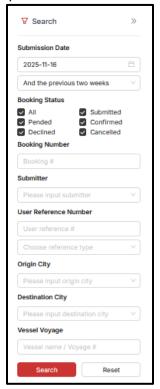


Q Booking Number

Search

Not finding the booking you're looking for?

Utilize the "Search" filter located on the right side of the dashboard to drill down further by date, booking status, booking number, etc.



Happy Thanksgiving!



OOCL wishes our U.S. customers a very Happy Thanksgiving!
We are grateful for your continued business.